

Social Media Unemployment Benefits Scam

Date: June 12, 2023

The Texas Workforce Commission (TWC) was notified of a scam seen on social media. In this scam, fraudsters post a message or comment claiming individuals can get help with receiving unemployment benefits by contacting a specific customer service representative and provides a link where individuals can contact the representative directly. This is a scam.

Be on the lookout for suspicious social media posts, emails, text messages, etc. You should not click on any link provided. Instead, always go to the TWC webpage or use a bookmark that you have previously verified as accurate. If unsure, contact TWC (twc.texas.gov) to verify the legitimacy of the information. Treat your TWC account and all accounts like you would your bank or credit card account – Keep it Confidential.

EXAMPLE of the Fraudulent Social Media post is shown below.



John Fraudster

[Ryan Wesley](#) I have been having issues getting my unemployment benefit also, didn't get paid for 6 weeks till I reached out to a customer service representative, she helped me review and upload all necessary information and I started receiving my payment a few weeks ago. I can help you with the link so you can contact her directly for help.

[//t.me/US_dept_of_labor_customer_rep](https://t.me/US_dept_of_labor_customer_rep)



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