# Vocational Rehabilitation Services Manual C-1400: Supportive Goods and Services

Revised July 1, 2022

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## C-1402: Transportation Services

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### C-1402-8: Relocation

If the customer cannot participate in IPE services or employment because transportation is not available, the VR counselor discusses with the customer the option of relocating to a community that meets the customer's transportation needs.

If the customer decides to move, then the VR counselor determines the extent of help necessary to achieve the move. Some customers require minimal help (for example, helping to pay for moving van rental, mileage, and boxes) while others, because of disability-related limitations, may require full assistance (such as packers, movers, and unpackers).

If the VR counselor plans to purchase services from a moving company, he or she contacts TWC Consumer Procurement at [consumer.procurement@twc.texas.gov](mailto:consumer.procurement@twc.texas.gov) for help in determining if using a state term contract results in best value.

Initial one-time costs, such as a security deposit or charges for the initiation of utilities, that are required in order for an individual to relocate for a job placement or to participate in VR services. These are allowable maintenance costs. Refer to [C-1401-3: Nonrecurring Maintenance](https://twc.texas.gov/vr-services-manual/vrsm-c-1400" \l "c1401-3).

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