

TEXAS WORKFORCE COMMISSION ORGANIZATIONAL CHART

March 2023

Our mission is to promote and support an effective workforce system that offers employers, individuals, and communities the opportunity to achieve and sustain economic prosperity.

- I. Commissioners – Chairman, Representing the Public, Bryan Daniel; Commissioner Representing Employers, Aaron Demerson; Commissioner Representing Labor, Alberto Treviño, III
 - A. Internal Audit, Ashley Sagebiel
 - B. Executive Director, Ed Serna
 - i. Deputy Executive Director, Randy Townsend
 1. Business Operations, Lowell Keig
 - a. Deputy Director
 - b. Procurement and Contract Services
 - c. Human Resources
 - d. Training and Development
 - e. Infrastructure Services
 - f. Conference Planning
 - g. Chief Information Security Officer
 - h. Risk and Security Management (also indirectly reports to the Deputy Executive Director)
 - i. Document Services, Records Management Officer (also indirectly reports to the Deputy Executive Director)
 2. Civil Rights, Bryan Snoddy
 - a. Employment Investigations
 - b. Housing Investigations
 - c. Outreach, Compliance and Resolutions

3. Customer Care, Tom McCarty
 - a. Governmental Relations
 - b. Customer Relations
 - c. Customer Experience
4. Finance, Chris Nelson
 - a. Accounting and Financial Reporting Services
 - b. Budget and Fiscal Policy
 - c. Payables and Payroll
 - d. Revenue, Travel and Trust Management
 - e. Collections and Civil Actions
 - f. Financial Systems Support
5. Fraud Deterrence and Compliance Monitoring, Chuck Ross
 - a. Deputy Director, Compliance Monitoring, and *State EO Officer (also indirectly reports to the Executive Director)
 - b. Deputy Director, Fraud Deterrence
 - c. Policy and Planning
 - d. Operations Manager
- ii. General Counsel, Les Trobman (also indirectly reports to the Commissioners)
- iii. Appellate Services, A.L. (LaShae) Lenzy
 1. Deputy Director
 - a. Special Program Appeals
 - b. Appeal Tribunal
 - c. Commission Level Appeals
 - d. Operational Support Services

- iv. Child Care and Early Learning, Reagan Miller
- v. Information Innovation & Insight, Adam Leonard
 - 1. Labor Market Information
 - 2. Analytics Infrastructure Department
 - 3. Business Transformation
 - 4. Analytics & Evaluation
- vi. Information Technology (IT), Heather Hall
 - 1. Deputy Director, IT Planning and Project Management
 - a. Project Management Office
 - 2. Deputy Director, IT Infrastructure and Support
 - a. IT Customer Services
 - b. IT Infrastructure Services
 - 3. Applications Development and Maintenance
 - 4. Enterprise Data Governance
- vii. Employer Initiatives, Mary York
 - 1. Deputy Director
 - 2. Business and Education Grants
 - 3. Employer Engagement and Community Outreach
 - 4. Education Outreach
 - 5. Campaigns and Creative Content
 - 6. Communications
- viii. Unemployment Insurance, Vacant
 - 1. Deputy Director, Customer Service and Operations
 - a. UI Administration and Operational Support

- b. UI Client Services
 - c. Tax
 - d. UI Policy
 - e. UI Strategic Operations
- ix. Vocational Rehabilitation, Cheryl Fuller
 - 1. Program Policy and Support
 - 2. Field Services Delivery
 - 3. Program Operations
 - 4. Business Enterprises of Texas
 - 5. Purchasing for People with Disabilities
 - 6. Rehabilitation Council of Texas (also indirectly reports to the Executive Director)
- x. Workforce Development, Courtney Arbour
 - 1. Deputy Director, Board Support and Agency Administered Programs
 - 2. Deputy Director, Workforce Programs and Board Service Strategies
 - 3. Deputy Director, Workforce Automation and Grants
 - 4. Deputy Director, Workforce Education
 - a. Tri Agency Workforce Initiatives