# TEXAS WORKFORCE COMMISSION ORGANIZATIONAL CHART

# May 2021

*Our mission is to promote and support an effective workforce system that offers employers, individuals, and communities the opportunity to achieve and sustain economic prosperity.*

1. Commissioners – Chairman, Representing the Public, Bryan Daniel; Commissioner Representing Labor, Julian Alvarez; Commissioner Representing Employers, Aaron Demerson
   1. Internal Audit, Ashley Sagebiel
   2. Executive Director, Ed Serna
      1. Deputy Executive Director, Randy Townsend
         1. Business Operations, Lowell Keig
            1. Procurement and Contract Services
            2. Human Resources
            3. Training and Development
            4. Infrastructure Services
            5. Risk and Security Management (also indirectly reports to the Deputy Executive Director)
            6. Document Services

Records Management Officer (also indirectly reports to the Deputy Executive Director)

* + - 1. Regulatory Integrity, Paul Carmona
         1. Investigations
         2. Subrecipient Monitoring, Statistical Sampling, VR Monitoring and VR Contract Oversight
         3. RID Policy, Planning, and Prosecutions
         4. State EO Officer (also indirectly reports to the Executive Director)
      2. Civil Rights, Bryan Snoddy
         1. Employment Investigations/ADR
         2. Housing Investigations/ADR
         3. Outreach, Compliance and Resolutions
      3. Finance, Chris Nelson
  1. Accounting and Financial Reporting Services
  2. Budget and Fiscal Policy
  3. Payables and Payroll
  4. Revenue, Travel and Trust Management
     + 1. External Relations, Tom McCarty
          1. Communications
          2. Governmental Relations
          3. Labor Market and Career Information
          4. Conference Planning and Media Services
          5. Customer Relations
          6. Strategic Outreach
     1. General Counsel, Les Trobman (also indirectly reports to the Commissioners)
     2. Child Care and Early Learning, Reagan Miller
     3. Employer Initiatives, Mary York
     4. Operational Insights, Adam Leonard
        1. Business Transformation
     5. Vocational Rehabilitation, Cheryl Fuller
        1. Rehabilitation Council of Texas (also indirectly reports to the Executive Director)
        2. Program Policy and Support
        3. Field Services Delivery
        4. Program Operations
        5. Office of Disability Employment Strategies
     6. Workforce Development, Courtney Arbour
        1. Workforce Automation and Grants
        2. Workforce Education
        3. Workforce Programs and Board Service Strategies
        4. Board Support and State Operated Programs
     7. Unemployment Insurance (UI), Clayton Cole
        1. Appellate Services and Policy
           1. Commission Appeals
           2. Appeals
           3. UI Policy
        2. Customer Service and Operations
           1. UI Administration and Operational Support
           2. UI Client Services
           3. Tax
           4. UI Strategic Operations
     8. Information Technology (IT), Heather Hall

1. IT Planning and Project Management
   1. Project Management Office
2. IT Infrastructure and Support
   1. IT Customer Services
   2. IT Infrastructure Services
      1. Chief Information Security Officer (also indirectly reports to the IT Division Director)
3. Applications Development and Maintenance
4. Enterprise Data Governance