

TEXAS WORKFORCE COMMISSION
July 2020
Our mission is to promote and support an effective workforce system that offers employers, individuals and communities the opportunity to achieve and sustain economic prosperity.

Commissioners
Bryan Daniel, Chairman, Representing the Public
Julian Alvarez, Commissioner Representing Labor
Aaron Demerson, Commissioner Representing Employers

Executive Director
Ed Serna

Internal Audit
Ashley Sagebiel

General Counsel
Les Trobman

Child Care and Early Learning
Reagan Miller

Interim Employer Initiatives
Dale Robertson

Deputy Executive Director
Randy Townsend

Operational Insight
Adam Leonard

Business Transformation

Rehabilitation Council of Texas

Vocational Rehabilitation
Cheryl Fuller

Program Policy & Support

Field Services Delivery

Program Operations

Office of Disability Employment Strategies

Workforce Development
Courtney Arbour

Workforce Automation & Grants

Workforce Education

Workforce Programs & Board Service Strategies

Board Support & State Operated Programs

Unemployment Insurance
Clayton Cole

Customer Service & Operations

UI Operations & Customer Support

Appeals

Commission Appeals

Tax

UI Policy

Information Technology
Heather Hall

IT Planning & Project Management

Project Management Office

IT Infrastructure & Support

IT Customer Services

IT Infrastructure Services

Chief Information Security Officer

Applications Development & Maintenance

Enterprise Data Governance

Business Operations
Lowell Keig

Procurement and Contract Services

Human Resources

Training & Development

Infrastructure Services

Risk and Security Management

Document Services

Records Management Officer

Regulatory Integrity
Paul Carmona

Investigations

Subrecipient Monitoring, Statistical Sampling, VR Monitoring & VR Contract Oversight

RID Policy, Planning, and Prosecutions

State EO Officer

Civil Rights
Bryan Snoddy

Employment Investigations/ADR

Housing Investigations/ADR

Finance
Chris Nelson

Accounting and Financial Reporting Services

Budget and Fiscal Policy

Payables and Payroll

Revenue, Travel and Trust Management

External Relations
Tom McCarty

Communications

Governmental Relations

Labor Market & Career Information

Conference Planning & Media Services

Customer Relations

Strategic Outreach