

# CUSTOMER SATISFACTION SURVEY AND COST ANALYSIS REPORT 2018

**Business Enterprises of Texas**



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# Introduction

The Texas Workforce Commission (TWC) is pleased to submit this report in compliance with legislative requirements. The Business Enterprises of Texas (BET) Customer Satisfaction Survey and Cost Analysis Report is submitted pursuant to TWC Rider 39 as part of TWC performance reporting for the BET program for the 2018–2019 biennium. Rider 39 reads as follows:

“The Texas Workforce Commission shall report by October 1 of each year of the biennium the following information to the Legislative Budget Board and to the Governor:

- a. The results of the survey and the Cost Analysis Report distributed to state host agencies on satisfaction of operational conditions such as pricing requirements, hours of operations, menu items, and product lines; and
- b. The total cost incurred by each state host agency for the operation of Business Enterprises of Texas cafeterias, snack bars, and convenience stores. Reported costs should include the value of the space used, maintenance costs, utility costs, janitorial costs, and the method of finance for each cost. An outline of the methodology that was used to determine the final estimate should also be included in the report.

The Customer Satisfaction Survey and Cost Analysis Report shall be prepared in a format specified by the Legislative Budget Board and by the Governor.”

The Survey of Customer Satisfaction was distributed to all state agencies in which BET operates a food service cafeteria, snack bar, or convenience store. A total of 2600 individuals from 34 agencies responded to the survey. The number of responses represents a 42% increase in respondents from last year and an 3% increase in agencies represented in the results.

The Survey was first conducted eight years ago. Until two years ago, the survey was conducted during the month of August. Last year the survey was conducted during the month of June to allow more time for compiling and analyzing data prior to the submission deadline. The result, even after extending the survey through July, was a significant drop in respondents. This year the survey was conducted for a six-week period

covering the month of July and the first two weeks in August.

The survey process and how the survey and report are designed have been improved over the years.

Improvements include:

- Color posters placed in BET facilities before and during the survey to announce the survey dates and provided a self-adhesive notepad that included the URL for the survey.
- Additional and repeated contacts in buildings hosting BET facilities to better promote the availability of the survey.
- Introduction of new questions to the survey as well as maintaining several of the same questions to enable trend analysis.
- Including prior year survey results in the report for questions that remain the same from year to year.
- Adjusted survey time periods to increase response rates.





## Actions Taken as a Result of the 2017 Customer Satisfaction Survey

BET distributed survey results to licensed managers who operate facilities. BET discussed customer feedback and managers were asked to make improvements where possible.

Managers were made aware of compliments and best practices identified by customers.

Complaints and compliments were reviewed with the managers so that areas for improvement or commendation could be recognized. The results of the survey were used as an educational topic during a

general Session at the 2017 annual BET Training Conference. The program continues the healthful-options program titled **Better Eating Today**, which offers snack and menu items that have:

- less than 35 percent fat;
- less than 10 percent of calories from saturated fat;
- less than 35 percent of total product-weight from sugar; and
- less than 350 mg of sodium.

Program staff continue to provide managers point-of-sale signage displaying healthful options in food service and vending machines to help raise awareness about healthful food options. These efforts resulted in another year of slight gains in customer satisfaction in this challenging area of food service



## Summary of the 2018 Customer Satisfaction Survey Results

Although most of the categories surveyed remained stable within one to two percentage points from 2017 to 2018, BET survey respondents reported that they saw slight improvement in BET operations in the areas of overall value and product selection. Respondents also reported that they are spending slightly more money each time they visit BET facilities.

Survey responses showed that there are still areas for improvement, including the expansion of healthy offerings. BET offers training to staff and licensed managers in areas that need improvement.

The 2018 survey also included several questions designed to assist in clarifying preferences based on customer comments received in prior surveys. These questions deliver data and trends that may be used for

creative improvements in the future. For instance, BET staff learned or confirmed the following from the questions:

Although respondents listed healthy options (46.28%), , , salads (43.5%), and sandwiches/wraps (46.82%) as their most frequently desired menu options, many customers (58.29%) responded that they normally purchase a meal consisting of meat and vegetables or burger and fries or chips in BET facilities. Responses indicate that BET facilities must work to maintain healthy choices so that those products are available for those who have requested the offerings.

Customers responded that they valued convenience, location and price above all other factors when deciding to shop in BET facilities.

Finally, customers once again responded that the biggest competitor of the BET facility is the customer

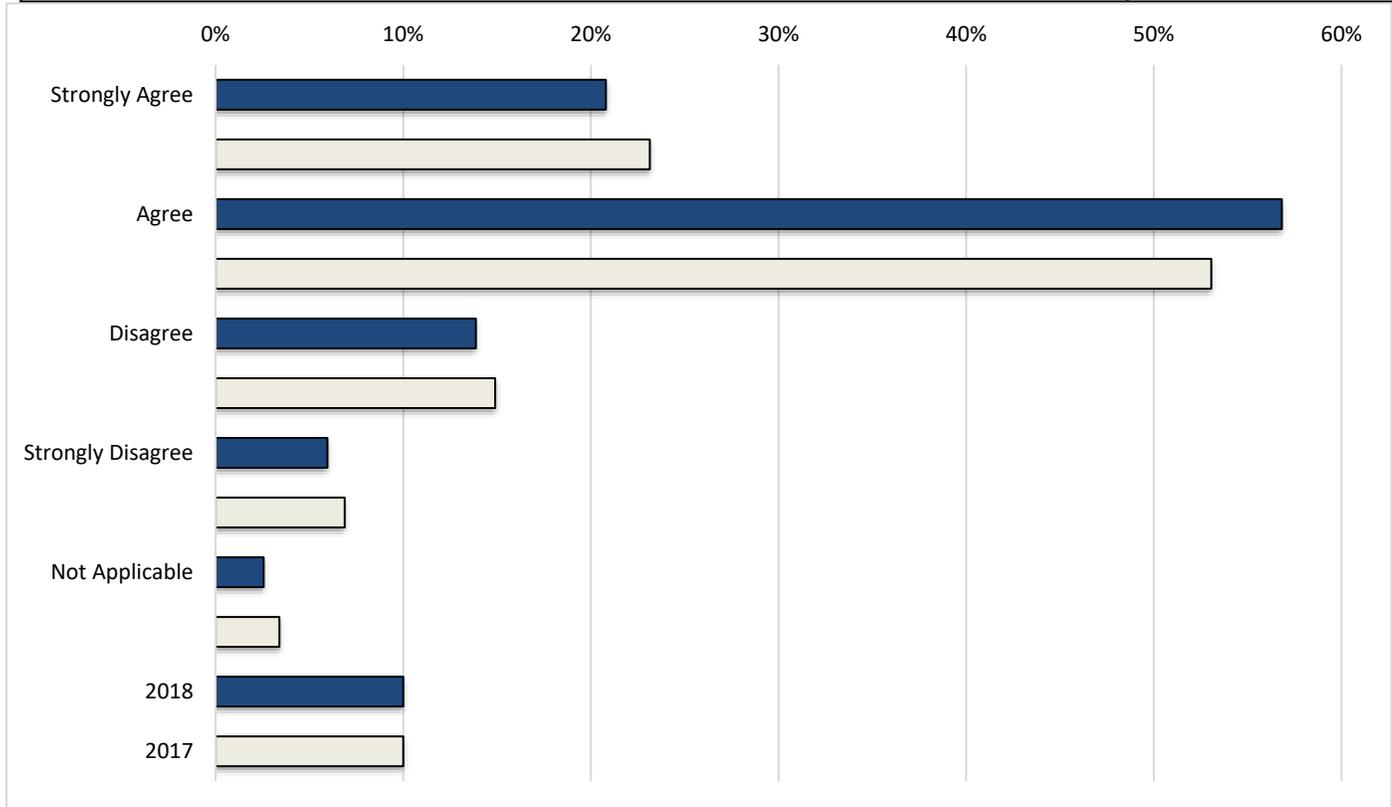
non-retail meal sources. This is due most often to customers choosing to bring food from home

## 2018 Customer Satisfaction Survey Results

The following tables and graphs reflect the 2600 responses to the topics addressed in the survey. For questions remaining consistent from 2017 to 2018, the graphs also reflect 2017 survey results.

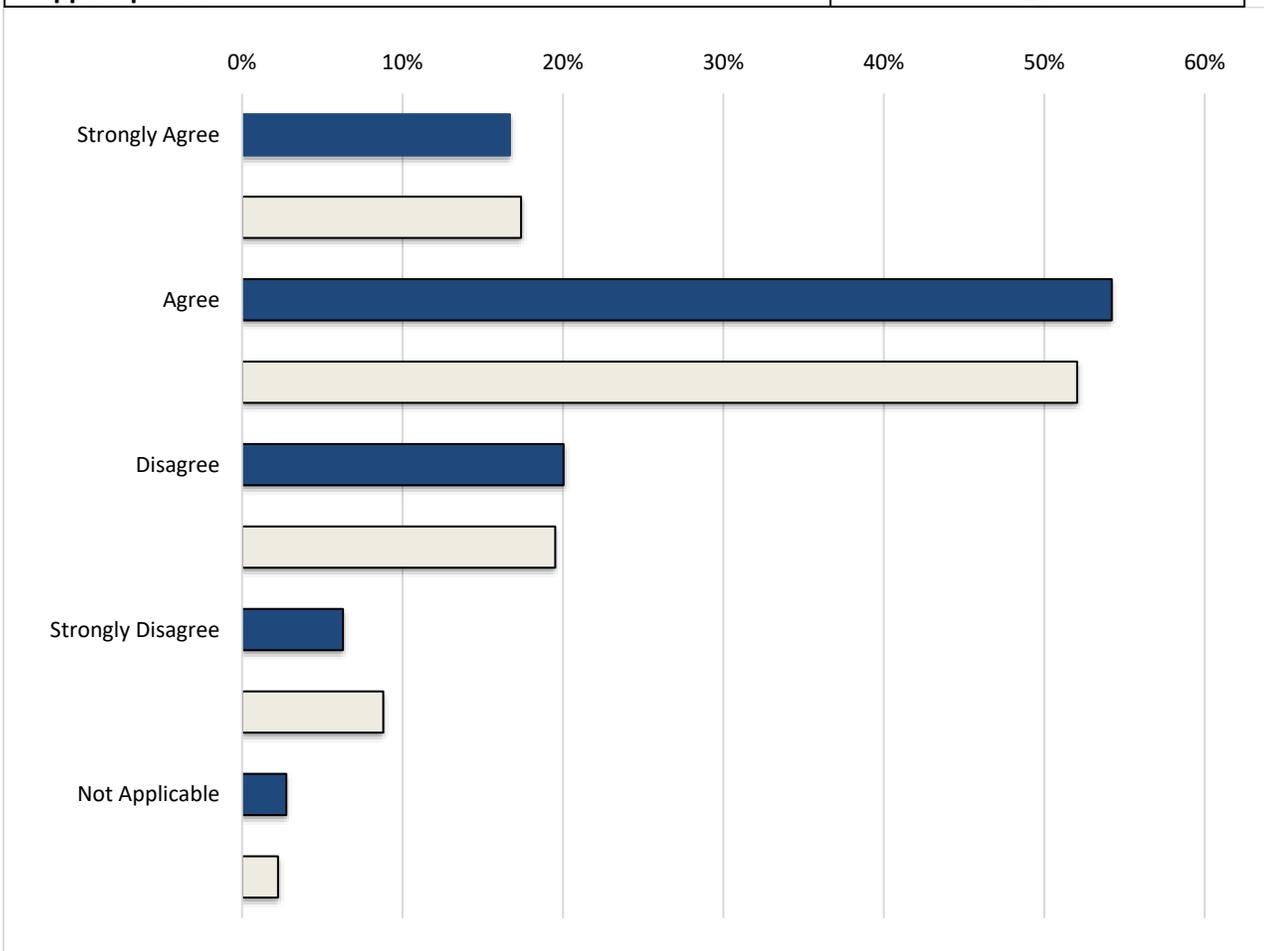
The prices offered in the food service and/or vending facility in this building are reasonable compared to other food service operations in the area.

Response	Response Percent	Response Count
Strongly Agree	20.80%	537
Agree	56.82%	1467
Disagree	13.87%	358
Strongly Disagree	5.96%	154
Not Applicable	2.56%	66
<b>Answered question</b>		<b>2582</b>
<b>Skipped question</b>		<b>18</b>



The value of products offered is comparable to other food service and/or vending operations in the area.

Response	Response Percent	Response Count
Strongly Agree	16.70%	430
Agree	54.21%	1396
Disagree	20.04%	516
Strongly disagree	6.29%	162
Not Applicable	2.76%	71
<b>Answered question</b>		<b>2575</b>
<b>Skipped question</b>		<b>25</b>

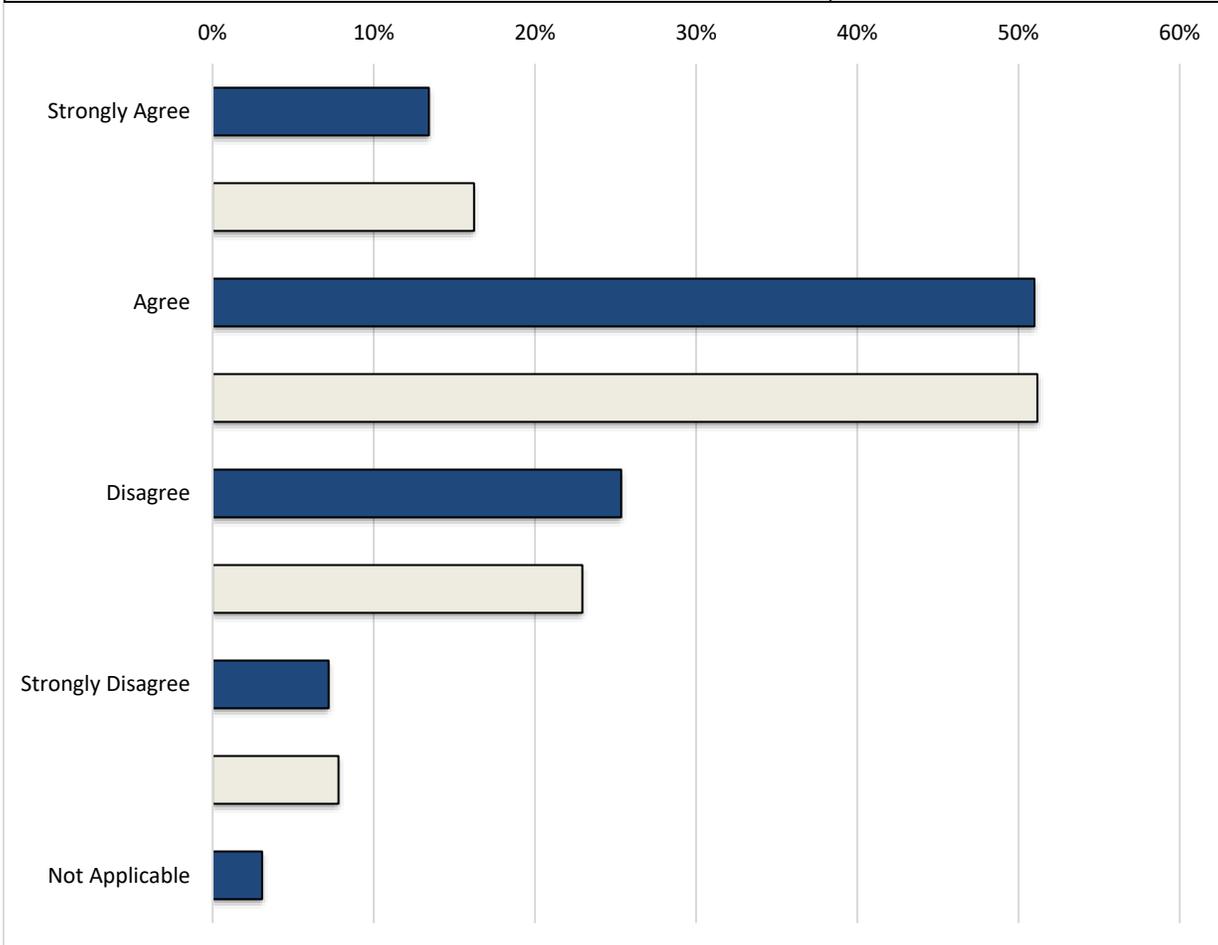


2018 

2017 

The product selection at the facility is displayed prominently with prices shown.

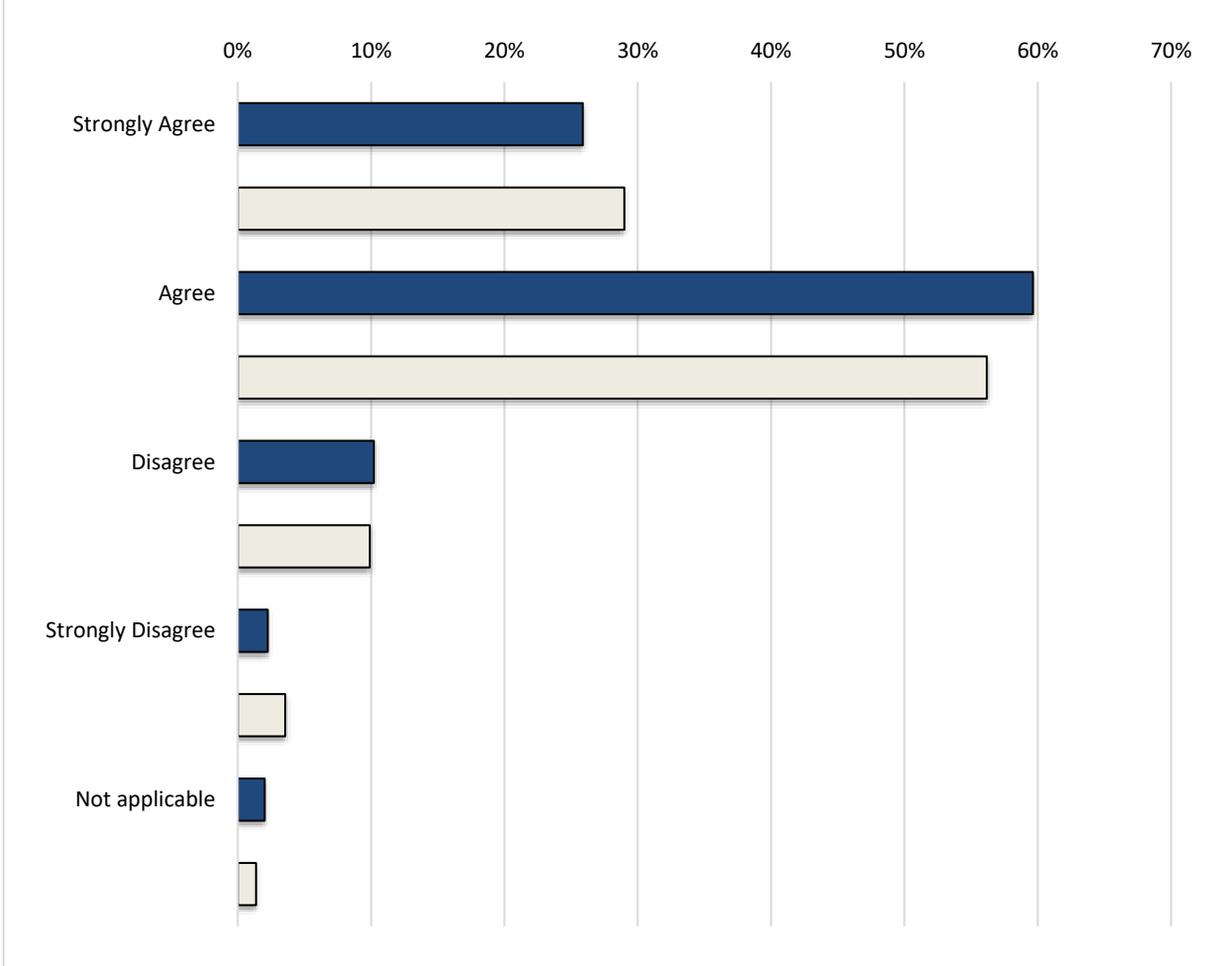
Response	Response Percent	Response Count
Strongly Agree	13.42%	345
Agree	50.99%	1311
Disagree	25.32%	651
Strongly Disagree	7.20%	185
Not Applicable	3.07%	79
<b>Answered question</b>		<b>2571</b>
<b>Skipped question</b>		<b>29</b>



# Hours of Operation

The hours this food service facility is open are appropriate considering the work schedule of building occupants.

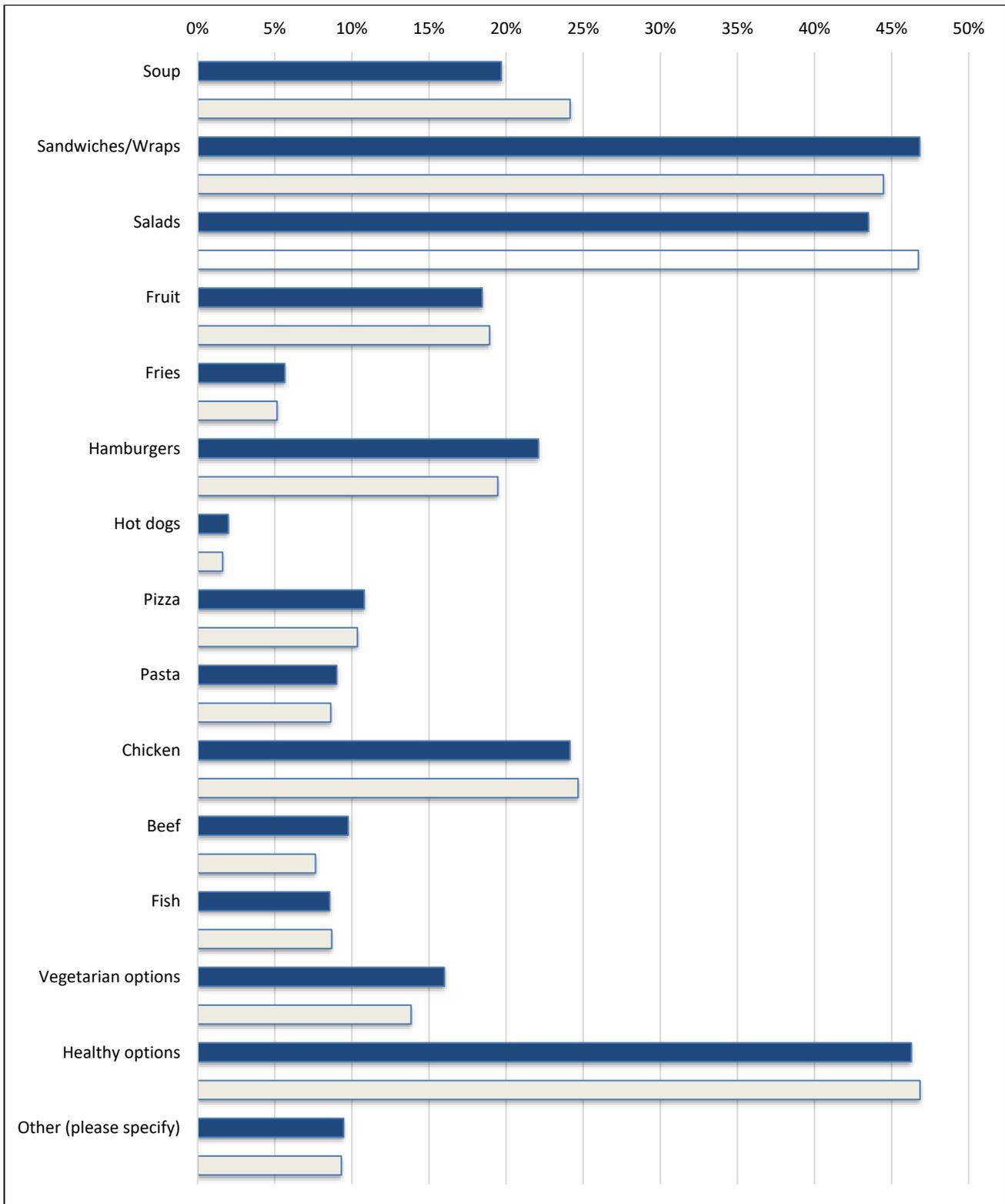
Response	Response Percent	Response Count
Strongly Agree	25.88%	667
Agree	59.64%	1537
Disagree	10.21%	263
Strongly Disagree	2.25%	58
Not Applicable	2.02%	52
<b>Answered question</b>		<b>2577</b>
<b>Skipped question</b>		<b>23</b>



# Menu Items

You are creating your own food service menu; select the items you would include (Please select your top three items).

Response	Response Percent	Response Count
Soup	19.69%	474
Sandwiches/Wraps	46.82%	1127
Salads	43.50%	1047
Fruit	18.45%	444
Fries	5.65%	136
Hamburgers	22.10%	532
Hot dogs	1.99%	48
Pizza	10.80%	260
Pasta	9.02%	217
Chicken	24.14%	581
Beef	9.76%	235
Fish	8.56%	206
Vegetarian options	16.00%	385
Healthy options	46.28%	1114
Other (please specify)	9.47%	228
<b>Answered question</b>		<b>2407</b>
<b>Skipped question</b>		<b>193</b>

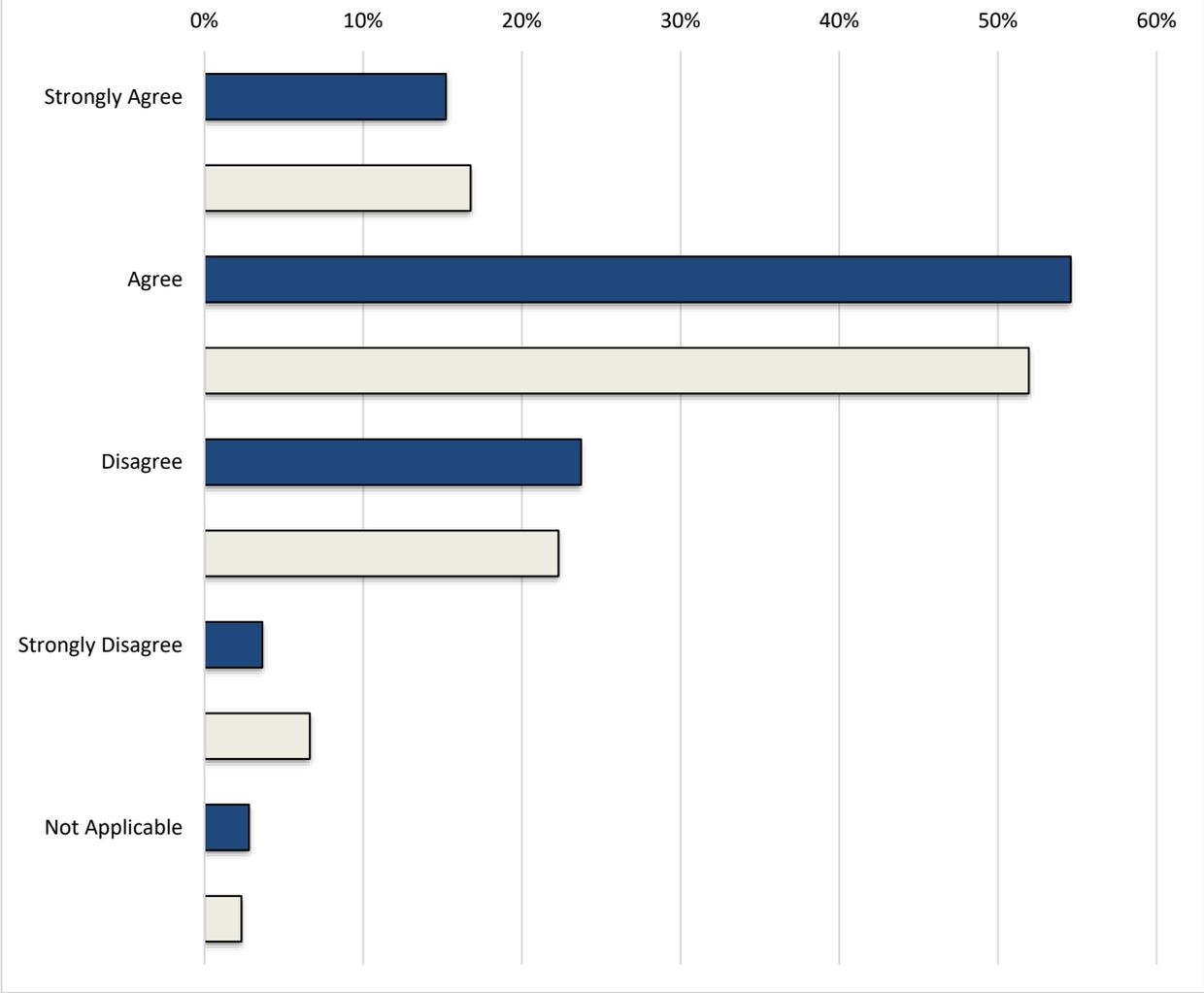


2018

2017

There is a wide variety of hot food offered.

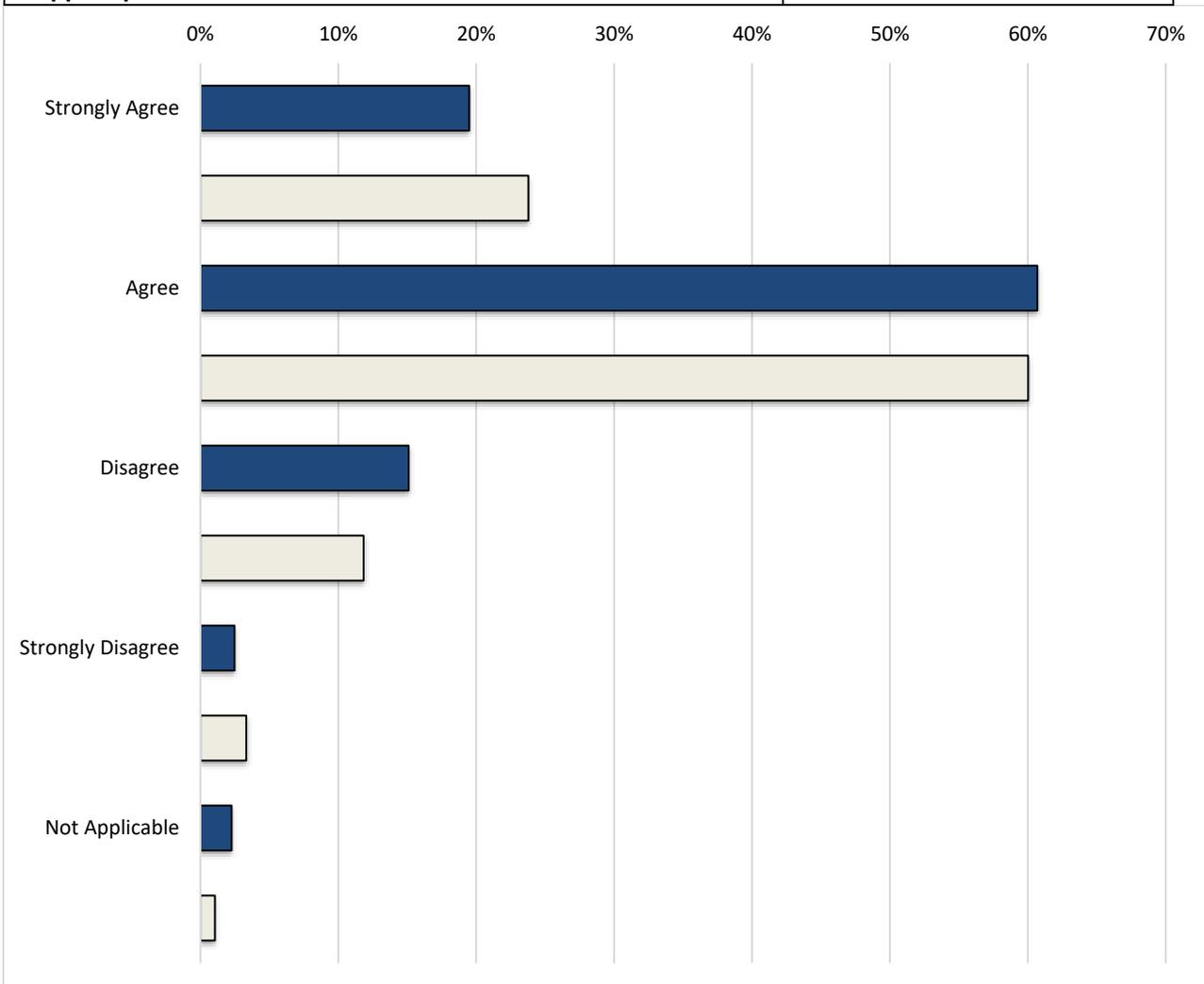
Response	Response Percent	Response Count
Strongly Agree	15.22%	363
Agree	54.59%	1302
Disagree	23.73%	566
Strongly Disagree	3.65%	87
Not Applicable	2.81%	67
<b>Answered question</b>		<b>2385</b>
<b>Skipped question</b>		<b>215</b>



2018   
 2017

There is a wide variety of snacks offered.

Response	Response Percent	Response Count
Strongly Agree	19.49%	466
Agree	60.69%	1451
Disagree	15.10%	361
Strongly Disagree	2.47%	59
Not Applicable	2.26%	54
<b>Answered question</b>		<b>2391</b>
<b>Skipped question</b>		<b>209</b>

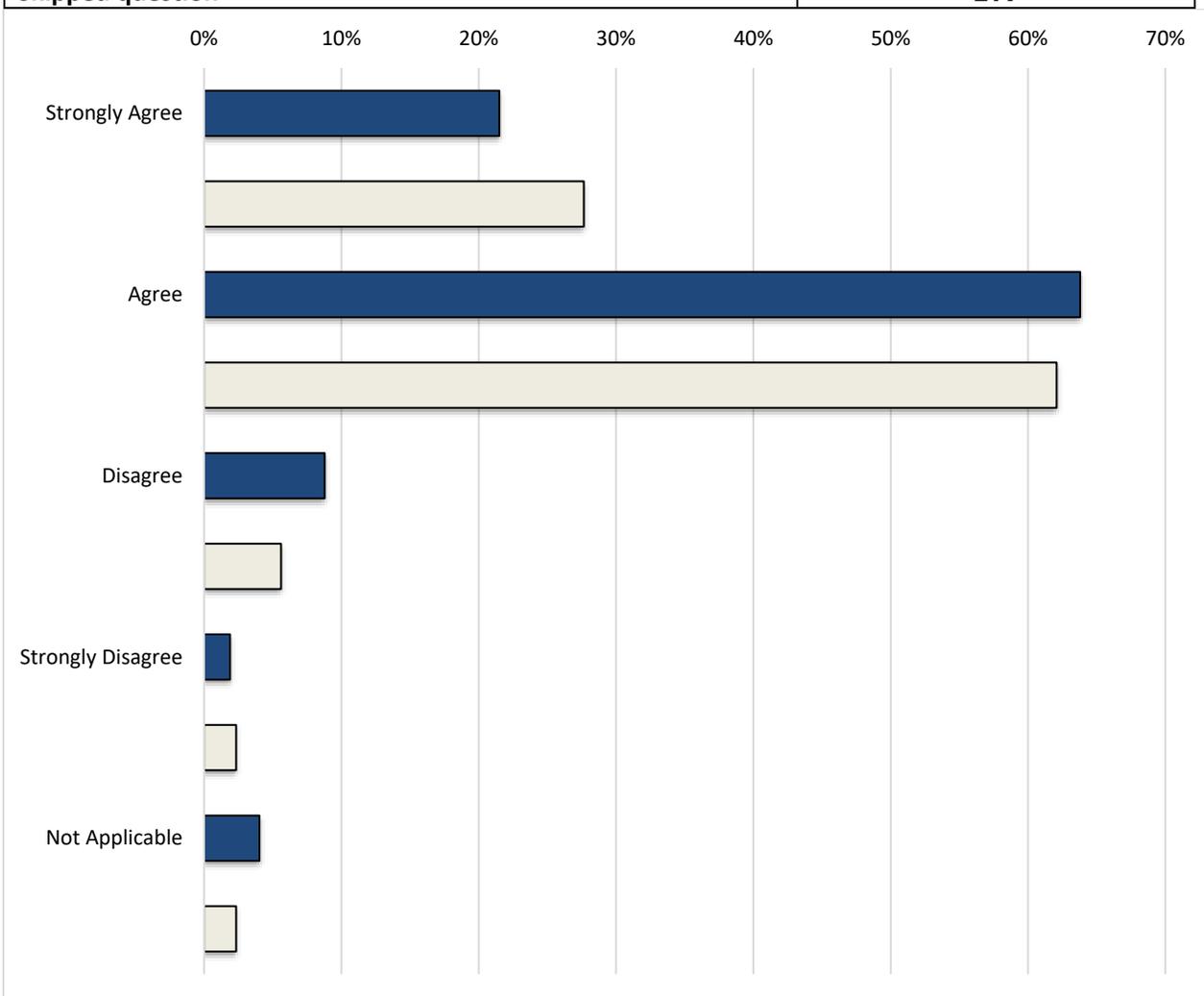


2018

2017

There is a wide variety of bottled beverages offered.

Response	Response Percent	Response Count
Strongly Agree	21.50%	512
Agree	63.80%	1519
Disagree	8.78%	209
Strongly Disagree	1.89%	45
Not Applicable	4.03%	96
<b>Answered question</b>		<b>2381</b>
<b>Skipped question</b>		<b>219</b>

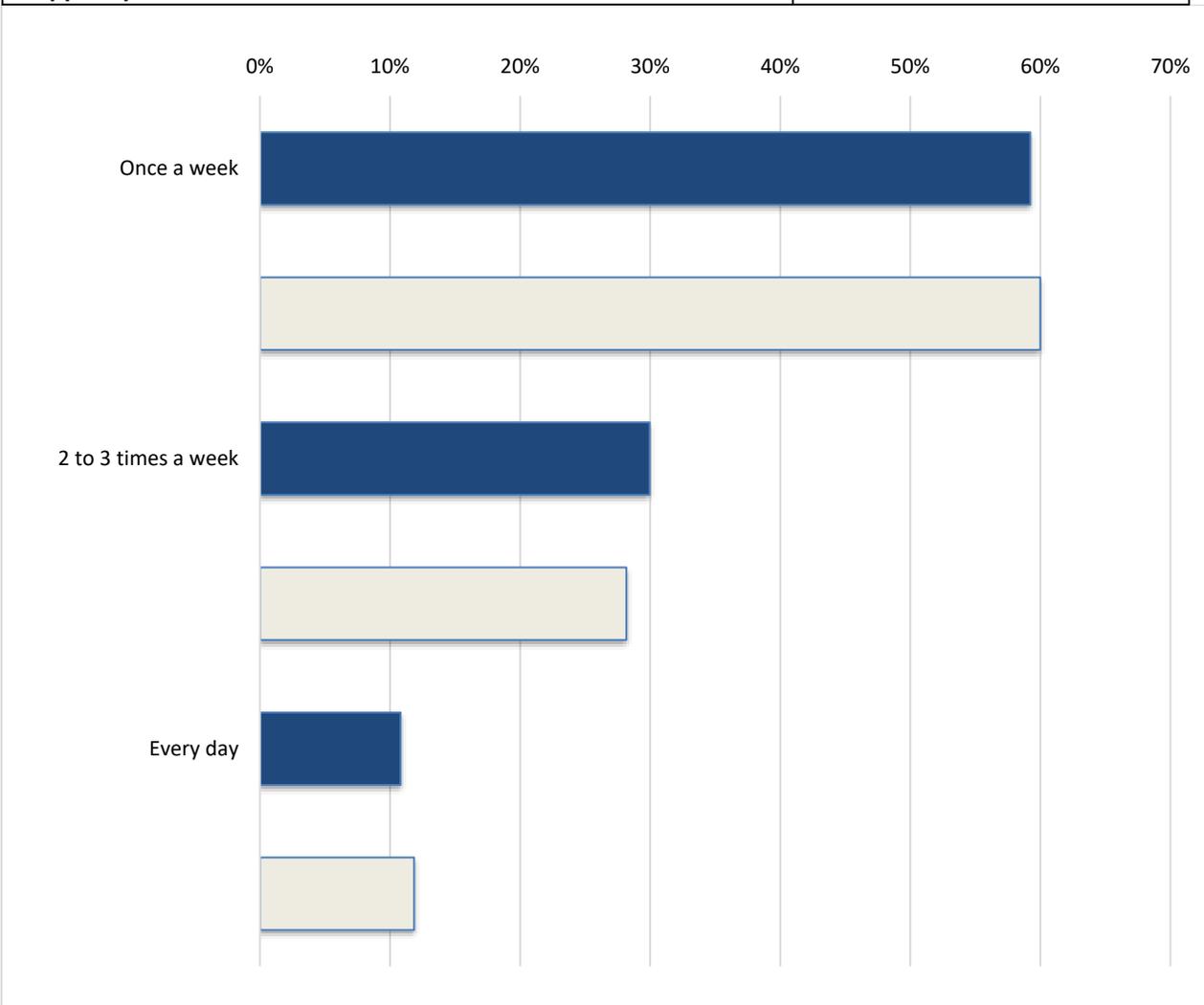


2018 

2017 

During a regular workweek you normally purchase breakfast:

Response	Response Percent	Response Count
Once a week	59.23%	1206
2 to 3 times a week	29.96%	610
Every day	10.81%	220
<b>Answered question</b>		<b>2036</b>
<b>Skipped question</b>		<b>564</b>

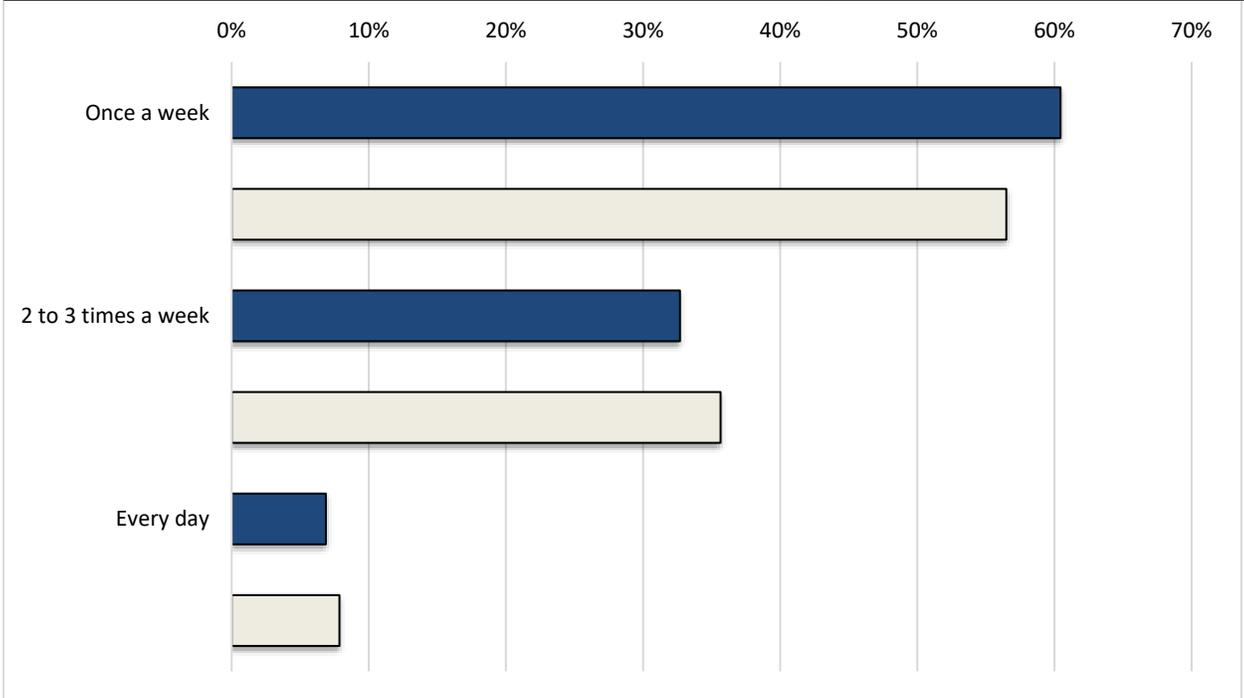


2018

2017

During a regular workweek you normally purchase lunch:

Response	Response Percent	Response Count
Once a week	60.44%	1259
2 to 3 times a week	32.69%	681
Every day	6.87%	143
<b>Answered question</b>		<b>2083</b>
<b>Skipped question</b>		<b>517</b>

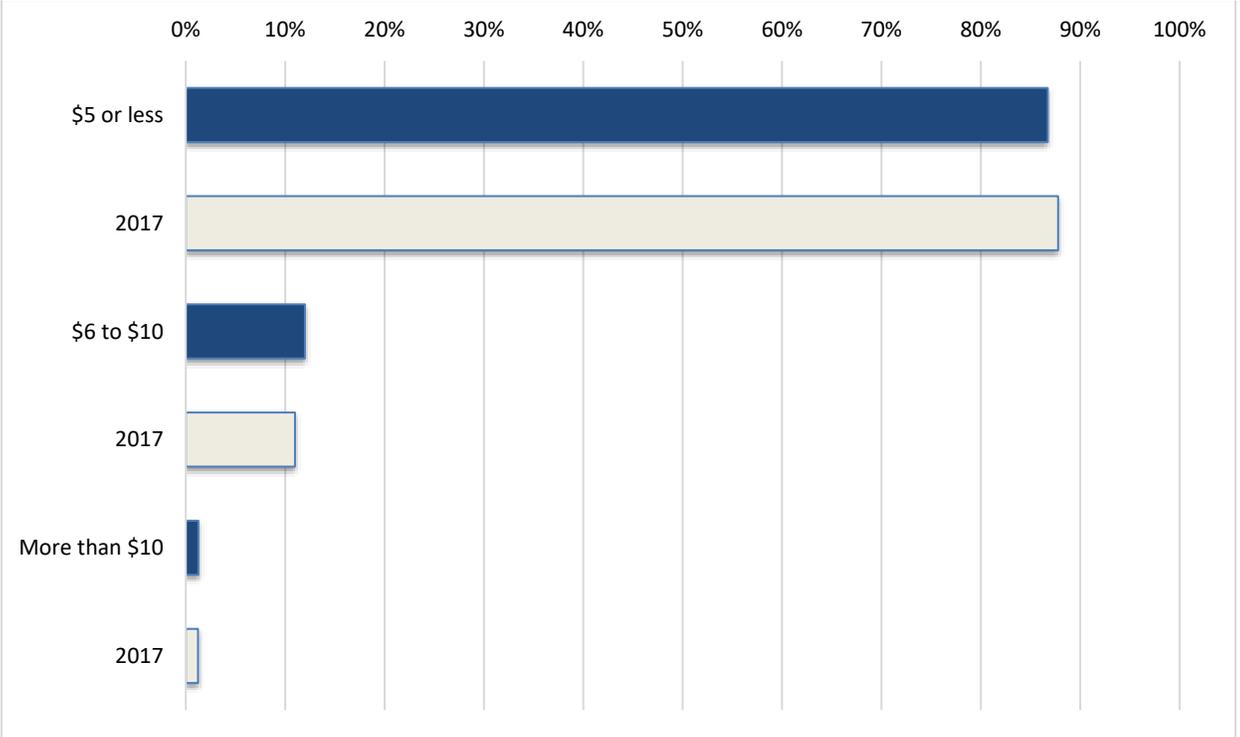


2018

2017

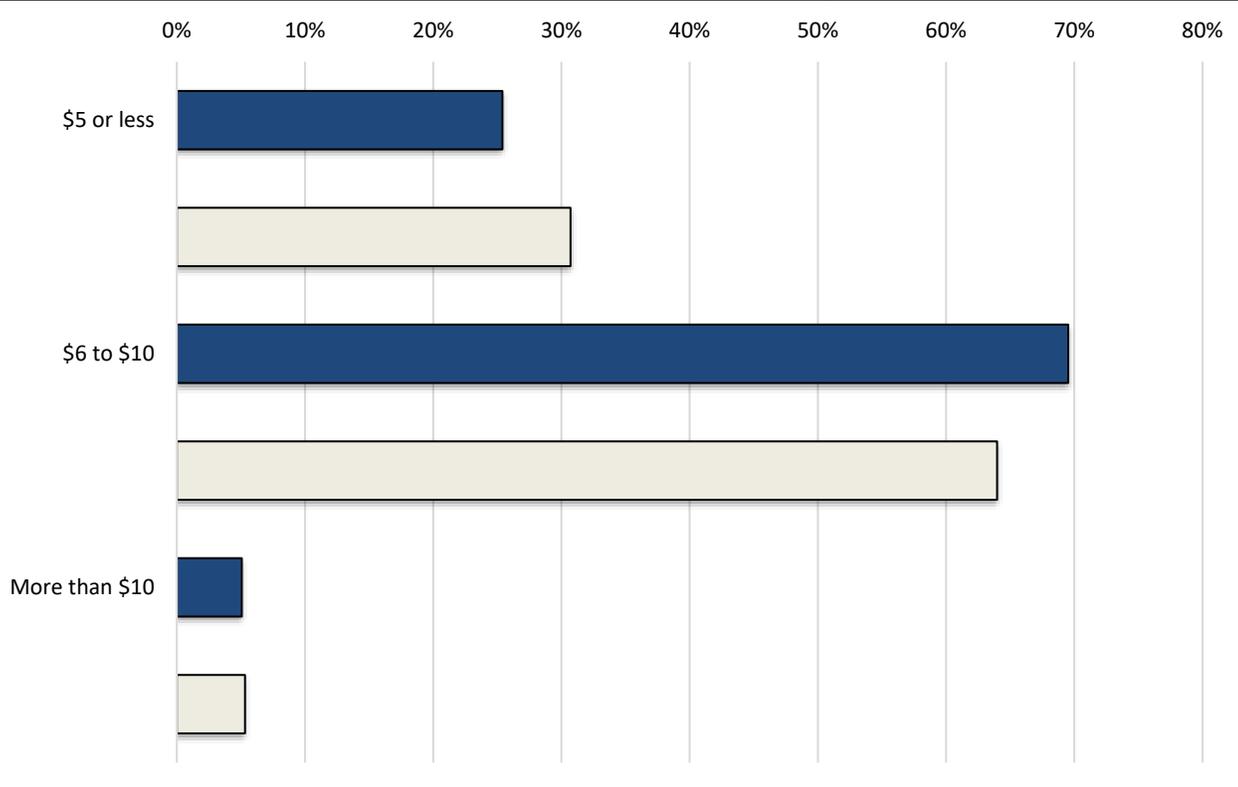
During a regular workweek you normally spend for breakfast daily:

Response	Response Percent	Response Count
\$5 or less	86.74%	1845
\$6 to \$10	11.99%	255
More than \$10	1.27%	27
<b>Answered question</b>		<b>2127</b>
<b>Skipped question</b>		<b>473</b>



During a regular workweek you normally spend for lunch daily:

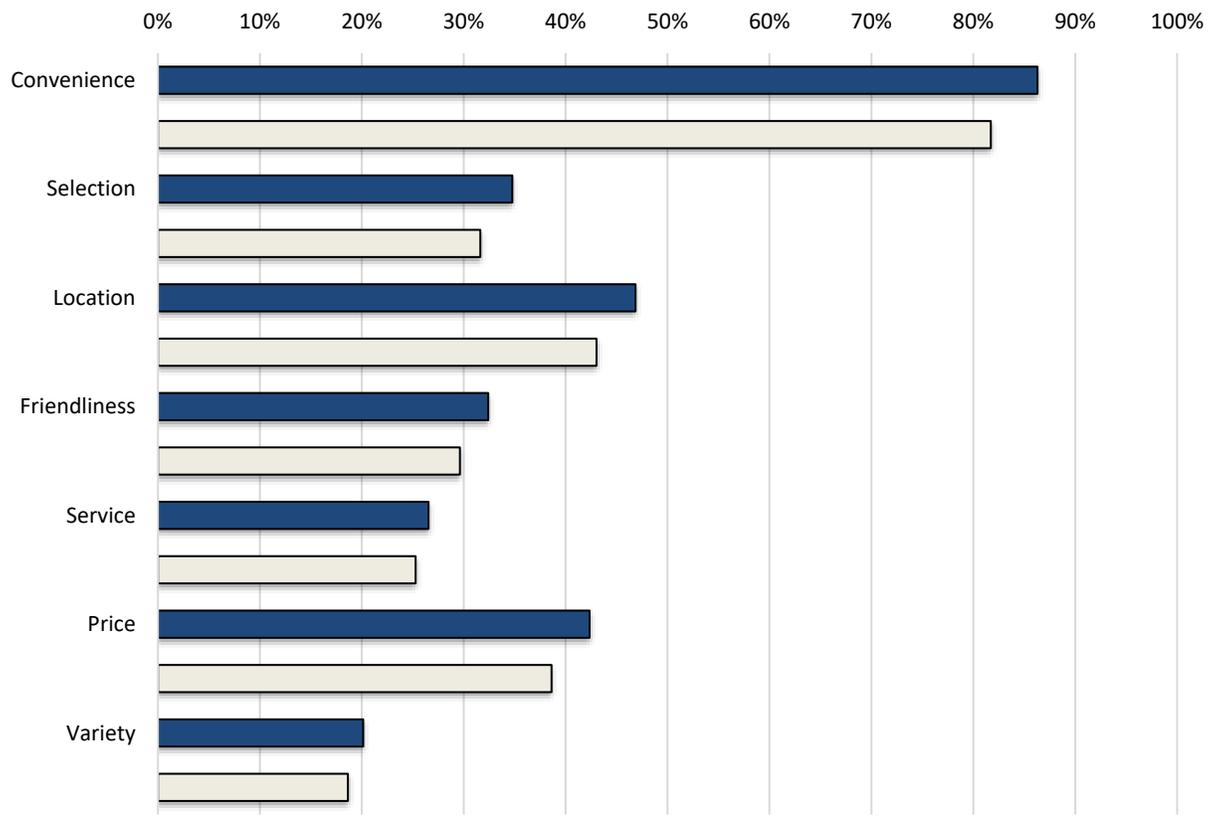
Response	Response Percent	Response Count
\$5 or less	25.40%	556
\$6 to \$10	69.53%	1522
More than \$10	5.07%	111
<b>Answered question</b>		<b>2189</b>
<b>Skipped question</b>		<b>411</b>



2018   
 2017

Please check the options below that influence your choice to eat at your food service facility.

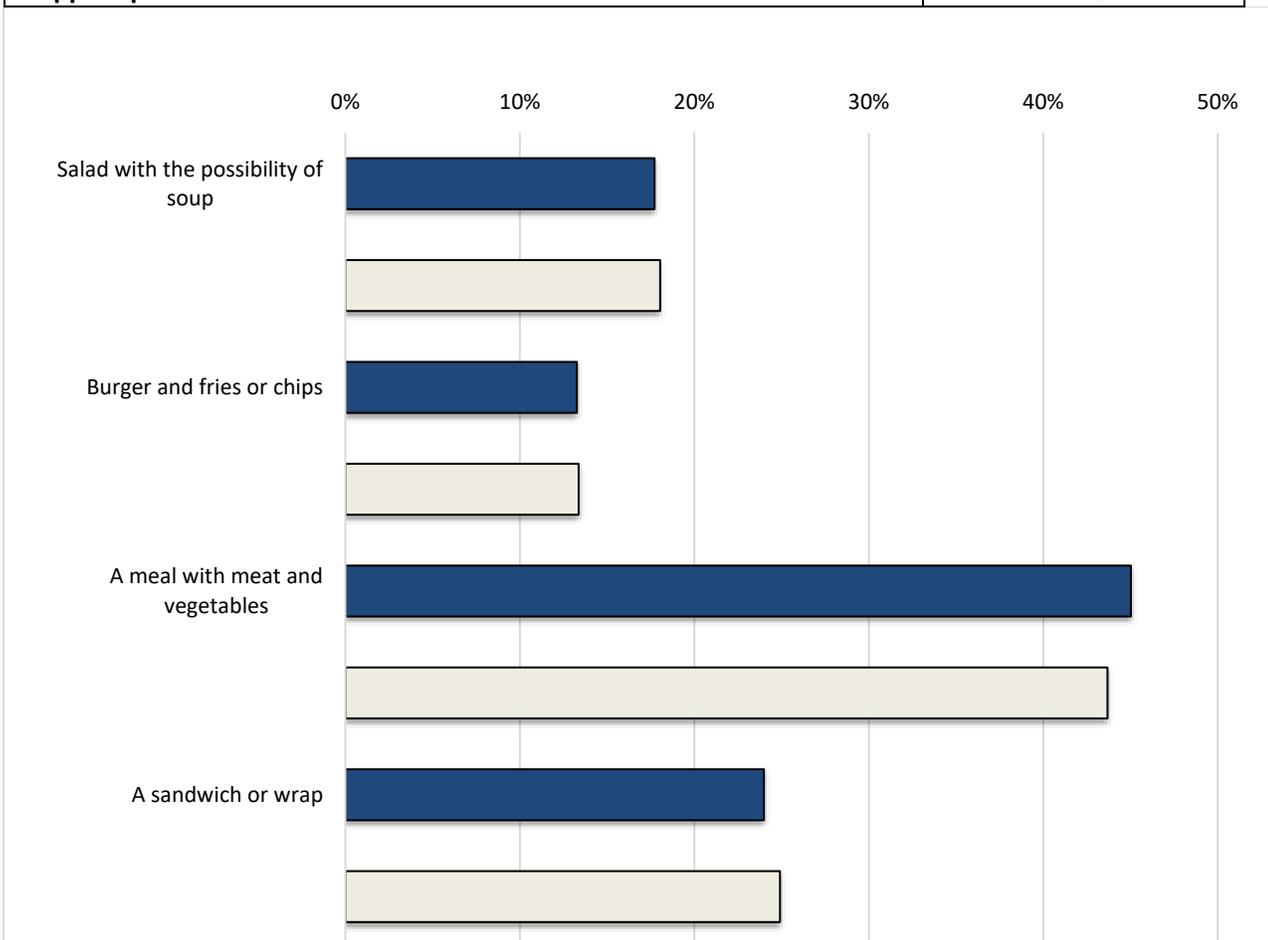
Response	Response Percent	Response Count
Convenience	86.30%	2048
Selection	34.77%	825
Location	46.86%	1112
Friendliness	32.41%	769
Service	26.55%	630
Price	42.35%	1005
Variety	20.14%	478
<b>Answered question</b>		<b>2373</b>
<b>Skipped question</b>		<b>227</b>



2018   
 2017

A typical lunch with your colleagues in your food service facility would consist of:

Response	Response Percent	Response Count
Salad with the possibility of soup	17.72%	402
Burger and fries or chips	13.27%	301
A meal with meat and vegetables	45.02%	1021
A sandwich or wrap	23.99%	544
<b>Answered question</b>		<b>2268</b>
<b>Skipped question</b>		<b>332</b>

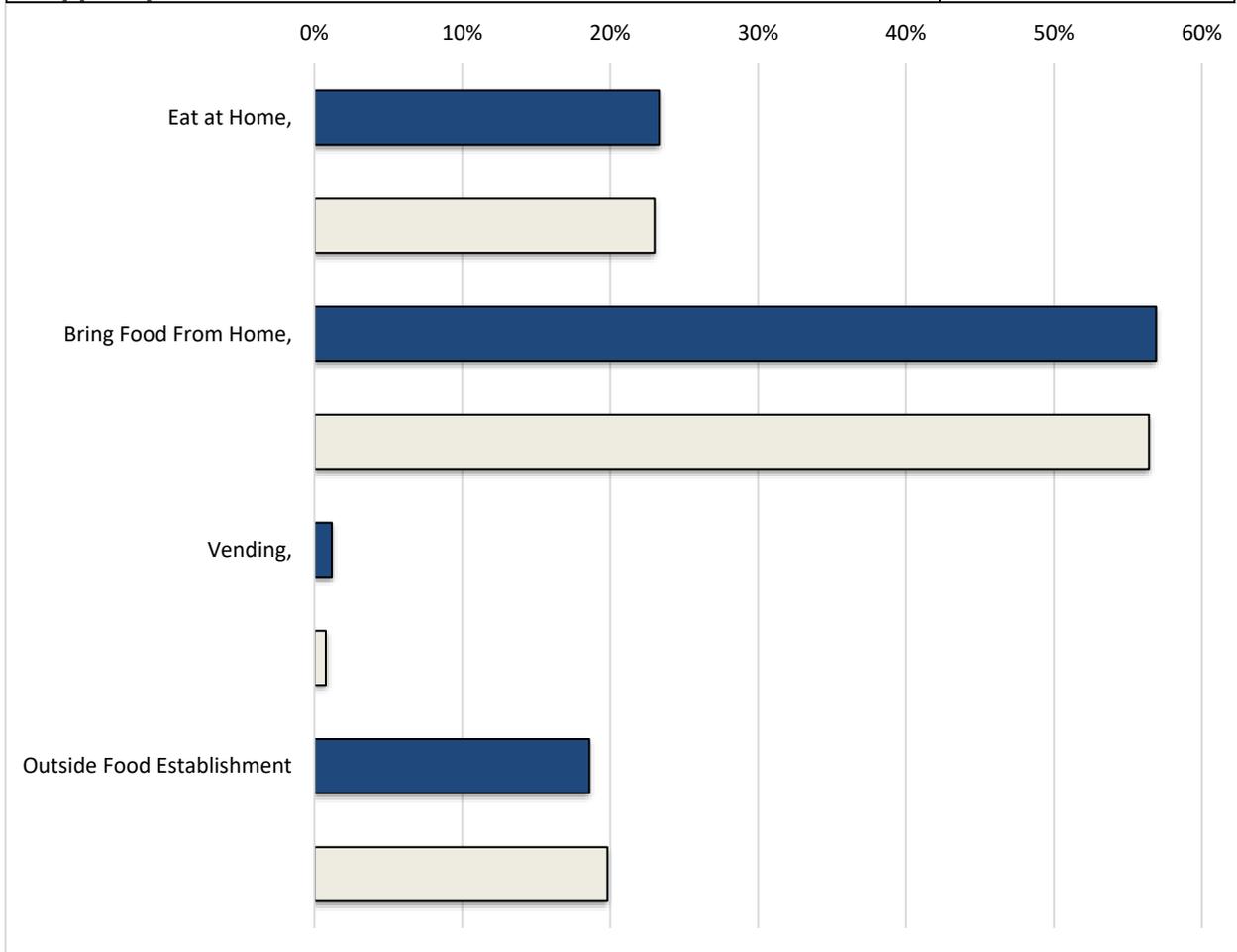


2018

2017

The option you choose when not eating breakfast at your food service facility is:

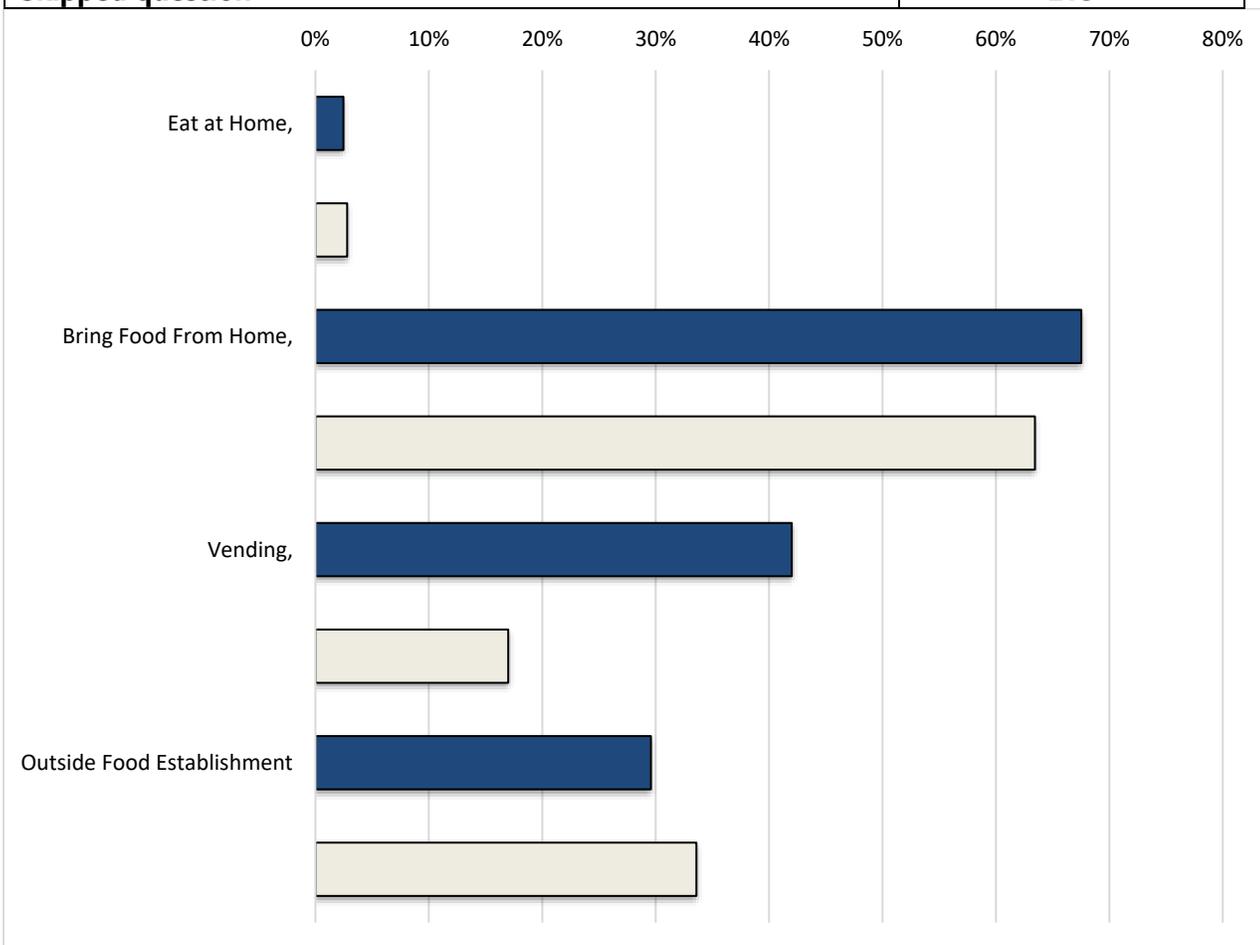
Response	Response Percent	Response Count
Eat at home,	23.31%	553
Bring food from home,	56.91%	1350
Vending,	1.18%	28
Outside food establishment	18.59%	441
<b>Answered question</b>		<b>2372</b>
<b>Skipped question</b>		<b>228</b>



2018   
 2017

The option you choose when not eating lunch at your food service facility is:

Response	Response Percent	Response Count
Eat at home,	2.47%	59
Bring food from home,	67.53%	1612
Vending,	0.42%	10
Outside food establishment	29.58%	706
<b>Answered question</b>		<b>2387</b>
<b>Skipped question</b>		<b>213</b>

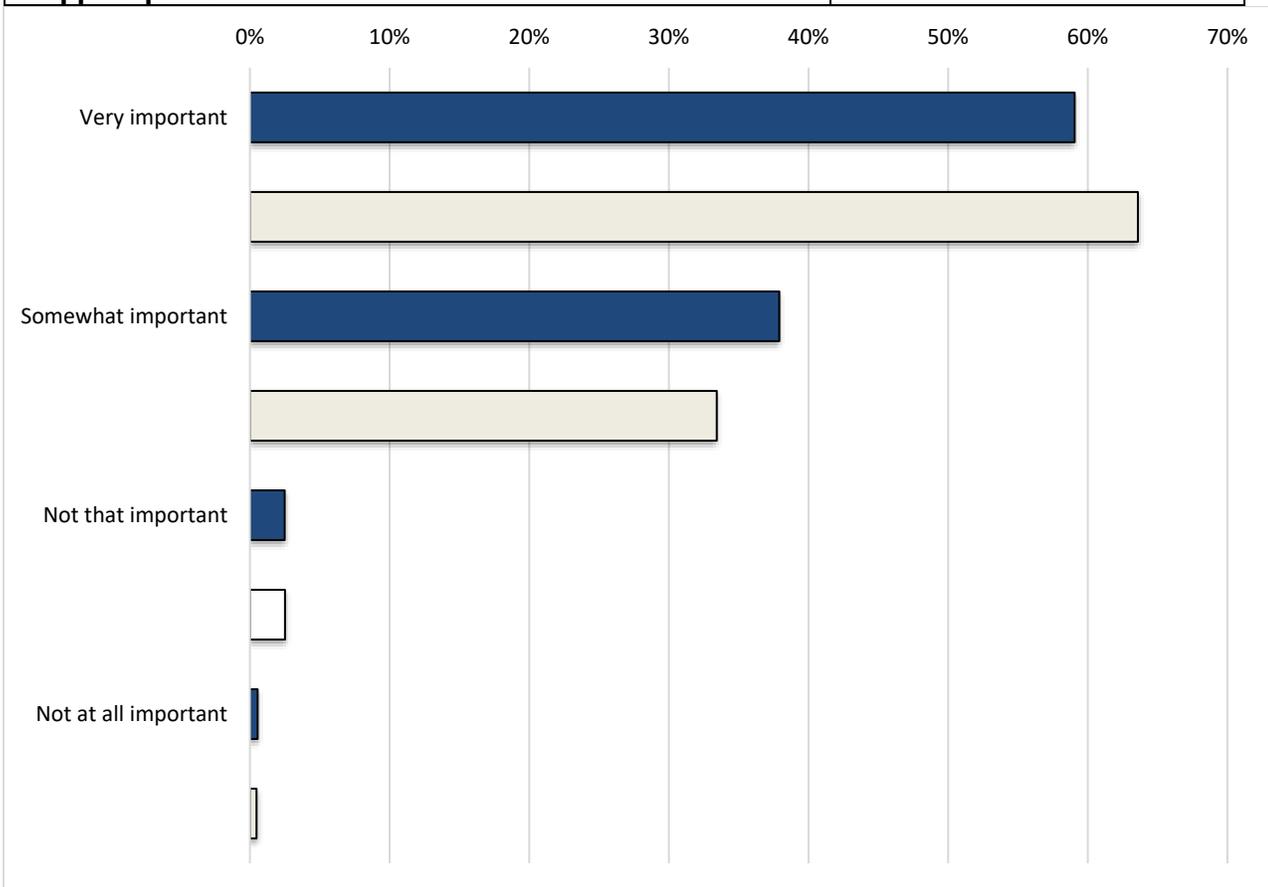


2018   
 2017

# Healthy Options

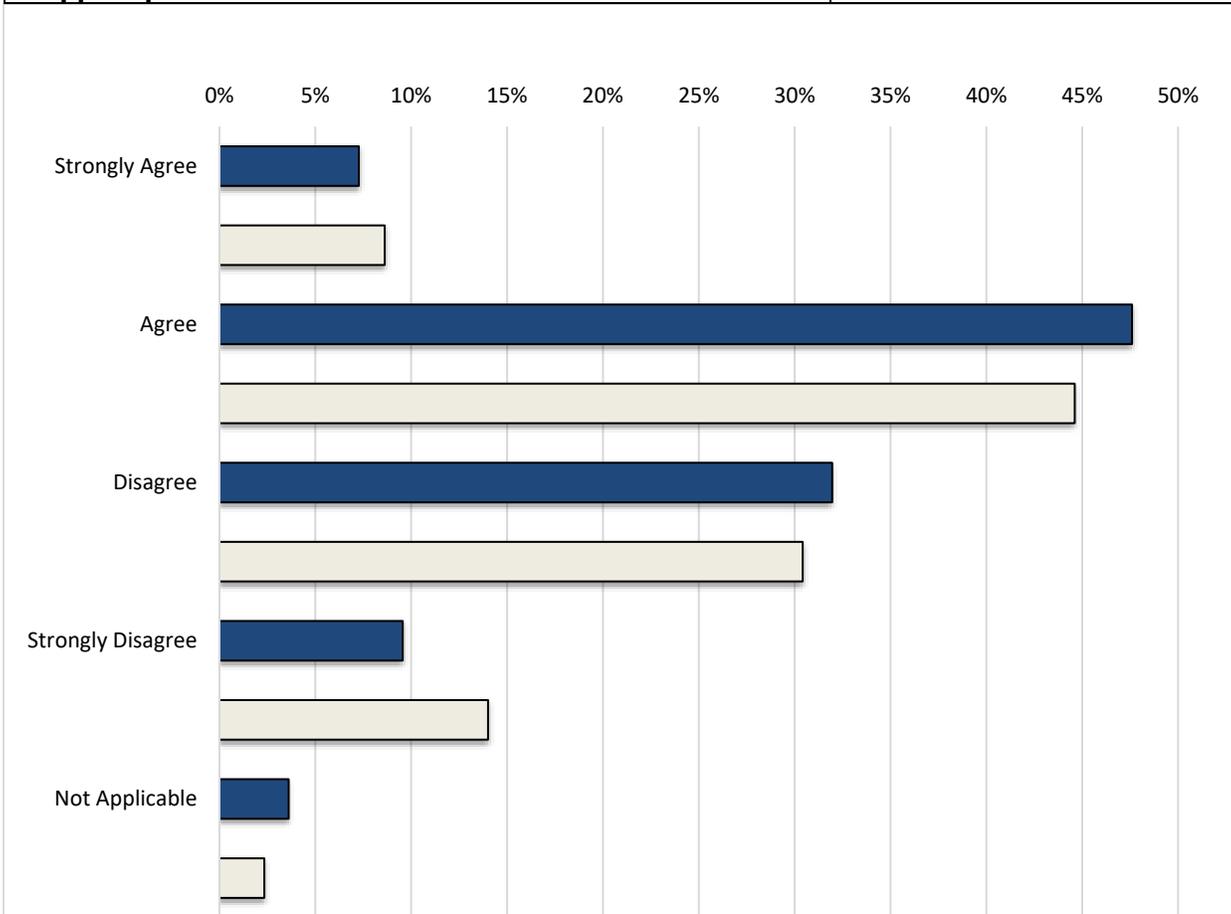
Rate how important it is to you to eat healthy daily:

Response	Response Percent	Response Count
Very important	59.06%	1402
Somewhat important	37.91%	900
Not that important	2.49%	59
Not at all important	0.55%	13
<b>Answered question</b>		<b>2374</b>
<b>Skipped question</b>		<b>226</b>



Healthy choices are readily available at your food service facility.

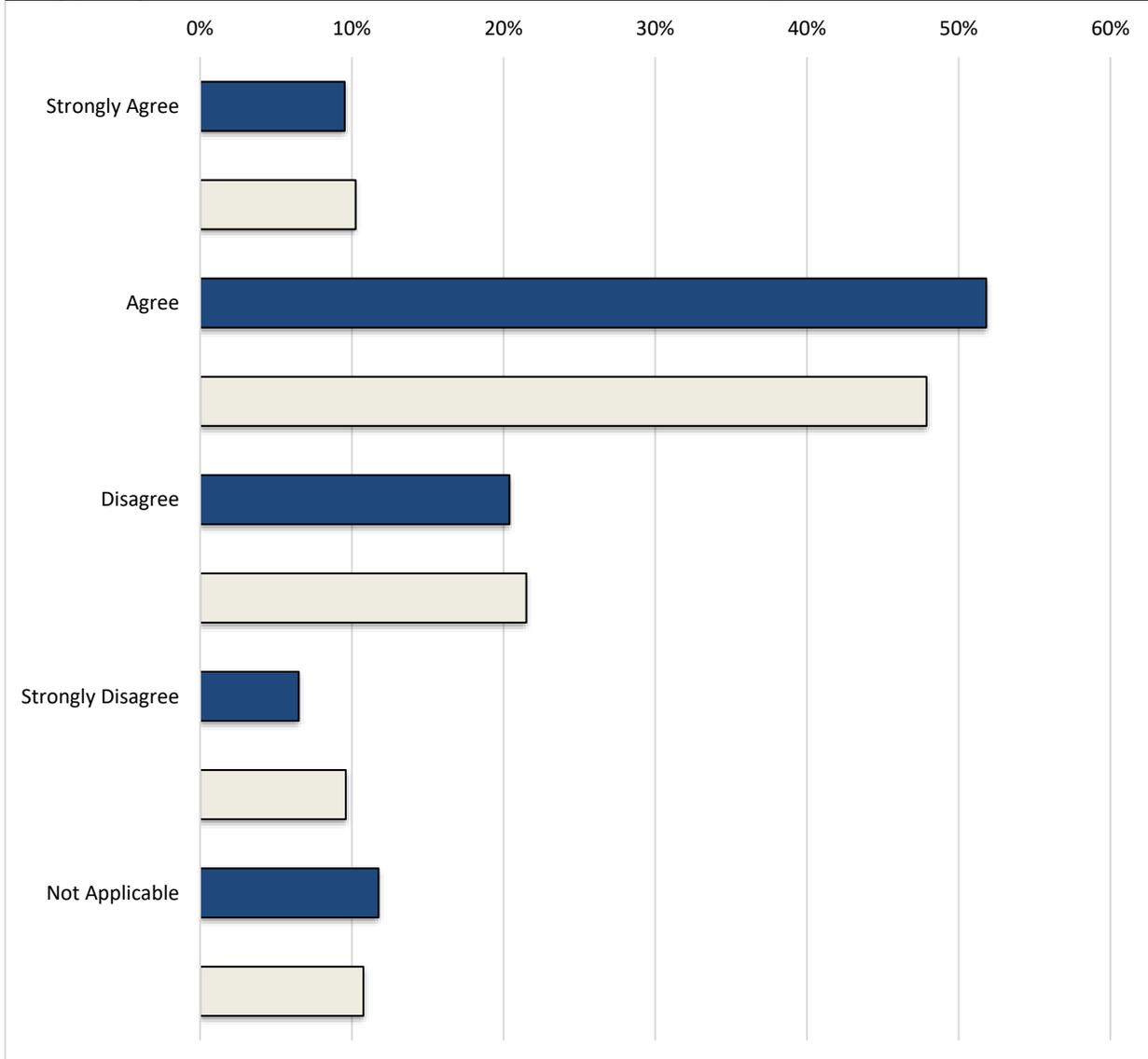
Response	Response Percent	Response Count
Strongly Agree	7.27%	171
Agree	47.60%	1120
Disagree	31.96%	752
Strongly Disagree	9.56%	225
Not Applicable	3.61%	85
<b>Answered question</b>		<b>2353</b>
<b>Skipped question</b>		<b>247</b>



2018   
 2017

The healthy choices offered are reasonably priced.

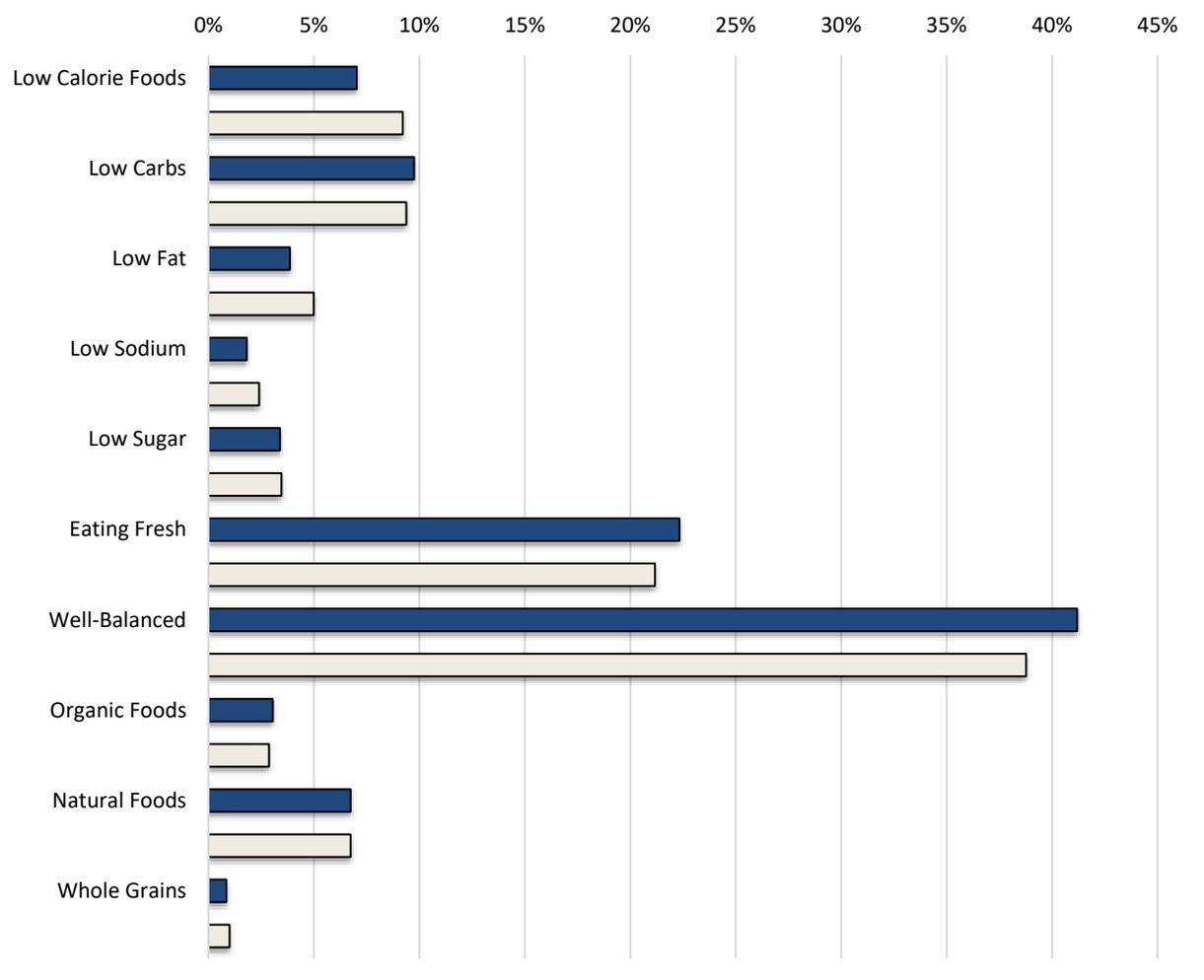
Response	Response Percent	Response Count
Strongly Agree	9.53%	223
Agree	51.82%	1212
Disagree	20.39%	477
Strongly Disagree	6.50%	152
Not Applicable	11.76%	275
<b>Answered question</b>		<b>2339</b>
<b>Skipped question</b>		<b>261</b>



2018   
 2017

In your opinion “eating healthy” means:

Response	Response Percent	Response Count
Low Calorie Foods	7.03%	166
Low Carbs	9.75%	230
Low Fat	3.86%	91
Low Sodium	1.82%	43
Low Sugar	3.39%	80
Eating Fresh	22.33%	527
Well-Balanced	41.19%	972
Organic Foods	3.05%	72
Natural Foods	6.74%	159
Whole Grains	0.85%	20
<b>Answered question</b>		<b>2360</b>
<b>Skipped question</b>		<b>240</b>

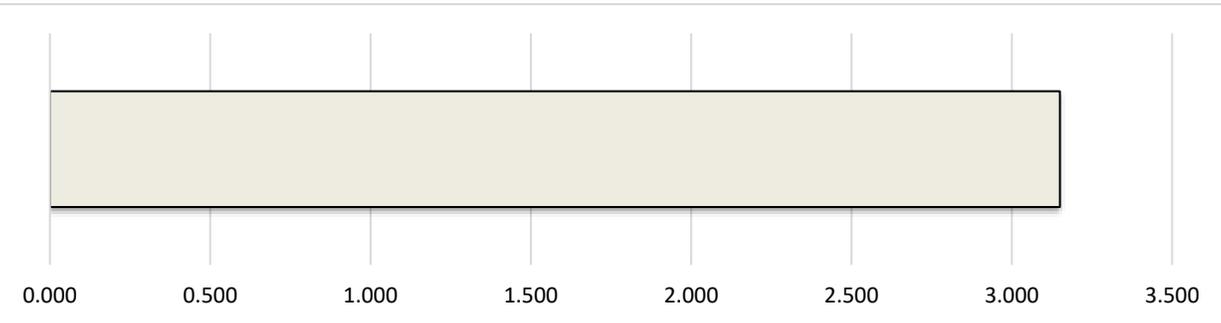
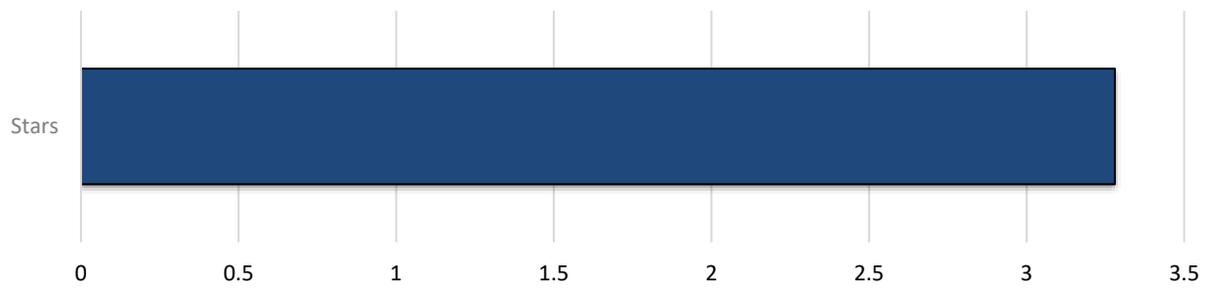


2018   
 2017

# Overall Satisfaction

Please rate the quality of food offered your food service facility (1 star is lowest, 5 stars is highest).

Response	Response Percent	Response Count
1 Star	7.92	185
2 Stars	15.07	352
3 Stars	32.32	755
4 Stars	30.18	705
5 Stars	14.51	399
<b>Answered question</b>		<b>2336</b>
<b>Skipped question</b>		<b>264</b>

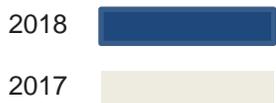
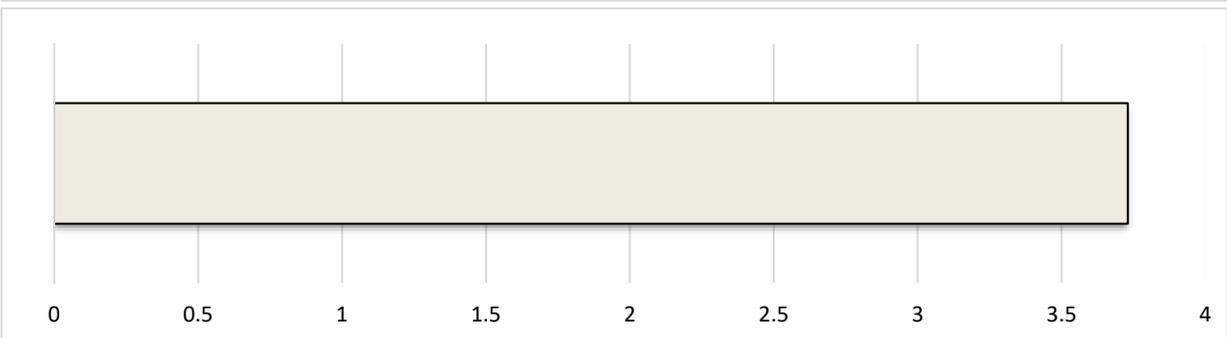
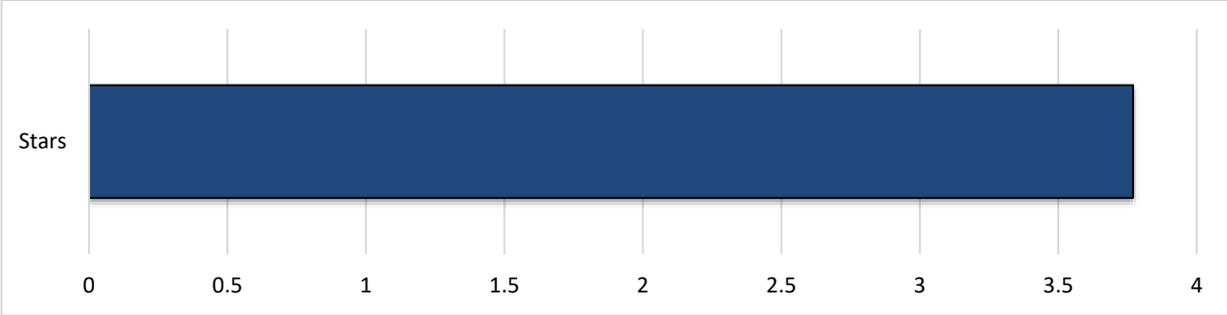


2018

2017

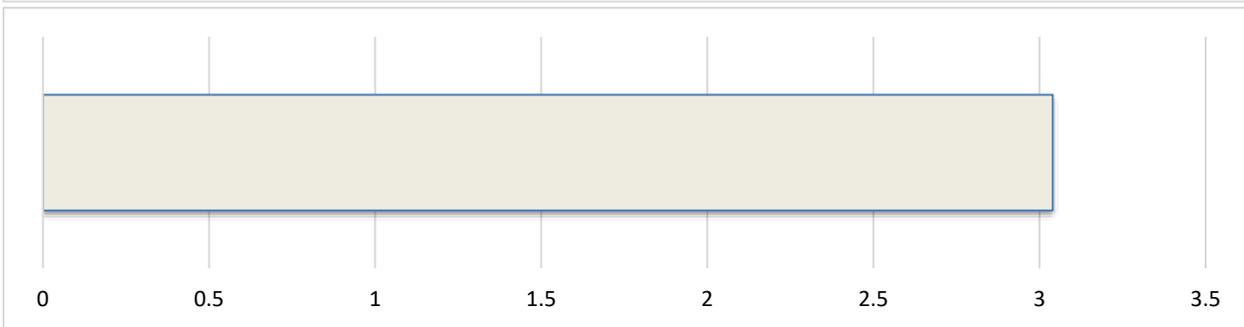
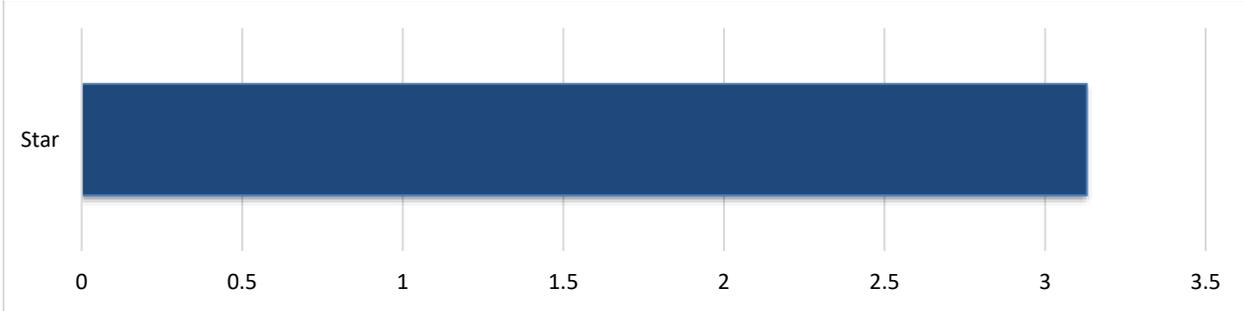
Please indicate the quality of service offered in your food service facility (1 star is lowest, 5 stars is highest).

Response	Response Percent	Response Count
1 Star	5.62	131
2 Stars	9.43	220
3 Stars	21.74	507
4 Stars	28.26	659
5 Stars	34.95	815
<b>Answered question</b>		<b>2332</b>
<b>Skipped question</b>		<b>268</b>



The variety of food options offered in your food service facility (1 star is lowest, 5 stars is highest).

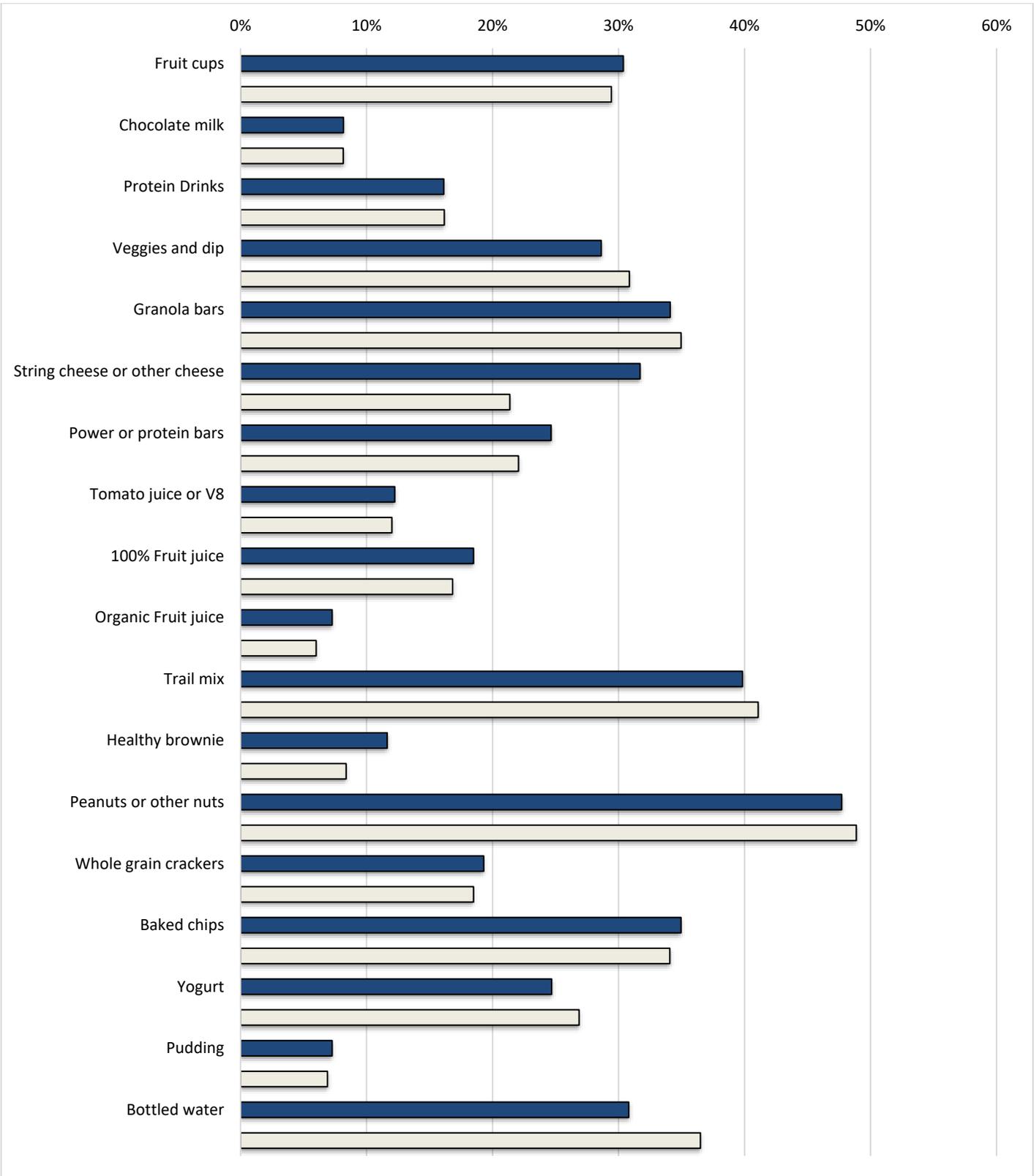
Response	Response Percent	Response Count
1 Star	10.11	236
2 Stars	17.47	408
3 Stars	34.18	798
4 Stars	25.57	597
5 Stars	12.68	296
<b>Answered question</b>		<b>2335</b>
<b>Skipped question</b>		<b>265</b>



# Vending

Please tell us which five products listed below would you be most likely to purchase:

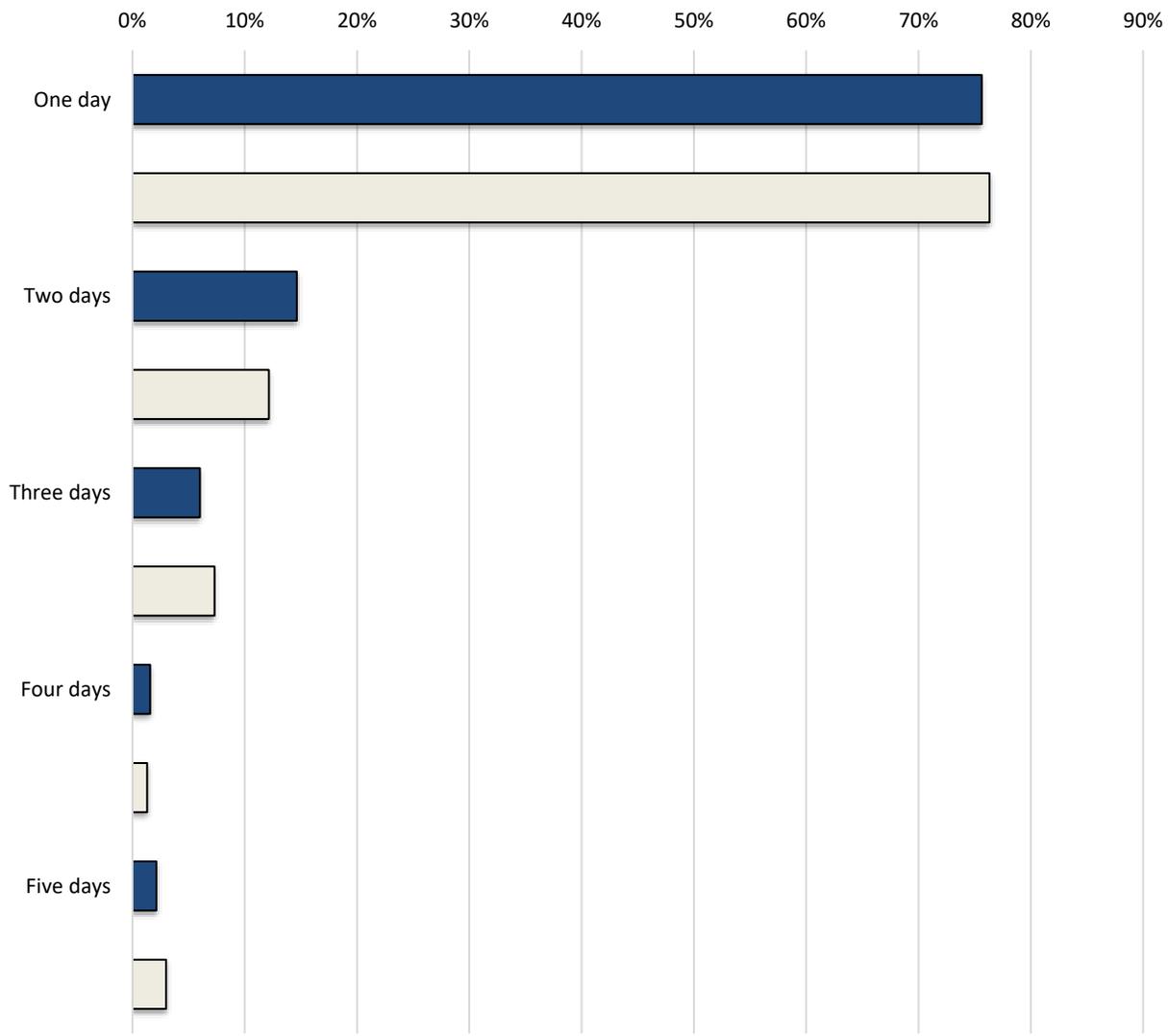
Response	Response Percent	Response Count
Fruit cups	30.38%	710
Chocolate milk	8.17%	191
Protein Drinks	16.13%	377
Veggies and dip	28.63%	669
Granola bars	34.10%	797
String cheese or other cheese	31.71%	741
Power or protein bars	24.65%	576
Tomato juice or V8	12.24%	286
100% Fruit juice	18.49%	432
Organic Fruit juice	7.27%	170
Trail mix	39.84%	931
Healthy brownie	11.64%	272
Peanuts or other nuts	47.71%	1115
Whole grain crackers	19.30%	451
Baked chips	34.96%	817
Yogurt	24.69%	577
Pudding	7.27%	170
Bottled water	30.81%	720
<b>Answered question</b>		<b>2337</b>
<b>Skipped question</b>		<b>263</b>



2018   
 2017

During a regular workweek you make purchases from the vending machines in your building:

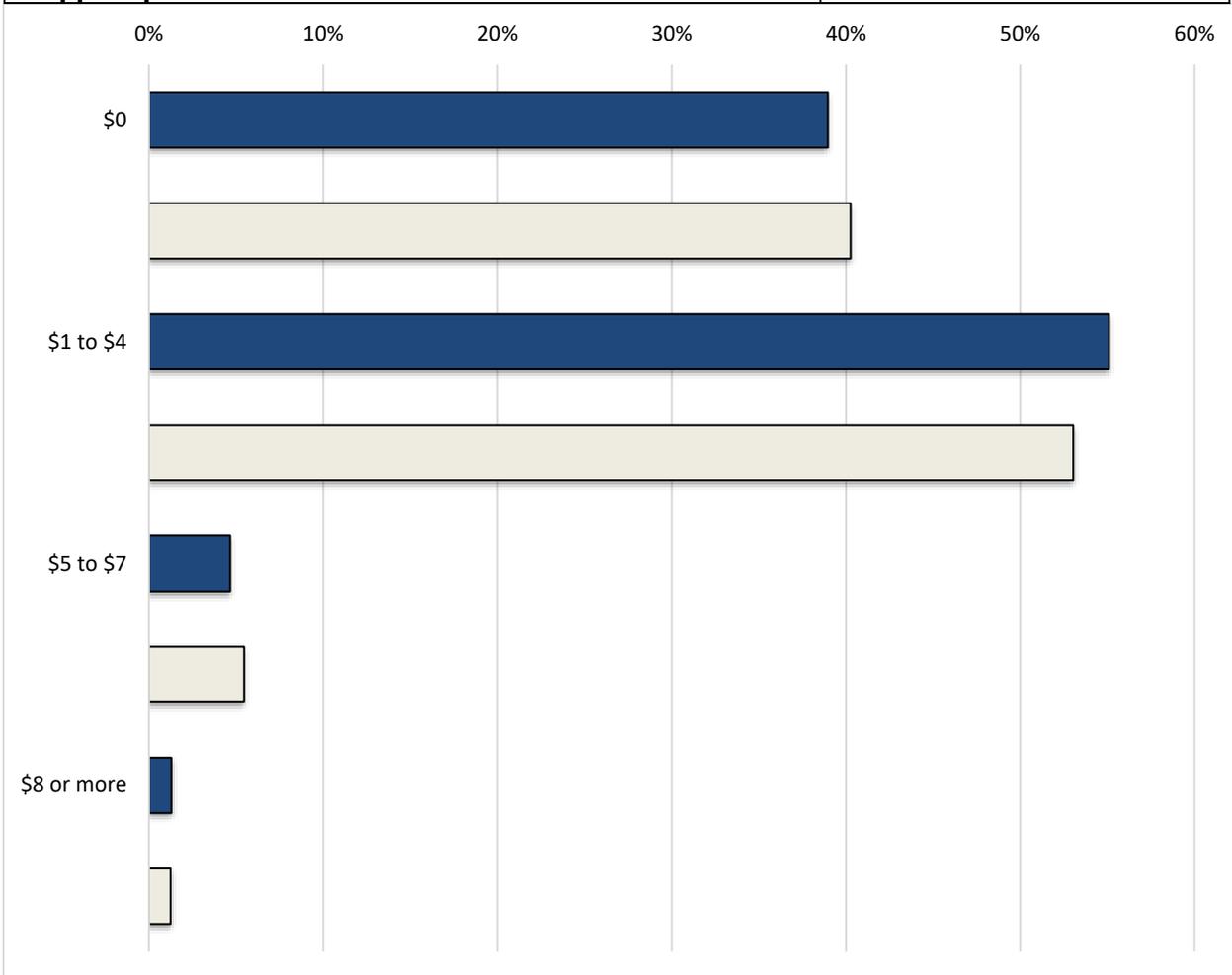
Response	Response Percent	Response Count
One day	75.63%	1384
Two days	14.64%	268
Three days	6.01%	110
Four days	1.58%	29
Five days	2.13%	39
<b>Answered question</b>		<b>1830</b>
<b>Skipped question</b>		<b>770</b>



2018   
 2017

The amount of purchases I make during a workweek from vending machines in your building usually total:

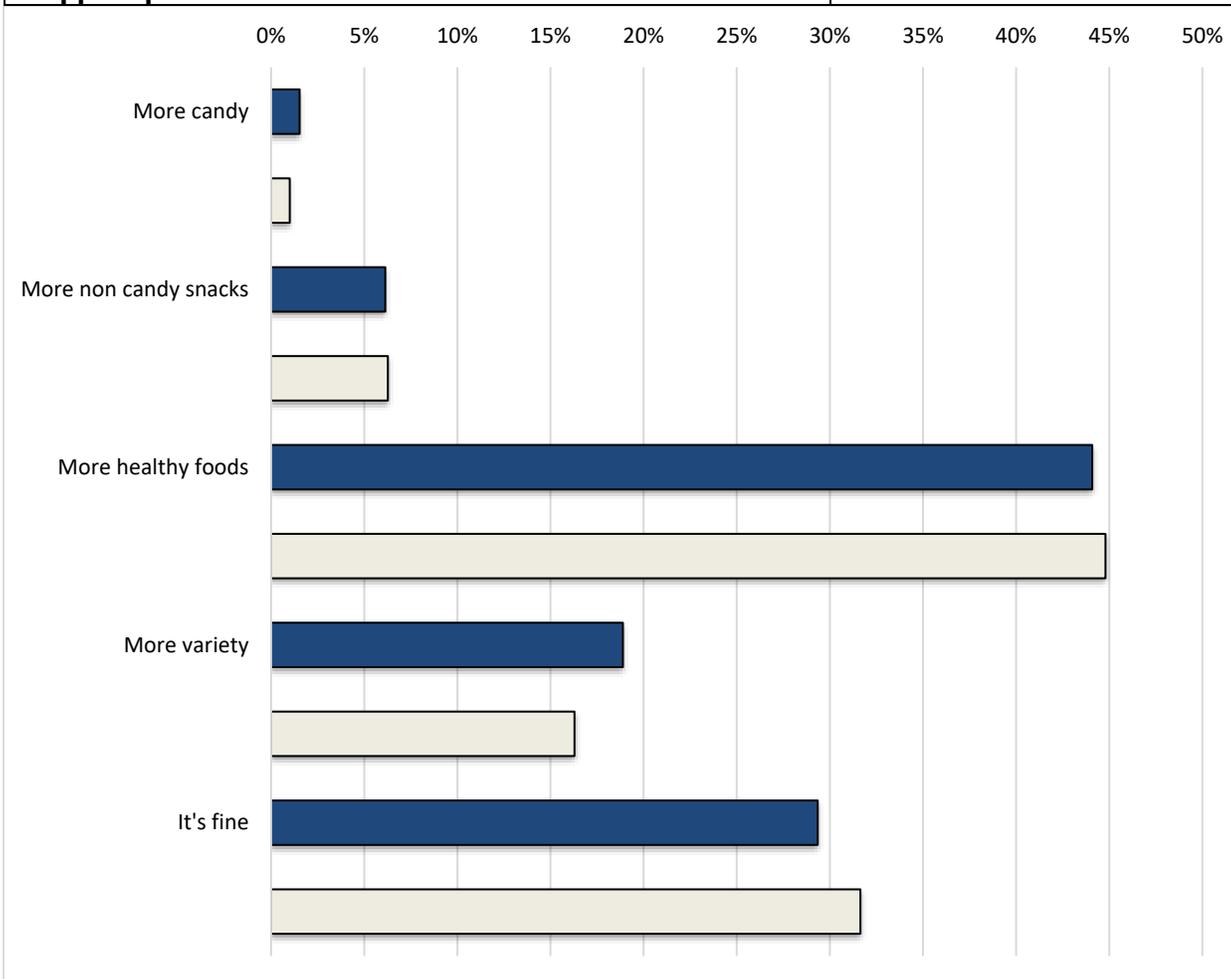
Response	Response Percent	Response Count
\$0	38.96%	877
\$1 to \$4	55.09%	1240
\$5 to \$7	4.66%	105
\$8 or More	1.29%	29
<b>Answered question</b>		<b>2251</b>
<b>Skipped question</b>		<b>349</b>



2018   
 2017

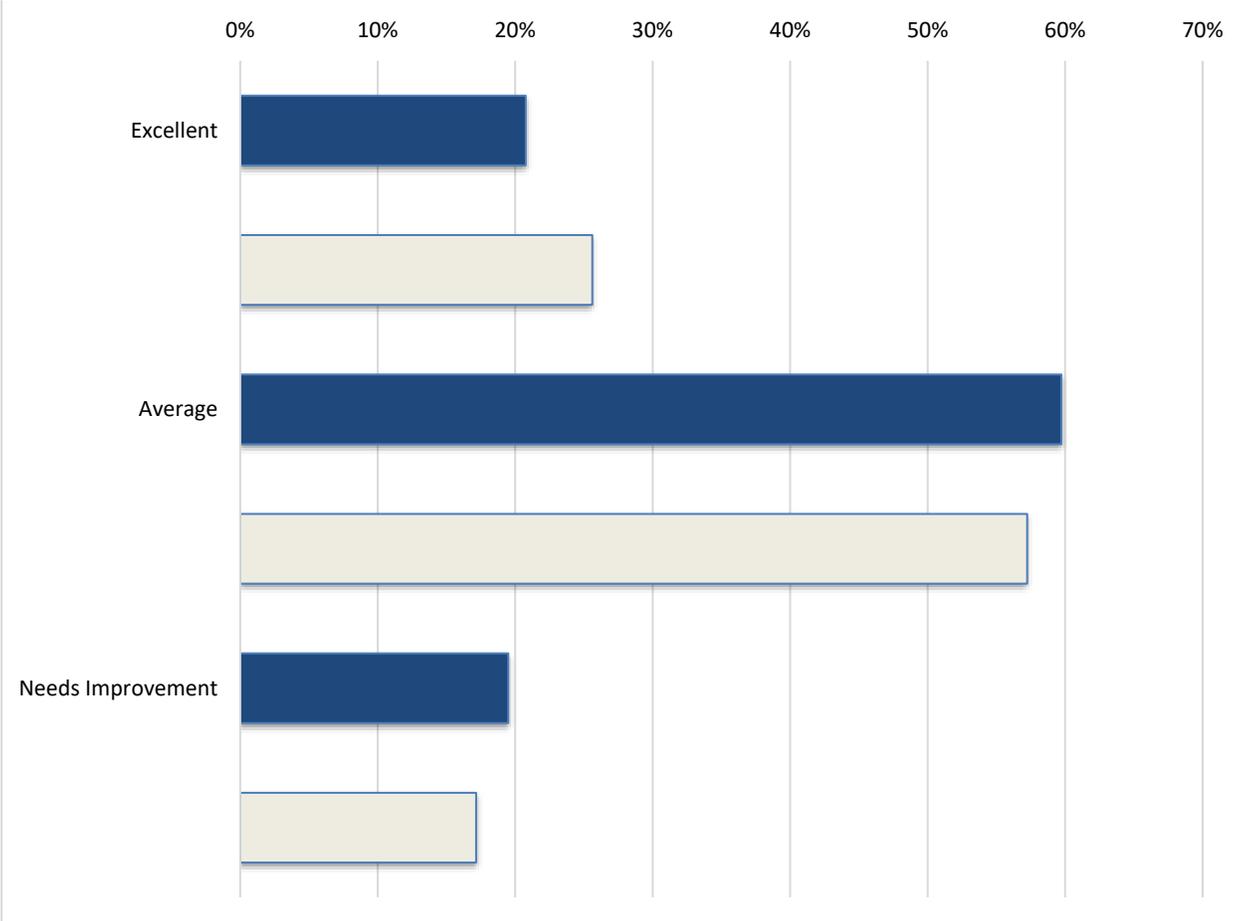
I would like the availability of the following in vending machines.

Response	Response Percent	Response Count
More candy	1.53%	34
More non candy snacks	6.13%	136
More healthy foods	44.09%	978
More variety	18.89%	419
It's fine	29.35%	651
<b>Answered question</b>		<b>2218</b>
<b>Skipped question</b>		<b>382</b>



I rate the level of vending machines consistently working properly as:

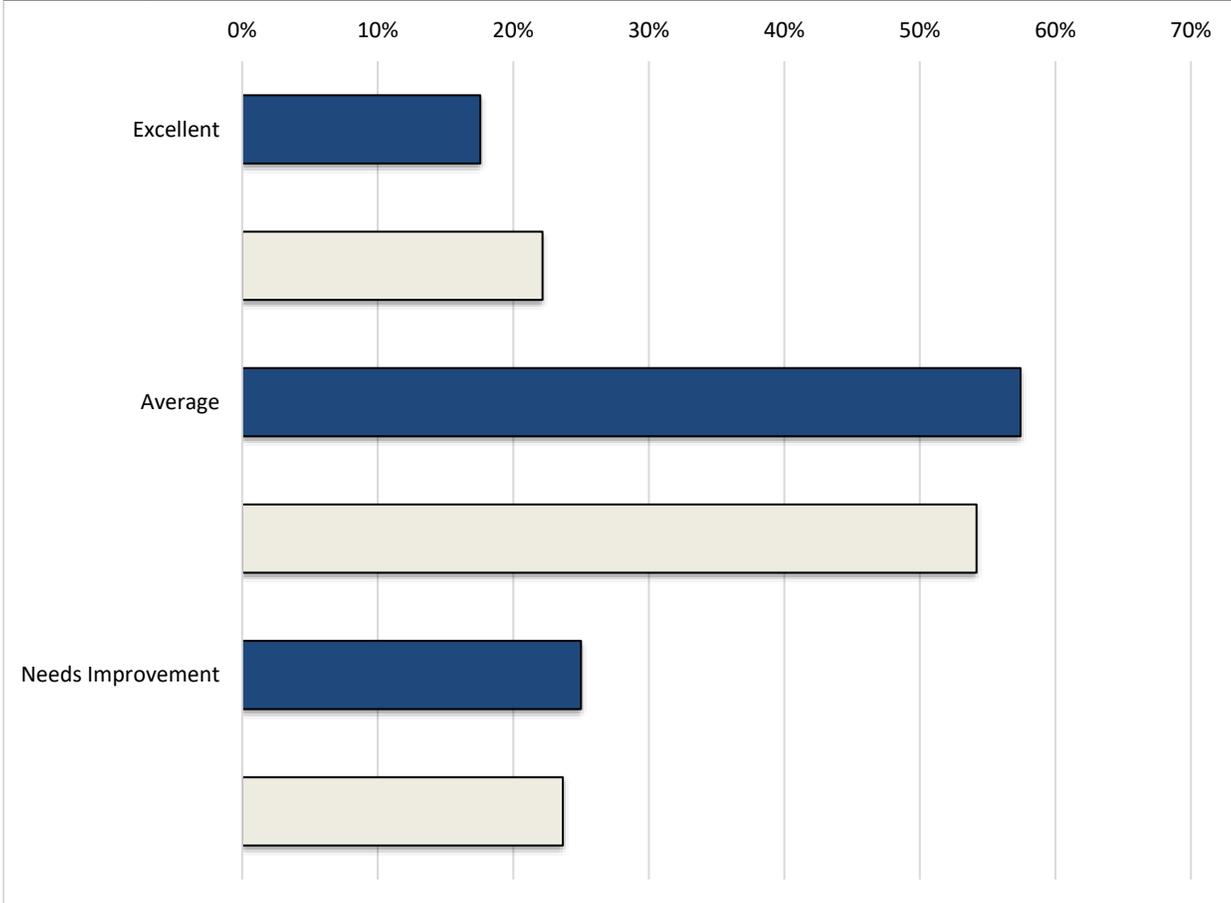
Response	Response Percent	Response Count
Excellent	20.77%	444
Average	59.73%	1277
Needs Improvement	19.50%	417
<b>Answered question</b>		<b>2138</b>
<b>Skipped question</b>		<b>462</b>



2018   
 2017

Vending machines are consistently stocked with a full selection of product:

Response	Response Percent	Response Count
Excellent	17.57%	378
Average	57.43%	1236
Needs Improvement	25.00%	538
<b>Answered question</b>		<b>2152</b>
<b>Skipped question</b>		<b>448</b>



2018   
 2017

## Agencies Responding

Please tell us which agency you work for:		
Response	Response Percent	Response Count
Board of Dental Examiners	0.57%	13
Board of Examiners of Psychologists	0.26%	6
Board of Nursing	2.30%	53
Camp Mabry State Armory Command	0.09%	2
Child Protective Services	0.26%	6
Chiropractic Examiners	0.13%	3
Commission on Environmental Quality	14.39%	331
Commission on Fire Protection	0.00%	0
Comptroller of Public Accounts	0.09%	2
Department of Aging and Disability Services	0.43%	10
Department of Agriculture	0.09%	2
Department of Family and Protective Services	2.87%	66
Department of Insurance	8.13%	187
Department of Public Safety	13.39%	308
Department of State Health Services	6.78%	156
Disability Determination Services	0.09%	2
Emergency Communications	0.26%	6
Employee Retirement System	0.04%	1
General Land Office	0.09%	2
Health and Human Services Commission	16.22%	373
Historical Commission	0.00%	0
Housing and Community Affairs	0.13%	3
Legislative Budget Board	0.00%	0
Legislative Council	0.04%	1

Library and Archives	0.00%	0
Office of Attorney General	0.13%	3
Office of Attorney General, Child Support	0.61%	14
Physical/Occupational Therapy Board	0.00%	0
Public Utility Commission	0.00%	0
Rail Road Commission	0.04%	1
Secretary of State	2.83%	65
State Board of Public Accountancy	0.57%	13
State Office of Administrative Hearings	0.00%	0
Sunset Advisory Commission	0.00%	0
Texas Education Agency	2.70%	62
Texas Facilities Commission	0.09%	2
Texas Lottery Commission	0.04%	1
Texas Parks and Wild Life	0.00%	0
Texas Workforce Commission	0.22%	5
TxDOT, Camp Hubbard, Austin	3.48%	80
TxDOT, Riverside, Austin	12.17%	280
Veterans Commission	0.00%	0
Veterans Land Board	0.00%	0
Workers Compensation	0.04%	1
Other (please specify)	10.35%	238
<b>Answered question</b>		<b>2300</b>
<b>Skipped question</b>		<b>300</b>

Please tell us which food service location you visit most

<b>Response</b>	<b>Response Percent</b>	<b>Response Count</b>
Attorney General's Office Child Support	0.79%	17
Attorney General's Office Clements Building	0.23%	5
Brown-Heatly Building	7.32%	158
Camp Mabry State Armory Command Cafeteria	0.23%	5
Department of Public Safety	13.49%	291
Department of State Health Services	7.65%	165
Disability Determination Services	0.19%	4
Elias Ramirez State Office Building	0.28%	6
Hobby Building	13.95%	301
James Rudder Building	3.15%	68
John Winters Building	12.15%	262
Park 35 Complex TCEQ	15.81%	341
Stephen F. Austin Building	0.51%	11
William B. Travis Building	3.15%	68
TxDOT Riverside	13.17%	284
TxDOT Camp Hubbard	7.88%	170
TxDOT N.W. Loop San Antonio	0.05%	1
<b>Answered question</b>		<b>2157</b>
<b>Skipped question</b>		<b>443</b>

# Cost Analysis Report

An inquiry was submitted to all 16 state host agencies in which BET operates a cafeteria, snack bar, and/or convenience store. All of the host agencies responded. There was inconsistency in methods used by respondents. The host agencies surveyed and a summary of the costs reported or known are listed in the following table.

<b>FY'167TWC Food Service Location and Type</b>	<b>Address</b>	<b>Annual Value of Space Used 2016*</b>	<b>Estimated Maintenance Costs</b>	<b>Estimated Utility Costs</b>	<b>Estimated Janitorial Costs</b>	<b>Method of Finance</b>
Brown-Heatly Bldg. Café	4900 N. Lamar Blvd., Austin, TX	4,061 sq. ft. \$66,072.47	\$10,924.09	\$12,792.15	\$3,411.24	State General Revenue and Federal Funding
Clements Bldg. Café	300 W. 15 <sup>th</sup> St., Austin, TX	3,239 sq. ft. \$52,698.53	\$4,113.53	\$9,360.71	\$842.14	State General Revenue and Federal Funding
Department of Public Safety –	5805 N. Lamar Blvd., Austin, TX	5,202 sq. ft. \$84636.54	Lease includes maintenance	Lease includes utilities	N/A	State General Revenue and Federal Funding
Department of State Health Services Café -	1100 West 49th St., Austin, TX	2,691 sq. ft. \$43,782.57	\$9,660.69	\$8,934.12	\$0	State General Revenue and Federal Funding
Elias Ramirez State Office Bldg.	5425 Polk St., Houston, TX	3,992 sq. ft. \$64,949.84	\$7,664.64	\$6,467.04	\$2,355.28	State General Revenue
Hobby Bldg. Café	333 Guadalupe St., Austin, TX	2,266 sq. ft. \$36,867.82	\$2,062.06	\$5,755.64	\$317.24	State General Revenue and Federal Funding
James Rudder Bldg. Snack Bar -	1019 Brazos St., Austin, TX	1,092 sq. ft. \$17,766.84	\$1,463.28	\$1,878.24	\$447.72	State General Revenue and Federal Funding
John Winters Bldg. Café and Convenience Store	701 W. 51st St., Austin, TX	6,645 sq. ft. \$108,114.15	\$11,761.65	\$24,652.95	\$5,382.45	State General Revenue and Federal Funding
Texas Commission of Environmental Quality Park 35 -Café	12100 N. IH 35, Austin, TX	3,522 sq. ft. \$57,302.94	\$12,820.08	\$5,494.32	\$1,056.60	State General Revenue and Federal Funding

<b>FY'167TWC Food Service Location and Type</b>	<b>Address</b>	<b>Annual Value of Space Used 2016*</b>	<b>Estimated Maintenance Costs</b>	<b>Estimated Utility Costs</b>	<b>Estimated Janitorial Costs</b>	<b>Method of Finance</b>
Stephen F. Austin Bldg. Café	1700 N. Congress Ave., Austin, TX	3,879 sq. ft. \$63,111.33	\$5,566.99	\$10,822.54	\$1,323.62	State General Revenue and Federal Funding
William B. Travis Bldg. Café	1701 N. Congress Ave., Austin, TX	3,934 sq. ft. \$64,006.18	\$2,045.68	\$5,035.52	\$2,478.42	State General Revenue and Federal Funding

Texas Department of Transportation Café	4615 NW Loop 410, San Antonio, TX	1,255 sq. ft. \$20,418.85	0	\$6,445.00	\$12,850.00	Highway 6 Funding
Department of Transportation Café	200 Riverside Dr ,Austin, TX	5,500 sq. ft. \$89,485.00	15,133.00	\$8,305.00	\$8,753.00	Highway Transportati on Fund 6
Texas Department of Transportation Camp Hubbard	3500 Jackson Ave., Austin, TX 78731	5,709 sq. ft. \$92,885.43	\$16,758.00	\$10,390.00	\$5,376.00	Highway Transportati on Fund 6
Disability Determination Services	6101 E. Oltorf St.,Austin TX	3,850 sq.ft. \$62,639.50	Included in lease	\$12,071.24	\$4,133.00	SSA, 100% federal funds
Attorney General Child Support Division	5500 E. Oltorf St.,Austin, TX	1,780 sq. ft. \$28,960.60	Included in lease	\$5,909.93	\$1,176.85	100% SSA Federal Funds
Totals	N/A	\$953,698.59	\$99,973.69	\$134,314,40	\$49,903.56	N/A

\*Annual value of space used can include utility, maintenance, and janitorial costs. In order to establish consistency in reporting, the estimated value of space was based on average square footage lease costs of \$16.27 per square foot for space leased by state agencies, as reported by the Texas Facilities Commission Master Facilities Plan Report 2016.

## Cost Analysis Survey—2018

State Property Locations Surveyed Sent To:	Responded
Texas Dept. of Transportation—San Antonio	Yes
Texas Dept. of Transportation—Austin	Yes
Texas Dept. of Transportation—Camp Hubbard	Yes
Disability Determination Services—Austin	Yes
Department of Public Safety—Austin	Yes
Office of the Attorney General-Child Support—Austin	Yes
Elias Ramirez State Office Building—Houston	Yes
Department of State Health Services—Austin	Yes
Winters Building Café and Convenience Store—Austin	Yes
Commission on Environmental Quality—Austin	Yes
Travis Building—Austin	Yes
Hobby Building—Austin	Yes
Clements Building—Austin	Yes
Brown-Heatly Building—Austin	Yes
Rudder Building—Austin	Yes
Stephen F. Austin Building—Austin	Yes



## TEXAS WORKFORCE COMMISSION

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