

Board Oversight Capacity—BCY 2021

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

Southeast Texas Score Card

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- √ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- √ * Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- √ Have single audits been free of material weaknesses?

Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- √ Has the Board been certified?
- √ * Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

Select and oversee local contractors to improve the delivery of workforce services

Meets

- √ Does the Board have an effective formal procurement process, and has the Board been following this process?
- √ Does the Board have a certified monitoring function in place to oversee contractors?
- √ The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- √ Does the Board have certified Workforce Solutions Offices?

- √ * Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?
- √ * Has the Board applied its service improvement policy when necessary?

Manage the contractors' performance across multiple Board programs

Meets

- √ Did the Board meet target on at least 80 percent of its contracted performance measures?
- √ Is the Board within 35 percent of target on all contracted performance measures?
- √ * Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least 4 times throughout the year?

Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Meets

- √ The Board did not miss target on the same performance measure two years in a row.
- √ The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

Southeast Texas Community Impact Statement

A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

The Southeast Texas Workforce Board continues its mission to “equip Southeast Texas with the skills and knowledge that meet the needs of employers to foster the region’s economic growth.” With this in mind, the Board invested its dollars into the training programs and other initiatives that foster the realization of its vision of “a world-class, competitive workforce for Southeast Texas.” The Board’s impact to the community in 2021 is as follows:

- Served over 14,117 job seekers.
- Served over 887 Veterans
- Served over 548 Ex-offenders.
- Provided employer assistance to over 2,019 businesses.
- Trained 236 customers.
- Served over 10,468 Unemployment Claimants.
- Served an average 1,889 children in care.
- Provided employers, economic development, and training institutions with labor market information to identify wage comparisons, training needs, and future projections/trends in various industries to assist them in their efforts in increasing the area’s economy. Since the effects of COVID-19 are starting to trend downward, our economy is recovering, and we see more positive business and industry activity and lower unemployment.
- We applied for and received additional funds through the Texas Talent Connection Grant (TTC) and the Texas Industry Partnership (TIP) funds. The TTC contract will be used to fund internships for WIOA-trained participants to help them become employed. The funds will also be used to provide teacher externships in local industry for career education that can be used in their classrooms. The TIP funds will be used to enhance and support the Jobs for America’s Graduates (JAG) out-of-school youth program operated by Region 5 ESC that serves over 50 hard-to-serve youth each year.
- Hosted the 2020 annual Red, White & You Virtual Hiring Event for veterans, their spouses, and other job seekers in a virtual format. A total of 116 jobseekers, of which 46 were Veterans, attended the event that had 22 employers looking to hire Veterans.

- There were 16 reported layoffs affecting 1,540 people.
- We are continuing to implement additional enhancements to our virtual service options such as videos for orientations, online eligibility, and virtual case management.
- Actively participated in industry, education, and economic development organizations to meet the needs of local businesses.

√ = Meets Standard

X = Below Standard

* = Board Attestation