

Texas Workforce Announcement

FOR IMMEDIATE RELEASE

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TWC Waives Search Requirements for Unemployment Benefits

AUSTIN – The Texas Workforce Commission (TWC) is exercising its authority under the [Governor's Declaration of a Statewide Disaster](#) to waive Unemployment Insurance work search requirements effective immediately. This measure supports the State's efforts to address the impact the COVID-19 virus is having on the state's economy and its workforce.

Previously to be eligible for unemployment benefits, applicants were required to register for work search on [WorkinTexas.com](#) and conduct the minimum number of work search activities per week. TWC is temporarily waiving these requirements to ensure all Texans can have access to resources when in need.

Those seeking to receive Unemployment Benefits may apply online using [Unemployment Benefits Services](#) or by calling our Tele-Center at 800-939-6631 from 8:00 a.m. to 6:00 p.m. Central Time, Monday through Friday, and Saturday from 8:00 a.m. to 5:00 p.m.. Applicants will need:

- Last employer's business name and address
- First and last dates (month, day and year) they worked for their last employer
- Number of hours worked and pay rate if they worked this week (including Sunday)
- Information related to their normal wage
- Alien Registration Number (if not a U.S. citizen or national)

After applicants submit their unemployment benefit application, TWC staff will review their information and process their claim. TWC will contact applicants if we need additional information.

We are encouraging applicants to sign up for [Electronic Correspondence](#) for online access to their unemployment benefits correspondence. Electronic Correspondence allows them to receive most, but not all, of their unemployment notices and forms electronically in a secure, online mailbox. Applicants are responsible for regularly checking their online inbox, regardless of whether they receive an email notifying them of new mail. All Electronic Correspondence documents are also available as accessible versions for visually impaired customers.

Job seekers affected by COVID-19 can find more information at <https://twc.texas.gov/news/covid-19-resources-job-seekers>.

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The Texas Workforce Commission is a state agency dedicated to helping Texas employers, workers and communities prosper economically. For details on TWC and the services it offers in coordination with its network of local workforce development boards, call 512-463-8942 or visit www.texasworkforce.org. To receive notifications about TWC programs and services subscribe to our [email updates](#).