

## CONCHO VALLEY BOARD OVERSIGHT CAPACITY RATINGS

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

### (1) Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- ✓ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- ✓ \* Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service provider, for all funding sources it administers?
- ✓ Have single audits been free of Material Weaknesses?

### (2) Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- ✓ Has the Board been certified?
- ✓ \* Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractor?

### (3) Select and oversee local contractors to improve the delivery of workforce services

Below

- ✗ Does the Board have an effective formal procurement process, and has the Board been following this process?
- ✓ Does the Board have a certified monitoring function in place to oversee contractor?
- ✓ The Board has no disallowed costs exceeding 1% of allocation (non-self-reported).
- ✓ The Board has no disallowed costs exceeding 1% which resulted in repaying funds.

### (4) Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- ✓ Does the Board have certified Workforce Solutions Office(s)?
- ✓ \* Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with the local contractor?
- ✓ \* Has the Board applied its service improvement policy when necessary?

### (5) Manage the contractors' performance across multiple Board programs

Meets

- ✓ Did the Board meet target on at least 80% of its contracted performance measures?
- ✓ Is the Board within 35% of target on all contracted performance measures?
- ✓ \* Does the Board hold performance oversight meetings, do performance reviews, or during its regularly scheduled meetings include a review of its status on contracted performance measures at least 4 times throughout the year?

### (6) Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Meets

- ✓ The Board did not miss target on the same performance measure two years in a row.
- ✓ The Board does not have any unresolved material weaknesses discovered through a single audit.
- ✓ The Board has not been placed on an Intent to Sanction or a Sanction.

## COMMUNITY IMPACT STATEMENT

**A written statement from each Board summarizing their impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.**

The Concho Valley Workforce Development Board continued to strengthen ties with public and private sector partners within the geographically vast and economically diverse thirteen county Concho Valley region. Our partnerships with regional economic development agencies, primary, secondary and higher educational institutions and private employers resulted in positive outcomes for the clients of Workforce Solutions and Concho Valley children, students and employers. Some of the highlights are listed below:

- The certification of Tom Green County as a Work Ready Community has contributed to San Angelo being selected an employer location of choice for companies such as SMC Global according to the San Angelo Chamber of Commerce. The ACT Work Keys Work Ready Community effort expanded beyond Tom Green County in 2018 as training sessions were held with County leadership from McCulloch, Schleicher, and Menard Counties from June through October 2018. This work resulted in numerous students receiving National Career Readiness Certifications (NCRC's) and many employers officially recognizing these certifications.
- The community partnerships established within the Work Ready Community Effort has in turn contributed to the awarding of the Texas Talent Connection Grant in the amount of \$500,000 on September 1, 2018. Within this grant, 574 NCRCs are being funded for potential candidates and 64 industry recognized certifications are also being funded.
- With a focus on providing knowledge and skills to childcare providers the quality of childcare in the area continued to increase. Through on-site mentoring, training and technical assistance, The Texas Rising Star (TRS) program increased from 5 to 8 providers. In addition, the number of caregivers with CDA Certification (Child Development Associate) increased.
- Our partnership efforts focused on providing excellent education and training services and support to all students of the region, regardless of the size of the school district. Our STEAM partnership which includes Education Service Region XV, Angelo State University and the Tom Green County Library provided educators the tools to implement STEAM and career opportunities including additional robotic kits for statewide competitions. In addition, through work with Angelo State University schools in the region received science and history exhibits and curriculum.

- ✓ = Meets Standards
- X = Below Standards
- \* = Board Attestation