

EAST TEXAS BOARD OVERSIGHT CAPACITY RATINGS

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

(1) Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- ✓ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- ✓ * Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service provider, for all funding sources it administers?
- ✓ Have single audits been free of Material Weaknesses?

(2) Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- ✓ Has the Board been certified?
- ✓ * Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractor?

(3) Select and oversee local contractors to improve the delivery of workforce services

Meets

- ✓ Does the Board have an effective formal procurement process, and has the Board been following this process?
- ✓ Does the Board have a certified monitoring function in place to oversee contractor?
- ✓ The Board has no disallowed costs exceeding 1% of allocation (non-self-reported).
- ✓ The Board has no disallowed costs exceeding 1% which resulted in repaying funds.

(4) Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- ✓ Does the Board have certified Workforce Solutions Office(s)?
- ✓ * Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with the local contractor?
- ✓ * Has the Board applied its service improvement policy when necessary?

(5) Manage the contractors' performance across multiple Board programs

Meets

- ✓ Did the Board meet target on at least 80% of its contracted performance measures?
- ✓ Is the Board within 35% of target on all contracted performance measures?
- ✓ * Does the Board hold performance oversight meetings, do performance reviews, or during its regularly scheduled meetings include a review of its status on contracted performance measures at least 4 times throughout the year?

(6) Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Meets

- ✓ The Board did not miss target on the same performance measure two years in a row.
- ✓ The Board does not have any unresolved material weaknesses discovered through a single audit.
- ✓ The Board has not been placed on an Intent to Sanction or a Sanction.

COMMUNITY IMPACT STATEMENT

A written statement from each Board summarizing their impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

The Workforce Solutions East Texas Board (WSETB) supports community and regional employers by providing the one component critical to any business: a qualified workforce, ready to produce upon hire.

A constant in our employers' workday world is pursuit of the competitive edge. In today's low unemployment environment, the fine line distinguishing success from failure may be the ability to secure productive, professional employees, able to contribute beyond their own cost.

We build job-seekers prepared to meet the challenges of the evolving employment market with demonstrated skill sets earned through assessments and training. If our participants need additional experience or training, staff assists job-seekers in gaining knowledge, skills, and abilities through targeted training. We remove barriers to training through subsidized Child Care Services (CCS), Temporary Assistance to Needy Families (TANF), and Education & Training assistance under the Supplemental Nutrition Assistance Program (SNAP E&T).

Our own infrastructure continues to evolve. The region's average commuter spends 30 minutes or drives 30 miles each direction to her or his place of business. While we have only seven brick & mortar facilities in our 14 counties, they are strategically located to meet the community's travel standards. Additionally, each week, three mobile units are dispersed to rural parts of the region, bringing workforce services to those counties without a fixed facility. And, given our participants' increasing technological basis, our interactive web presence continues to serve.

- ✓ = Meets Standards
- ✘ = Below Standards
- * = Board Attestation