



**RCT Quarterly Meeting Agenda  
May 2-3, 2019  
Criss Cole Rehabilitation Center Auditorium  
4800 North Lamar Blvd  
Austin TX 78756**

**Thursday, May 2, 2019**

9:00 a.m. Welcome and Introductions, Neva Fairchild, Chair

9:15 a.m. Committee Meetings

10:30 a.m. Break

10:45 a.m. RCT Committee Reports

- Customer Satisfaction & Needs Assessment, Lisa Majewski-West, Chair
- Education and Membership, Bobbie Hodges, Chair
- Policy, Procedure & Personnel Development, Karen Stanfill  
Chair
- Planning and Review, Neva Fairchild, Chair
  - RSA Monitoring Update (Tentative)

11:45 a.m. Lunch

1:00 p.m. Public Comment

1:10 p.m. VR Director's Report, Cheryl Fuller

2:30 p.m. IHO Update, Susanna Holt, Deputy General Counsel

2:50 p.m. Break

3:05 p.m. NCSRC/CSAVR/NCSAB Report Karen Stanfill and Paul Hunt

3:40 p.m. SILC Transportation Works Summit Neva Fairchild

4:00 p.m. Adjourn

**Friday, May 3, 2019**

9:00 a.m. Welcome, Neva Fairchild, Chair

9:05 a.m. Unfinished Council Business

- Review To-Do List
- New Council Business
- Approve February Minutes
- Budget Report

10:00 a.m. Quarterly Performance Measures Update Adam Leonard, TWC,  
Director of Operational Insight

10:30 a.m. Break

10:45 a.m. Liaison Reports

- TWIC – Lindsey Geeslin
- CAP – Karen Stanfill
- PRN – Vacant
- SILC – Vacant
- TEA - Susan May

11:45 a.m. Turn in Travel Documents to Lisa Godwin

Adjourn

Next RCT Meeting August 1-2