

## SOUTHEAST TEXAS BOARD OVERSIGHT CAPACITY RATINGS

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

### (1) Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- ✓ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- ✓ \* Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service provider, for all funding sources it administers?
- ✓ Have single audits been free of Material Weaknesses?

### (2) Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- ✓ Has the Board been certified?
- ✓ \* Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractor?

### (3) Select and oversee local contractors to improve the delivery of workforce services

Meets

- ✓ Does the Board have an effective formal procurement process, and has the Board been following this process?
- ✓ Does the Board have a certified monitoring function in place to oversee contractor?
- ✓ The Board has no disallowed costs exceeding 1% of allocation (non-self-reported).
- ✓ The Board has no disallowed costs exceeding 1% which resulted in repaying funds.

### (4) Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- ✓ Does the Board have certified Workforce Solutions Office(s)?
- ✓ \* Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with the local contractor?
- ✓ \* Has the Board applied its service improvement policy when necessary?

### (5) Manage the contractors' performance across multiple Board programs

Meets

- ✓ Did the Board meet target on at least 80% of its contracted performance measures?
- ✓ Is the Board within 35% of target on all contracted performance measures?
- ✓ \* Does the Board hold performance oversight meetings, do performance reviews, or during its regularly scheduled meetings include a review of its status on contracted performance measures at least 4 times throughout the year?

### (6) Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Meets

- ✓ The Board did not miss target on the same performance measure two years in a row.
- ✓ The Board does not have any unresolved material weaknesses discovered through a single audit.
- ✓ The Board has not been placed on an Intent to Sanction or a Sanction.

## COMMUNITY IMPACT STATEMENT

**A written statement from each Board summarizing their impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.**

The Southeast Texas Workforce Board continues its mission to "equip Southeast Texas with the skills and knowledge that meet the needs of employers to foster the region's economic growth". With this in mind, the Board invested its dollars into the training programs and other initiatives that foster the realization of its vision of "A world-class, competitive workforce for Southeast Texas". While in the "long-term" recovery phase from the aftermath of Hurricane/Tropical Storm Harvey, the Southeast Texas Board's impact to the community is as follows:

- Served over 29,000 job seekers
- Provided employer assistance to over 1,675 businesses
- Trained 77 customers
- Served over 9,658 Unemployment Claimants
- Provided employers, economic developers and training institutions with labor market information to identify wage comparisons, training needs, commuting patterns, and future projections/trends in various industries to assist them in their efforts in increasing the area's economy.
- Served over 400 individuals determined eligible and received career center services in the Hurricane Harvey Grant. Two-Hundred fifty-seven (257) were placed in Temporary Disaster Relief Reemployment, many are still employed, several received permanent jobs from their experiences.
- Served approximately 900 Veterans.
- Hosted the annual Red, White & You Hiring Event for veterans, their spouses, and other job seekers. Approximately 150 job seekers and 41 employers participated.
- Hosted the Annual Youth Career Expo - Connect to your Future! Thirty-three (33) schools representative of 30 school districts participated. Almost 3,400 students attended. This was an increase of over 900 students from the previous expo and 115 exhibitors.
- Utilizing a second year of funding from a Texas Industry Partnership Grant from Texas Workforce Commission, the Board partnered with Entergy Texas in their efforts to address workforce needs and ensure a local pipeline for industry needs. The funds were used to match the company's contribution and implemented the first Jobs for America's Graduates Out-of-School program in the state of Texas. JAG is a proven drop-out recovery initiative designed to help individuals overcome educational, financial and personal barriers to establish and transition to their career goals of entering the workforce.
- Successfully completed the co-location/integration of Texas Workforce Solutions Vocational Rehabilitation staff to the three (3) primary workforce centers.
- Successfully placed 61 students in summer youth employment program under the Summer Earn and Learn program for students with disabilities.
- Continue to meet the needs of local businesses in conjunction with our economic development and education partners.

- ✓ = Meets Standards
- X = Below Standards
- \* = Board Attestation