

TEXOMA BOARD OVERSIGHT CAPACITY RATINGS

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

(1) Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- ✓ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- ✓ * Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service provider, for all funding sources it administers?
- ✓ Have single audits been free of Material Weaknesses?

(2) Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- ✓ Has the Board been certified?
- ✓ * Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractor?

(3) Select and oversee local contractors to improve the delivery of workforce services

Meets

- ✓ Does the Board have an effective formal procurement process, and has the Board been following this process?
- ✓ Does the Board have a certified monitoring function in place to oversee contractor?
- ✓ The Board has no disallowed costs exceeding 1% of allocation (non-self-reported).
- ✓ The Board has no disallowed costs exceeding 1% which resulted in repaying funds.

(4) Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- ✓ Does the Board have certified Workforce Solutions Office(s)?
- ✓ * Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with the local contractor?
- ✓ * Has the Board applied its service improvement policy when necessary?

(5) Manage the contractors' performance across multiple Board programs

Meets

- ✓ Did the Board meet target on at least 80% of its contracted performance measures?
- ✓ Is the Board within 35% of target on all contracted performance measures?
- ✓ * Does the Board hold performance oversight meetings, do performance reviews, or during its regularly scheduled meetings include a review of its status on contracted performance measures at least 4 times throughout the year?

(6) Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Meets

- ✓ The Board did not miss target on the same performance measure two years in a row.
- ✓ The Board does not have any unresolved material weaknesses discovered through a single audit.
- ✓ The Board has not been placed on an Intent to Sanction or a Sanction.

COMMUNITY IMPACT STATEMENT

A written statement from each Board summarizing their impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

Workforce Solutions Texoma strives to ensure excellent community relations with organizations and both employer and job seeker customers. We have responded to employer customer needs by organizing and participating in the Texoma Regional Consortium which exists to create a pipeline of middle skill workers in the manufacturing and healthcare sectors and was recognized in 2017 by the Texas Economic Development Council for Workforce Excellence. We have scheduled industry tours for youth and parents and worked with local colleges to offer manufacturing career pathways to high school students which has resulted in students being able to attain a Level I and Level II technical certification. We have built a website, www.madeintexoma.com, which focuses on local manufacturing opportunities. Manufacturing company tours and participation in Careers in Texas Industries events are offered to students in our tri-county area to assist in career pathway development.

Also in response to employer customer need, we have organized and participated in multiple job fairs in the Texoma region, including the Hiring Red, White and You! Veterans Job Fair. We have worked with one of our local colleges to obtain needed funding from local companies and economic developers as well as we have obtained High Demand Job Training Grants and a Texas Industry Partnership Grant to support the college's Advance Manufacturing Center. We support both colleges and local employers by assisting with Skills Grant applications. In addition to using the Commission's labor market and career development tools, we have also purchased Chmura Economics & Analytics to provide an additional resource for developing labor market information resource materials to support the needs of our local economic development corporations and employers. Multiple customized labor market reports have been provided to each Economic Development Corporation and local employers in our area to support both existing and potential employers seeking information prior to moving into our area. We support our local schools in numerous ways and continue to provide support to the Business Education for Teacher's Externship Program, which just completed its 16th year of service to our educational providers and employers. We continue to provide services to job seekers through our local workforce centers, posting a daily "Hot Jobs" list on our Website, Facebook, Twitter, and LinkedIn. Our blog "Career Corner" provides information to job seekers, employees, and employers on different items of interest, such as disability tips, Workforce Solutions Texoma activities, tips for being successful, resume preparation, and many other areas.

In the area of fiscal stewardship, we continue to have audits and SRM reviews resulting in "no issues." We provide oversight of obligations and expenditures through local programmatic and fiscal reviews, providing opportunities for our Board members to review the Board budget at each Board meeting, and through internal budget meetings held monthly with key Board and Contractor staff. In 2018, TWC's Vocational Rehabilitation (VR) staff were co-located in our Denison Workforce Center and, along with board staff, including our new Student HireAbility Navigator, we are assisting both workforce and VR staff with opportunities to serve their joint customers, such as with the Summer Earn and Learn and Year Round Work Experience programs. We were honored to have two of our local employers selected for the state Large Employer of the Year Award (Eaton B-Line) and Small Employer of the Year Award (Presco Polymers LP). This support from the Texas Workforce Commission in recognizing the high-quality of our local employers is invaluable.

- ✓ = Meets Standards
- X = Below Standards
- * = Board Attestation