

VR Standards for Providers In-Person or Remote Service Delivery – effective July 1, 2021

Any request to change a Service Definition, Process and Procedure, or Outcomes Required for Payment must be documented and approved by the VR director, using VR3472, Contracted Service Modification Request before the change is implemented. The approved VR3472 must be maintained in the provider's customer case file. For more information, refer to [VR-SFP 3.6.4.2 Evaluation of Service Delivery](#). See Page 3 for a [text description of the service delivery options](#) shown in the tables below.

Employment Service	In Person Service Delivery			Remote Service Delivery		
	In Person Service Indicated by VR Counselor on Referral or Service Authorization	In Person ONLY	In Person Indicated by VR Counselor on the VR1845B, VR1601, or VR3373	NO CONSULTATION REQUIRED before Remote Services Indicated by VR Counselor on Referral or Service Authorization	CONSULTATION REQUIRED with Supervisor BEFORE the VR Counselor Indicates on Referral or Service Authorization or VR1645B or VR1601	CONSULTATION REQUIRED with State Office Subject Matter Expert BEFORE the VR Counselor Indicates on Service Authorization
Non-Bundled Job Placement						
Resume and Application Training	✓			✓		
Interview Training	✓			✓		
Bundled Job Placement						
Benchmark A			✓	✓		
Benchmark B			✓		✓	
Benchmark C			✓		✓	
Job Skills Training	✓				✓	
Work Experience						
Work Experience Placement			✓	✓		
Work Experience Training	✓				✓	
Employment Assessments						
Vocational Evaluations		✓				
Situational Assessment and Work Samples		✓				
Environmental Assessments		✓				
Personal Social Adjustment Training (PSAT)						
PSAT Training Evaluation and PSAT Training	✓			✓		
Work Adjustment Training (WAT)						
WAT Training Evaluation and WAT Training		✓				
Vocational Adjustment Training (VAT)						
VAT Explore the "You" in Work	✓			✓		
VAT Soft Skills to Pay the Bills	✓			✓		
VAT Soft Skills for Work Success	✓			✓		
VAT Entering the World of Work	✓			✓		
VAT Job Search Training	✓			✓		
VAT Disability Disclosure	✓			✓		
VAT Money Smart	✓			✓		
VAT Public Transportation Training		✓				
VAT Specialized Evaluation and Training	✓			✓		
VAT Exploring Postsecondary Education	✓			✓		

Employment Service-continued	In Person Service Delivery			Remote Service Delivery		
	In Person Service Indicated by VR Counselor on Referral or Service Authorization	In Person ONLY	In Person Indicated by VR Counselor on the VR1845B, VR1601 or VR3373	NO CONSULTATION REQUIRED before Remote Services Indicated by VR Counselor on Referral or Service Authorization	CONSULTATION REQUIRED with Supervisor BEFORE the VR Counselor Indicates on Referral or Service Authorization or VR1645B	CONSULTATION REQUIRED with State Office Subject Matter Expert BEFORE the VR Counselor Indicates on Service Authorization
Supported Employment						
Benchmark 1A		✓				
Benchmark 1B			✓			
Benchmark 2		✓				
Benchmark 3		✓				
Benchmark 4		✓				
Benchmark 5		✓				
Benchmark 6		✓				
Project SEARCH						
Asset Discovery		✓				✓
Project SEARCH Job Placement			✓			✓
Project SEARCH Skills Training		✓				✓

Blind Service	In Person Service Delivery			Remote Service Delivery		
	In Person Service Indicated by VR Counselor on Referral or Service Authorization	In Person ONLY	In Person Indicated by VR Counselor on the VR1845B or VR1601	NO CONSULTATION REQUIRED before Remote Services Indicated by VR Counselor on Referral or Service Authorization	CONSULTATION REQUIRED with Supervisor BEFORE the VR Counselor Indicates on Referral or Service Authorization or VR1645B	CONSULTATION REQUIRED with State Office Subject Matter Expert BEFORE the VR Counselor Indicates on Service Authorization
Orientation and Mobility (O&M)						
O&M Assessment		✓				
O&M Training		✓				
Diabetes Self-Management						
Self-Management Assessment		✓				
Diabetes Skills Training		✓				
Assistive Technology (AT)						
AT Evaluation		✓				
Baseline Assessment	✓			✓		
AT Training (excluding Keyboarding)	✓			✓		
Keyboarding		✓				
Independent Living Services for OIB						
All Independent Living Services for OIB		✓				

In Person or Remote Service Delivery – effective July 1, 2021

Employment and Blind Services – In Person Delivery

The following Employment services may be delivered In Person as indicated by the VR Counselor on the Referral or Service Authorization:

- Non-Bundled Job Placement – Resume and Application Training
- Non-Bundled Job Placement – Interview Training
- Job Skill Training
- Work Experience Training
- Personal Socialist Adjustment Training Evaluation and Training
- VAT Explore the “You” in Work
- VAT Soft Skills to Pay the Bills
- VAT Soft Skills for Work Success
- VAT Entering the World of Work
- VAT Job Search Training
- VAT Disability Disclosure
- VAT Money Smart
- VAT Specialized Evaluation and Training
- VAT Exploring Postsecondary Education
- Assistive Technology Baseline Assessment
- Assistive Technology Training (excluding Keyboarding)

The following Employment Services may be delivered in person ONLY:

- Vocational Evaluations
- Situational Assessments and Work Samples
- Environmental Assessments
- Work Adjustment Training Evaluation and Training
- VAT Transportation Training
- Supported Employment Benchmarks 1A, 2, 3, 4, 5, 6
 - Supported Employment 1B can be conducted in person or remotely
- Project SEARCH Asset Discovery
- Project SEARCH Skills Training
- Orientation and Mobility Assessment
- Orientation and Mobility Training
- Diabetes Self-Management Assessment
- Diabetes Skills Training
- Assistive Technology Evaluation
- Assistive Technology Keyboarding
- All Independent Living Services for OIB

The following Employment Services may be delivered in person as indicated by the VR Counselor on the VR1845B for Job Placement, VR1601 for Work Experience, or VR3373 for Project SEARCH:

- Bundled Job Placement Benchmarks A, B, and C
- Work Experience Placement
- Project SEARCH Job Placement

Employment and Blind Services – Remote Service Delivery

The following Employment services may be delivered remotely as indicated by the VR Counselor on the Referral or Services Authorization (no consultation required):

- Non-Bundled Job Placement – Resume and Application Training
- Non-Bundled Job Placement – Interview Training
- Bundled Job Placement – Benchmark A only
- Work Experience Placement
- Personal Socialist Adjustment Training Evaluation and Training
- VAT Explore the “You” in Work
- VAT Soft Skills to Pay the Bills
- VAT Soft Skills for Work Success
- VAT Entering the World of Work
- VAT Job Search Training
- VAT Disability Disclosure
- VAT Money Smart
- VAT Specialized Evaluation and Training
- VAT Exploring Postsecondary Education
- Assistive Technology Evaluation
- Assistive Technology Training (excluding Keyboarding)

The following Employment Services may be delivered remotely only when the VR Counselor has consulted with the VR Supervisor BEFORE the VR Counselor indicates on the Referral or Service Authorization or VR1645B or VR1601:

- Bundled Job Placement – Benchmarks B and C
- Job Skills Training
- Work Experience Training

The following Employment Services may be delivered remotely only when the VR Counselor has consulted with the State Office Subject Matter Expert BEFORE the VR Counselor indicates on the Service Authorization:

- Project SEARCH Asset Discovery
- Project SEARCH Job Placement
- Project SEARCH Skills Training