



## Texas Workforce Commission

TEXAS  
WORKFORCE SOLUTIONS

Having trouble viewing this email? View it as a Web pageThe Texas Workforce Commission (TWC) recently sent a letter asking you to contact us about a change to your claim. The notice asked you to respond as soon as possible but no later than December 18, 2023. An image of the letter is shown at the bottom of this email.

The phone number listed on the letter is incorrect. We apologize for any inconvenience.

**The correct phone number is 512-463-8322. Please call this number and select Option 2 for Proof of Identification no later than December 18, 2023.**

**Want to Verify this Email Came from TWC?** Go to TWC's website ([twc.texas.gov](http://twc.texas.gov)), search for "scams", and go to the Scams and Schemes page. We added a copy of this email to the bottom of our Scams page.

### Example of letter:

**IMPORTANT**

TWC will make a decision about your claim, based on available information.  
PLEASE RESPOND AS SOON AS POSSIBLE but no later than 12-18-23 .

\* We need to speak to you about a recent change to your claim.

**INSTRUCTIONS**

Please Call: BENEFIT P CONTROL 9  
~~(800) 959-7600~~

Please call as soon as possible but no later than 3:00 PM 12-18-23 .

**PLEASE NOTE:** TWC could delay or deny payment of unemployment benefits if you do not respond to this notice.