

SECURITY ALERT: Beware of Unauthorized Third-Party "Claimyr" Charging for TWC Services



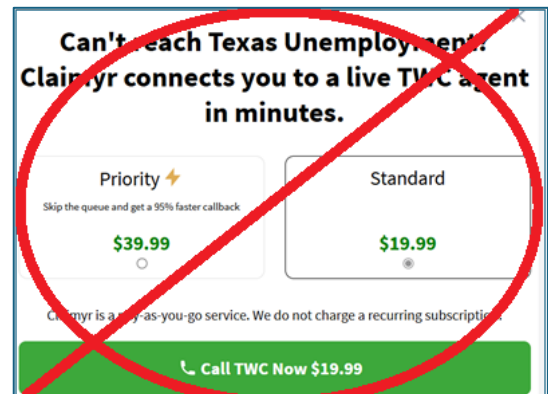
TWC has been made aware of a third-party website, **Claimyr (claimyr.com)**, that is targeting unemployment claimants. This site falsely claims to provide "priority" access to TWC for a fee.

TWC Services Are FREE You should **never** pay a fee to speak with a representative or to receive a callback regarding your unemployment benefits.

The Scam: Claimyr currently lists a service titled "Texas Unemployment" where they claim to connect you to a live agent in minutes. They charge customers **\$19.99 for "Standard" service or \$39.99 for "Priority" service** to receive a single callback.

TWC wants to clarify the following for all customers:

- **No Affiliation:** TWC has **NO association, partnership, or agreement** with Claimyr. This company is not authorized to act on TWC's behalf.
- **False Promises:** Claimyr cannot "skip phone menus," "guarantee" you reach the right department, or "reduce hold times." They have no special access to our Tele-Centers.
- **Identity Risk:** Providing your personal information to Claimyr puts you at high risk. You are sharing sensitive data with an unverified source that may misuse your information for identity theft or other fraudulent activities.



The Official Way to Request a Callback: If you are having difficulty reaching the Unemployment Tele-Center by phone, TWC provides a **free and secure** way to get help:

1. Visit the official TWC website at twc.texas.gov.
2. Use our official **Callback Request Form** found on the "Contact Us" page.
3. Fill out your details, and a TWC representative will call you back at no charge.

Stay Vigilant: Protect your personal information. Only provide your Social Security Number or claim details through official TWC portals or when speaking directly to a verified TWC agent. If you have already provided payment or personal information to Claimyr, we recommend contacting your bank to dispute the charges and monitoring your credit for suspicious activity.