

SLAM THE SCAM

SCAMMERS TARGET EVERYONE,
HERE'S HOW TO STAY SAFE



Recognizing scammers:

They may:

- Pretend to be working with TWC or other known organizations.
- Claim there's a problem or promise more benefits
- Pressure you to act immediately – urgency is a red flag
- Insist on payment in a particular way

Avoiding scams:

1. Cut Communication

Hang up the call, ignore any messages, do NOT click any links or attachments.

2. Guard Personal Info

Be skeptical of any contact you didn't initiate. Do NOT trust your caller ID. Refrain from sharing personal information.

3. Get Validation

You can contact TWC or the organization the scammer was mimicking to ask any questions. Check in with our [TWC Help Desk](#).

4. Rapid Reporting

If you or someone you know falls victim to a TWC-related scam, report it quickly.

**Do not give scammers money or personal information
Ignore them!**