



Texans Now Able to Verify Identity In-Person at US Postal Service Locations

Texans applying for unemployment benefits may get a notice from Texas Workforce Commission (TWC) to verify their identity (ID). This helps TWC prevent fraud and protect benefits for those in need.

TWC has partnered with the U.S. Department of Labor (DOL) and the United States Postal Service (USPS), to offer ID verification for unemployment benefit claims.

If you applied for unemployment benefits and received a notice from TWC to verify your ID, you may go to a participating USPS location to complete the ID verification process.* Follow all steps to verify your identity at a participating USPS location:

- 1 Go to twc.texas.gov/verifyid and select the link to **Verify My Claim and My Identity**.
*If you did not apply for benefits, do not complete the ID verification. Instead, select the option to Report the ID Fraud claim.
- 2 Enter the Access Code printed on the notice you received from TWC to verify your identity.
- 3 When prompted, select the option to verify at a participating USPS location.
- 4 Follow all instructions to register to verify your ID at a USPS location.
- 5 After registering and getting an Enrollment Code, you'll receive a list of nearby USPS locations.
- 6 Visit a USPS location within seven (7) days of receiving your Enrollment Code and present either a state driver's license, state ID card, U.S. Armed Forces ID, or U.S. Passport to complete your ID verification.
- 7 USPS will then notify TWC.

If you don't have access to a computer or smartphone, you may visit one of the more than 170 local Workforce Solutions offices around the state to use a computer at no cost. Find your nearest Workforce Solutions office here: twc.texas.gov/find-locations

Verify your UI benefits
at: twc.texas.gov/verifyid



A proud partner of the [AmericanJobCenter](https://www.americanjobcenter.org/) network

Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities.
Relay Texas: 800-735-2989 (TTY) and 711 (Voice). twc.texas.gov

This document contains vital information about requirements, rights, determinations, and/or responsibilities for accessing workforce system services. Language services, including the interpretation/translation of this document, are available free of charge upon request. Este documento contiene información importante sobre los requisitos, los derechos, las determinaciones y las responsabilidades del acceso a los servicios del sistema de la fuerza laboral. Hay disponibles servicios de idioma, incluida la interpretación y la traducción de documentos, sin ningún costo y a solicitud. Tài liệu này có thông tin quan trọng về các yêu cầu, quyền hạn, quyết định, và/hoặc trách nhiệm để sử dụng các dịch vụ của hệ thống nhân lực. Các dịch vụ trợ giúp ngôn ngữ, bao gồm thông dịch/chuyển ngữ tài liệu này, có sẵn miễn phí khi quý vị yêu cầu.