1 2 3	CHAPTER 850. VOCATIONAL REHABILITATION SERVICES ADMINISTRATIVE RULES AND PROCEDURES
4 5 6 7 8	ADOPTED RULES TO BE PUBLISHED IN THE TEXAS REGISTER. THIS DOCUMENT WILL HAVE NO SUBSTANTIVE CHANGES BUT IS SUBJECT TO FORMATTING CHANGES AS REQUIRED BY THE OFFICE OF THE SECRETARY OF STATE.
9 10	ON DECEMBER 6, 2022 , THE TEXAS WORKFORCE COMMISSION ADOPTED THE RULES BELOW WITH PREAMBLE TO BE SUBMITTED TO THE <i>TEXAS REGISTER</i> .
11 12 13 14	Publication Date of the Adoption in the <i>Texas Register</i> : December 23, 2022 The Rules are Effective: December 26, 2022
15 16 17 18	The Texas Workforce Commission (TWC) adopts amendments to the following sections of Chapter 850, relating to Vocational Rehabilitation Services Administrative Rules and Procedures:
19 20 21 22 23	Subchapter A. Vocational Rehabilitation General Rules, §§850.3 - 850.5 and §850.11 Subchapter C. Councils, Board, and Committees, §§850.33 - 850.35 Subchapter E. Vocational Rehabilitation Services Appeals and Hearing Procedures, §§850.60 - 850.62, 850.69, 850.82, and 850.84
24 25	TWC adopts the following new section to Chapter 850, relating to Vocational Rehabilitation Services Administrative Rules and Procedures:
26 27 28	Subchapter A. Vocational Rehabilitation General Rules, §850.7
29 30 31	TWC adopts the repeal of the following section of Chapter 850, relating to Vocational Rehabilitation Services Administrative Rules and Procedures:
32 33	Subchapter C. Councils, Board, and Committees, §850.32
34 35 36 37 38	The amendments to §§850.3 - 850.5, 850.11, 850.33 - 850.35, 850.60 - 850.62, 850.69, and 850.82; new §850.7; and the repeal of §850.32 are adopted <i>without changes</i> , to the proposal as published in the September 2, 2022, issue of the <i>Texas Register</i> (47 TexReg 5307), and, therefore, the adopted rule text will not be published. The amendment to §850.84 is adopted <i>with changes</i> to the proposed text and the adopted rule text will be published.
39 40 41 42 43 44 45	PART I. PURPOSE, BACKGROUND, AND AUTHORITY Senate Bill (SB) 208, 84th Texas Legislature, Regular Session (2015), added Texas Labor Code, §351.002, which transferred the administration of vocational rehabilitation (VR) services from the Texas Department of Assistive and Rehabilitative Services (DARS) to TWC effective September 1, 2016. The administrative rules relating to the VR Services Program were transferred from DARS to TWC and codified under 40 TAC Chapter 850. On May 13, 2019,

1 TWC amended Chapter 850 to align the chapter with TWC's operation of the VR Services 2 Program.

3 4

The amendments to Chapter 850 are adopted to address stakeholder comments, clarify existing rules, and improve program service delivery, consistency, and efficiency.

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Texas Government Code, §2001.039 requires that every four years each state agency review and consider for readoption, revision, or repeal each rule adopted by that agency. TWC reviewed the rules in Chapter 850 and determined that the rules are needed, reflect current legal and policy considerations, and reflect current TWC procedures. The reasons for initially adopting the rules continue to exist and any changes to the rules are described in Part II of this preamble.

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PART II. EXPLANATION OF INDIVIDUAL PROVISIONS

(Note: Minor editorial changes are made that do not change the meaning of the rules and, therefore, are not discussed in the Explanation of Individual Provisions.)

15 16 17

SUBCHAPTER A. VOCATIONAL REHABILITATION GENERAL RULES

TWC adopts the following amendments to Subchapter A:

18 19 20

§850.3. Definitions

- 21 Section 850.3 is amended to add the definition for "Agency" and to revise the term from
- "counselor" to "vocational rehabilitation counselor" for clarification. Throughout Chapter 850, 22
- 23 the term "counselor" has been updated to "vocational rehabilitation counselor" or "VR

24 counselor."

25 26

§850.4. Opportunities for Citizen Participation

Section 850.4 is amended to clarify information regarding open meetings and add a reference to 40 TAC Chapter 800, Subchapter G, relating to Petition for Adoption of Rules.

28 29 30

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§850.5. Complaints

Section 850.5 is amended to expand the methods for filing complaints.

31 32 33

§850.7. Monitoring and Oversight of Vocational Rehabilitation Counselor Performance

34 and Decision Making.

- 35 New §850.7 is added to establish an administrative rule for the monitoring and oversight of VR
- 36 counselor performance and decision making in accordance with Texas Labor Code, §352.104,
- 37 Training and Supervision of Counselors.

38 39

§850.11. Qualified Vocational Rehabilitation Counselor

40 Section 850.11 is amended to include Vocational Rehabilitation Division acronym "VRD" in the 41 references to "management" and in place of "division" for clarity.

42 43

Section 850.11(f) is amended to clarify that reimbursement is allowed for one GRE exam.

44

45 SUBCHAPTER C. COUNCILS, BOARD, AND COMMITTEES

TWC adopts the following amendments to Subchapter C: 46

1	
2	§850.32. Definitions
3	Section 850.32 is repealed because the section is no longer needed. The definition for "Agency"
4	and acronym "RCT" are defined elsewhere in Chapter 850.
5	
6	SUBCHAPTER E. VOCATIONAL REHABILITATION SERVICES APPEALS AND
7	HEARING PROCEDURES
8	TWC adopts the following amendments to Subchapter E:
9	
10	§850.60. Scope
11	Section 850.60 is amended to remove references to the Business Enterprises of Texas (BET)
12	program because the program is addressed in 40 TAC Chapter 854; remove Comprehensive
13	Rehabilitative Services (CRS) from the scope of services because CRS falls under Texas Health
14	and Human Services Commission oversight; and add a reference to the Client Assistance
15	Program (CAP).
16	
17	§850.61. Definitions
18	Section 850.61 is amended to remove the definitions of "counselor" and "State Plan" because the
19	terms are defined in §850.3.
20	
21	§850.62. Filing a Request for Review
22	Section 850.62 is amended to state that the request for a review shall be filed within 180 calendar
23	days from the date of the determination and that the CAP can assist and advocate for customers
24	during an appeal and informal dispute resolution.
25	
26	§850.69. Reasonable Accommodations
27	Section 850.69 is amended to clarify that TWC shall bear the costs related to providing
28	reasonable accommodations for hearings or proceedings conducted.
29	
30	§850.82. Documentary Evidence and Official Notice
31	Section 850.82 is amended to remove the reference to 34 Code of Federal Regulations (CFR)
32	Part 395 as BET appeals are addressed in 40 TAC Chapter 854.
33	0070 04 T
34	§850.84. Impartial Hearing Officer Decision
35	Section 850.84(b) is not amended as proposed. At adoption, §850.84(b) is removed to avoid
36	confusion with federal criteria relating to a timely hearing decision. Subsequent subsections are
37	relettered accordingly.
38	Delettered 8850 84(a) is amonded to remove the references to Toyou Labor Code, Charter 255
39	Relettered §850.84(c) is amended to remove the references to Texas Labor Code, Chapter 355
40	and 34 CFR Part 395 as BET appeals are addressed in 40 TAC Chapter 854.

The public comment period closed on October 3, 2022. TWC received comments from Disability Rights

General Comment

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PART III. PUBLIC COMMENTS

Texas (DRTx) and one individual.

1	
2	COMMENT: An individual commented in support of the proposed rule amendments.
3	
4	RESPONSE: The Commission appreciates the support.
5	
6	§850.84. Impartial Hearing Officer Decision
7	
8	COMMENT: DRTx recommended that §850.84(b) be revised to align with the federal
9	criteria for a timely hearing decision.
10	
11	RESPONSE: At adoption, the Commission removed §850.84(b) to avoid confusion with
12	the federal criteria for a timely hearing decision.
13	
14	PART IV. STATUTORY AUTHORITY
15	The rules are adopted under Texas Labor Code, Chapter 352 and Texas Human Resources Code,
16	Chapter 111, which provide TWC with the authority to adopt, amend, or repeal such rules as it
17	deems necessary for the effective administration of vocational rehabilitation services.
18	
19	The adopted rules affect Texas Human Resources Code, Chapter 111 and Texas Labor Code,
20	Chapter 352.
21	

2	RULES AND PROCEDURES
3 4	SUBCHAPTER A. VOCATIONAL REHABILITATION GENERAL RULES
5 6	§850.3. Definitions.
7 8	The following words and terms when yead in this about an boye the following magnings
9 10	The following words and terms, when used in this chapter, have the following meanings unless the context clearly indicates otherwise:
11	(1) AgencyThe unit of state government established under Texas Labor Code,
12	Chapter 301, that is presided over by the Commission and administered by the
13	executive director to operate the integrated workforce development system an
14	administer the unemployment compensation insurance program in the State of
15	Texas. The definition of "Agency" shall apply to all uses of the term in this
16	chapter.
17	
18	(2) State PlanThe plan for vocational rehabilitation services submitted by the
19	Vocational Rehabilitation Division in compliance with Title I of the
20	Rehabilitation Act of 1973, as amended.
21	
22	(3) Vocational rehabilitation counselorAn Agency employee who is trained to
23	provide vocational guidance and counseling and meets the minimum
24	qualifications designated in a functional job description.
25	
26	§850.4. Opportunities for Citizen Participation.
27	
28	In addition to other procedures listed in Part 2 of this title (relating to Department of
29	Assistive and Rehabilitative Services), individuals with disabilities, parents of infants an
30	toddlers with disabilities, and other citizens have the opportunity to:
31	
32	(1) voice concerns through public representation on Agency committees, councils
33	and boards;
34	
35	(2) attend and make public comments at open meetings (notices of all open
36	meetings and agenda items are published in accordance with the Texas Open
37	Meetings Act);
38	
39	(3) comment on all proposed rules; and
40	
41	(4) submit a petition requesting the adoption of rules pursuant to Chapter 800,
42	Subchapter G of this title (relating to Petition for Adoption of Rules).
43	to remove the first of the second of the sec
44	§850.5. Complaints.
45	0
46	(a) Complaints may be filed with the Agency either through mail, email, phone,
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1 2 3 4		facsimile, or by videotape for individuals who use sign language to communicate. Complaints should be directed to the customer's local vocational rehabilitation office or may be submitted to the Agency's Customer Relations staff as indicated on the Agency's website.					
5 6 7 8 9	(b)	For the purpose of directing complaints to the Agency, the Agency may notify customers and service recipients of its name, mailing address, and telephone number by including the information:					
10 11 12 13		(1) on each registration form, application, or written contract relating to participation in a program that is funded in any part by money derived from or through the Agency;					
14 15 16 17		(2) on a sign that is prominently displayed in the place of business of each individual or entity engaging in a program that is funded in any part by money derived from or through the Agency;					
18 19 20		(3) in a bill for service provided by an individual or entity engaging in a program that is funded in any part by money derived from or through the Agency; or					
21		(4) in other media for dissemination of information as determined by the Agency.					
22 23	(c)	Ordinarily, the Agency resolves complaints within 60 days.					
24 25	§850.7	. Monitoring and Oversight of Vocational Rehabilitation Counselor Performance					
26 27	and	Decision Making.					
28 29 30	(a)	The Vocational Rehabilitation Division will provide specific guidance to vocational rehabilitation (VR) counselors as required by Texas Labor Code, §352.104.					
31 32 33	(b)	VR counselor supervisors shall ensure that VR counselors complete all required and necessary training.					
34 35 36 37	(c)	VR counselor supervisors shall monitor VR counselor performance through case reviews, offer required training, and use other tools, as appropriate, to provide guidance and enhance VR counselor performance and decision making.					
38 39	§850.1	1. Qualified Vocational Rehabilitation Counselor.					
40 41 42 43 44 45	(a)	The Vocational Rehabilitation Division (VRD) helps vocational rehabilitation (VR) counselors to meet the Comprehensive System of Personnel Development (CSPD) standard, as set forth in 34 Code of Federal Regulations §361.18, by making funds available through the Qualified Vocational Rehabilitation Counselor (QVRC) program for the required graduate education except when:					
46		(1) unforeseen circumstances occur that may restrict or prohibit the funding; or					

1		(2)	VDD management discontinues o VD councelor's merticination in the new enem
2 3		` /	VRD management discontinues a VR counselor's participation in the program in the best interests of VRD.
4 5	(b)	The V	/RD director or designee must approve QVRC financial assistance. This
6	()		cial assistance is contingent on:
7			
8		(1)	funding;
9			
10		(2)	VRD management approval; and
11		(2)	
12		(3)	compliance with qualifications for participation.
13	(2)	Ovali	finetions for neutralization in the OVDC are seen as swing that VD courseloss
14 15	(c)	_	fications for participation in the QVRC program require that VR counselors ansition VR counselors applying for assistance must:
16		and u	ansition VK counselors apprying for assistance must.
17		(1)	have completed the initial training year;
18		(1)	nave completed the initial training year,
19		(2)	be meeting or exceeding job performance expectations;
20		` /	
21		(3)	obtain the appropriate approvals to pursue a graduate degree or prescribed
22			coursework;
21 22 23 24 25 26			
24		(4)	apply for Rehabilitation Services Administration scholarship and university
25			stipend funding, if applicable; and
		, - \	
27		(5)	be accepted by the appropriate institution of higher education.
28	(1)	4 T/D	
29	(a)	AVK	counselor who meets the CSPD standard is considered a QVRC.
30 31	(e)	ΛVP	counselor is expected to meet the CSPD standard within seven years from
32	(0)		letion of the initial training year. VRD must conduct transcript reviews and/or
33			rm certifications to determine compliance with standards or to outline
34			ework to be completed by the VR counselor.
35			
36	(f)	A VR	counselor is expected to pay all costs or expenses:
37	` '		
38		(1)	associated with the college application, admission, and GRE exam
39			(reimbursement of one GRE exam is allowed);
40			
41			related to tuition, fees, and books for any coursework that must be repeated
42			because of failure to successfully complete; and
43		(2)	1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1
44 45			related to completing work necessary to remove any grade of "I" (Incomplete)
45 46			within three months, unless there are valid reasons (for example, serious illness, or university regulations to the contrary).
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1 2	SUBCHAPTER C	. COUN	CILS, BOARD, AND COMMITTEES
3 4		sks.	
5			n Council of Texas (RCT) shall:
7		aomiano	il Coulicii of Texas (RCT) shall.
8 9	(1)		, analyze, and advise the Vocational Rehabilitation Division (VRD) ts performance of responsibilities, particularly those relating to:
10 11		(A) e	ligibility determination (including order of selection);
12 13 14		(B) th	ne extent, scope, and effectiveness of services provided; and
15 16 17		iı	unctions performed by VRD that potentially affect the ability of adviduals with disabilities to achieve rehabilitation goals and bjectives;
18 19 20 21	(2)	Rehabi	WRD and, at its discretion, help prepare the State Plan for Vocational litation Services; amendments to the plan; and applications, reports, assessments, and evaluations required;
22232425	(3)		extent feasible, review and analyze the effectiveness of, and customer etion with:
25 26 27 28 29		e	ne functions performed by state agencies and other public and private ntities responsible for performing functions for individuals with isabilities; and
30 31		(B) v	ocational rehabilitation services:
32 33 34 35		(i	provided, or paid for from funds made available, under 29 United States Code (USC) §725, or through other public or private sources; and
36 37 38 39		(i	ii) provided by state agencies and other public and private entities responsible for providing vocational rehabilitation services to individuals with disabilities; and
40 41 42 43		u	ne employment outcomes achieved by individuals who receive services nder 29 USC §725, including the availability of health and other mployment benefits in connection with those employment outcomes;
44 45 46	(4)	Living	Council established under 29 USC §796d; the advisory panel shed under the Individuals with Disabilities Education Act. 20 USC

1 2 3			§1412(a)(21); the State Council on Developmental Disabilities described in 42 USC §15025; the State Mental Health Planning Council established under 42 USC §300x-3(a); and the state workforce investment board;		
4 5 6 7		(5)	advise VRD and coordinate working relationships between VRD and the State Independent Living Council and centers for independent living within the state; and		
8 9 10 11		(6)	perform other comparable functions consistent with the Rehabilitation Act of 1973, as amended, that the RCT determines to be appropriate.		
12	§8 50. 3	4. Rej	ports.		
13 14 15	The	Reha	abilitation Council of Texas shall:		
16 17 18 19		(1)	prepare and submit an annual report to the governor or appropriate state entity and the Commission on the status of vocational rehabilitation programs operated within the state, and make the report available to the public; and		
20 21 22 23		(2)	submit to the commissioner of the Rehabilitation Services Administration, United States Department of Education, periodic reports that the commissioner may reasonably request, and keep records that the commissioner finds necessary to verify those reports.		
24 25	§850.3	5. Fui	nding.		
26 27	The	Dobo	shilitation Council of Tayes is funded primarily by federal funds, and its		
28		The Rehabilitation Council of Texas is funded primarily by federal funds, and its existence is required in order for the Agency to receive and expend federal funds.			
31			VOCATIONAL REHABILITATION SERVICES APPEALS AND OCEDURES		
32 33	§850.6	0. Sco	ope.		
34 35 36	(a)		following statutes and regulations authorize the procedures established by this hapter:		
37 38 39 40 41 42		(1)	The Rehabilitation Act of 1973, as amended, 29 United States Code §701 et seq. and regulations of the United States Department of Education, Rehabilitation Services Administration, 34 Code of Federal Regulations (CFR) Part 361, as amended, relating to the State Vocational Rehabilitation Services Program;		
43 44 45 46		(2)	34 CFR Part 367, as amended, relating to the Independent Living Services for Older Individuals Who Are Blind (ILS-OIB); and		

1 2		(3)	34 C	FR Part 370, as amended, relating to the Client Assistance Program.
3	(h)	Thor	rocec	lures in this subchapter apply to those determinations made by Agency
4	(0)	_		that affect the provision of vocational rehabilitation (VR) services and
5		ILS-0		unat affect the provision of vocational fenabilitation (VK) services and
		ILS-	OID.	
6 7		(1)	Linla	ass the determination concerns the denial reduction sugmention or
		(1)		ess the determination concerns the denial, reduction, suspension, or
8				ination of VR services or ILS-OIB, it is not subject to review under the
9			proc	edures of this subchapter.
10		(2)	The	following decisions on determinations are not subject to neview and on this
11		(2)		following decisions or determinations are not subject to review under this
12			subc	hapter:
13			(Administrative desired and the Administrative and
14			(A)	Administrative decisions that are made by Agency supervisors or
15				managers without reference to any specific applicant or customer and
16				that apply generally to the provision of VR services to applicants or
17				customers, including to decisions concerning the assignment of
18				personnel;
19			(-)	
20			(B)	Decisions, diagnoses, judgments, actions, or omissions of third-party
21				vendors or service providers;
22			(C)	
23			(C)	Decisions concerning the content of an applicant's or customer's record
24				of service for which remedies are provided under 34 CFR §361.38(c)(4)
25				and §361.47(a)(12); and
26			(D)	
27			(D)	Decisions allegedly violating any state or federal antidiscrimination or
28				civil rights statute (as amended), including the provisions of Texas Labor
29				Code, Chapter 21; the Rehabilitation Act of 1973, as amended; the
30				Americans with Disabilities Act, Section 504; or the Age Discrimination
31				in Employment Act.
32				
33	(c)		_	y. The following may challenge a determination of ineligibility through
34		the p	roced	ures of this subchapter:
35				
36		(1)	App	licants who are found not to be eligible for VR services; and
37			_	
38		(2)		iously eligible individuals who have been determined no longer eligible
39			for \	R services under 34 CFR §361.43.
40				
41	(d)			dual's decision to seek an informal resolution of matters about which the
42				is dissatisfied shall not prevent, compromise, or delay the individual's
43		acces	ss to f	ormal resolution procedures in this subchapter.
44				
45	(e)		_	y shall not suspend, reduce, or terminate VR services being provided to an
46		appli	icant (or customer, including evaluation and assessment services and the

1 2		elopment of an Individualized Plan for Employment, pending a resolution of the licant's or customer's appeal by mediation or hearing, unless:
3 4 5	(1)	the applicant or customer requests a suspension, reduction, or termination of services; or
5 6 7	(2)	the Agency has evidence that the applicant or customer obtained the services
8 9	(2)	through misrepresentation, fraud, collusion, or criminal conduct.
10 11	§850.61. Defi	nitions.
12 13		owing words and terms, when used in this subchapter, have the following as unless the context clearly indicates otherwise. The use of the singular or plural
14 15	case is n	ot meant to be limiting unless the context clearly indicates otherwise.
16 17 18	(1)	ActThe Rehabilitation Act of 1973 as amended, 29 United States Code §701, et seq.
19 20	(2)	AppellantAn applicant, eligible individual, authorized representative, or parent who has initiated formal procedures under this subchapter.
21 22 23 24 25	(3)	ApplicantAn individual who submits an application for vocational rehabilitation services in accordance with 34 Code of Federal Regulations Part 361.
26 27 28 29	(4)	Authorized representativeAn attorney authorized to practice law in the State of Texas, or an individual designated by a party to represent the party in hearing procedures. The term includes a parent or an individual made legally responsible for a child by a court of competent jurisdiction.
30 31 32	(5)	CustomerAn applicant or an individual with a disability who is receiving vocational rehabilitation services.
33 34 35 36 37	(6)	DiscoveryThe process by which a party, before any final hearing on the merits, may obtain evidence and other information that is relevant to a claim or defense in the appeal.
38 39 40	(7)	Eligible individualAny individual with a disability determined to be eligible to receive vocational rehabilitation services.
41 42 43	(8)	HearingA formal review conducted under this subchapter. This term includes prehearing conferences.
44 45 46	(9)	Impartial hearing officer (IHO)An individual who is appointed to conduct a hearing under this subchapter.

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- (10) Individualized Plan for Employment--A plan developed for each individual determined to be eligible for vocational rehabilitation services, in accordance with 34 Code of Federal Regulations Part 361.
- (11) Parent--The term "parent," whether singular or plural, means a minor child's natural or adoptive parent, the spouse of the minor child's natural or adoptive parent, the minor child's surrogate or foster parent, the spouse of the surrogate or foster parent, or other individual made legally responsible for the minor child by a court.
- (12) Party--An individual or agency named or admitted to participate in a formal hearing.
- (13) Record--The official record of a hearing, including all arguments, briefs, pleadings, motions, intermediate rulings, orders, evidence received or considered, statements of matters officially noticed, questions and offers of proof, objections and rulings on objections, proposed findings of fact, conclusions of law, and IHO decision; any other decision, opinion, or report by the IHO or Commission; and all memoranda or data, including customer and applicant files, submitted to or considered by the IHO.

§850.62. Filing a Request for Review.

- (a) Any applicant or eligible individual who is dissatisfied with a determination made by the Agency, as described in §850.60 of this subchapter (relating to Scope), may request, or, if appropriate, may request through the individual's authorized representative, a review of the determination. Although no prescribed form is required to file a request, preprinted forms for this purpose are available on request within the Agency's Office of General Counsel or at any Agency vocational rehabilitation office.
- (b) The request for a review shall be filed within 180 calendar days from the date of the determination and shall be filed in writing with the hearings coordinator within the Agency's Office of General Counsel. A request shall be considered filed on the day that it is received by the hearings coordinator within the Agency's Office of General Counsel.
- (c) On receiving a request for review, the hearings coordinator within the Agency's Office of General Counsel shall, within five working days, mail the appellant:
 - (1) the name, address, and telephone number of the Client Assistance Program established under federal law that can, among other things, assist and advocate for customers during an appeal and informal dispute resolution;
 - (2) the name of the IHO appointed to hear the appeal, and the date, time, and place of any prehearing;

- (3) a copy of applicable hearing procedures; and
- (4) notice that the appellant has the right to request mediation procedures.

§850.69. Reasonable Accommodations.

- (a) Any hearing or proceedings conducted under this subchapter shall be held, whenever feasible, by telephone (directly or by relay), at a time and place reasonably accessible to the appellant and any witnesses, and convenient for parties. In considering the physical location of a hearing or proceeding, the IHO shall consider, among other factors:
 - (1) the suitability of any proposed facilities for a hearing, including the ability of the appellant and any witnesses to gain physical access to the proceedings and facilities; and
 - (2) the comparative distances and times required to travel from places of work or residence to a proposed hearing location by parties and witnesses.
- (b) The Agency shall, upon reasonable notice, provide the appellant with readers or interpreters. Reasonable notice shall be considered to be no fewer than five working days prior to the proceeding, unless good cause for a shorter period exists in the judgment of the IHO.
- (c) A copy of a transcript prepared during hearing proceedings and all notices and documents shall be provided to the appellant in an accessible format on request.
- (d) The Agency shall bear the costs related to providing reasonable accommodations for hearings or proceedings conducted under this subchapter.

§850.82. Documentary Evidence and Official Notice.

- (a) Documentary evidence may be received in the form of copies or excerpts if the original is not readily available. On request, parties shall be given an opportunity to compare the original and the copy or excerpt.
- (b) When numerous similar documents that are otherwise admissible are offered into evidence, the IHO may limit the documents received to those that are typical and representative. The IHO may also require that an abstract of relevant data from the documents be presented in the form of an exhibit, provided that all parties are given the right to examine the documents from which such abstracts were made.
- (c) The following laws, rules, regulations, and policies are officially noticed:
 - (1) The Rehabilitation Act of 1973, as amended, 29 United States Code §701, et

	seq.;
	(2) United States Department of Education regulations, 34 Code of Federal Regulations Parts 361 and 367;
	(3) The Agency's State Plan for Vocational Rehabilitation Services;
	(4) The Agency's Vocational Rehabilitation and Independent Living for Older Individuals Who Are Blind policy manuals; and
	(5) Texas Administrative Code, Title 40, Part 20, Texas Workforce Commission.
(d)	Official notice also may be taken of:
	(1) all facts that are judicially cognizable; and
	(2) generally recognized facts within the area of the Agency's specialized knowledge.
§850.8	4. Impartial Hearing Officer Decision.
(a)	Within 30 days of the hearing completion date, the IHO shall issue a decision that is based on the evidence and consistent with the provisions of the approved State Plant the Act, as amended; federal vocational rehabilitation regulations, state regulations, and policies that are consistent with federal requirements, and shall provide to the appellant or, if appropriate, the appellant's authorized representative, and the Agency's authorized representative or the Agency's Office of General Counsel, as appropriate, a full written report of the findings of fact, conclusions of law, and any other grounds for the decision.
(b)	The decision shall address each issue considered by the IHO.
(c)	The IHO may prescribe such remedies as are appropriate within the scope of, and permitted by, as applicable, Texas Labor Code, Chapter 352; the Act, as amended; the regulations of the Rehabilitation Services Administration of the United States Department of Education, 34 Code of Federal Regulations Parts 361 and 365; and the Agency's policies and rules.
	(1) The IHO shall not award restitutionary, compensatory, or monetary relief, including monetary damages, to any party.
	(2) The IHO shall not prescribe an action affecting the employment of an Agency employee.
	§850.8 (a)