1 2	CHAPTER 801. LOCAL WORKFORCE DEVELOPMENT BOARDS
3 4 5	PROPOSED RULES WITH PREAMBLE TO BE SUBMITTED TO THE TEXAS REGISTER. THIS DOCUMENT WILL HAVE NO SUBSTANTIVE CHANGES BUT IS SUBJECT TO FORMATTING CHANGES AS REQUIRED BY THE TEXAS REGISTER
6 7 8	The Texas Workforce Commission (Commission) proposes the following new sections to Chapter 801, relating to Local Workforce Development Boards:
9 10 11	Subchapter B. One-Stop Service Delivery Network, §§801.24, 801.25, and 801.31
12 13 14	The Commission proposes amendments to the following sections of Chapter 801, relating to Local Workforce Development Boards
14 15 16 17	Subchapter A. General Provisions, §801.1 and §801.16 Subchapter B. One-Stop Service Delivery Network, §§801.21 - 801.23, 801.27, and 801.28
18 19 20	The Commission proposes the repeal of the following sections of Chapter 801, relating to Loca Workforce Development Boards:
21 22 23	Subchapter A. General Provisions, §801.2 and §801.13 Subchapter B. One-Stop Service Delivery Network, §§801.24, 801.25, and 801.31
24 25 26	The Commission proposes the repeal of the following subchapter of Chapter 801, relating to Local Workforce Development Boards, in its entirety:
27 28	Subchapter C. The Integrity of the Texas Workforce System, §§801.51 - 801.56
29 30 31 32	PART I. PURPOSE, BACKGROUND, AND AUTHORITY PART II. EXPLANATION OF INDIVIDUAL PROVISIONS PART III. IMPACT STATEMENTS PART IV. COORDINATION ACTIVITIES
34 35 36 37	PART I. PURPOSE, BACKGROUND, AND AUTHORITY Texas Government Code §2001.039 requires that every four years each state agency review and consider for readoption, revision, or repeal each rule adopted by that agency. The Commission has conducted a rule review of Chapter 801, Local Workforce Development Boards (Boards),
38 39 40	and proposes the following:Repeal of rules related to the integrity of the Texas workforce system. Certain provisions of the repealed rules will be consolidated into proposed new Chapter 802, which focuses solely on
41 42 43	the integrity of the workforce system. Proposal of new Chapter 802 will run concurrently with this rulemaking. The aggregation of these rules in a separate chapter allows Chapter 801 to address only Boards, resulting in better clarity and consistency.
14 15 16	Amendment of Subchapter B, relating to the One-Stop Service Delivery Network, by:defining Texas Workforce Centers and Workforce Solutions Centers;classifying all workforce offices as Workforce Solutions Offices;

- --establishing only one certification level for all Workforce Solutions Offices providing
   workforce services; and
  - --transferring responsibility for certifying Workforce Solutions Offices from the Commission to the Boards.
  - --Necessary technical changes to simplify and clarify rule language, update terminology and definitions, and remove obsolete provisions.

- Currently, Commission rules outline policy relating to requirements for Texas Workforce Center certification/standards, which establish the following center certification levels:
- 10 -- Basic Texas Workforce Center
- 11 --Certified Texas Workforce Center
  - --Full-Service Texas Workforce Center
- 13 -- Certified Full-Service Texas Workforce Center

At a minimum, Texas Workforce Centers must meet the basic standards. If Texas Workforce Centers exceed the basic standards and meet additional Commission-established standards, they are considered full-service. Further, if a Board requests that the Commission conduct a certification review of a particular Texas Workforce Center, the center is deemed a Certified Texas Workforce Center. All local workforce development areas (workforce areas) must have at least one Certified Full-Service Texas Workforce Center.

These certification standards were developed in 1996, pursuant to Texas Labor Code §301.001, which created the Texas Workforce Commission. The statute established the requirement for Texas Workforce Centers, and established the required and optional workforce partners. Subsequently, Congress authorized the Workforce Investment Act (WIA), which contained several grandfather provisions allowing Texas to continue using its previously adopted workforce structure.

As the Commission implemented House Bill 1863 in 1996, it elected to take on the responsibility of ensuring that newly formed Boards complied with the provisions of the statute, including the provisions now contained in Texas Government Code §2308.312 regarding the establishment of Texas Workforce Centers. To ensure that uniform minimum standards were met statewide in this nascent system, the Commission established in rule that it was the entity responsible for certifying Boards' compliance with the rules regarding services available at Texas Workforce Centers.

With the maturation of the Texas workforce system, Boards now have a clear understanding of the necessary standards for Texas Workforce Centers, and Boards use a variety of methods to deliver a wide range of services. Thus, the requirement for Commission review and certification is no longer necessary and, in fact, may inadvertently impede Boards' development of innovative and streamlined service delivery methods. The Commission believes that transferring these responsibilities to the Boards will allow Boards to develop innovative and streamlined service delivery methods.

#### PART II. EXPLANATION OF INDIVIDUAL PROVISIONS

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## SUBCHAPTER B. ONE-STOP SERVICE DELIVERY NETWORK

1	The Commission proposes the following amendments to Subchapter B:
2	8001 21 C I D
3	<b>§801.21. Scope and Purpose</b>
4 5	Section 801.21(b) replaces the references to §801.2 and §801.54. Both sections are repealed and incorporated into new Chapter 802, a separate, but concurrent, rulemaking proposal that groups
6	together common rules that address the integrity of the workforce system. References to new
7	§802.21 (relating to Board Contracting Guidelines) and §802.44 (relating to Service Delivery
8	Waiver Requests), respectively, are added.
9	
10	Section 801.21(b) also corrects the reference to Texas Government Code, Chapter 2803, with
11	Texas Government Code, Chapter 2308.
12	
13	§801.22. Requirement to Maintain a One-Stop Service Delivery Network
14	Section 801.22 replaces the term "Certified Full-Service Texas Workforce Center" with
15	"Workforce Solutions Office," as defined in §801.23(4) of this chapter, to reflect the removal of
16	§801.23(1), the definition of "Certified Full-Service Texas Workforce Center." All workforce
17	offices are classified as Workforce Solutions Offices under new §801.24(a), and new §801.24(b)
18	establishes only one certification level for Workforce Solutions Offices.
19	8004 44 D # 1/1
20	§801.23. Definitions  Section 201.23(1) the definition of Contifued Full Section Terror Worlds are Contact in the continue of
21 22	Section 801.23(1), the definition of Certified Full-Service Texas Workforce Center, is removed. New §801.24(a) classifies all workforce offices as Workforce Solutions Offices, and new
23	§801.25 establishes only one certification level for Workforce Solutions Offices; therefore, this
24	definition is obsolete.
25	definition is obsolete.
26	Section 801.23(2), the definition of Certified Texas Workforce Center, is removed. New
27	§801.24(a) classifies all workforce offices as Workforce Solutions Offices, and new §801.24(b)
28	establishes only one certification level for Workforce Solutions Offices; therefore, this definition
29	is obsolete.
30	
31	Section 801.23(3), the definition of competent, is removed. Texas Labor Code §302.151 defines
32	veterans for the purposes of receiving job training and employment priority, and competency is
33	not a criterion.
34	
35	New §801.23(4) defines Workforce Solutions Office as a local Workforce Solutions Office that
36	provides one or more services, as set out in §801.25 of this subchapter, to aid employers and job
37	seekers.
38	
39	Certain paragraphs in this section have been renumbered to accommodate additions or deletions.
40	

§801.24. Workforce Solutions Office Certification

§801.24. Texas Workforce Center Certification Levels Section 801.24 is repealed and proposed as new.

- New §801.24 addresses the certification process for Workforce Solutions Offices. Since 1996, 1
- 2 the Commission has reviewed and certified Workforce Solutions Offices. In that time, the Texas
- 3 workforce system has matured and Boards clearly understand the certification standards. The
- 4 Commission will maintain its oversight responsibility for the certification of Workforce
- 5 Solutions Offices.

- 7 New §801.24(a) classifies all workforce offices that provide workforce services as Workforce 8 Solutions Offices.
- 9

10

New §801.24(b) requires that Boards ensure that at least one Workforce Solutions Office in the 11 workforce area provides on-site access to all services set forth in §801.25.

12

- 13 New §801.24(c), Certified Workforce Solutions Offices, requires Boards, as directed by the
- 14 Commission, to provide certification to the Commission for every Workforce Solutions Office
- that provides on-site access to all services set forth in §801.25. 15

16

- 17 New §801.24(d), Other Workforce Solutions Offices, requires Boards, as directed by the
- 18 Commission, to notify the Commission of all on-site services available at any Workforce
- 19 Solutions Office that does not provide on-site access to all services set forth in §801.25.

20

21 New §801.24(e) requires Boards to notify the Commission, when a change occurs, of the 22 requirements set forth in subsections (c) and (d) of this section.

23

- 24 New §801.24(f) states that the Commission shall verify compliance with subsections (b) - (d) of
- 25 this section through:
- 26 (1) issuance of Agency guidance;
- 27 (2) assurances set forth in Agency-Board agreements;
- 28 (3) annual monitoring reviews; and
- 29 (4) other means as identified by the Agency.

30 31

### §801.25. Texas Workforce Center Standards

Section 801.25 is repealed and proposed as new.

33 34

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#### §801.25. Minimum Standards for Certified Workforce Solutions Offices

35 New §801.25 delineates the standards that Boards shall ensure Workforce Solutions Offices 36 meet.

37

- New §801.25(a) requires Boards to ensure that each Workforce Solutions Office: 38
- 39 (1) provides basic labor exchange services;
- (2) provides services set forth in §801.28(a); 40
- 41 (3) provides access to information and services available in the workforce area; and
- 42 (4) addresses the individual needs of employers and job seekers.

- 44 New §801.25(b) requires Boards to ensure that the services provided by each Workforce
- 45 Solutions Office, as set forth in Texas Government Code, Chapter 2308, include:

- 1 (1) labor market information, including available job openings and education and training 2 opportunities;
- 3 (2) uniform eligibility requirements and application procedures for all workforce training and 4
- 5 (3) unemployment insurance (UI) assistance;
- 6 (4) independent assessment of individual needs and the development of an employment plan;
- 7 (5) centralized and continuous case management and counseling;
- 8 (6) individual referral for services, including basic education, classroom skills training, on-the-
- 9 job training, and customized training;
- 10 (7) support services, including child care assistance, student loans, and other forms of financial assistance required to participate in and complete training; and 11
- 12 (8) job training and employment assistance for persons formerly sentenced to the Texas
- Department of Criminal Justice's institutional division or state jail division, provided in 13
- 14 cooperation with Project Reintegration of Offenders.

- 16 New §801.25(c) requires Boards to ensure that each Workforce Solutions Office complies with 17 the following Commission-established standards:
- 18 (1) provides customer access to WorkInTexas.com; résumé preparation tools, including
- 19 software; and Internet access;
- 20 (2) ensures eligible foster youth are given access to workforce services to help meet their
- 21 employment, education, and training needs to transition to independent living, as set forth in
- 22 Texas Family Code §264.121;
- 23 (3) provides each customer with information on local high-growth, high-demand occupations
- 24 and industries, projected wage level upon completion of training programs, and performance of 25
- training providers when requested;
- 26 (4) ensures that Workforce Solutions Offices' staff is trained and knowledgeable in order to
- 27 provide services to employers and job seekers;
- (5) demonstrates on-site management of all personnel, a plan for cross-training staff in all 28
- 29 services, minimal programmatic specialization of staff, removal of redundancies within program 30 activities, and maximum flexibility to optimize use of resources:
- 31 (6) designs a customer-friendly waiting area and implements written procedures that define the
- steps taken to minimize customer wait time in the reception area and in other areas of Workforce 32
- 33 Solutions Offices; and
- 34 (7) provides consumer information on the quality of education and training providers and
- 35 includes a mechanism for customer feedback on personal experience with such providers.

36

- 37 New §801.25(d) requires Boards to ensure that Workforce Solutions Offices that do not provide
- 38 all on-site services and programs specified in subsections (b) and (c) of this section, provide
- 39 electronic access to such services and programs.

40

41 New §801.25(e) requires Boards to ensure that only Workforce Solutions Office partners provide 42 developmental services.

43 44

45 46

## §801.27. Workforce Solutions Office Partners

- 1 Section 801.27 replaces the title "Texas Workforce Center Partners" with "Workforce Solutions
- 2 Office Partners," as defined in §800.2(22) of this title, concurrently proposed for amendment.

- 4 Section 801.27(b):
- 5 --replaces the term "Texas Workforce Center" with "Workforce Solutions Offices," as defined in
- 6 §801.23(4) of this chapter; and
- 7 -- removes the following from the list of required partners because they are not considered
- 8 partners: WIA adults, dislocated workers, and youth; FSE&T; TANF Choices; subsidized child
- 9 care; Wagner-Peyser ES; TAA, Project RIO; and UI.

10 11

- §801.28. Services Available through the One-Stop Service Delivery Network
- 12 Section 801.28(a) replaces the term "Certified Texas Workforce Centers" with "Workforce
- 13 Solutions Offices." All workforce offices are classified as Workforce Solutions Offices under
- new §801.24(a), and new §801.25 establishes only one certification level for Workforce
- 15 Solutions Offices.

16

- 17 Section 801.28(a)(11) changes the term "FSE&T" to "SNAP E&T" to align with federal and state
- 18 name changes.

19

- Section 801.28(b)(2) replaces the term "Individual Employment Plan" with "employment plan"
- 21 to create a general term that applies to all Commission-administered employment and training
- 22 programs.

23

- Section 801.28(b)(6) replaces the term "prevocational" with "work readiness," a more current
- and descriptive term.

2627

- §801.31. Priority for Workforce Services
- 28 Section 801.31 is repealed and proposed as new.

29 30

## §801.31. Priority for Workforce Services

- New §801.31 sets forth priority of workforce services for eligible veterans and eligible foster
- youth, and outlines the order in which workforce services are to be applied. In particular, this
- 33 section specifies that while Boards must identify eligible veterans at initial point of entry, it is
- not required for foster youth. Services for foster youth must be prioritized and targeted to meet
- 35 the needs of eligible foster youth.

36

- New §801.31(a)(1) (3) requires Boards to ensure that eligible veterans, as defined in
- 38 §801.23(2), are identified at the initial point of entry into the workforce system and informed of
- 39 the following:
- 40 (1) Their right to priority of service;
- 41 (2) The full array of employment, training, and placement services available under priority of
- 42 service: and
- 43 (3) Any applicable eligibility requirements for those programs and services.

- New §801.31(b) requires Boards to ensure that eligible foster youth, as defined in §801.23(1) of
- 46 this subchapter; are informed of:

- 1 (1) their right to priority of service;
- 2 (2) the full array of employment, training, and placement services available under priority of service; and
- 4 (3) any applicable eligibility requirements for those programs and services.

- 6 New §801.31(c)(1) (3) sets forth the priority order that Boards must apply:
- 7 (1) Eligible veterans receive priority over all other equally qualified individuals in the receipt of
- 8 services funded in whole or in part by the U.S. Department of Labor (DOL), in accordance with
- 9 38 U.S.C. §4215--except state qualified spouses who meet the criterion in §801.23(2)(C)(ii) of
- this subchapter.
- 11 (2) Eligible veterans receive priority over all other equally qualified individuals in the receipt of
- services funded in whole or in part by state funds in accordance with Texas Labor Code
- 13 §302.152
- 14 (3) Eligible foster youth receive priority over all other equally qualified individuals -- except
- eligible veterans as defined in this subchapter--in the receipt of federal or state-funded services in accordance with Texas Family Code §264.121(3).

10

17 18

# SUBCHAPTER C. THE INTEGRITY OF THE TEXAS WORKFORCE SYSTEM The Commission proposes the repeal of Subchapter C in its entirety:

19 20

- 21 §801.51. Purpose and General Provisions
- 22 §801.52. Definitions
- 23 §801.53. Prohibition against Directly Delivering Services
- 8801.54. Board Contracting Guidelines
- §801.55. Employment of Former Board Employees by Workforce Service Contractors
- 26 §801.56. Enforcement

2728

These sections have been incorporated into new Chapter 802, a separate, but concurrent, rulemaking proposal that groups together common rules that address the integrity of the workforce system.

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#### PART III. IMPACT STATEMENTS

Randy Townsend, Chief Financial Officer, has determined that for each year of the first five years the rules will be in effect, the following statements will apply:

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There are no additional estimated costs to the state and local governments expected as a result of enforcing or administering the rules.

38 39

There are no estimated reductions in costs to the state and to local governments as a result of enforcing or administering the rules.

42 43

There are no estimated losses in revenue to the state or to local governments as a result of enforcing or administering the rules.

There are no foreseeable implications relating to costs or revenue of the state or local governments as a result of enforcing or administering the rules.

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There are no anticipated economic costs to persons required to comply with the rules.

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There is no anticipated adverse economic impact on small or microbusinesses as a result of enforcing or administering the rules because small or microbusinesses are not regulated or otherwise affected by the rules.

8 9 10

11

- Economic Impact Statement and Regulatory Flexibility Analysis
- The Agency has determined that the proposed rules will not have an adverse economic impact on small businesses as these proposed rules place no requirements on small businesses.

12 13 14

- The reasoning for these conclusions is as follows:
- 15 -- Updates of definitions and statutory references in Subchapters A and B are not substantive.
- --These rules are proposing that the Agency's responsibility for review and certification of Board
   satisfaction of minimum standards and compliance regarding services available at Workforce
- Solutions Offices be transferred to Boards. Agency staff reports that associated Agency
- 19 activities would evolve from the Workforce Network Support Department to the Subrecipient
- Monitoring Department, and that no significant change in cost would result, and also that Boards
- 21 already are actively engaged in similar activities, and that it is not likely that Board levels of
- activity in this function would stand to significantly increase as a result.
- --The impact of repeal of parts of Subchapters A and B of Chapter 801, and all of Subchapter C,
   with the intention of including the substance of these sections in a new Chapter 802 will be
   assessed and evaluated in the review of the new Chapter 802.

26 27

Rich Froeschle, Director of Labor Market and Career Information, has determined that there is no significant negative impact upon employment conditions in the state as a result of the rules.

28 29 30

31 32 Laurence M. Jones, Director, Workforce Development Division, has determined that for each year of the first five years the rules are in effect, the public benefit anticipated as a result of enforcing the proposed rules will be simplified and clarified rule language; updated terminology and definitions; and the removal of obsolete provisions.

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The Agency hereby certifies that the proposal has been reviewed by legal counsel and found to be within the Agency's legal authority to adopt.

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#### PART IV. COORDINATION ACTIVITIES

- In the development of these rules for publication and public comment, the Commission sought
- 41 the involvement of Texas's 28 Boards. The Commission provided the concept paper regarding
- 42 these rule amendments to the Boards for consideration and review on April 27, 2010. The
- 43 Commission also conducted a conference call with Board executive directors and Board staff on
- 44 April 30, 2010, to discuss the concept paper. During the rulemaking process, the Commission
- 45 considered all information gathered in order to develop rules that provide clear and concise
- 46 direction to all parties involved.

1	
2	Comments on the proposed rules may be submitted to TWC Policy Comments, Workforce
3	Policy and Service Delivery, attn: Workforce Editing, 101 East 15th Street, Room 440T, Austin
4	Texas 78778; faxed to (512) 475-3577; or e-mailed to TWCPolicyComments@twc.state.tx.us.
5	The Commission must receive comments postmarked no later than 30 days from the date this
6	proposal is published in the <i>Texas Register</i> .
7	
8	The rules are proposed under Texas Labor Code §301.0015 and §302.002(d), which provide the
9	Texas Workforce Commission with the authority to adopt, amend, or repeal such rules as it
10	deems necessary for the effective administration of Agency services and activities.
11	
12	The proposed rules affect Texas Labor Code, particularly Chapters 301 and 302, as well as Texas
13	Government Code, Chapter 2308.
14	
15	

1		CHA	PTER	801. LOCAL WORKFORCE DEVELOPMENT BOARDS				
2 3	SUBCHAPTER A. GENERAL PROVISIONS							
4 5	§801.1	. Rec	quiren	nents for Formation of Local Workforce Development Boards.				
6 7	(a)	Purp	ose of	Rule.				
8 9 10 11 12		(1)	Com	n application by the chief elected officials (CEOs) and approval of the mission, the Commission shall forward an application to form a Local kforce Development Board (Board) to the Governor.				
13 14 15		(2)		ore an application may be submitted to the Governor, all requirements of section shall be met.				
16 17 18 19	(b)	<u>Act</u>		The formation of Boards is governed by the Workforce Investment orce and Economic Competitiveness Act, Texas Government Code, 308.				
20 21 22 23 24 25 26	(c)	three who repre The	e-four repres esent u elected	ted Official Agreement. Creation of a Board requires agreement by at least ths of the CEOs in the local workforce development area (workforce area) sent units of general local government, including all of the CEOs who units of general local government having populations of at least 200,000. d officials agreeing to the creation of the Board shall represent at least 75 of the population of the workforce area.				
27 28 29 30	(d)	offic	cials of	ted Officials. The CEOs may, and are encouraged to, consult with local ther than the ones delineated below. The following officials are designated of sorthe purpose of establishing agreements to form Boards:				
31 32		(1)	May	ors.				
33 34			(A)	The mayor of each city with a population of at least 100,000;				
35 36 37			(B)	or, if there is no city with a population of greater than 100,000, the mayor of each city with a population greater than 50,000;				
38 39 40			(C)	or, if there are no cities with a population of greater than 50,000, the mayor of the largest city in the workforce area.				
41 42 43			(D)	For purposes of this section, municipal population will be determined by the figure last reported by the Texas State Data Center at the time of submission of the application to the Commission.				
44 45		(2)	All c	county judges included in a workforce area as designated by the Governor.				

- (e) Time of Application. CEOs in a workforce area may not establish a Board until the Governor has designated that area as a workforce area as provided in the Workforce Investment Act Workforce and Economic Competitiveness Act, Texas Government Code, Chapter 2308.
- (f) Applications shall meet all Governor-approved criteria for the establishment of Boards.
- (g) Procedures for Formation of a Board. The CEOs shall comply with the following procedures to form a Board.
  - (1) Public process procedure. If three-fourths of the CEOs, as defined in subsection (d) of this section, agree to initiate procedures to establish a Board, they shall conduct a public process, including at least one public meeting, to consider the views of all affected organizations before making a final decision to form a Board. This public process may include, but is not limited to, notices published in various media and surveys for public comment.
  - (2) Application procedure.
    - (A) The CEOs shall submit an application to the Commission. This application shall include evidence of the actions required by paragraph (1) of this subsection. As a part of the application, each CEO of the CEOs, who is in agreement regarding the formation of a Board, shall execute the following documents:
      - (i) An interlocal agreement delineating:
        - (I) The purpose of the agreement;
        - (II) The process that will be used to select the CEO who will act on behalf of the other CEOs and the name of such CEO if the person has been selected;
        - (III) The procedure that will be followed to keep those CEOs informed regarding Board activities;
        - (IV) The initial size of the Board;
        - (V) How resources allocated to the workforce area will be shared among the parties to the agreement;
        - (VI) The process to be used to appoint the Board members, which shall be consistent with applicable federal and state laws; and

1		(VII)	The terms of office of the members of the Board.
2 3 4 5 6	(1	offici ackno	knowledgment in the following form: We, the chief elected als of the (Name) Workforce Development Area, whedge that the following are responsibilities and rements pursuant to the formation of the Board:
7 8 9 10 11 12		(I)	The Board will assume the responsibilities for the following committees and councils that will be replaced by the Board unless otherwise provided in Texas Government Code, Chapter 2308: private industry council, quality workforce planning committee, job service employer committee, and local general vocational program advisory committee;
14 15 16 17		(II)	At least one Workforce Solutions Office Texas Workforce Center shall be established within 180 days of Board certification;
18 19 20 21		(III)	The Board shall have its own independent staff and not be a provider of workforce services, unless the Board secures a waiver of these provisions;
22 23 24 25 26		(IV)	The CEOs shall enter into a partnership agreement with the Board to designate a grant recipient to receive, be accountable for, and be liable for any misuse of block grant funds;
27 28 29 30 31		(V)	The partnership agreement shall also specify the entity that will administer the programs, which may be separate from the entity that receives the funds from the state;
32 33 34 35		(VI)	The partnership agreement shall define the process through which the Boards and CEOs will develop the strategic and operational plans, including the training plan required under the Workforce Investment Act (WIA); and
36 37 38 39 40		(VII)	The strategic plan shall be reviewed by both the Commission and the Texas Workforce Investment Council (TWIC), and approved by the Governor before block grants will be available to the workforce area.
41 42 43 44 45 46	h a	as been no ssumed by	tion shall include evidence that any affected existing Board tified and agrees that its functions and responsibilities will be the proposed Board upon the proposed Board's final by the Governor.

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- (C) The application shall include the names and affiliations of individuals recommended for Board membership, with documentation that CEOs followed the nomination process specified in applicable state and federal law, including Texas Government Code §2308.255 and §2308.256.
  - (i) Private sector members shall be owners of business concerns, chief executives, chief operating officers of nongovernmental employers, or other private sector executives who have substantial management or policy responsibility. To be eligible to represent the private sector, at least 51 percent% of an individual's annual income shall be from private sector sources.
  - (ii) Private sector membership should represent the composition of the local pool of employers. The private sector membership should include representatives of the region's larger employers and emerging growth industries. Primary consideration should be given to private sector employers who do not directly provide employment and workforce training services to the general public. CEOs shall develop a profile of the workforce area's major industries using locally obtained information and state-published data. The Agency shall provide relevant labor market information, including data that identifies employment trends, emerging highgrowth, high-demand industries, the size of local employers, and other data needed to assist CEOs in developing the employer profile. Documentation submitted with the application shall show how the regional employer profile is reflected in the Board membership.
  - (iii) Board membership shall include representatives of local organized labor organizations, community-based organizations, educational agencies, vocational rehabilitation agencies, public assistance agencies, economic development agencies, the public employment service, local literacy councils, and adult basic and continuing education organizations as required by law.
  - (iv) Representatives of local organized labor organizations shall be nominated by local labor federations unless no employees in the workforce area are represented by such organizations, in which case nominations may be made by other representatives of employees. A labor federation is defined as an alliance of two or more organized labor unions for the purpose of mutual support and action.
  - (v) Board nominees shall be actively engaged in the organization, enterprise, or field that they are nominated to represent. Board

1 2				inees shall have an existing relationship with the workforce through residence or employment within the workforce area.
3 4 5 6 7		(vi)	Gove qual	east one of the members of a Board appointed under Texas ernment Code §2308.256(a) shall, in addition to the iffications required for the members under that subsection, have extise in child care or early childhood education.
8 9 10 11		(vii)	Gov	east one of the members of a Board appointed under Texas ernment Code §2308.256(a) shall, in addition to the ifications required for the members under that subsection:
12 13 14 15			(I)	be a veteran as defined in Texas Government Code §2308.251(2); and
16 17 18			(II)	have an understanding of the needs of the local veterans' population and willingness to represent the interests and concerns of veterans.
19 20 21 22	(D)	or ca	tegory	dual member shall be a representative of more than one sector y described in this section, except as statutorily permitted for re members having:
23 24		(i)	expe	ertise in child care or early childhood education; or
25 26 27		(ii)	the q	qualifications set forth in subsection $(g)(2)(C)(vii)$ of this on.
28 29 30 31 32	(E)	comp writte	olianc en agr	ation shall include documentary evidence substantiating e with the application procedure, including but not limited to, reements, minutes of public meetings, copies of dence, and such other documentation as may be appropriate.
33 34	<del>§801.2. Waivers.</del>			
35 36 37 38 39	<del>forth prohi</del>	bition Only u	<del>s rega</del> nder c	s Government Code §2308.264, §2308.267, and §2308.312 serding service delivery, Board staffing, and developmental circumstances that fit the criteria specified in those statutes will be granted.
40 41 42 43 44 45	<del>workforce</del>	traini service	n <del>g and</del> es suc	Delivery. A Board is prohibited from directly providing l services, including operational functions normally associated h as intake, eligibility determination, assessment, and referral, ined.

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of all substantial business interests or relationships they, or their immediate families, have with all businesses or organizations which have received, currently receive, or are likely to receive contracts or funding from the Board. Such declarations shall be updated within 30 days to reflect any changes in such business interests or relationships. The Board shall appoint an individual to timely review the disclosure information and advise the Board Chair and appropriate members of potential conflicts.

- (d) Prior to a discussion, vote or decision on any matter before a Board, if a member, or a person in the immediate family of such member, has a substantial interest in or relationship to a business entity, organization or property that would be pecuniarily affected by any official Board action, that member shall disclose the nature and extent of the interest or relationship and shall abstain from voting on or in any other way participating in the decision on the matter. All such abstentions shall be recorded in the minutes of the Board meeting.
- (e) Each Board must include in its organizational plan or bylaws, or in a separate code of conduct, provisions for penalties, sanctions or other disciplinary actions for any direct violations of the Board conflict of interest policy. The following definitions must be incorporated into those provisions.
  - (1) Immediate family Any person related within the first degree of affinity (marriage) or consanguinity (blood) to the person involved.
  - (2) Substantial interest A person has a substantial interest:
    - (A) in a business entity if:
      - (i) the person owns 10% or more of the voting stock or shares of the business, owns 10% or more, or owns \$5,000 or more, of the fair market value of a business; or
      - (ii) funds received by the person from the business exceed 10% of the person's gross income for the previous year;
    - (B) in real property if the interest is an equitable or legal ownership with a fair market value of \$2,500 or more; or
    - (C) if the Board member is related to a person in the first degree of affinity or consanguinity who has a substantial interest as defined in subparagraph (A) or (B) of this paragraph.

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information and services responsive to individual needs are available to all

the Commission to ensure the continuous improvement of the system.

customers. The One-Stop Service Delivery Network shall be evaluated against

established levels of certification as well as any additional standards developed by

(b) The rules contained in this subchapter shall apply, except that to the extent of any conflict, the provisions of Texas Government Code, Chapter 2308, 2803 and §802.21 (relating to Board Contracting Guidelines) and §802.44 (relating to Service Delivery Waiver Requests) of this title, shall govern §801.2 and §801.54 of this chapter shall govern.

#### §801.22. Requirement to Maintain a One-Stop Service Delivery Network.

Each Board shall maintain a One-Stop Service Delivery Network, consistent with WIA, state law, and this subchapter. The One-Stop Service Delivery Network shall include at least one Workforce Solutions Office Certified Full Service Texas Workforce Center providing the core services set forth in §801.28(a) of this subchapter.

#### §801.23. Definitions.

In addition to the definitions contained in §800.2 of this title, the following words or terms shall have the following meanings, unless the context clearly indicates otherwise.

- (1) Certified Full Service Texas Workforce Center—A local full service workforce center that has integrated service functions to aid employers and job seekers in all aspects of employment and training in a seamless, nonprogram specific manner, and has been found to meet the requirements of a Full Service Texas Workforce Center set out in §801.25(b) of this subchapter.
- (2) Certified Texas Workforce Center A local workforce center that provides integrated services to aid employers and job seekers in all aspects of employment and training in a seamless nonprogram specific manner, and has been found to meet the requirements of a Certified Texas Workforce Center set out in §801.25(a) of this subchapter.
- (3) Competent A federal or state qualified veteran who meets the eligibility requirements of the program from which he or she is seeking services, and is determined eligible for a specific employment and training service funded by that program.
- (1)(4) Eligible Foster Youth--An eligible foster youth is a:
  - (A) Current Foster Youth--A youth, age 14 or older, who is receiving substitute care services under the managing conservatorship of the Texas Department of Family and Protective Services (DFPS). This includes youth residing in private foster homes, group homes, residential treatment centers, juvenile correctional institutions, and relative care; or
  - (B)- Former Foster Youth--A youth up to 23 years of age, who formerly was under the managing conservatorship of DFPS, until:

1		(i)	the conservatorship was transferred by a court;
2		···	4 4 1 11 1 4 17 4 41 1 1 1 1 1 1
3		(ii)	the youth was legally emancipated (i.e., the youth's minority status
4			was removed by a court); or
5			
6		(iii)	the youth attained 18 years of age.
7			
8	<u>(2) (5) </u>	-Eligib	le VeteranAn eligible veteran is one of the following:
9			
10	(A)		al/state qualified veteranan individual who served in the active
11			ry, naval, or air service, and who was discharged or released from
12			ervice under conditions other than dishonorable as specified at 38
13			. §101(2). Active service includes full-time duty in the National
14		Guard	or a Reserve component, other than full time for training purposes.
15			
16	(B)	Federa	al qualified spousethe spouse of one of the following:
17			
18		(i)	Any veteran who died of a service-connected disability.
19			
20		(ii)	Any member of the Armed Forces serving on active duty who, at the
21			time of application for assistance under this section, is listed,
22			pursuant to 37 U.S.C. §556 and regulations issued thereunder, by the
23			Secretary concerned in one or more of the following categories and
24			has been so listed for a total of more than 90 days:
25			·
26			(I) Missing in action;
27			
28			(II) Captured in line of duty by a hostile force; or
29			
30			(III) Forcibly detained or interned in line of duty by a foreign
31			government or power.
32			
33		(iii)	Any veteran who has a total disability resulting from a service-
34			connected disability as evaluated by the Department of Veterans
35			Affairs.
36			
37		(iv)	Any veteran who died while a disability, as defined in clause (iii) of
38			this subparagraph, was in existence.
39			
40	(C)	State o	qualified spouse:
41	(0)	~· (	1
42		(i)	A spouse who meets the definition of federal qualified spouse; or
43		(1)	2 spouse who meets the definition of redefin quantied spouse, of
44		(ii)	A spouse of any member of the armed forces who died while
45			serving on active military, naval, or air service.
46			or ing on wour o minute, nurui, or an sorvice.
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1 2 3	(3)(6) National EmergencyA condition declared by the President by virtue of powers previously vested in that office to authorize certain emergency actions to be undertaken in the national interest pursuant to 50 U.S.C. §1621.
4	to be undertaken in the national interest pursuant to 50 c.s.c. §1021.
5	(4) Workforce Solutions OfficeA local Workforce Solutions Office that provides
6	one or more services, as set out in §801.25 of this subchapter, to aid employers
7	and job seekers.
8	
9	§801.24. Texas Workforce Center Certification Levels.
10	
11	(a) All Texas Workforce Centers shall meet the basic workforce center standards set out
12	in §801.25(a) of this subchapter.
13	
14	(b) In order to obtain certification as a Certified Full Service Texas Workforce Center, a
15	Texas Workforce Center shall meet full service standards set out in §801.25(a) and
16	§801.25(b) of this subchapter.
17	
18	§801.24. Workforce Solutions Office Certification.
19	
20	(a) All offices providing workforce services will be classified as Workforce Solutions
21	Offices.
22 23	(b) Boards shall ensure that at least one Workforce Solutions Office in the workforce
24	area provides on-site access to all services set forth in §801.25 of this subchapter.
25	area provides on-site access to an services set form in §801.23 of this subchapter.
26	(c) Certified Workforce Solutions Offices. As directed by the Commission, Boards shall
27	provide certification to the Commission for every Workforce Solutions Office that
28	provides on-site access to all services set forth in §801.25 of this subchapter.
29	provides on site access to an services sectional in 3 out. 25 of ans successful.
30	(d) Other Workforce Solutions Offices. As directed by the Commission, Boards shall
31	notify the Commission of all on-site services available at any Workforce Solutions
32	Office that does not provide on-site access to all services set forth in §801.25 of this
33	subchapter.
34	
35	(e) Boards shall notify the Commission, when a change occurs, of the requirements set
36	forth in subsections (c) and (d) of this section.
37	
38	(f) The Commission shall verify compliance with the requirements set forth in
39	subsections (b) - (d) of this section through:
40	
41	(1) issuance of Agency guidance;
42	
43	(2) assurances set forth in Agency-Board agreements;
44	
45	(3) annual monitoring reviews; and
46	

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2	(11) prepare and make available to customers understandable information packages
3	that briefly describe services; locations; self-directed options; job openings;
4	career exploration methods; labor market information; high-growth, high-
5	demand job information; training and educational opportunities, and associated
6	institutional performance information; and that also provide a mechanism for
7	feedback on services provided;
8	
9	(12) implement a timely and efficient referral and follow up process for
10	employment related services;
11	
12	(13) provide independent assessments of individual needs that include assessment
13	of literacy levels for Choices customers;
14	of includy is veils for choices editioniers,
15	(14) maintain a user friendly resource center that makes available computerized
16	information systems with access to labor market information, demographics,
17	occupations, educational opportunities, and WorkInTexas.com, the statewide
18	
19	<del>job matching system;</del>
	(15) - 1
20	(15) administer services, as set forth in §801.28(a), of the following programs: WIA
21	Adults, Dislocated Workers, and Youth; Food Stamp Employment and
22	Training (FSE&T); Temporary Assistance for Needy Families (TANF)
23	Choices; access to subsidized child care services; Wagner Peyser Employmen
24	Service (ES); Trade Adjustment Assistance (TAA); and Project Reintegration
25	of Offenders (Project RIO). Boards shall ensure that staff is available to
26	provide these services during all Texas Workforce Center operating hours;
27	
28	(16) provide access to services, as set forth in §801.28(a), of the following
29	programs: veterans' employment and training; Adult Basic Education; Nationa
30	Literacy Act; noncertificate, postsecondary career and technology training;
31	Senior Community Service Employment Program; Apprenticeship Training
32	Program; National and Community Service Act; and Unemployment
33	Insurance;
34	
35	(17) ensure availability through the Texas Workforce Centers of other services for
36	the programs listed in paragraph (15) of this section;
37	
38	(18) provide reasonable accommodation and accessibility in accordance with the
39	Americans with Disabilities Act;
40	
41	(19) ensure that federal qualified veterans and qualified spouses, and state qualified
42	veterans, receive priority as set forth in §801.31 of this subchapter;
43	, otoland, locally as sociotal in 3001.01 of this subchapter,
44	
45	(20) ensure that eligible foster youth receive priority as set forth in §801.31 of this
46	subchapter;
TU	s <del>acenapter,</del>

- (21) comply with the provisions of the memorandum of understanding between the Board and DFPS to further the objectives of the Preparation for Adult Living program, as required by Texas Family Code §264.121; and
- (22) meet each of the requirements for Certified Full Service Texas Workforce Centers within twelve months of certification as a Texas Workforce Center.
- (b) Full Service Standards. The Commission has established specific standards for a Texas Workforce Center to receive full service certification. A Certified Full Service Texas Workforce Center shall meet each of the following requirements within twelve months of certification as a Texas Workforce Center. Certified Full Service Texas Workforce Centers shall:
  - (1) design a customer friendly waiting area and implement written procedures that define the steps taken to minimize customer wait time in the reception area and in other areas of the Texas Workforce Center:
  - (2) develop written procedures for following up on referrals to determine customer receipt of services, appropriateness of the referral to address the customer's needs, and the extent of customer satisfaction with the referral process and service received:
  - (3) provide customer access to WorkInTexas.com; resume preparation tools, including software; and the Internet;
  - (4) provide consumer information on the quality of education and training providers and include a mechanism for customer feedback on personal experience with such providers;
  - (5) develop and display a menu of services with a corresponding fee schedule for services available at the Certified Full Service Texas Workforce Center;
  - (6) demonstrate on site management of all personnel, a plan for cross training staff in all services, minimal programmatic specialization of staff, nonduplication of efforts, removal of redundancies within program activities, and maximum flexibility to optimize utilization of resources;
  - (7) provide basic labor exchange services, including access to job orders for applicants, access to applicants for employers, and screening and referral methods for matching appropriate applicants and job orders; and
  - (8) provide centralized case management activities for specialized populations, such as the welfare, veterans, dislocated workers, and disabled populations.

§801.25. Minimum Standards for Certified Workforce Solutions Offices.

(a) Bo	ards shall ensure that each Workforce Solutions Office:
(1)	provides basic labor exchange services, including access to job orders for
	applicants, access to applicants for employers, and screening and referral methods for matching qualified applicants and job orders;
(2)	adults, dislocated workers, and youth; Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T); Temporary Assistance for Needy Families (TANF) Choices; access to subsidized child care services; Wagner-Peyser Employment Service (ES); Trade Adjustment Assistance (TAA); and Project Reintegration of Offenders (Project RIO). Boards shall ensure that Workforce Solutions Offices' staff is available to provide these
(3)	services during all Workforce Solutions Offices' operating hours;  provides access to information and services available in the workforce area; and
	addresses the individual needs of employers and job seekers.
	ards shall ensure that the services provided by each Workforce Solutions Office,
as	set forth in Texas Government Code, Chapter 2308, include:
<u>(1)</u>	labor market information, including:
	(A) available job openings; and
	(B) education and training opportunities;
<u>(2)</u>	uniform eligibility requirements and application procedures for all workforce training and services;
<u>(3)</u>	assistance to unemployment insurance (UI) claimants;
<u>(4)</u>	independent assessment of individual needs and the development of an employment plan;
<u>(5)</u>	centralized and continuous case management and counseling;
<u>(6)</u>	individual referral for services, including basic education, classroom skills training, on-the-job training, and customized training;
<u>(7)</u>	support services, including child care assistance, student loans, and other forms of financial assistance required to participate in and complete training; and
(8)	job training and employment assistance for persons formerly sentenced to the

1			Texas Department of Criminal Justice's institutional division or state jail
2			division, provided in cooperation with Project RIO.
3			
4	<u>(c)</u>	Boar	rds shall ensure that each Workforce Solutions Office complies with the
5		follo	wing Commission-established standards:
6			
7		(1)	Provides customer access to WorkInTexas.com; résumé preparation tools,
8			including software; and Internet access;
9			
10		(2)	Ensures eligible foster youth are given access to workforce services to help
11		<u>(=)</u>	meet their employment, education, and training needs to transition to
12			independent living, as set forth in Texas Family Code §264.121;
13			independent fiving, as sectoral in Texas Family Code 3201.121,
14		(3)	Provides each customer with information on local high-growth, high-demand
15		(3)	occupations and industries, projected wage level upon completion of training
16			programs, and performance of training providers when requested;
17			programs, and performance of training providers when requested,
18		(4)	Ensures that Workforce Solutions Offices' staff is trained and knowledgeable
19		(4)	in order to provide services to employers and job seekers;
			in order to provide services to employers and job seekers,
20 21		(5)	Demonstrates on site management of all necessarial a plan for areas training
		<u>(5)</u>	Demonstrates on-site management of all personnel, a plan for cross-training
22 23			staff in all services, minimal programmatic specialization of staff, removal of
			redundancies within program activities, and maximum flexibility to optimize
24			use of resources;
25		(6)	Desires a service of Grand Hermatick and a service of the standard continues and desired
26		<u>(6)</u>	Designs a customer-friendly waiting area and implements written procedures
27			that define the steps taken to minimize customer wait time in the reception area
28			and in other areas of Workforce Solutions Offices; and
29		( <b>-</b> )	
30		<u>(7)</u>	Provides consumer information on the quality of education and training
31			providers and includes a mechanism for customer feedback on personal
32			experience with such providers.
33	2 4.	_	
34	<u>(d)</u>		ds must ensure that, if a Workforce Solutions Office does not provide all
35			ces and programs on-site as specified in subsections (b) and (c) of this section,
36			ronic access to such services is provided, for example, by making access
37		<u>avail</u>	able through computer applications or by telephone conferencing.
38			
39	<u>(e)</u>		ds must ensure that only Workforce Solutions Office partners provide
40			lopmental services, such as General Educational Development, English as a
41		Seco	nd Language, or basic education skills.
42			
	§801.2	7. <u>W</u>	orkforce Solutions Office Texas Workforce Center Partners.
44			
45	(a)	Each	Board shall maintain one or more memorandum of understanding that sets out

the obligations of the Board and each partner in the operation of the One-Stop

1 2		Service Delivery Network in the workforce area. Each Board shall obtain a general authorization from the CEOs for actions taken under this subsection.
3		
4	(b)	Subject to the limitations referenced in §801.29 of this subchapter, relating to
5		Limitations on Delivery of Services, the required Workforce Solutions Office Texas
6		Workforce Center Partners are the entities that administer the following services in
7		the workforce areas:
8		(1) WIA Adults, Dislocated Workers, and Youth;
9		
10		(2) FSE&T
11		(2) TANE Obsissed
12		(3) TANF Choices;
13 14		(4) subsidized child care;
15		(4) Subsidized citie care;
		(5) Wagner Davier ES.
16 17		(5) Wagner Peyser ES;
18		(6) TAA;
19		( <del>0) 17111,</del>
20		(1)(7) veterans' employment and training;
21		veterans employment and training,
22		(2)(8) Adult Basic Education;
23		(a) Tradit Busic Education,
24		(3)(9) National Literacy Act;
25		
26		(4)(10) noncertificate, postsecondary career and technology training;
27		
28		(5)(11) Senior Community Service Employment Program;
29		
30		(6)(12) Apprenticeship Training Program; and
31		
32		(7)(13) National and Community Service Act.;
33		
34		(14) Project RIO; and
35		
36		(15) Unemployment Insurance.
37		
38	§ <b>801.2</b>	8. Services Available through the One-Stop Service Delivery Network.
39		
40	(a)	Core Services. All Workforce Solutions Offices Certified Texas Workforce Centers
41		shall provide access to core services, as defined in WIA §134(d)(2) (29 U.S.C.A.
42		§2864 (d)(2)) and Texas Government Code, Chapter 2308, including:
43		(1)
44 45		(1) outreach;
45		

1 2 3 4	(2)	intake, which may include reemployment services, and orientation to the information and services available through the One-Stop Service Delivery Network;
5 6 7 8	(3)	determinations of individuals' eligibility for programs funded through the Commission that are available through the One-Stop Service Delivery Network;
8 9	(4)	initial assessment of skill levels, aptitudes, abilities, and support service needs;
10	(-)	,,,,
11	(5)	job search and placement assistance and, where appropriate, career counseling;
12		
13 14 15	(6)	provision of performance information and program cost information on eligible providers of training services as described in §§841.31 - 841.47 of this title (relating to Training Provider Certification), provided by program, and eligible
16 17		providers of youth activities described in WIA §123 (29 U.S.C.A. §2843), providers of adult education described in Title II of WIA, providers of
18 19		postsecondary vocational education activities and vocational education activities available to school dropouts under the Carl D. Perkins Vocational
20		and Applied Technology Education Act (20 U.S.C.A. §2301 et seq.), and
21 22 23		providers of vocational rehabilitation program activities described in Title I of the Rehabilitation Act of 1973 (29 U.S.C.A. §720 et seq.);
24	(7)	provision of information regarding how the workforce area is performing on
25	(1)	the local performance measures and any additional performance information
26 27		with respect to the One-Stop Service Delivery Network in the workforce area;
28 29 30	(8)	provision of information regarding filing claims for <u>UIUnemployment</u> <u>Insurance</u> ;
31	(9)	provision of employment statistics information, including the provision of
32	(- )	accurate information relating to local, regional, and national labor market
33		areas, including job vacancy listings in such labor market areas, information on
34		job skills necessary to obtain the jobs listed, and information related to local
35		high-growth, high-demand jobs and the earnings and skill requirements for
36		such jobs;
37		
38	(10)	provision of accurate information relating to the availability of support
39		services, including child care and transportation, available in the workforce
40		area, and referral to such services, as appropriate;
41		
42	(11)	assistance in establishing eligibility for Choices, <b>SNAP E&amp;T FSE&amp;T</b> , and
43		programs of financial aid assistance for training and education that are
44		available in the workforce area; and
45		

2 3 4		(12)	participants in WIA activities authorized under Chapter 841 of this title, relating to WIA, who are placed in unsubsidized employment, for not less than 12 months after the first day of the employment, as appropriate.
5 6 7	(b)		asive Services. A One-Stop Service Delivery Network shall provide access to ces as described in the Texas Government Code, Chapter 2308, and intensive
8			ces as described in the Texas Government Code, Chapter 2308, and intensive ces as described in WIA \$134(d)(3) (29 U.S.C.A. \$2864(d)(3)), which may
9			ide the following:
10		mera	de the ronowing.
11		(1)	comprehensive and specialized assessments of the skill levels and service
12		( )	needs of job seekers, such as diagnostic testing and use of other assessment
13			tools, in-depth interviewing, and evaluation to identify employment barriers
14			and employment goals;
15			
16		(2)	development of an employment plan Individual Employment Plan and service
17		, ,	strategy to identify the employment goals, appropriate achievement objectives
18			and appropriate combination of services for the participant to achieve
19			employment goals and objectives;
20			
21		(3)	group counseling;
22			
23		(4)	individual counseling and career planning;
24			
25		(5)	centralized and continuous case management; and
26			
27		(6)	short-term, work readinessprevocational services, including learning skills,
28			communication skills, interviewing skills, punctuality, personal maintenance
29			skills, and professional conduct to prepare individuals for unsubsidized
30			employment or training.
31			
32	(c)		ning Services. A One-Stop Service Delivery Network shall provide access to
33			ing services as described in WIA §134(d)(4) (29 U.S.C.A. §2864(d)(4)) and
34			is Government Code, Chapter 2308. Training services may include the
35		IOIIO	wing:
36		(1)	
37		(1)	high-growth, high-demand industry skills training, including training for
38			nontraditional employment;
39		(2)	and the delication
40		(2)	on-the-job training;
41		(2)	programs that combine workplace training with related instructions
42 43		(3)	programs that combine workplace training with related instruction;
		(4)	training programs operated by the private sector
44 45		(4)	training programs operated by the private sector;
45 46		(5)	skills upgrading and retraining;

- (6) entrepreneurial training;
- (7) job readiness training;
- (8) referrals to Adult Basic Education and literacy activities in combination with services with activities described in paragraphs (1) (7) of this subsection; and
- (9) customized training conducted with a commitment by an employer or group of employers to employ an individual upon successful completion of training.
- (d) Other Services and Activities. A One-Stop Service Delivery Network shall offer access to all other permissible local employment and training activities included in the local workforce development plan, which may include discretionary one-stop activities, support services, and needs-related payments as set forth in WIA 134(e) (29 U.S.C.A. §2864(e)).

#### §801.31. Priority for Workforce Services.

- (a) Boards shall ensure that federal qualified veterans and qualified spouses, state qualified veterans, and eligible foster youth who are entitled to receive priority over all other equally qualified individuals in the receipt of workforce services are:
  - (1) determined eligible for priority at the initial point of contact; and
  - (2) notified of their entitlement to a priority.
- (b) Boards shall ensure that state qualified veterans receive priority over all other equally qualified individuals in the receipt of training or assistance under employment assistance or job training services funded in whole or in part by state funds in accordance with Texas Government Code §657.002(a).
- (c) Boards shall ensure that federal qualified veterans and qualified spouses, as defined in §801.23(4), continue to receive priority over all other equally qualified individuals in the receipt of services funded in whole or in part by the U.S. Department of Labor, in accordance with 38 U.S.C. §4215.
- (d) Boards shall ensure that eligible foster youth receive priority over all other equally qualified individuals except federal qualified veterans, qualified spouses, and state qualified veterans as defined in this chapter in the receipt of federal and state funded services.

#### §801.31. Priority for Workforce Services.

(a) Boards shall ensure that eligible veterans, as defined in §801.23(2) of this subchapter, are identified at the initial point of entry into the workforce system and informed of the following:

1		
2	<u>(1)</u>	Their right to priority of service;
3		
4	<u>(2)</u>	The full array of employment, training, and placement services available under
5		priority of service; and
6		
7	<u>(3)</u>	Any applicable eligibility requirements for those programs and services.
8		
9		rds shall ensure that eligible foster youth, as defined in §801.23(1) of this
10	<u>sub</u>	chapter, are informed of the following:
11		
12	<u>(1)</u>	Their right to priority of service;
13		
14	<u>(2)</u>	The full array of employment, training, and placement services available under
15		priority of service; and
16		
17	<u>(3)</u>	Any applicable eligibility requirements for those programs and services.
18		
19	<u>(c) Boa</u>	ards shall ensure the following order of priority for workforce services is applied:
20		
21	<u>(1)</u>	Eligible veterans receive priority over all other equally qualified individuals in
22		the receipt of services funded in whole or in part by the U.S. Department of
23		Labor, in accordance with 38 U.S.C. §4215except state qualified spouses,
24		who meet the criterion in §801.23(2)(C)(ii) of this subchapter.
25	(0)	
26	<u>(2)</u>	Eligible veterans receive priority over all other equally qualified individuals in
27		the receipt of services funded in whole or in part by state funds in accordance
28		with Texas Labor Code §302.152.
29	(2)	
30	<u>(3)</u>	Eligible foster youth receive priority over all other equally qualified
31		individualsexcept eligible veterans as defined in this subchapterin the
32		receipt of federal or state-funded services in accordance with Texas Family
33		Code §264.121(3).
34		
•	Crip Crit Paris C	
36	SUBCHAPTER C	. THE INTEGRITY OF THE TEXAS WORKFORCE SYSTEM
37	9001 <b>5</b> 1 D	numera and Canaval Duanisiana
38 39	<del>3001.31. P</del>	urpose and General Provisions.
40	(a) The	numace of the rules centained in this subshanter is to implement Tayon
$\begin{vmatrix} 40\\41 \end{vmatrix}$	\ \ /	purpose of the rules contained in this subchapter is to implement Texas
$\begin{vmatrix} 41\\42 \end{vmatrix}$	<del>G0\</del>	vernment Code, §2308.264 and §2308.267, including provisions relating to etly delivering services, Board contracting guidelines, and other conflict of
42		
44	me	<del>rest provisions.</del>
44	(b) Itia	the intent of the Commission that these rules strengthen the confidence of the
45	( <i>v)</i> 1t 18	the intent of the Commission that these rules strengthen the confidence of the lic in the Texas workforce system.
1 <del>1</del> 0	<del>puo</del>	ne in the Texas workforce system.

- (c) A Board may set local policies that are more restrictive than those set forth in this subchapter.
- (d) A Board shall develop the policies and procedures required by this subchapter.
- (e) A Board member with an existing contract for workforce services shall comply with this subchapter no later than the earliest of the following:
  - (1) the expiration of the contract;
  - (2) the contract renewal date; or
  - (3) the expiration of the Board member's term or the Board member's resignation.
- (f) Pursuant to Texas Government Code, Chapter 551 (Open Meetings Act), a Board shall:
  - (1) post appropriate notice;
  - (2) ensure that all public business or public policy over which the Board has supervision or control is discussed, considered, or acted upon during a properly posted and convened open meeting; and
  - (3) prepare and retain minutes or tape recordings of each open meeting of the Board. The minutes shall:
    - (A) state the subject of each deliberation; and
    - (B) indicate each vote, order, decision, or other action taken.

#### §801.52. Definitions.

The following words and terms, when used in this subchapter, shall have the following meaning, unless the context clearly indicates otherwise.

- (1) Appearance of a conflict of interest—A circumstance in which the action of a Board member, Board employee, workforce service contractor, or workforce service contractor employee in a decision—making position appears to be:
  - (A) influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract); or

1 2	(B) motivated by design to gain improper influence over the Commission, the Agency, or the Board.
3	
4	(2) Board decision making position A position with a Local Workforce
5	Development Board that has final decision making authority or final
6	recommendation authority on matters that directly affect workforce service
7	contractors. A Board decision making position is one that performs the
8	function of a Board's executive director, deputy executive director, chief
9	financial officer, lead contract manager, or lead contract monitor.
10	
11	(3) Conflict of interest A circumstance in which a Board employee, workforce
12	service contractor, or workforce service contractor's employee is in a decision
13	making position and has a direct or indirect interest, particularly a substantial
14	financial interest, that influences the individual's ability to perform job duties
15	and fulfill responsibilities.
16	
17	(4) Particular matter A specific investigation, application, request for a ruling or
18	determination, rule making proceeding, administrative proceeding, contract,
19	claim, or judicial proceeding, or any other proceeding as defined in
20	§572.054(h)(2), Texas Government Code.
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22	(5) Substantial financial interest—An interest in a business entity in which a
23	person:
24	Person
25	(A) owns 10% or more of the stock, shares, fair market value, or other
26	interest in the business entity;
27	mores in the comment of the comment
28	(B) owns more than \$5,000 of the fair market value of the business entity;
29	(B) owns more than \$5,000 of the full market value of the submess entity;
30	(C) owns real property if the interest is an equitable or legal ownership with
31	a fair market value of \$2,500 or more used for the business entity;
32	a fair market value of \$2,500 of more ascaror are susmess enarg;
33	(D) receives funds from the business entity that exceed 10% of the person's
34	gross income for the previous year;
35	gross meome for the previous year,
36	(E) is a compensated member of the board of directors or other governing
37	board of the business entity;
38	bound of the business entity,
39	(F) serves as an elected of ficer of the business entity; or
40	(1) Serves as an elected officer of the business entity, or
41	(C) is related to a person in the first degree by consenguinity or effinity as
42	(G) is related to a person in the first degree by consanguinity or affinity, as determined under Chapter 573, Texas Government Code, who has a
42	substantial financial interest in the business entity, as listed in
44	subparagraphs (A) through (F) of this section. First degree of
45 46	consanguinity or affinity means the person's parent, child, adopted child
46	<del>or spouse.</del>

- (6) Workforce service contractor—A business entity or person, except a state agency or an institution of higher education as defined in §61.003 of the Texas Education Code, that contracts with a Board to provide one or more of the workforce services listed in §801.28 of this chapter, which include core, intensive, training, and other support services such as child care and transportation.
- (7) Workforce service contractor employee in a decision making position. A position with a workforce service contractor that includes the ability to commit or bind the contractor to a particular course of action with respect to carrying out the contractor's duties and activities under the contract.

#### §801.53. Prohibition against Directly Delivering Services.

- (a) A Board shall ensure, through the oversight and management of Board policies, that it does not directly deliver or determine eligibility for workforce services in its local workforce development area (workforce area) or contract with the following persons or entities to deliver or determine eligibility for workforce services:
  - (1) a Board member;
  - (2) a business, organization, or institution that a Board member represents on the Board:
  - (3) a Board member's business, organization, or institution in which a Board member has a substantial financial interest; or
  - (4) a Board employee.
- (b) The prohibitions in this section do not apply to public education agencies, such as community colleges and independent school districts, that have Board members who fulfill the requirements set forth in Texas Government Code §2308.256(a)(3)(A).
- (c) A Board may grant a one-year exception to the prohibitions described in subsection (a) of this section for a community-based organization that fulfills the requirements set forth in Texas Government Code §2308.256(a)(2). The exception can only be granted by a two-thirds vote of the members present in an open meeting and may not be granted for contracts for the operation of Texas Workforce Centers.
- (d) A Board shall ensure that the Board, its members, or its employees do not directly control the daily activities of its workforce service contractors. The Agency shall review a Board's compliance through an examination of the Board's exercise of direction and control over its workforce service contractors. The Agency may use the factors for testing the employment status as set out in §821.5 of this title.

(e) Nothing in this section restricts a Board member or a Board member's organization from receiving Texas workforce system services and thereby being a customer of a Board's workforce service contractors' services.

#### §801.54. Board Contracting Guidelines.

- (a) Fiscal Integrity Provisions.
  - (1) A Board shall develop fiscal integrity evaluation indicators designed to appraise the fiscal integrity of its workforce service contractors.
  - (2) A Board shall assess its workforce service contractors to ensure the contractors meet the requirements of the Board's fiscal integrity evaluation based on the following schedule:
    - (A) contracts under \$100,000 the fiscal indicators must be verified prior to the award of the contract and at each renewal of the contract:
    - (B) contracts between \$100,000 and \$500,000—the fiscal indicators must be verified prior to the award of the contract, at each renewal of the contract, and not less than biennially; and
    - (C) contracts over \$500,000 the fiscal indicators must be verified prior to the award of the contract, at each renewal of the contract, and not less than once annually.
  - (3) The fiscal integrity evaluation shall include the following provisions for ensuring that workforce service contractors are meeting performance measures in compliance with requirements contained in:
    - (A) federal and state statutes and regulations and directives of the Commission or Agency;
    - (B) Office of Management and Budget (OMB) circulars applicable to the entity, such as OMB Circulars A 21, A 87, or A 122, and the Office of the Governor's *Uniform Grant Management Standards*; and
    - (C) any other safeguards a Board has identified that are designed to ensure the proper and effective use of funds placed under the control of its workforce service contractors.
  - (4) The fiscal integrity evaluation shall also include the review and consideration of the prospective or renewing workforce service contractor's prior three—year financial history before the Board awards or renews a workforce service contract. The review shall include any adverse judgments or findings, such as

- administrative audit findings; Commission, Agency, or Board monitor findings; or sanctions by a Board or court of law.
- (5) The fiscal integrity evaluation may include provisions such as accounting for program income in accordance with federal regulations, resolving questioned costs and the repayment of disallowed costs in a timely manner, and safeguarding fixed assets, as well as those referenced in the Texas Workforce Commission's Financial Manual for Grants and Contracts.
- (b) Bonding, Insurance, and Other Methods of Securing Funds to Cover Losses.
  - (1) A Board shall ensure that at least 10% of the funds subject to the control of the workforce service contractors is protected through bonds, insurance, escrow accounts, eash on deposit, or other methods to secure the funds consistent with this subchapter. A Board and its workforce service contractors may, consistent with this section, use any method or combination of methods to meet this requirement. At the Board's discretion, the Board may pay for the bonding, insurance, or other protection methods or require its workforce service contractors, to the extent allowable under state and federal law, to pay for such protection.
  - (2) In conducting the fiscal integrity evaluation required in this section, a Board may determine that more than 10% of the funds subject to the control of its workforce service contractors shall be secured through bonds, insurance, escrow accounts, or other methods consistent with this subchapter.
  - (3) Escrow of funds may also be used to satisfy the requirements of §801.54(b) provided that:
    - (A) the funds placed in escrow require the signature of persons other than the persons with signatory authority for the Board's workforce service contractors;
    - (B) the funds do not lapse due to requirements for timely expenditure of funds; and
    - (C) this provision does not conflict with any provision in contract, rule, or statute for the timely expenditure of funds.
  - (4) If a bond is used, a Board shall ensure that the bond is executed by a corporate surety or sureties holding certificates of authority, authorized to do business in the state of Texas.
  - (5) A Board shall ensure, based on the schedule referenced in §801.54(a)(2) of this section, that each of its workforce service contractors is required to verify that:

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- (1) was in a Board decision making position as defined in §801.52 of this subchapter; and
- (2) was employed or compensated by the Board anytime during the previous 12 months.
- (b) Exceptions. Where there is no actual conflict of interest, but there is an appearance of such a conflict, a Board in an open meeting may provide for an exception to the period described in subsection (a) of this section by a vote of two thirds of the membership present. In making such a determination, the Board shall assess all relevant factors, including but not limited to, whether there is a critical need for the skills involved, the relative cost and availability of alternatives, and the need to protect the integrity and stability of the Texas workforce system. In such an instance, the Board shall impose whatever terms and conditions it deems necessary to mitigate the appearance of a conflict of interest.
- (c) Corrective Actions. A Board shall ensure that its contracts with workforce service contractors require compliance with this section and provide effective enforcement mechanisms allowing it to impose corrective actions, up to and including contract termination, for violation of this section.
- (d) Particular Matter. A Board shall ensure that its workforce service contractors shall not employ or otherwise compensate a former Board employee to work on a particular matter that the employee worked on for the Board, as defined in §801.52 of this subchapter. Nothing in this section shall prohibit a Board's workforce service contractor from employing or otherwise compensating a former employee of the Board who worked on a particular matter for the Board as long as the former Board employee never works on that same particular matter once employed or otherwise compensated by the Board's workforce service contractor.

#### §801.56. Enforcement.

If a Board fails to adhere to the provisions of this subchapter, the Agency may impose corrective actions, up to and including sanctions.