1	CHAPTER 802. INTEGRITY OF THE TEXAS WORKFORCE SYSTEM
2 3	ADOPTED RULES WITH PREAMBLE TO BE SUBMITTED TO THE TEXAS
4	REGISTER. THIS DOCUMENT WILL HAVE NO SUBSTANTIVE CHANGES BUT IS
5	SUBJECT TO FORMATTING CHANGES AS REQUIRED BY THE TEXAS REGISTER.
6	SCENED BY THE TENNS INCOME.
7	The Texas Workforce Commission (TWC) adopts amendments to the following sections of
8 9	Chapter 802, relating to the Integrity of the Texas Workforce System, <i>without</i> changes, as published in the October 2, 2020, issue of the <i>Texas Register</i> (45 TexReg 6984):
10	
11	Subchapter I. Workforce Awards, §§802.161 - 802.163 and §802.165
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13	TWC adopts the repeal of the following sections of Chapter 802, relating to the Integrity of the
14	Texas Workforce System, without changes, as published in the October 2, 2020, issue of the
15	Texas Register (45 TexReg 6984):
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17	Subchapter I. Workforce Awards, §802.164 and §§802.166 - 802.169
18	
19	TWC adopts the following new section to Chapter 802, relating to the Integrity of the Texas
20	Workforce System, <i>without</i> changes, as published in the October 2, 2020, issue of the <i>Texas</i>
21	Register (45 TexReg 6984):
22 23	Subchapter I. Workforce Awards, §802.166 and §802.167
24	Subchapter 1. Workforce Awards, \$602.100 and \$602.107
25	PART I. PURPOSE, BACKGROUND, AND AUTHORITY
26	The purpose of the Chapter 802 rule change is to amend Subchapter I.
27	The purpose of the enapter 602 rate change is to amend succhapter in
28	Subchapter I describes the process through which TWC's three-member Commission
29	(Commission) may establish monetary and nonmonetary awards to encourage, recognize, and
30	reward the innovative efforts and exceptional performance of Local Workforce Development
31	Boards (Boards) and Adult Education and Literacy (AEL) grant recipients in serving Texas
32	workforce system customers.
33	
34	The rules in Chapter 802, Subchapter I have been in place since February 2011. The services
35	administered by TWC have since expanded, and federal regulations authorizing many of TWC's
36	programs have changed. Chapter 802 rule amendments were last adopted in February 2014 to
37	address the transfer of the AEL program in 2013 and included provisions related to incentive
38	awards. Additionally, in 2014, the president signed into law the Workforce Innovation and
39	Opportunity Act (WIOA), which repealed and replaced the Workforce Investment Act of 1998
40	(WIA). WIA required that states provide incentive grants to Boards as a required statewide
41	activity. WIOA changed the classification of incentive grants from a required statewide activity
42	to an allowable statewide activity. Finally, in 2016, the legislature dissolved the Texas
43	Department of Assistive and Rehabilitative Services and transferred its workforce-related

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programs to TWC, thus creating TWC's Vocational Rehabilitation Division.

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- Those changes are just a few examples of how the Texas workforce system has evolved into a more robust, integrated, and dynamic network comprising many partners, including Boards, AEL
- 3 grant recipients, community colleges, and employers. The awards process has also evolved and
- 4 must remain flexible to ensure its relevance in encouraging, recognizing, and rewarding
- 5 workforce system partners for exceeding expectations and creating innovations in a dynamic and
- 6 ever-changing environment.

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Subchapter I, "Incentive Awards" is renamed "Workforce Awards" to more accurately describe the amended subchapter's broader scope of recognizing Boards, AEL grant recipients, and other workforce system partners for their innovative contributions in exceeding workforce servicedlivery goals and objectives.

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Subchapter I is also amended to clarify that the Commission has the authority to issue any award in accordance with the award's programmatic and funding-source requirements.

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Additionally, Subchapter I is amended to specify that funding for any monetary award must comply with the requirements associated with the award's funding authority.

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PART II. EXPLANATION OF INDIVIDUAL PROVISIONS

20 (Note: Minor editorial changes are made that do not change the meaning of the rules and, therefore, are not discussed in the Explanation of Individual Provisions.)

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SUBCHAPTER I. WORKFORCE AWARDS

TWC adopts the following amendments to Subchapter I:

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§802.161. Scope and Purpose

27 Section 802.161 is amended to reflect the current and broader purpose and scope of the workforce awards.

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§802.162. Definitions

Section 802.162 is amended to remove definitions no longer relevant under WIOA, add definitions for "Workforce Awards" and "Workforce System Partner," and clarify remaining definitions.

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§802.163. Types of Workforce Awards

- 36 Section 802.163 is retitled "Types of Workforce Awards" and amended to prescribe the
- Commission's authority to determine which awards will be issued; what, if any, monetary
- amounts will be offered for awards; and whether an award's criteria will be based on
- 39 performance data, application, nomination, any combination thereof, or another manner. The
- 40 amended language also gives the Commission flexibility to modify or remove an award at any
- 41 time. Amended §802.163 incorporates relevant information pertaining to performance awards
- from repealed §802.166, Performance Awards.

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§802.164. Data Collection

- Section 802.164 is repealed because the section is no longer relevant to the workforce awards
- 46 process.

§802.165. Workforce Awards Recipient Classification

Section 802.165 is amended to remove language exclusive to Boards and add language to incorporate other workforce system partners for potential awards eligibility.

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§802.166. Performance Awards

Section 802.166 is repealed because it contains provisions that were required under WIA that are not required under WIOA. Information pertaining to performance awards is now addressed under amended §802.163.

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§802.166. Notification

New §802.166 requires TWC to provide notification to Boards, AEL grantees, and other workforce system partners, as applicable, pertaining to the annual workforce awards and sets

forth a deadline for providing the notification.

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§802.167. Workforce Investment Act Local Incentive Awards

Section 802.167 is repealed because WIA and its provisions requiring states to provide incentive grants have been repealed. WIOA, which replaced WIA, does not include the incentive grants requirement.

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§802.167. Extraordinary Circumstances

New §802.167 sets forth the Commission's authority to modify eligibility for and assignment of awards under extraordinary circumstances as defined in Chapter 802, Subchapter I.

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§802.168. Job Placement Incentive Awards

Section 802.168 is repealed because amended §802.163 provides the Commission with the authority to determine types of awards so rules for specific awards are no longer necessary.

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§802.169. AEL Incentive Awards

Section 802.169 is repealed because AEL awards no longer require a separate distinction because amended §802.163 provides the Commission with the authority to designate types of awards so rules for specific awards are no longer necessary.

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TWC hereby certifies that the rules have been reviewed by legal counsel and found to be within TWC's legal authority to adopt.

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PART III. PUBLIC COMMENT

The public comment period closed on November 2, 2020. No comments were received.

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PART IV. STATUTORY AUTHORITY

- The rules are adopted under Texas Labor Code, §301.0015 and §302.002(d), which provide
- 42 TWC with the authority to adopt, amend, or repeal such rules as it deems necessary for the
- 43 effective administration of TWC services and activities.

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- 45 The rules implement those provisions within WIOA for permissible statewide activities,
- 46 including, but not limited to, WIOA, §§128, 129, 133, and 134.

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§802.161. Scope and Purpose.

SUBCHAPTER I. WORKFORCE INCENTIVE AWARDS

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21 22 The purpose of the workforce awards is to allow the Agency's three-member Commission (Commission) to establish monetary and nonmonetary awards to encourage innovation and to recognize and reward Local Workforce Development Boards (Boards), Adult Education and Literacy (AEL) grant recipients, and other Texas workforce system partners for exceptional performance in carrying out the workforce system's obligation to help Texas employers, employees, job seekers, and students succeed economically. The purpose of incentive awards is to reward Boards or AEL grant recipients that meet or exceed the performance benchmarks identified in each incentive award and accomplish the Commission's goals to fulfill the workforce needs of employers and to put Texans to work. The Board and AEL grant recipient are responsible for providing strategic and operational planning for its workforce area. The development of an integrated and coherent workforce development system at the local level is the primary focus of Boards. Thus, this policy seeks to recognize Boards or AEL grant recipients for achieving high performance as a system, as well as high performance on behalf of employers and the populations annually targeted by the Commission during the budget process. Incentives will emphasize accountability, high performance, and continuous improvement and support the state in achieving workforce development goals.

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§802.162. Definitions.

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(1) Allocation of Funds--The total yearly funds initially identified for allocation to a <u>local development workforce area</u> (workforce area) for all programs. This does not include consideration of adjustments in funding <u>that the Commission</u> made to <u>a-specific programsprogram(s)</u> by the <u>Commission</u> for <u>the purposes</u> of reallocating or redistributing those funds. This may include new allocations or distributions <u>made during a year</u> that result from changes in law or new

funding made available to the workforce areas during athe year.

The following words and terms when used in this chapter shall have the following

meanings, unless the context clearly indicates otherwise.

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(2) Classification--A grouping Grouping of Boards, or AEL grant recipients, or other workforce system partners with one or more common characteristics (e.g.for example, size) for the purpose of evaluating performance and issuing incentive, quality--improvement, or other giving awards, as determined by the Commission.

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(3) Extraordinary Circumstances--Conditions that may have an impact on the determination of which Boards, or other workforce system partners may receive, or be excluded from receiving, workforce

1 2 3 4 5 6 7		incentive awards, which may include, but are not limited to, matters such as serious unforeseen events, unresolved audit or monitoring findings, sanctions, unanticipated changes in economic conditions, the occurrence of a disasters, or legislative changes, or other occurrences directly impacting having a direct impact on the Commission, Boards, or AEL grant recipients, or the Texas workforce system.
8 9 10	(4)	Local Coordination—Boards fostering leadership and cooperation to achieve the most effective customer service results for their employers and residents through one or more of the following:
11		
12		(A) Memoranda of Understanding with required partners that achieve active
13		implementation and integration of related services;
		implementation and integration of related services,
14		(D) M 1 CII 1 4 1' '41 4 ' 11 WITA 8101/1\/1\
15		(B) Memoranda of Understanding with partners required by WIA §121(b)(1)
16		but not required by \$801.27(b) of this title that include active
17		implementation and integration of related services;
18		
19		(C) ongoing and regular communication and training on the best practices
20		and benchmarks in building systems or delivering services; or
21		
22		(D) demonstrating local coordination through other means as determined by
23		the Commission, such as by demonstrating coordination with
24		demonstration grants, youth opportunity grants, self-sufficiency grants,
25		and skills development grants.
26		and sining do , oropinate grants.
27	<u>(4)</u>	Workforce AwardsAwards presented by the Commission to workforce
28	(+)	system partners within the parameters of this subchapter to support activities
29		allowable under programmatic funding sources.
30	(5)	
	(5)	
31		region to provide excellence in customer service through one or more of the
32		following:
33		
34		(A) submitting joint plans or agreements;
35		
36		(B) engaging in ongoing and regular communication regarding the best
37		practices and working together to implement those practices by sharing
38		ideas, data, staff, and other resources;
39		
40		(C) providing opportunities for joint training, conferences, and staff
41		interaction; or
42		
43		(D) demonstrating regional cooperation through other means as determined
44		by the Commission.
45		of the commission.
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<u>(5)</u>	Workforce System PartnerFor the purposes of workforce awards, any entity
	that provides workforce services to workforce system customers.
(6)	Workforce development programsJob-training, employment, and
(0)	employment-related educational programs and functions as listed in Texas
	Labor Code §302.021.
802.163. T	ypes of Workforce Awards.
The Con	nmission shall determine:
(1)	awards to be issued, including award categories and names;
<u>(2)</u>	monetary amounts, if any, for each award in accordance with the funding
	source's allowability for such purposes;
(3)	the number of awards to be presented for each category;
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<u>(4)</u>	the basis for award criteria, such as performance data, an application, a
	nomination, any combination thereof, or any other criteria;
<u>(5)</u>	the classification, if any, of workforce system award recipients for comparison
	purposes;
(6)	the method by which each award will be evaluated; and
(0)	me memou by which each award will be braidined; and
<u>(7)</u>	other criteria as determined by the Commission.
The follo	owing are the two types of incentive awards:
(1)	Nonmonetary awards, which may be awarded annually based on high-
	performance achievement, and/or continuous improvement in meeting performance measures, or other recognition as determined by the Commission,
	and may include plaques, certificates of achievement, or other formalized
	recognition accolades.
(2)	Monatom organic rubich include.
(2)	— Monetary awards, which include:
	(A) performance awards issued under §802.166 of this subchapter;
	(D) WIA 11:
	(B) WIA local incentive awards issued under §802.167 of this subchapter;
	(C) job placement incentive awards issued under §802.168 of this
	subchapter; and
	(D) other awards designated by the Commission.
	(D) other awards designated by the commission.

1	(g) The award for each classification shall be given to the Board in the classification with
2	the best overall ranking. If the Commission is assigning more than one award in a
3	classification, the Boards with the highest rankings shall receive the award.
4	
5	(h) Boards that receive a performance award shall use the incentive award to carry out
6	workforce activities as allowed by state and federal laws.
7	Workforce delivities as allowed by state and redoral laws.
8	(i) The Commission may modify the assignment of awards based on factors that the
9	Commission identifies as extraordinary circumstances.
10	Commission identifies as extraordinary encumstances.
11	§802.167. Extraordinary Circumstances.
12	A CONTROL OF CHICAMSE AND CONTROL OF CONTROL
13	Under extraordinary circumstances, as defined in this subchapter, the Commission may
14	modify eligibility for and assignment of awards as necessary based on factors that the
15	Commission identifies.
16	Commission Identifies.
17	§802.167. Workforce Investment Act Local Incentive Awards.
18	3002.107. Workforce investment Act Local incentive Awards.
19	(a) The Commission shall determine annually the total amount of funds to be awarded from
20	funds available through the WIA §128(a) and §133(a)(1) for local incentive awards.
	runus avaitable tillough the wift \$126(a) and \$133(a)(1) for local incentive awards.
21	(b) WIA WIOA local incentive exceeds may be exceeded for one or more of the following:
22	(b) WIA WIOA local incentive awards may be awarded for one or more of the following:
23	
24	(1) regional cooperation among workforce areas;
25	(0) 1 1 1' (' C (' '(' ' ' ' ' ' ' ' ' ' ' ' ' '
26	(2) local coordination of activities carried out under WIA; and
27	
28	(3) exemplary performance on performance measures.
29	
30	(c) The application for WIA local incentive awards shall be as follows.
31	
32	(1) Only those Boards submitting a written application shall be eligible for WIA WIOA local
33	incentive awards (other than awards for exemplary performance, which do not require a written
34	application).
35	
36	(2) The Commission shall issue instructions annually identifying the amount of funds
37	available for awards, the maximum number of awards, and instructions for submitting
38	applications for WIA local incentive awards.
39	
40	(d) Awards may be made based on consideration of various factors consistent with WIA WIOA
41	goals such as:
12	
13	(1) identified changes in economic conditions, population characteristics, and the service
14	delivery system in the workforce area;
15	
1 6	(2) reported performance for each contract performance measure relative to other Boards;
	(=) reperious performance for each contract performance measure relative to other boards,

- (3) demonstrated performance in the elements considered most critical in accomplishing overall system goals, which includes performance related to each of the items listed in §802.168(b) of this subchapter;
- (4) improved performance relative to the preceding year;
- (5) demonstrated compliance with all expenditure requirements as required by §800.63(h) of this title; and
- (6) finalized monitoring reports and resolution activities.
- (e) Boards that receive a WIA local incentive award shall use the award to carry out workforce activities as allowed by state and federal laws.
- (f) The Commission may modify the assignment of awards based on factors that the Commission identifies as extraordinary circumstances.

§802.168. Job Placement Incentive Awards.

- (a) The Commission may set aside an amount of funds for job placement incentive awards during the annual budget process or at other times during the year as deemed appropriate by the Commission based on the funds available to meet the objectives of the Commission. For the purposes of this section, the term "Choices eligible" shall have the same meaning as set forth in §811.2 of this title.
- (b) Administration through Boards shall be as follows.
- (1) The Commission shall administer the job placement incentive awards through the Boards by distributing funds to Boards that demonstrate the highest percentage of increase in employment of Choices eligibles in higher wage jobs. Awards may be given in each classification and the Commission may give more than one award in each classification.
- (2) Boards receiving a distribution of funds shall establish policies and procedures to create incentives for their workforce service providers. The Boards shall determine how the local awards of funds are expended to provide incentives to workforce service providers within the workforce area for effective employment of Choices eligibles in higher wage jobs. The Boards shall ensure that workforce service providers receiving the job placement incentive awards use the funds for expenses relating to education, training, and support services as necessary to prepare, place, and maintain Choices eligibles in employment leading to self-sufficiency.
- (c) The criteria for distributing award funds to Boards shall be the same as the measure of higher wage jobs. The measure of higher wage jobs shall use the most recent available in unemployment insurance (UI) wages reported quarterly by employers for Choices eligibles in employment and be determined by:

1 2	(1) each workforce area's baseline average quarterly reported UI wages for all Choices eligibles in employment during a 12-month period designated by the Commission;
3	
4	(2) each workforce area's average quarterly UI wages for all Choices eligibles in employment
5 6	during the 12-month period subsequent to the baseline measurement period; and
7	(3) comparing the average quarterly UI wages for all Choices eligibles in employment for the
8	two measurement periods to determine Boards that have achieved the highest percent increase in
9	overall wages to Choices eligibles.
10	
11	(d) The Commission may modify the assignment of awards based on factors that the
12	Commission identifies as extraordinary circumstances.
13	
14	§802.169. AEL Incentive Awards.
15	
16	(a) The Commission may issue monetary and nonmonetary awards to AEL grant recipients,
17	which may be awarded annually based on high-performance achievement or continuous
18	improvement in meeting performance measures:
19	
20	(1) The Commission may determine the amount of funds for use to reward performance
21 22	annually.
22	(2) The Commission may use any combination of existing state or federal performance
23 24	measures and may develop its own measures to evaluate performance.
25	measures and may develop its own measures to evaluate performance.
26	(3) If the Commission includes a measure that does not have a target, the Commission may:
27	(5) If the commission metades a measure that does not have a target, the commission may.
28	(A) set an incentive target for the sole purpose of evaluating eligible AEL grant recipients for
29	the incentive awards (failure to meet an incentive target does not subject AEL grant recipients to
30	sanction); or
31	
32	(B) rate performance based on each AEL grant recipient's "relative improvement" in
33	performance from the prior year.
34	
35	(b) The Commission may use a measure and a subset of a measure in the same year.
36	
37	(c) If the Commission is considering issuing awards under this section, the Commission shall
38	notify AEL grant recipients of the method by which performance shall be evaluated for the
39	purpose of giving awards under this rule for that year.
40 11	(1) The notice required under this subsection shall be provided to the AEL grant recipients
41 42	(1) The notice required under this subsection shall be provided to the AEL grant recipients concurrent with their yearly contracts.
+2 43	concurrent with their yearry contracts.
+3 14	(2) The notice may include:
15	(2) The hotice may include.
16	(A) a listing of awards;
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2	(B) a listing of the performance measures to be included in each evaluation category including
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4	(i) the period of evaluation for each performance measure; and
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6	(ii) the method of evaluation for each performance measure;
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8	(C) the weightings to be used to aggregate the performance measures to allow each AEL grant
9	recipient's overall performance to be ranked;
10	
11	(D) the anticipated amount of funds available to be awarded; and
12	
13	(E) other criteria to be used to identify superior performance.
14	
15	(d) AEL grant recipients that receive a performance award shall use the incentive award to
16	carry out AEL activities as allowed by state and federal laws.
17	
18	(e) The Commission may modify the assignment of awards based on factors that the
19	Commission identifies as extraordinary circumstances.