



**MEETING OF THE
TEXAS WORKFORCE COMMISSION**

DATE

MAY 10, 2022

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Tuesday, May 10, 2022

CHAIRMAN DANIEL: Good morning, everyone.

This meeting is called to order. Mr. Trobman, has anyone signed up for public comment?

MR. TROBMAN: No, sir.

CHAIRMAN DANIEL: Thank you, Mr. Trobman.

Good morning, Ms. Miller.

MS. MILLER: Good morning, sir.

CHAIRMAN DANIEL: Thank you. This brings us to the end of Agenda Items 3 through 7. We'll take a short break.

CHAIRMAN DANIEL: All right, this is Agenda Item 8, TWC Strategic Plan for Fiscal Years 2023 through 2027.

RANDY TOWNSEND: Good morning, Chairman Daniel, Commissioner Alvarez, Commissioner Demerson. For the record, Randy Townsend, deputy executive director. This morning I'm going to present to you the TWC Strategic Plan for Fiscal Years 2023 through 2027, five-year strategic plan. I thought I would just briefly go through the different sections and then come through and have a little bit more discussion about the strategic goals and action items included in that plan. On page three you'll find the mission, vision, and philosophy statement. There are no changes from previous mission, vision, and philosophy for the agency. Page four will include the executive director's message. Pages five through seven will include

1 strategic goals and action items. There are three strategic
2 goals, eight action items, and 24 detailed action items. I'll
3 come back to that section in just a moment. Under pages eight
4 and nine you'll find the external internal assessment for the
5 agency. Page 10 is the section for redundancy and impediments.
6 There are none that have been identified for that area. Pages 11
7 through 16 include Schedule A which is the budget structure. We
8 did receive I think just in the last couple of days a question
9 about or a request to add a performance measure for one of the
10 strategies there or actually two measures, strategy 2.3.1 which
11 is the state workforce services. That strategy when we split
12 that out from the locally deliver—that's the state portion, most
13 of that is reflecting our statewide initiatives, our WIOA and
14 our TANF primarily, and so we'll work with LBB to get the number
15 served measure and an average cost per is what they're
16 discussing with us so it looks like that might be one change so
17 that's all we have for the budget structures and measures. I
18 think that's fairly—

19 CHAIRMAN DANIEL: So you're saying that
20 change is pending?

21 RANDY TOWNSEND: Yes, sir.

22 CHAIRMAN DANIEL: And who requested that
23 change?

24 RANDY TOWNSEND: The Legislative Budget
25 Board.

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CHAIRMAN DANIEL: The LBB did?

RANDY TOWNSEND: Yes, sir.

CHAIRMAN DANIEL: Thank you.

RANDY TOWNSEND: And then Schedule B which is most of the documents. Pages 17 through 66, that's going to be a discussion of the performance measures, includes the definitions, etc., and then Schedule C is on pages 67 through 69. That's our plan for historically underutilized business. Schedule D on page 70 is the statewide capital plan. We will submit that separately. I think that deadline is July 1st, and so we have that referenced in the document here. Page 71 is Schedule E for the health and human services plan. That's not applicable to our agency, and then pages 72 through 81 is Schedule F which is the agency's workforce plan. That's the plan for recruiting, hiring, onboarding, retaining staff, etc. Schedule G on page 82 through 85 describes the alignment with the Texas Workforce Investment Council strategic plan for workforce delivery, workforce system plan, and then finally Schedule Eight on pages 86 through 90 is a report on our customer service that covers the two-year period 21 through 22. That's the highlights of the plan. I want to go back to pages five through seven, this is our strategic goals and action items. Just briefly describe the three goals. Goal one really focuses primarily on employers and how employers—how we would help enable employers to find and retain a qualified workforce.

1 Goal two is focused primarily on the connection of the qualified
2 workforce with employers so both those two goals actually deal
3 with employers and the workforce, the qualified workforce, just
4 with different focus on those two groups. And then goal three is
5 a focus on our delivery of quality customer service which also
6 includes maintaining the highest levels of integrity,
7 accountability, and efficiency. That's the high-level summary of
8 that. This year we actually included in the action items what we
9 call the detailed action items. I mentioned there are 24 of
10 those that actually would be more of a how we would go about
11 accomplishing the goals and the action items. With that, that's
12 the high-level summary of the strategic plan, and I'd be happy
13 to address any questions you might have or if you have any
14 comments about the plan.

15 CHAIRMAN DANIEL: Any comments or questions?

16 COMMISSIONER ALVAREZ: None here, chairman.

17 COMMISSIONER DEMERSON: Chairman, I do have
18 a comment, suggested amendment to the language and so I'd like
19 to pass it out to you guys real quick. Les is passing it out to
20 the staff as well so it's actually on page five but it's goal
21 one as Randy had mentioned dealing with employers and the like
22 so goal 1.2.2 where it says ensure apprenticeship, pre-
23 apprenticeship opportunities and other work-based learning
24 strategies are readily available and aligned with employer
25 needs. I'd like to add in another work-based learning strategy

1 such as internships and mentorships, etc., are readily available
2 and aligned with employer needs. This is not taking anything
3 out, just I'm adding that language to 1.2.2. whereas it reads
4 right now ensure apprenticeship, pre-apprenticeship
5 opportunities and other work-based learning strategies are
6 readily available and aligned with employer needs, you're adding
7 in work-based learning strategies such as internships,
8 mentorships, etc., are readily available.

9 COMMISSIONER ALVAREZ: Commissioner
10 Demerson, can I ask, is internship and mentorship mentioned
11 anywhere else in the report? That's a good catch.

12 COMMISSIONER DEMERSON: I didn't see it. I'm
13 not saying it may not be in there but I didn't see it and just
14 these work-based learning strategies, and again it's just a
15 simple insertion of the words internship and mentorship so those
16 important components that employers are using day in and day out
17 that make a difference.

18 COMMISSIONER ALVAREZ: I'm OK with that.

19 CHAIRMAN DANIEL: No objection.

20 COMMISSIONER ALVAREZ: Yeah, I'm OK with
21 that.

22 CHAIRMAN DANIEL: All right, is there a
23 motion?

24 COMMISSIONER DEMERSON: Commission Alvarez,
25 you want me to make the motion? All right, the motion is as

1 stated with the replacement information. You want me to make
2 that or do you want to make it?

3 COMMISSIONER ALVAREZ: Yeah, well—

4 COMMISSIONER DEMERSON: It's down here at
5 the bottom so it's probably in line with the motion.

6 COMMISSIONER ALVAREZ: Let me see because we
7 are giving this to the Governor's Office. Let me go ahead and
8 read this and tell me if there's any objection from either
9 commissioner. I move that we approve the proposed strategic plan
10 for fiscal years 2023 through 2027 for submission to the Office
11 of the Governor and Legislative Budget Board and ensuring to
12 replace in goal one in section 1.2.2 with the following: That we
13 include the words internship, mentorship, etc.

14 COMMISSIONER DEMERSON: Yeah, that reads
15 into the record and so other work-based learning strategies such
16 as internships, mentorships, etc., are readily available and
17 aligned with employer needs as staff has already laid it out so
18 that's sufficient.

19 COMMISSIONER ALVAREZ: You OK with that,
20 chairman.

21 CHAIRMAN DANIEL: Yes.

22 COMMISSIONER ALVAREZ: OK, that's my motion.

23 COMMISSIONER DEMERSON: I second.

24 CHAIRMAN DANIEL: It's been moved and
25 seconded, we're unanimous. Thank you.

1 RANDY TOWNSEND: Thank you.

2 CHAIRMAN DANIEL: Is there a legislative
3 report today?

4 RANDY TOWNSEND: None today, chairman.

5 CHAIRMAN DANIEL: We're not even going to
6 make one up? That's good. How about an executive director's
7 report? This is your chance to get some things off your chest.

8 RANDY TOWNSEND: I know but I know who's in
9 the back the room.

10 CHAIRMAN DANIEL: I'm watching him too. He
11 hadn't even made a move yet. This is your time to shine right
12 here.

13 RANDY TOWNSEND: I have no director's
14 report.

15 CHAIRMAN DANIEL: No executive director's
16 report. Is there any other order of business to come before the
17 commission?

18 COMMISSIONER ALVAREZ: None here, chairman.

19 COMMISSIONER DEMERSON: Mr. Chairman, I'd
20 like to just mention we last night had an opportunity to
21 participate in the Brazoria County Petrochemical Council career
22 signing day, and we had a number of employers getting ready to
23 bring on a labor force of a pipeline of talent that's pretty
24 important to that industry, and I want to congratulate those.
25 The Governor actually had a proclamation going out to that group

1 for that career signing day and it was pretty phenomenal, over
2 400 folks in attendance there in Freeport, Texas. I congratulate
3 that group.

4 CHAIRMAN DANIEL: Is there a motion to
5 adjourn?

6 COMMISSIONER ALVAREZ: Chairman, I move that
7 we adjourn.

8 COMMISSIONER DEMERSON: I second that
9 motion.

10 CHAIRMAN DANIEL: It's been moved and
11 seconded to adjourn. We're adjourned.

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