

1 **RESEA Distribution for Additional Customers**
2 **Discussion Paper**
3

4 **Background**

5 In Fiscal Year 2021 (FY 2021), the U.S. Department of Labor (DOL) established a
6 Performance Outcome Payment program for the Reemployment Services and Eligibility
7 Assessment (RESEA) program. For FY 2024, TWC has received a Performance Outcome
8 Payment in the amount of \$2,880,907.
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10 On July 8, 2025, TWC's three-member Commission approved the distribution of \$1,582,500
11 of the FY 2024 Performance Outcome Payment to Boards as performance incentives.
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13 **Issue**

14 DOL has added a requirement that states use a portion of their FY 2024 performance
15 outcome payment to serve additional RESEA customers. At the end of FY 2025 Q1, staff
16 noticed a marked increase in the number of customers profiled for RESEA, and this trend
17 continued in Q2. To ensure that Boards that are experiencing increased outreach pools have
18 enough funds to serve the additional customers, and to meet the DOL grant requirements,
19 staff developed a distribution methodology to distribute additional funds to those Boards
20 that need additional staff (based on the average capacity for a single RESEA staff person of
21 20 customers per week) to serve the additional customers in their profile pools.
22

23 The distribution amount for the Boards recommended to receive additional funding was
24 calculated by multiplying the cost per customer of providing RESEA services (\$134.78) by
25 the difference in RESEA profile pools between BCY 2024 and BCY 2025.
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27 Earlier this year, Cameron County received a distribution of \$109,501 via a Workforce
28 Contract Action Request to provide RESEA services to a dramatically larger profile pool
29 due to a mass furlough in the area. Therefore, the recommended distribution for this Board
30 has been reduced by that amount.
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32 **Decision Point**

33 Staff recommends amending the BCY 2025 contract to distribute \$1,382,513 to Boards for
34 the provision of services to additional customers in their profile pools, as listed in the chart
35 below, as well as requiring that funds be expended by February 28, 2026. The distribution
36 will be funded with \$1,298,407 from the FY 2024 Performance Outcome Payment and
37 \$84,106 from prior year RESEA grant balances.

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Board Name	BCY 2024			BCY 2025			Increase			Additonal Funding @ \$134.78 per Total Number of Additional Customers
	Total Profile Pool	Weekly Profile Pool	Staff Needed per Week Based on 20 Customers per staff	Projected Total Profile Pool	Projected Weekly Profile Pool	Staff Needed per Week Based on 20 Customers per staff	Total Number of Additional Customers	Weekly Number of Additional Customers	Additional Staff Needed	
Alamo Area	4,706	91	5	5,856	113	6	1,150	22	1	\$ 154,997
Borderplex	2,751	53	3	3,536	68	4	785	15	1	\$ 105,802
Brazos Valley	539	10	1	716	14	1	177	3	0	\$ -
Cameron County*	1,617	31	2	3,248	62	4	1,631	31	2	\$ 110,325
Capital Area	1,914	37	2	2,384	46	3	470	9	1	\$ 63,347
Central Texas	1,452	28	2	1,476	28	2	24	0	0	\$ -
Coastal Bend	1,501	29	2	1,640	32	2	139	3	0	\$ -
Concho Valley	122	2	1	184	4	1	62	1	0	\$ -
Dallas	10,347	199	10	11,916	229	12	1,569	30	2	\$ 211,470
Deep East Texas	865	17	1	1,040	20	1	175	3	0	\$ -
East Texas	1,990	38	2	2,196	42	3	206	4	1	\$ 27,765
Golden Crescent	268	5	1	344	7	1	76	1	0	\$ -
Gulf Coast	22,976	442	22	25,320	487	25	2,344	45	3	\$ 315,924
Heart of Texas	837	16	1	728	14	1	(109)	(2)	0	\$ -
Lower Rio Grande	4,314	83	5	4,716	91	5	402	8	0	\$ -
Middle Rio Grande	612	12	1	960	18	1	348	7	0	\$ -
North Central	7,514	145	8	8,988	173	9	1,474	28	1	\$ 198,666
North East Texas	595	11	1	716	14	1	121	2	0	\$ -
North Texas	400	8	1	568	11	1	168	3	0	\$ -
Panhandle	531	10	1	572	11	1	41	1	0	\$ -
Permian Basin	384	7	1	520	10	1	136	3	0	\$ -
Rural Capital	1,451	28	2	1,832	35	2	381	7	0	\$ -
South Plains	754	15	1	1,068	21	2	314	6	1	\$ 42,321
South Texas	593	11	1	832	16	1	239	5	0	\$ -
Southeast Texas	1,530	29	2	1,400	27	2	(130)	(3)	0	\$ -
Tarrant County	6,361	122	7	7,488	144	8	1,127	22	1	\$ 151,897
Texoma	450	9	1	552	11	1	102	2	0	\$ -
West Central Texas	320	6	1	484	9	1	164	3	0	\$ -
	77,694	1,494	88	91,280	1,755	102	13,586	261	14	\$ 1,382,513

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