

# Texas Unemployment System (TxUS): A New, Consolidated Platform for Employers and Agents

## **Dear Employer/Agent,**

This is an update regarding the status of the new Texas Unemployment System (TxUS) project, which will replace the existing registration and services applications.

## **Streamlining and Enhancing Unemployment Tax Management**

The TxUS is designed to consolidate and streamline unemployment tax-related processes, integrating the functionalities of Unemployment Tax Registration (UTR), Unemployment Tax Services (UTS), QuickFile, the GoAnywhere portal, and Magnetic Media into a single, user-friendly platform. This transition is designed to enhance access, improve self-service capabilities, and increase efficiency for both employers and agents.

## **Key Features:**

- **Unified Registration and Reporting:** Create an account and file wage reports seamlessly within a single, integrated system.
- **Simplified Wage Reporting:** Submit quarterly reports with ease and amend wage data through convenient online amendments in the TxUS system.
- **Expanded Data Upload Capabilities:** Upload unlimited employee data in a variety of accepted file formats.
- **Streamlined Business Information Management:** Easily update your company's information and liability details, ensuring accurate records.
- **Early Account Number Acquisition:** Secure an account number with a liability date one quarter in advance, optimizing your setup process.

- **Dedicated Agent Portal:** Agents will have access to a secure, dedicated login portal that includes important information and required tools.

### **Frequently Asked Questions:**

#### **Q: Will my current User ID and password transfer to the new system?**

**A:** No, you will need to create a new user profile, password, and security questions when you first log in to the Texas Unemployment System. Detailed instructions will be provided prior to the launch. Also, for security and to support multi-factor authentication (MFA), the new system will require each user ID to be associated with a unique email address.

#### **Q: Will my TWC account number remain the same?**

**A:** Yes, your TWC account number will remain unchanged.

#### **Q: Will my current tax account history transfer to the new system?**

**A:** Yes, historical data, including reports, payments, and documents, will be transferred to the new system.

#### **Q: Will the new system allow me to respond to unemployment claims?**

**A:** No. The new TxUS will replace our existing UI Tax systems. It will not replace our Unemployment Insurance (UI) systems, including Employer Benefits Services (EBS). You will continue to use EBS to respond and manage unemployment claims.

#### **Q: Is there a "go live" date for the new TxUS system?**

**A:** While an official launch date has not been announced, TxUS is on schedule to go live in early 2026.

Stay updated by checking the TxUS Announcements page as the project progresses: [Texas Unemployment System \(TxUS\) Announcement](#)

#### **Q: What is an Agent, as the term is used here?**

**A:** An agent is a legally defined individual or entity authorized to represent an employing entity. This includes Third-Party Administrators (TPA), Certified Public Accountants (CPA), bookkeepers, and other authorized

representatives. Agents requiring access to multiple employer accounts will need to obtain a TWC agent account number.

**Q: What file formats are accepted for uploading a quarterly wage report**

**A:** The following file formats are accepted for uploading quarterly wage reports:

ICESA (.txt file), Comma Separated Value (.csv), XML (.xml file), EFW2 (.txt file)

For more details on file specifications, please visit [Texas Unemployment System \(TxUS\) Announcement](#)

**Q: What languages will be available on the new system?**

**A:** The new system will be available in English and Spanish.

**Q: How will I receive communications from the new system?**

**A:** You will be able to select your preferred communication method, including postal mail, email, and text messaging. The new system will include a secure messaging portal to allow users to exchange messages with UI Tax team members.

**Important Note:**

We appreciate that you may have questions about the new system. The TxUS Information section on the TWC website will be updated regularly as the project progresses. Please visit the TxUS Announcements page to remain informed: [Texas Unemployment System \(TxUS\) Announcement](#)

Thank you for your continued cooperation as we work toward providing Texas employers a new and improved TxUS.

Sincerely,

Texas Workforce Commission

