

TWC-VR Rate Increase Frequently Asked Questions

Originally published: October 1, 2026

This FAQ provides information on the rate increases to be implemented on 11-01-26.

Question 1: Which TWC-VR rates are increasing rates on 11-01-26?

Answer:

Chapter 4: Employment Assessments

- *Vocational Evaluation*
- *Vocational Evaluation - Situational Assessments and Work Samples*
- *Environmental Work Assessment (EWA)*
- *Career Planning Assessment*
- *Career Planning Assessment PRORATED when EWA has been completed and paid*

Chapter 5: Orientation and Mobility Services

- *Orientation & Mobility Assessment*
- *Orientation & Mobility Training – Individualized*
- *Orientation & Mobility Training – Group*

Chapter 7: Diabetes Self-Management Education Services

- *Diabetes Self-Management Assessment*
- *Diabetes Skills Training (Individualized Services Only)*
- *Diabetes Skills Training (Group Services Only)*
- *Diabetes Post-training Assessment*

Chapter 9: Assistive Technology Services for Customers with Visual Impairments

- *Assistive Technology Training Evaluation (Facility)*
- *Assistive Technology Training (Customer site)*
- *Assistive Technology Training (Facility)*
- *Assistive Technology Baseline Assessment (Customer site)*
- *Assistive Technology Baseline Assessment (Facility)*
- *Assistive Technology Post-Training Assessment (Customer site)*
- *Assistive Technology Post-Training Assessment (Facility)*
- *Assistive Technology Keyboarding Pre-Training Assessment (Customer site or Facility)*
- *Assistive Technology Keyboarding Skills Training (Customer site)*
- *Assistive Technology Keyboarding Skills Training (Facility)*
- *Assistive Technology Trainer-Guided Independent Practice Time (Customer site or Facility)*

Chapter 10: Independent Living Services for Older Individuals who are Blind

- *Independent Living Skills Training*

Chapter 11: Supportive Residential Services for Persons in Recovery

- *Supportive Residential Services for Persons in Recovery*

Chapter 12: Wellness Recovery Action Plan (WRAP)

- *Wellness Recovery Action Plan (WRAP)*

Chapter 13: Work Readiness Services

- *Personal-Social Adjustment Training (PSAT) Evaluation*
- *Personal-Social Adjustment Training*
- *Vocational Adjustment Training (VAT) Explores the “You” in Work*
- *VAT Soft Skills to Pay the Bills—Mastering Soft Skills for Workplace Success*
- *VAT Soft Skills for Work Success*
- *VAT Entering the World of Work*
- *VAT Job Search Training*
- *VAT Disability Disclosure*
- *VAT Money Smart*
- *VAT Public Transportation Training (Individual)*
- *VAT Public Transportation Training (Group)*
- *VAT Specialized Evaluation*
- *VAT Specialized*
- *VAT Exploring Postsecondary Education and Training*
- *Work Adjustment Training Evaluation*
- *Work Adjustment Training*

Chapter 15: Pre-Employment Transition Services

- *Pre-ETS Counseling on Post-Secondary*
- *Opportunities*
- *Pre-ETS Workplace Readiness Training*
- *Pre-ETS Self-Advocacy*
- *Pre-ETS Career Exploration Counseling*
- *Pre-ETS Work-Based Learning*

Chapter 26: Benefits and Work Incentives Counseling Service

- *Benefits Information and Referral*
- *Benefits Summary & Analysis/Work Incentive Plan*
- *Veteran’s Benefits Summary & Analysis/Work Incentive Plan*
- *Revision to Benefits Summary & Analysis/Work Incentive Plan or Veteran’s Benefits Summary & Analysis/Work Incentive Plan*
- *Plan for Achieving Self-Support*
- *Impairment-Related Work Expense*
- *Blind Work Expense (Supplemental Security Income)*
- *Postsecondary Education Support Services (SSI Only)*

- *Student Earned Income Exclusion (SSI Only)*
- *Subsidy or Special Condition (Title II Only)*
- *Medicaid Buy-in Application (Any customer)*

Question 2: Where can I find the new rates?

Answer:

The VR SFP chapters will be updated with the new rates in their respective fee tables on November 01, 2026. Prior to November 01, 2026, the rates will be posted on the [Vocational Rehabilitation Provider Resources](#) page under the Notice to Providers FY2028 section.

Question 3: Will a provider need a new Service Authorization (SA) with the new rate?

Answer:

Yes, for services including outcome based, provided or achieved on or after 11-01-26, a new service authorization will need to be issued.

If you do not receive a service authorization by 11-01-26 notify (VRC, unit mailbox?) in writing.

The provider will need to maintain both service authorizations in their customer's file.

Question 4: What is the service date of an outcome-based service?

Answer:

For outcome-based services such as Vocational Adjustment Training, Bundled Job Placement, Supported Employment or Self Employment, the date the outcomes required for payment is achieved is the date of service. For example, for Benchmark A in Job Placement, the 5th day of employment is the service date, or the date the VAT course instruction ended.

Question 5: How do I issue a new service authorization to reflect the updated rate(s)?

Answer:

Do **not** close existing service authorizations. To transition open SAs to the updated rates, follow these steps:

1. **Adjust the existing SA:** Update the end date to **10/31/2026** (do not close it).
2. **Issue the new SA:** Create a new SA using the updated specifications and new rate, setting the start date to **11/01/2026**. Also, please include the previous SA # and service dates in the comments section of the new SA
3. **Notify the provider:** Issue and send the new SA to the provider **before 11/01/2026** to prevent after-the-fact service authorizations.

For additional information or questions, please contact the VR Standards Team at vr.standards@twc.texas.gov