An Introduction to the Workforce Innovation and Opportunity Act (WIOA)

Workforce Innovation and Opportunity Act

- ❖ Signed into law on July 22, 2014
- Streamlines the Workforce Development System
- Enhances Coordination
- ❖ Fosters Regional Collaboration
- Enhances Services to Employers
- Improves Accountability and Transparency
- Enhanced Flexibility

WIOA- Core Programs

- Title I: Adult, Dislocated Worker, and Youth Programs
- Title II: Adult Education Program
- Title III: WP ES Program
- Title IV: Vocational Rehabilitation Program

WIOA Partner Programs

16 Partner Programs, including:

- Unemployment Insurance Program
- Trade Adjustment Assistance Program
- Senior Community Service Employment Program
- Supplemental Nutrition Assistance Program
- Temporary Assistance for Needy Families Program

WIOA- Implementation

Key Implementation Dates:

July 22, 2014: WIOA signed into law. VR changes became effective upon enactment

January 18, 2015: DOL/DOE/HHS to publish Notice of Proposed Rulemaking

July 1, 2015: All provisions take effect, unless otherwise noted

July 22, 2015: Implementation of eligible training provider provisions

Workforce Innovation and Opportunity Act

January 22, 2016: Final Rules Published (pushed to June 2016)

April 1, 2016: States Unified Plan submission due and performance indicators negotiated

<u>June 30, 2016</u>: DOL must develop performance indicators relating to the effectiveness of serving employers

July 1, 2016: Use of common One-Stop identifier implemented

July 1, 2017: One-Stop Infrastructure cost requirements take effect

Streamlines the Workforce Development System

- ➤ Eliminates 15 existing programs
- Applies a single set of outcome metrics
- Provides for a statistical adjustment model
- Creates smaller, nimbler, and more strategic state and local workforce development boards
- > Eliminates the sequence of services

Enhances Coordination

- Single Unified/Combined Strategic Plan
 - ✓ State's strategy to prepare workers and meet employers needs
 - ✓ Combines strategies for all core programs
 - ✓ Approved by Secretaries of Labor and Education

Fosters Regional Collaboration

- Regional Identification
 - ✓ Consistent with labor market areas
 - ✓ Consistent with regional economic development areas
 - ✓ Necessary resources to effectively administer activities

Fosters Regional Collaboration

- Regional Coordination
 - ✓ Sector Strategies
 - ✓ Regional Labor Market Analysis

- ✓ Coordination of Services
- ✓ Administrative Cost Arrangements

Enhances Services to Employers

- Active Business Engagement
- Clear Understanding of Hiring Needs
- Promotes use of industry and sector partnerships to address workforce needs of multiple employers within an industry
- Promotes and funds proven strategies:
 - ✓ Incumbent Worker Training
 - ✓ Registered Apprenticeship
 - ✓ On-the-Job Training

Improves Accountability and Transparency

- Common performance measures
- Eligible training providers required data on performance outcomes of all participants
- DOL and DoED common performance accountability system for core programs, common reporting templates
- Performance reports will be made publicly available
- > States will be sanctioned 5 % of Governor's Reserve for performance failure and failure to submit performance reports

Enhanced Flexibility

- > Transfer up to 100% between Adult and Dislocated Worker programs
- Up to 20% of Adult and Dislocated Worker funds for incumbent worker training
- Priority of services expanded to basic skills deficient individuals in the Adult program
- Provides for use of free or reduced school lunch for youth eligibility

Title IV: Vocational Rehabilitation: "Enhancing VR Services"

- Eligibility
- Expands eligibility criteria to include the need for services to support "Career Advancement"

- Requires the use of trial work experiences to evaluate eligibility of individuals with the most significant disabilities
- Requires use of existing data
- <u>Timeline changes</u>
- IPEs must be developed within 90 days of determining eligibility
- Extended services (supports after closure) can last up to 4 years for youth with the most significant disability
- Planning and Services
- Emphasis on benefits planning for consumers receiving SSI/SSDI; and
- Expands list of those that can help consumers develop their IPE to include advocacy organizations

Title IV: Vocational Rehabilitation: "Enhancing VR Services"

- <u>Services for Students and Youth with Disabilities</u>
- New terms to distinguish between Students with Disabilities & Youth with Disabilities
- Requires specific percentages of funds to be used for PreETS and Supported Employment Services for students and youth
- Pre ETS for available for "potentially eligible" students with disabilities
- Potential increase in use of CRPs to assist in providing the five required Pre-ETS:
 - Job exploration counseling
 - Work-based learning experiences, such as internships
 - Counseling on opportunities for post-secondary training
 - o Job readiness skills training, including social and independent living skills
 - Self-advocacy instruction

Title IV: Vocational Rehabilitation: "Enhancing VR Services"

- Outcomes
- Competitive Integrated Employment is required for a successful outcome. (Homemakers, unpaid family workers, and sheltered employment do not meet the definition of competitive integrated employment).
- Emphasis on In-demand jobs and STEM occupations

- Measurable skills gains
- Common exit approach
- Emphasis on economic self-sufficiency

Title IV: Vocational Rehabilitation: "Enhancing VR Services"

- Administrative Program Changes
- Common performance measures
- · CSPD (in-service training grant) funds were eliminated
- Change to federal requirements to meet the definition of "qualified staff" (expanded acceptable education and licensing to work as a VRC). It is left to states to decide how to implement this. Texas is continuing to require the same levels of training, etc.
- VR will operate under 3 different "years": State Fiscal Year, Federal Fiscal Year, and Program Year
- IF under an order of selection, option to prioritize "job save" services for individuals with disabilities that are at risk of losing their jobs without services

Next Steps

- Training Provider Review/Certification
- Finalization/Submission of State Plan
- Performance Negotiations
- Continued Implementation Efforts Based on Final Regulations
- Local Planning

Wrap Up

Questions

<u>Proposed Certification and Re-Certification Requirements for Community</u> <u>Rehabilitation Programs</u>

Applicant for Certification or Recertification must submit required documents with application:

Certification

- 1. Total number of Individuals employed
- 2. Total number of Individuals employed with a disability
- 3. Submit a competitive integrated employment plan
- 4. Length of employment of individuals with disabilities at your CRP:
 - Average length of employment
 - Longest length of employment

Recertification

- 5. Submit wage range per hour for employees with disabilities
- 6. How long employees with disabilities been working for your CRP.
 - Average length of employment
 - Longest length of employment
- 7. CRP total revenue/sales over past year or 3 years.
 - Percent spent on direct labor costs (including benefits)
 - Percent spent on management/administrative costs
 - Percent spent on training for direct labor employees
- 8. Number of individuals with disabilities placed in competitive integrated employment over the past year or 3 years.
 - List places of employment
 - List starting wage
- 9. Submit wage range per hour for non-disabled employees.
- 10. Submit training and education provided for employees with a disabilities
- 11. Number of employees with a disability in nondirect labor positions.
- 12. Number of employees with a disability promoted over the past 3 years.
- 13. Look at benefits being provided to employees both for individuals with disabilities in the program, as well as, other agency staff Are they the same benefits?*

- 14. Look at percent of individuals with disabilities in management position compared to percentage of individuals with disabilities in 'workforce' positions. *
- 15. Job Coach needs to be certified Job Coach as well as being certified Interpreter. *

^{*}Recommended at the previous Advisory Board Meeting.