



**RCT Quarterly Meeting Agenda  
February 4-5, 2021  
Virtual Meeting Via Zoom  
See separate link for each day**

**Thursday, February 4, 2021**

[https://zoom.us/webinar/register/WN\\_AE99I6-5Qp-1dBN1Rs9K7Q](https://zoom.us/webinar/register/WN_AE99I6-5Qp-1dBN1Rs9K7Q)

9:00 a.m. Welcome, Michael A. Ebbeler, Jr. Chair

9:10 a.m. Julian Alvarez III, Commissioner Representing Labor

9:20 a.m. Chairman Daniel Commissioner Representing Public

9:30 a.m. VR Director's Report Cheryl Fuller

10:45 a.m. Break

11:00 a.m. Quarterly Performance Measures Update, Adam Leonard,  
Director of Operational Insight

12:00 p.m. Public Comment

12:30 p.m. Aaron Demerson, Commissioner Representing Employers

12:45 p.m. Lunch Break

1:45 p.m. RCT Member Training, Karen Stanfill

2:30 p.m. Recess

## Friday, February 5, 2021

[https://zoom.us/webinar/register/WN\\_Mr33QjVXS52cbz5VUAJeXg](https://zoom.us/webinar/register/WN_Mr33QjVXS52cbz5VUAJeXg)

9:00 a.m. Welcome, Michael A. Ebbeler, Jr., Chair

9:15 a.m. RCT Committee Reports

- Customer Satisfaction & Needs Assessment, Lisa Cowart, Chair
- Education and Membership, Bobbie Hodges, Chair
- Policy, Procedure & Personnel Development, Karen Stanfill, Chair

10:15 a.m. Questions or Discussions on Liaison Reports (Reports are included in the binder and will not be read aloud.)

- CAP – Karen Stanfill
- CRP – Bobbie Hodges
- PRN – Lisa Cowart
- SILC – April Pollreisz
- TEA – Emily Robinson
- TWIC – Lindsey Geeslin

10:40 a.m. Council Business

- New Council Business
  - Approve November Minutes
- Budget Report
- Unfinished Council Business

12:00 p.m. Adjourn

*Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact RCT Coordinator (512) 936-3445 or by email at [lisa.godwin@twc.state.tx.us](mailto:lisa.godwin@twc.state.tx.us) at least five (5) working days prior to the meeting, so that appropriate arrangements can be made.*

*Persons with questions regarding agenda content should contact Lisa Godwin, RCT Coordinator at (512) 936-3445.*