# Vocational Rehabilitation Standards for Providers Manual Chapter 5: Orientation and Mobility Services

Revised October 20, 2025

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### 5.4.3 Outcomes Required for Payment

The O&M specialist documents in descriptive terms each customer's monthly training progress and must include:

* the number of training hours provided in each training area;
* a detailed narrative on each skill area addressed during the reporting period and the training location for each lesson;
* a detailed explanation of anticipated training for the upcoming month;
* an explanation of deviations from assessment recommendations, if any; and
* a detailed narrative of cumulative progress, if training is complete.

It is a best practice that monthly progress reports, along with the invoice and any other required supporting documentation, be submitted within 30 days from the end of each calendar month until the customer's O&M services are completed or services are no longer authorized by the customer's VR counselor or OIB worker.

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