# Vocational Rehabilitation Standards for Providers Manual Chapter 8: Durable Medical Equipment (DME)

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## 8.8 DME Outcomes Required for Payment

For the contractor to receive payment, the contractor:

* provides new (unused and not refurbished) DME as specified on a VR service authorization at the rate established in 8.6 DME Methodology for Payment;
* delivers the goods to the specified address within 45 days of the service authorization, on the date and time mutually agreed upon by the counselor, customer, and contractor; and
* delivers the goods in an assembled and fully functional state, including adaptations necessary to meet the individual needs of the VR customer as detailed on the service authorization and on the approved specification sheet provided by the contractor.

The contracted DME provider must provide the following:

* The item numbers and descriptions matched with the appropriate Healthcare Common Procedure Coding System (HCPCS) codes;
* MSRP on the manufacturer's price list or the price shown on the order form (the price being billed must be at least the manufacturer's price minus the established 18 percent);
* A copy of the customer's explanation of benefits (EOB) for all primary and secondary payers;
* An invoice; and VR staff is authorized to pay the provider for the entire functional unit upon verification the equipment was delivered and all the documentation listed above was received.