# Vocational Rehabilitation Services Manual C-1000: Employment Services

Revised April 1, 2019

## C-1002: Role of the Counselor

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### C-1002-1: Frequency of Contact During Employment Services

Although a customer's IPE or IPE amendment may include purchased employment services through a provider, the VR staff remains actively involved with the provider and the customer throughout the customer's vocational rehabilitation.

It is a best practice that VR staff maintain monthly contact with the customer and the employment services provider (ESP). The VR staff documents these contacts and the customer's progress in case notes in ReHabWorks (RHW).

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