# Vocational Rehabilitation Services Manual C-300: Communication Services

Revised April 1, 2022

## C-305 Communication Access

…

### C-305-4: Noncertified Interpreters

A noncertified interpreter is an individual who lacks certification but can interpret effectively, accurately, and impartially, both receptively and expressively, using all necessary specialized vocabulary. A noncertified interpreter can be a hearing interpreter or a deaf interpreter.

When a certified interpreter is not available, VR staff may use a noncertified interpreter who is otherwise competent to interpret.

A noncertified interpreter may be used with the customer's written consent. The customer must complete a [VR3104, Acknowledgement for Noncertified Interpreter](https://twc.texas.gov/forms/index.html). The VR3104 must be completed indicating the name of the noncertified interpreter or the college or university on the form. The signed and dated VR3104 is filed in the customer's case file.

The customer may revoke, in writing, the written consent any time after signing the VR3014.

A noncertified interpreter may not be used in the following settings:

* Medical
* Legal
* Psychiatric

…