# Vocational Rehabilitation Services Manual C-300: Communication Services

Revised July 1, 2021

## C-305 Communication Access

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### C-305-4: Noncertified Interpreters

A noncertified interpreter is an individual who lacks certification but can interpret effectively, accurately, and impartially, both receptively and expressively, using all necessary specialized vocabulary. A noncertified interpreter can be a hearing interpreter or a deaf interpreter.

When a certified interpreter is not available, VR staff may use a noncertified interpreter who is otherwise competent to interpret.

A noncertified interpreter may be used with the customer's written consent. The customer must complete a [VR3104, Acknowledgement for Noncertified Interpreter](https://twc.texas.gov/forms/index.html). In the case of noncertified interpreters for colleges and universities, the VR3104 must be completed indicating the name of the college or university on the form. The signed and dated VR3104 is filed in the customer's case file.

A noncertified interpreter may not be used in the following settings:

* Medical
* Legal
* Psychiatric

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## C-307: Print and Braille Materials

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### C-307-2: Requesting Braille Services

Most TWS or VR field offices can create simple materials in braille. For small jobs, contact the nearest VR office. For large jobs, such as for materials for a statewide conference, contact the Assistive Technology Unit (ATU) at vr.atu@twc.state.tx.us.

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