# PART B, CHAPTER 10: VR CASE CLOSURE

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| **Policy Number** | **Authority** | **Scope**  | **Effective Date** |
| Part B, Chapter 10 | 34 CFR [§361.44](https://www.ecfr.gov/current/title-34/section-361.44), [§361.47](https://www.ecfr.gov/current/title-34/section-361.47), [§361.56](https://www.ecfr.gov/current/title-34/section-361.56), [§363.55](https://www.ecfr.gov/current/title-34/section-363.55), TWC Rule [§856.24](https://texreg.sos.state.tx.us/public/readtac%24ext.TacPage?sl=R&app=9&p_dir=&p_rloc=&p_tloc=&p_ploc=&pg=1&p_tac=&ti=40&pt=20&ch=856&rl=24), and [§856.53](https://texreg.sos.state.tx.us/public/readtac%24ext.TacPage?sl=R&app=9&p_dir=&p_rloc=&p_tloc=&p_ploc=&pg=1&p_tac=&ti=40&pt=20&ch=856&rl=53) | All TWC-VR staff | 07/01/2025 |

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## Procedures

### G. Service Provision During Employment Stability

The 90-day employment stability period is a pivotal phase in the VR process. Throughout this period, the VR Counselor monitors the customer's employment stability and evaluates their need for post-employment services. VR counseling and guidance services are available throughout the entire 90-day stability period without impacting the anticipated closure date.

However, if significant, complex, or comprehensive TWC-VR services are required after the stability period begins, the 90-day clock restarts.

The 90-day count for successful closure will start over anytime a customer:

* Loses their job;
* Changes employers;
* Changes positions with same employer;
* Receives a promotion;
* Quits their job voluntarily; or
* Requires substantial services.

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**REVIEW**

The Policy Planning and Statewide Initiatives Team, or designee, is responsible for reviewing this policy and these procedures and will update the Document History log if necessary.

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| **Date** | **Type** | **Change Description** |
| 09/03/2024 | New | VRSM Policy and Procedure Rewrite |
| 07/01/2025 | Revised | Added clarifying language ‘requires substantial services’ to restart of 90-day clock. |