Board Oversight Capacity—BCY 2022

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

Gulf Coast Score Card

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

Develop, maintain, and upgrade comprehensive fiscal management systems   **Meets**

√   Does the Board have fiscal management systems in place that include appropriate fiscal controls?

√   * Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?

√   Have single audits been free of material weaknesses?

Hire, train, and retain qualified staff to carry out the Board's oversight activities   **Meets**

√   Has the Board been certified?

√   * Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

Select and oversee local contractors to improve the delivery of workforce services   **Meets**

√   Does the Board have an effective formal procurement process, and has the Board been following this process?

√   Does the Board have a certified monitoring function in place to oversee contractors?

√   The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).

√   The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

Oversee and improve the operations of Workforce Solutions Offices in the Board's service area   **Meets**

√   Does the Board have certified Workforce Solutions Offices?

√   * Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?

√　　　　* Has the Board applied its service improvement policy when necessary?

Manage the contractors' performance across multiple Board programs   Below

X　　　　Did the Board meet target on at least 80 percent of its contracted performance measures?

√　　　　Is the Board within 35 percent of target on all contracted performance measures?

√　　　　* Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues   Below

X　　　　The Board did not miss target on the same performance measure two years in a row.

√　　　　The Board does not have any unresolved material weaknesses discovered through a single audit.

X　　　　The Board has not been placed on an Intent to Sanction or a Sanction.

Gulf Coast Community Impact Statement

A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

The Houston-Gulf Coast region is the home of approximately 7.2 million people, the location of thousands of businesses, and a myriad of educational institutions and community partners. The relationship between those these groups is what empower our residents and keeps our region bustling with activity and rich in promise. Workforce Solutions exists to keep our region a place where people want to do business, to work and live. As we identify and pursue every opportunity to bring vibrancy to the labor market, we generate more promise and hope for our residents and economy. Our region is a magnet for businesses and talent, and people move to this vibrant region as opportunities grow. The Houston-Gulf Coast region is an important player in the state, national, and international economy, and we want our region to continue to thrive.

The Gulf Coast Workforce Board sets the strategic direction and focus for the public workforce system in our region. We offer the framework of leadership and support in lifelong learning from cradle to career. We direct the use of – and leverages where possible – public funds to help employers meet their human resource needs and individuals build careers. We elevate the economic and human potential of the Gulf Coast region by fulfilling the diverse needs of the businesses and individuals we serve.

To make a difference for our community and our customers, the Board has set out results it intends to reach and measures to judge progress toward those results. This enables the Board to effectively engage employers, help workers find jobs, and maximize our funding. The Board uses it funds and directs the system it oversees to ensure:

1. Competitive Employers.
2. An Educated Workforce.
3. More and Better Jobs; and
4. Higher Incomes.

Through its operating affiliate Workforce Solutions, the Board has a service delivery system that delivers skilled workers for employers. With a region-wide Employer Service; 28 local career offices; multiple adult education providers; and a network of training, support service, and early education providers, Workforce Solutions offers a full range of workforce and career service for its customers. During the most recent year, the Board and Workforce Solutions:

- Helped about 17,830 employers.
- Helped more than 57,950 people go to work.
- Provided basic education for more than 15,600 adults.
- Used $290 million in financial aid for education/training scholarships, work-based learning, work search and work entry support services, and assistance with early education/childcare expenses.
- Support about 25,609 families and 48,162 children with early education; and
- Helped at least 1,100 individuals pursuing education earn a credential.

√ = Meets Standard

X = Below Standard

 *= Board Attestation