

# Board Oversight Capacity—BCY 2024

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

## Gulf Coast Score Card

**The Texas Workforce Commission’s annual evaluation of each Board’s oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.**

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### **Develop, maintain, and upgrade comprehensive fiscal management systems**

**Meets**

- √ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- √ \* Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- √ Have single audits been free of material weaknesses?

### **Hire, train, and retain qualified staff to carry out the Board’s oversight activities**

**Meets**

- √ Has the Board been certified?
- √ \* Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

### **Select and oversee local contractors to improve the delivery of workforce services**

**Below**

- X Does the Board have an effective formal procurement process, and has the Board been following this process?
- √ Does the Board have a certified monitoring function in place to oversee contractors?
- √ The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

### **Oversee and improve the operations of Workforce Solutions Offices in the Board’s service area**

**Meets**

- √ Does the Board have certified Workforce Solutions Offices?

- √ \* Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?
- √ \* Has the Board applied its service improvement policy when necessary?

### **Manage the contractors' performance across multiple Board programs**

- \*\* Did the Board meet target on at least 80 percent of its contracted performance measures?
- \*\* Is the Board within 35 percent of target on all contracted performance measures?
- \*\* \* Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

### **Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues**

**Meets**

- \*\* The Board did not miss target on the same performance measure two years in a row.
- √ The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

√ = Meets Standard

X = Below Standard

\* = Board Attestation

\*\* = Due to performance data tracking updates made during this Board Oversight Capacity review cycle, these criteria will not be rated for BCY 2024.

# Gulf Coast Community Impact Statement

**A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.**

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The Gulf Coast Workforce Board is committed to driving economic prosperity and enhancing the quality of life for individuals and businesses across the region. Through strategic initiatives and collaborative partnerships, we are fostering a workforce system that is responsive, inclusive, and forward-thinking.

## **Driving Regional Economic Growth**

By supporting business-forward strategies, we are equipping employers with the skilled workforce they need to remain competitive. Through industry partnerships, workforce training, and talent pipeline development, we are ensuring the Gulf Coast economy continues to thrive.

## **Strengthening Partnerships & Collaboration**

As a convener and strategic partner, we are uniting businesses, education providers, and community organizations to create innovative solutions to workforce challenges. By leveraging collective expertise, we are building a stronger, more resilient workforce system.

## **Expanding Access & Awareness**

We are committed to increasing awareness of workforce services and opportunities, ensuring that individuals—regardless of background or circumstance—have access to career pathways, education, and job readiness resources. Our outreach efforts focus on engaging underserved communities and fostering economic mobility.

## **Enhancing Service Delivery Through Innovation**

By embracing technology and innovative solutions, we are modernizing service delivery, streamlining processes, and improving access to critical workforce resources. Through digital tools, mobile services, and data-driven decision-making, we are ensuring greater efficiency and impact.

## **Community Commitment**

Our work is centered on empowering individuals, strengthening businesses, and building a resilient Gulf Coast workforce. Through these efforts, we are not just addressing workforce needs—we are shaping a future where economic opportunity is accessible to all.

Through its operating affiliate Workforce Solutions, the Board has a service delivery system that delivers skilled workers for employers. With a region-wide Employer Service; 28 local career offices; multiple adult education providers; and a network of training, support service, and early education providers, Workforce Solutions offers a full range of workforce and career service for its customers. During the most recent year, the Board and Workforce Solutions:

- Career Services: Assisted over 48,700 individuals in entering employment.
- Employer Engagement: Served over 38,000 employers.
- Quality Early Education: Provided child care scholarships for about 55,500 children.

- Adult Education and Literacy: Provided adult education services to over 16,000 students.
- Youth Services: Provided workforce services to over 24,800 young people.