

# Board Oversight Capacity—BCY 2024

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

## Northeast Texas Score Card

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

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### Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- √ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- √ \* Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- √ Have single audits been free of material weaknesses?

### Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- √ Has the Board been certified?
- √ \* Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

### Select and oversee local contractors to improve the delivery of workforce services

Below

- √ Does the Board have an effective formal procurement process, and has the Board been following this process?
- X Does the Board have a certified monitoring function in place to oversee contractors?
- √ The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

### Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- √ Does the Board have certified Workforce Solutions Offices?

- √ \* Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?
- √ \* Has the Board applied its service improvement policy when necessary?

### **Manage the contractors' performance across multiple Board programs**

- \*\* Did the Board meet target on at least 80 percent of its contracted performance measures?
- \*\* Is the Board within 35 percent of target on all contracted performance measures?
- \*\* \* Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

### **Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues**

**Meets**

- \* The Board did not miss target on the same performance measure two years in a row.
- √ The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

√ = Meets Standard

X = Below Standard

\* = Board Attestation

\*\* = Due to performance data tracking updates made during this Board Oversight Capacity review cycle, these criteria will not be rated for BCY 2024.

# Northeast Texas Community Impact Statement

**A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.**

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Workforce Solutions Northeast strives "to be a driving force in Northeast Texas, providing workforce support to employers for the economic benefit of the communities we serve." The Board achieves this mission through a commitment to continuous improvement and by leveraging strong partnerships with community organizations.

In Fiscal Year 2024 (FY24), Workforce Solutions Northeast made a significant impact by serving 9,405 job seekers and delivering 8,001 services to employers. Additionally, \$505,079 was invested in training 203 individuals, and 140 new employers were added to WorkInTexas.

The Board actively engages with its **Workforce and Economic Development Advisory Group**, which includes representatives from all economic development entities across the nine-county region. This group plays a key role in formulating comprehensive regional plans for economic and workforce development, strengthening opportunities for employers and job seekers alike.

To further enhance educational outcomes, the Board collaborates with the **College Presidents' Roundtable** and the **Pathways Leadership Team**, which consist of education and business leaders. These groups establish goals, set strategic objectives, and recommend work plans that promote workforce development and drive an annual increase in educational attainment across the region.

The Board prioritizes **fiscal responsibility** by applying a public Return on Investment (ROI) framework to all funding decisions. This approach evaluates outcomes, stakeholder impact, and public trust to ensure resources are spent effectively. Notably, the Board has a strong track record of clean internal and external audits, with no findings reported over multiple years.