

# Board Oversight Capacity—BCY 2024

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

## Tarrant County Score Card

**The Texas Workforce Commission’s annual evaluation of each Board’s oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.**

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### **Develop, maintain, and upgrade comprehensive fiscal management systems**

**Meets**

- √ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- √ \* Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- √ Have single audits been free of material weaknesses?

### **Hire, train, and retain qualified staff to carry out the Board’s oversight activities**

**Meets**

- √ Has the Board been certified?
- √ \* Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

### **Select and oversee local contractors to improve the delivery of workforce services**

**Meets**

- √ Does the Board have an effective formal procurement process, and has the Board been following this process?
- √ Does the Board have a certified monitoring function in place to oversee contractors?
- √ The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

### **Oversee and improve the operations of Workforce Solutions Offices in the Board’s service area**

**Meets**

- √ Does the Board have certified Workforce Solutions Offices?

- √ \* Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?
- √ \* Has the Board applied its service improvement policy when necessary?

### **Manage the contractors' performance across multiple Board programs**

- \*\* Did the Board meet target on at least 80 percent of its contracted performance measures?
- \*\* Is the Board within 35 percent of target on all contracted performance measures?
- \*\* \* Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

### **Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues**

**Meets**

- \*\* The Board did not miss target on the same performance measure two years in a row.
- √ The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

√ = Meets Standard

X = Below Standard

\* = Board Attestation

\*\* = Due to performance data tracking updates made during this Board Oversight Capacity review cycle, these criteria will not be rated for BCY 2024.

# Tarrant County Community Impact Statement

**A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.**

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**Center ReDesign:** Purpose to decrease time between contact and high impact Activity and Employment. The results were just provided to the Board and are provided in this report on the next page.

| <b>Adult WIOA Participants</b>             | <b><u>2022</u></b> | <b><u>2024</u></b> |
|--|--------------------|--------------------|
| Median Days Enrolled                       | 177                | 87                 |
| Median Days to High Impact Activity        | 56                 | 31                 |
| Median Days to Employment                  | 157                | 63                 |
| <b>Dislocated Worker WIOA Participants</b> | <b><u>2022</u></b> | <b><u>2024</u></b> |
| Median Days Enrolled                       | 157                | 77                 |
| Median Days to High Impact Activity        | 69                 | 68                 |
| Median Days to Employment                  | 157                | 55 f               |
| <b>Young Adult WIOA Participants F</b>     | <b><u>2022</u></b> | <b><u>2024</u></b> |
| Median Days Enrolled                       | 208                | 85                 |
| Median Days to High Impact Activity        | 18                 | 32                 |
| Median Days to Employment                  | 222                | 50 f               |

During 2023 our time went up while a new TWC system(s) were being implemented.

Results:

- Serving All Levels of Job Seekers
- Customer and Quality Focus
- Value Added through barriers removal and career progression insight
- Agile enough to adjust to periods of high and low unemployment
- Able to match talent or train for talent that is needed by local employers

Full implementation began October 1, 2023. This has resulted in the Tarrant being number 2 behind Gulf Coast in WIOA enrollments and maintain over a 98% accuracy rate.

**Neighborhood Initiative** began Staff Research and Development 2022

Partial Implementation 2023-2024.

**Problem:** Individuals from our highest poverty zip codes were not returning to our workforce centers post pandemic. **Project:** Seek out trusted community partner within these zip codes and implement full workforce services within those community partners' locations if possible.

**Status:** In progress. We began in 2022 within the City of Fort Worth's Community Centers in our two target areas. Staff could not be located in their centers 5 days a week, so we started with 2 days a week for part of the day. We learned lessons regarding what works and what didn't. We felt it important that our time in the community centers was consistent, this included the staffing. We received a grant from the TWC to expand our time there as well as conduct Human Centered Design with area residents as to what services they wanted and needed. This approach was used in the Center Redesign.