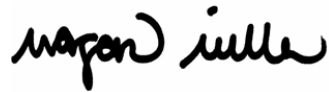


TEXAS WORKFORCE COMMISSION
Workforce Development Letter

ID/No:	WD 07-26
Date:	April 20, 2026
Keywords:	Child Care
Effective:	Immediately

To: Local Workforce Development Board Executive Directors
Commission Executive Offices
Integrated Service Area Managers



From: Reagan Miller, Director, Child Care & Early Learning Division

Subject: Texas Child Care Connection Consumer Education Website

PURPOSE:

The purpose of this WD Letter is to provide Local Workforce Development Boards (Boards) with guidance on the new Child Care Development Fund (CCDF) Consumer Education website, including a checklist for Board websites, website links, and sample content.

RESCISSIONS:

None

BACKGROUND:

CCDF Final Rule ([45 CFR 98.33](#)) requires the Texas Workforce Commission (TWC) to collect and publish specific child care consumer education information on a user-friendly and easily accessible website.

CCDF also requires that TWC provide information to parents with young children to understand the importance of monitoring their child's development during key milestones, including how parents and child care providers can access early screenings for developmental issues.

TWC previously provided the required consumer information across multiple websites. To improve parent and child care provider access to consumer education, TWC launched a new, streamlined consumer education website on November 7, 2025. The website, [Texas Child Care Connection \(TX3C\)](#), is for Texas families and child care providers to find resources and information about child care.

Title 40, Texas Administrative Code (TAC), Part 20, Chapter 809, Child Care Services rule [§809.15](#) requires Boards to promote informed child care choices by providing

consumer education to parents and applicants. The rule requires, at a minimum, specific consumer education information to be posted on a Board's website.

Additionally, TWC collaborated with Texas Health and Human Services and Texas Education Agency to update the [Early Childhood Texas \(ECT\)](#) website, which launched on August 22, 2025. ECT provides Texas families with young children easy access to programs, services, and resources across multiple state agencies.

PROCEDURES:

No Local Flexibility (NLF): This rating indicates that Boards must comply with the federal and state laws, rules, policies, and required procedures set forth in this WD Letter and have no local flexibility in determining whether and/or how to comply. All information with an NLF rating is indicated by "must."

Local Flexibility (LF): This rating indicates that Boards have local flexibility in determining whether and/or how to implement guidance or recommended practices set forth in this WD Letter. All information with an LF rating is indicated by "may" or "recommend."

NLF: Boards must inform staff members of the new consumer education website.

NLF: Boards must inform staff members that the required information on Attachment 1, Board Child Care Consumer Education Website Requirements and Recommendations, must be clearly posted on the Board's website to comply with the consumer education requirements in [§809.15](#).

NLF: Boards must ensure that a clearly visible and prominent link to [TWC's fraud reporting website](#) is posted on the Board's website in a readily accessible location.

NLF: Boards must ensure that all references to the Texas Child Care Solutions (TCCS) website are removed from the Board's website.

NLF: Boards must ensure that their website includes information on how providers should report when a child stops attending.

LF: Boards may develop a portal containing specific provider information that is only accessible to child care providers.

LF: Boards may use the sample content for the required information in Attachment 1.

LF: Boards may use the recommended information and sample content in Attachment 1, but TWC recommends including this content on each Board's website.

LF: TWC encourages Boards to include information that allows parents to ascertain how much longer they may remain on the waiting list, for example, by noting "We are currently processing applications for families who applied in (month/year)", and keeping this information updated.

INQUIRIES:

Send inquiries regarding this WD Letter to childcare.programassistance@twc.texas.gov.

ATTACHMENT:

Attachment 1: Board Child Care Consumer Education Website Requirements and Recommendations

REFERENCES:

CCDF Final Rule ([45 CFR Part 98](#))

Texas Workforce Commission, [Chapter 809](#), Child Care Services Rules