To: Adult Education and Literacy Grant Recipients  
Adult Education and Literacy Special Project Grantees  
Local Workforce Development Board Executive Directors  
Commission Executive Offices  
Integrated Service Area Managers

From: Courtney Arbour, Director, Workforce Development Division

Subject: Procedures and Required Documentation for Access to the Texas Educating Adults Management System (TEAMS)—Update

PURPOSE:
The purpose of this AEL Letter is to provide Adult Education and Literacy (AEL) grantees\(^1\) with updated information and guidance on the new form P-41c, Information Resources Usage Agreement, and on additional requirements for the yearly renewal and notification procedures for removal of access.

RESCISSIONS:
AEL 02-18

BACKGROUND:
Form P-41c, Information Resources Usage Agreement, must be submitted by any individual accessing TWC information resources or any state-owned or state-controlled information resources while making use of TWC-owned or -operated networks or connections. Form P-41c now allows for submission via DocuSign.

The form, as well as director’s or designee’s approval, and proof of completion of required Family Education Rights and Privacy Act (FERPA) and TWC Information Security Training—CyberSecurity Awareness courses, must be submitted to TWC before access to the Texas Educating Adults Management System (TEAMS) will be granted. The director or designee may provide approval via email.

\(^1\)For the purposes of this AEL Letter, AEL grantees are entities that receive AEL funds through the Texas Workforce Commission (TWC).
To adhere to TWC data security requirements and to ensure the strongest level of protection for personally identifiable information (PII) as well as adherence to Texas Administrative Code, Title 1, Part 10, Chapter 202 Information Security Standards, AEL grantees must regularly review staff member access to TEAMS. Access should be limited to what is both necessary and reasonable for an individual to perform his or her job, and AEL grantees should use the utmost discretion when determining an individual’s need for access.

PROCEDURES:

No Local Flexibility (NLF): This rating indicates that AEL entities must comply with the federal and state laws, rules, policies, and required procedures set forth in this AEL Letter and have no local flexibility in determining whether and/or how to comply. All information with an NLF rating is indicated by “must” or “shall.”

Local Flexibility (LF): This rating indicates that AEL entities have local flexibility in determining whether and/or how to implement guidance or recommended practices set forth in this AEL Letter. All information with an LF rating is indicated by “may” or “recommend.”

NLF: AEL grantees must ensure that any individual working under their programs, including subrecipients’ staff members who have access to TEAMS, complete both form P-41c, Information Resources Usage Agreement, and the TWC Information Security Training—CyberSecurity Awareness annually, or, at a minimum, every 365 days. Grantees must ensure all staff required to complete form P-41c and training annually do so no later than 30 days after the 365-day expiration date has passed. The forms and training certificates must be kept on file and retained in accordance with TWC’s retention requirements.

NLF: All grantees must ensure that any individual working for the AEL program, including subrecipients’ staff members who have access to TEAMS, complete a onetime submission of the FERPA certificate. The certificate must be kept on file and retained in accordance with TWC’s retention requirements.

NLF: AEL grantees must notify TWC via teams.technicalassistance@twc.state.tx.us within 24 hours of the separation of an employee who has TEAMS access so that access can be removed.

NLF: AEL grantees must be aware that individuals who do not access TEAMS for 90 days will have their access revoked and must complete the prerequisite requirements to regain access to the system.

NLF: Each quarter, AEL grantees must review and approve staff members who have access to TEAMS and are assigned access to their grantee ID in TEAMS. Access is provided for both current data and historical data, and the grantees must provide feedback to TWC about individuals whose access should be removed or modified.

LF: AEL grantees may require staff members who have access to TEAMS to renew their FERPA training annually.
INQUIRIES:
Send inquiries regarding this AEL Letter to teams.technicalassistance@twc.state.tx.us.

ATTACHMENTS:
Attachment 1: Revisions to AEL Letter 02-18 Shown in Track Changes

REFERENCES:
Adult Education and Literacy web page TEAMS Access link: AEL—Administrative Tools and Forms
Instructions for accessing TEAMS: https://twc.texas.gov/files/partners/instructions-for-accessing-teams-twc.pdf
TWC Form P-41c, Information Resources Usage Agreement
TWC Training:
• Family Educational Rights and Privacy Act (FERPA) Training
• TWC Information Security Training—CyberSecurity Awareness