

# SEQUENCE OF SERVICES LIST

## GUIDING PRINCIPLES:

- Core (self-service and information/self-service instruction) does not require WIA Title 1 eligibility determination, registration, or tracking. However, recipients of Core services are strongly encouraged to complete a One-Stop registration to enable Boards to report all Core services for all individuals who use the One-Stop Center.
- Core (self-service and information/self-service instruction) is primarily informational in nature and is provided at a relatively low cost.
- When a customer moves from Core (self-service and information/self-service instruction) to a significant "one-on-one" case management assistance level, WIA Title 1 eligibility and registration is required. Registration, which is data entering an Assisted Core activity, must occur within a maximum of 45 days after a WIA eligibility determination. On the 46<sup>th</sup> day, WIA Title 1 eligibility must be reestablished to register a customer for Assisted Core services.
- Employment Services (ES) are the foundation for Core services. However, Core services may also be provided by Texas Workforce Center partners.
- For a participant who has progressed through the levels of service, all activities for the current and previous levels can be provided, if appropriate.
- The customer flow and requirements for the different levels of service - Core, Assisted Core, Intensive, and Training - need to be defined, and policies and procedures set up by Boards.
- Activities on the list of WIA Assisted Core, Intensive, and Training services provided to customers with non-WIA funds do not require WIA eligibility and will not impact WIA performance.

Example: Welfare-to-Work clients in Job Search (code 12) do not need to be WIA eligible and enrolled to receive the service.

- The Texas Workforce Center registration is the minimal amount of information needed in TWIST to be able to track customer activities and does not count in WIA performance.