

**Workforce Development Division
Workforce Program Policy
Technical Assistance Bulletin 289, Change 2**

Keyword: TWIST; WIOA

Subject: WIOA Youth Program Elements—*Update*

Date: December 30, 2019

This Technical Assistance (TA) Bulletin provides Local Workforce Development Boards (Boards) with an updated Workforce Innovation and Opportunity Act (WIOA) Youth Program Elements Matrix (Attachment 1), which includes the following change on providing services from one or more of the program elements to in-school or out-of-school youth:

- Youth Program Element #7 is updated to indicate that WIOA Youth Support Services are participatory and will prevent exit. TWIST service code #108 (Follow-Up Support Services) should be used for youth post-exit.

WIOA regulations at §681.320 state that for a youth to be enrolled as a participant in the WIOA youth program, all of the following must occur:

- An eligibility determination
- The provision of an objective assessment
- Development of an individual service strategy
- Participation in any of the 14 WIOA youth program elements

However, The Workforce Information System of Texas (TWIST) requires data to be entered in the following sequence to avoid errors:

1. Determine the youth's eligibility for the WIOA youth program.
2. Enter the objective assessment service (TWIST service code 8) and the individual service strategy service (TWIST service code 68).
3. Enter the program element service (the program element service will not be accepted by TWIST unless services codes 8 and 68 have already been entered).

WIOA regulations at §681.460 state that Boards must make each of the following 14 program elements available to youth participants:

1. Tutoring, study skills training, instruction, and dropout prevention
2. Alternative secondary school services or dropout recovery services
3. Paid and unpaid work experience
4. Occupational skills training
5. Education offered concurrently with workforce preparation and training for a specific occupation
6. Leadership development opportunities
7. Support services

8. Adult mentoring
9. Follow-up services
10. Comprehensive guidance and counseling
11. Financial literacy education
12. Entrepreneurial skills training
13. Services that provide labor market information
14. Postsecondary preparation and transition activities

Boards have discretion to determine the specific program services that will be provided to youth participants, based on each participant's objective assessment and individual service strategy.

The new WIOA Youth Program Elements Matrix was developed to provide Boards with a crosswalk that connects each program element to equivalent service values in TWIST. This crosswalk was created from guidance provided by the US Department of Labor Employment and Training Administration (DOLETA) Training and Employment Guidance Letter (TEGL) No. 21-16, issued March 2, 2017, and titled, "Third Workforce Innovation and Opportunity Act (WIOA) Title I Youth Formula Program Guidance" and Attachment 7–Table B of TEGL No. 10-16, Change 1, issued August 23, 2017, and titled, "Performance Accountability Guidance for Workforce Innovation and Opportunity Act (WIOA) Title I, Title II, Title III, and Title IV Core Programs."

The WIOA Youth Program Elements Matrix includes existing TWIST service definitions that have been updated as well as new TWIST services with newly developed definitions that align with DOL's guidance on the provision of youth program element services. Some youth program elements may be satisfied by one TWIST service, while other program elements may offer a number of TWIST services from which to choose. This matrix provides Workforce Solutions Office staff with a desk reference that can be used to select the TWIST services that offer the most applicable benefit and are tailored to the needs of the WIOA youth participant.

References

[Participant Individual Record Layout, issued January 18, 2018](#)

The Workforce Innovation and Opportunity Act (WIOA) Regulations at 20 CFR Part 681 Training and Employment Guidance Letter No. 21-16, issued March 2, 2017, and titled "Third Workforce Innovation and Opportunity Act (WIOA) Title I Youth Formula Program Guidance"

Training and Employment Guidance Letter No. 10-16, Change 1, issued August 23, 2017, and titled "Performance Accountability Guidance for Workforce Innovation and Opportunity Act (WIOA) Title I, Title II, Title III, and Title IV Core Programs"

[WIOA Guidelines for Adults, Dislocated Workers, and Youth](#)

Attachments

Attachment 1: WIOA Youth Program Elements Matrix

Attachment 2: Revisions to TA Bulletin 289, Change 1, Shown in Track Changes

Attachment 3: Revisions to TA Bulletin 289, Change 1, Attachment 1, Shown in Track Changes

Please distribute this information to appropriate staff. Send inquiries regarding this TA Bulletin to wfpolicy.clarifications@twc.state.tx.us.