**State Workgroup** TRS 4-year Review Conference Call May 2019



### Members

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•	State Agency	Courtney Arbour	TWC – Workforce Developme	nt	
•	State Agency	Reagan Miller	TWC – Workforce Developme	nt / Child Care	
•	State Agency	Julie Richards	HHSC – Child Care Licensing		
•	State Agency	Jacquie Porter	Texas Education Agency – Early Learning		
•	State Partner	April Crawford	UT Health Science Center, Ch	ildren's Learning Institute	
•	Stakeholder/Advocate	Shay Everitt	Children at Risk		
•	Stakeholder/Advocate	Kim Kofron	Texas Association for the Edu	cation of Young Children	
•	Stakeholder/Advocate	Belinda Rojas	Together4Children		
•	Provider	Michael Gonzalez	Stafford, Gulf Coast	Kids R Kids	
•	Provider	Bea Vargas	El Paso, Borderplex	El Papalote	
•	Provider	Murriel Webb	Dallas, Dallas Co	Braswell CDC	
•	Provider	Jill Goodrich	Amarillo, Panhandle	Opportunity School	
•	Provider	Sheila Mathews	Austin, Capital Area	Open Door East School	
•	Provider	Rahima Bahalim	Houston, Gulf Coast	Super Kid's Academy	
•	Provider	Carolyn Griffin	Texarkana, Northeast	Grace Place CDC	
•	Provider		Lower Rio		
•	Board	Anthony Billings	Heart of Texas Workforce Solutions		
•	Board	Mary Ross	West Central Workforce Solutions		
•	Board	Judy McDonald	Tarrant County Workforce Solutions		

#### Timeline

#### Texas Rising Star Guidelines 4 Year Review Timeline 2019-2020

ACTION	DATE					
Workgroup						
Establish Workgroup	May 2019					
CLI Strengthen TRS Initial Report Due	May 2019					
Workgroup Conference Call	May 24, 2019 10:00am					
8 Boards Convene Local Providers to Solicit Input – Heart of Texas, West Central, Tarrant County, Lower Rio, Coastal Bend, Gulf Coast, Rural Capital, Texoma	June 2019					
Workgroup Convenes in Austin to Provide Input	July 23, 2019 10:00am					
CLI Strengthen TRS Final Report Due	August 2019					
Workgroup Convenes in Austin to Provide Input on Final Recommendations	October 2019					
Commission Action on Draft Guidelines						
Commission Action-Approval	January 14, 2020					
Input on Guidelines						
5 Regional Discussions/Input on draft guidelines – Capital Area, Dallas, Gulf Coast, Lower Rio, Borderplex *Open to the public, as required by TWC rule.	February 2020					
Commission Action on Final TRS Recommendations						
Commission Action-Approval	April 7, 2020					
Implementation						
Develop TRS Staff Training, identify dates for trainings/webinars, identify effective dates and implementation plans	April - September 2020					

# Regional Focus Groups

### **CLI Study Summary**

### Strengthening Texas Rising Star Implementation Study

TWC funded a study to strengthen implementation of TRS to ensure consistency and accuracy in ratings across the state:

- 1. Analysis of the validity and reliability of the TRS assessment tool
- 2. Development of assessor/mentor certification program and ongoing reliability monitoring framework
- Delivery of specialized TRS technical assistance (remote coaching) to inform quality improvement plans

## Preliminary Data Collection Summary

- Recruited a balance of sites across socioeconomic status in the greater Houston and Dallas areas
- Classrooms assessed:
  - Infant classrooms: 136
  - Toddler classrooms: 204
  - Preschool classrooms: 207
  - School Aged classrooms: 100

#### **Recommendations Summary**

Adjusting category weights

Improving the accuracy of scores

Strengthening quality improvement plans

## Recommendation 1: Adjusting Category Weights



#### Less Related to Outcomes Category 1 Category 5 (Measures related to qualifications and written program policies)



Category 3 Category 4 (Measures related to physical environments, materials, and curriculum)



#### More Related to Outcomes

Category 2 Category 3, IFAL (Measures capturing interactions between caregivers and children)

#### Outcomes

High quality experiences for children receiving public support

- Social and emotional development
- Oral language skills
- Early literacy skills
- Mathematics

Recommendation 2: Improving the Accuracy of Scores

The 3 indicators of reliability:

- Internal consistency (do the items within the same categories and sub-categories measure the same concepts)
- Inter-rater agreement (two people scoring side-by-side)
- Generalizability coefficient (does the team of raters draw similar conclusions, accounting for differences across the raters and sites assessed)

## Key Findings that Inform Recommendations: Category 1

- Many of the key elements required for Category 1 could be scored using TECPDS individual profile reports of staff qualifications and training
- Several indicators within Category 1 items are difficult to consistently capture based on typical personnel files:
  - Years of experience within a TRS or TRS-recognized nationally accredited center
  - Years of experience within licensed or registered child care facility
  - Current job status (e.g., difficult to track transitions between full time, part time, substitute, volunteer)

# Improving the Accuracy of Scores Category 1

#### Category would be strengthened by:

- Removal of measure-level criteria that are inconsistently captured and available for review
- Increasing integrity of Category 1 scores by relying on TECPDS individual profile reports to reduce scoring errors and ensure authenticity of documents related to staff qualifications and training

## Key Findings that Inform Recommendations: Category 2

- With rigorous training, assessment team was able to reach reliability on all items
- Items are strong in all three indicators of reliability
- The study was able to identify alternate scoring that results in greater reliability for frequency-based items (i.e., counts of behaviors)
- The study was able to identify alternate scoring for classroom ratio that is a more meaningful reflection of quality

# Improving the Accuracy of Scores Category 2

Category would be strengthened by changing how some of the items are scored:

- The study was able to identify alternate scoring that results in greater reliability for frequency-based items (i.e., counts of behaviors):
  - For example, instead of counting the number of times a caregiver does X, base their score on the caregiver's style across different settings (e.g., meal time, structured or unstructured activities).
- The study was able to identify alternate scoring for classroom ratio (e.g., using actual ratio rather than current points system based on enrolled children)

## Key Findings that Inform Recommendations: Category 3

- Instructional formats and approaches to learning items are strong across all three indicators of reliability
- Lesson planning items as currently written are not providing a strong measure of curriculum (with the exception of preschool)
- The ratings system for lesson planning and curriculum does not capture a wide enough range of quality
- The special needs and respecting diversity items are too often excluded by assessors to reflect quality in these areas

## Improving the Accuracy of Scores: Category 3

- Category items are not providing a strong measure of curriculum as currently written, with the exception of *Instructional Formats* and Approaches to Learning
- Category would be strengthened by removing or rewriting items:
  - Recommend to remove lesson plans items for infant, toddler, and afterschool. Preschool items could be retained for further analysis, if desired.
  - Recommend to remove planning for special needs and respecting diversity items. The special needs and respecting diversity items are too often excluded to reflect quality in these areas.
- Lesson Plans and Planning for Special Needs and Diversity may be best addressed through quality improvement activities and monitoring

## Key Findings that Inform Recommendations: Category 4

- The ratings system for nutrition does not capture a wide enough range of quality and contains too few items to be able to fully assess reliability
- Indoor learning environment items (across all ages) shows acceptable reliability
- Outdoor learning environment items shows acceptable reliability for all ages except infants

Improving the Accuracy of Scores: Category 4

- Category would be strengthened by removing or rewriting items related to nutrition
- Recommend minor adjustments to Outdoor Learning Environment items

Key Findings that Inform Recommendations: Category 5

- Measures are typically scored at the extreme high or low score
- Several of the indicators do not involve objective review of evidence, such as documents or observed behavior, and rely too heavily on self-report

Improving the Accuracy of Scores: Category 5

 Category would be strengthened by adjusting the weight of this category within the overall star rating Key Findings that Inform System-Level Recommendations

Study data does not support automatic 4-star ratings for nationally accredited programs

 Of the certified providers assessed through the study, none were scored at a 4-star level

### System-Level Recommendation: Improving the Accuracy of Scores

- Revising procedures for automatic certification of nationally accredited providers to observe caregiver-child interactions and instructional formats prior to certification
- Recommend a rigorous training and reliability monitoring process to ensure accurate star rating across the state

### Recommendation 3: Strengthening Quality Improvement Plans

Recommend establishing a quality improvement framework that ensures providers receive targeted technical assistance and professional development in alignment with their current star ratings:

- Provide public-facing overviews, video exemplars, and sample documents of TRS standards on the TRS website to familiarize providers with the guidelines for certification
- Automate CLI Engage course and lesson recommendations within TRS provider reports
- Train and support TRS mentors to implement the quality improvement framework using a continuous improvement approach

# **TRS Review Guide**

#### 4 Topic Attachments

- Provider Screening Form (with Resources)
- National Accreditation
- TRS Measures (Categories)
- TRS Processes

### **Sample Attachment**

#### Attachment 2: National Accreditation

Using the template below review the proposed changes to National Accreditation providers and processes.

#### NATIONAL ACCREDITATION PROCESSES

Current Process or Guidance	Proposed Change	Agree to change?	Concerns	Questions	Suggestions to modify
Head Start facilities	Allow Early Head	Yes/No			
are not recognized as	Start / Head Start				
TRS	facilities to be				
	recognized in the				
	same manner as DoD				
	facilities are				
Nationally Accredited	Nationally accredited	Yes/No			
facilities are	facilities receive a				
automatically 4-star	modified initial				
(pending screening	assessment				
form compliance)	(categories 2 and 4)				
	to determine star				
	level				

Place any additional national accreditation processes below your focus group would like to be considered.

#### ADD NATIONAL ACCREDITATION PROCESSES

	Process to be added	Benefits	Concerns	Questions
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**CLI** Project Summary, Compiled Regional Focus Group Summary

TRS Guidelines, All Ages CARF, All **Facilities** FARF

Quick Reference materials



#### **Upcoming Meeting**

#### July 23<sup>rd</sup> starting at 10 am

Location: Texas Workforce Commission 101 E. 15<sup>th</sup> Street Austin,TX 78701