

2020 TWC Annual Report

Message from Commissioners

- Introduction
- Brief reference to job growth, unemployment rate before Covid and highlight that Texas remained below national unemployment averages during Covid.
- Brief reference to Covid and the innovative solutions the agency implemented (include Larry the Bot, outbound calls, Workforce and UI, centers, shifting resources, volunteers)(Skills Developing, Upskilling, statewide contracts)
- Brief reference to Boards and their work/integrated workforce (Include virtual component in hiring)
- Conclusion, summary, appreciation for OOG and Legislature

Serving Businesses & Employers

- Business Services
- Skills Development Fund Training (**Brief summary and link to consolidated**)
- VR Business Relations
- High Demand Job Training
- Texas Industry Partner Program
- Online Job-Matching Resources (**WIT Update**)
- Shared Work Unemployment Benefit Program
- Small Business Programs (Skills for Small Business, Governor's Forums)
- Employer Information and Assistance (TCEs, EFTE, TBT)
- Unemployment Compensation Fund
- Labor Market Information
- WOTC Certifications
- Specialized Ag Services

Serving Job Seekers & Employees

- Childcare Services (Texas Rising Star Program, Child Care Provider Scholarships) Success Story
- Employment Services
- Purchasing from People with Disabilities
- Labor Law (Payday Law, Wage Claims, Child Labor)
- Adult Education and Literacy
- Career Planning Information (LMCI)
- Workforce Training Programs
- UI Benefits and Rapid Response Services
- Innovative Technologies to Better Serve Texans (Larry the Chat Bot)
- Pandemic/Disaster Unemployment Assistance
- Assisting Dislocated Workers
- Trade Affected Workers (**Brief summary and link to consolidated**)
- Migrant Farm Workers

1 **Building Tomorrow’s Workforce**

- 2 • Workforce Career and Education Outreach Specialist Pilot Program
- 3 • Texas Career Signing Day
- 4 • Texas Pathways to Reentry
- 5 • Dual Credit
- 6 • Externship for Teachers Initiative
- 7 • Apprenticeship Training
- 8 • ApprenticeshipTexas Expansion Grant
- 9 • Jobs and Education for Texans
- 10 • Texas Workforce Solution – VR Services
- 11 • Pre-Employment Transition Services
- 12 • Independent Living for Older Individuals who are Blind or Visually Impaired
- 13 • Texas HireAbility

14 **Helping Veterans Transition to Civilian Life**

- 15 • Texas Veterans Leadership Program
- 16 • College Credit for Heroes (**Brief summary and link to consolidated**)
- 17 • Hiring Red, White & You!
- 18 • Online Resources for Veterans
- 19 • Texas Operation Welcome Home
- 20 • TexasOperationWelcomeHome.com
- 21 • Operation Welcome Home Texas Transition Alliance
- 22 • Military Family Support Program
- 23 • Skills to Transition Program
- 24 • We Hire Vets
- 25 • Veteran’s Workforce Outreach Initiative

26 **Assisting Targeted Populations**

- 27 • Foster Youth and transitioning adults
- 28 • Choices Employment Assistance Program
- 29 • SNAP Benefits
- 30 • NCP Choices Program

31 **Ensuring Program Integrity, Efficiency & Compliance**

- 32 • Career Schools & Colleges
- 33 • Regulatory Integrity Services
- 34 • RPI Initiatives
- 35 • Office of Internal Audit
- 36 • Tax Department of Misclassification of Workers

37 **Local Workforce Development Boards**

- 38 • List Each Board, Board Expenditure, and # of offices

- 1 • Finding Workforce Solutions of Texas – Discuss what boards can do for local job
- 2 seekers/employers
- 3 • Board Maps

4 **Civil Rights Division**

- 5 • Protecting Civil Rights in Employment
- 6 • Ensuring Fair Housing for Texans

7 **Collaborating with Other State Agencies**

- 8 • Texas Department of Criminal Justice
- 9 • Texas Education Agency and Texas Higher Education Coordinating Board
- 10 • Texas State Technical College, Texas Engineering Extension Service and Public Community
- 11 Colleges
- 12 • Texas Office of the Attorney General
- 13 • Texas Department of Family and Protective Services
- 14 • Texas Veterans Commission
- 15 • Texas Workforce Investment Council
- 16 • Texas Department of Housing and Community Affairs
- 17 • Texas Health and Human Services Commission

18 **Unemployment Compensation Trust Fund**

- 19 • **Data/Numbers provided by CFO**

20 **Appendices**

- 21 • CRD Appendix 1. Statewide Agencies New Hires and Workforce Summary
- 22 • CRD Appendix 2. Employment Discrimination Complaints
- 23 • CRD Appendix 3. Housing Discrimination Complaints
- 24 • CRD Appendix 4. State Agency Policy Reviews & Discrimination Complaints

25 **Texas Workforce By the Numbers**

- 26 • 1 Large Employer of the Year awardee: NAME
- 27 • 1 Veteran Friendly Employer of the Year: NAME
- 28 • 1 Small Employer of the Year awardee: NAME
- 29 • \$ Million Workers in Texas
- 30 • 28 Local Employers of Excellence
- 31 • 28 Local Workforce Development Boards
- 32 • # Texas businesses with workers who received training through Skills Development Fund
- 33 partnerships with local community and technical colleges
- 34 • # Employment and housing discrimination investigations conducted
- 35 • # Child labor investigations conducted
- 36 • # Apprentices received training
- 37 • # Employers received Texas Workforce Solutions and other outreach services
- 38 • # Jobs were added in Texas
- 39 • # Employers doing business in Texas

- 1 • # Job seekers received employment services
- 2 • \$ Child care matching amount secured by local workforce development boards
- 3 • \$ Federal child care amount matched using amounts secured by local workforce development
- 4 boards
- 5 • \$ Operating budget for the Texas Workforce Commission
- 6 • \$ Amount of total, regular emergency and extended unemployment benefits paid