

## MEETING OF THE TEXAS WORKFORCE COMMISSION

**DATE** 

**SEPTEMBER 21, 2021** 

## TUESDAY, SEPTEMBER 21, 2021

CHAIRMAN DANIEL: Good morning, the meeting is called to order. Mr. Trobman, has anyone signed up for public comment?

MR. TROBMAN: No, sir.

CHAIRMAN DANIEL: Thank you. Good morning.

MS. GONZALEZ: Morning.

CHAIRMAN DANIEL: Thank you. This brings us to the end of Agenda Items 3 through 7. Let's pause for a couple minutes so we can get everybody in here for the rest of the meeting. This is Agenda Item 8, project proposals regarding statewide initiative funds for ending the middle skills gap.

MS. ARBOUR: Morning, commissioners, Mr. Serna. For the record, Courtney Arbour, workforce division. Under this Agenda Item we will have two items for your consideration. I'll start with the first, which is related to the discussion paper that is posted and entitled Ending the Middle Skills Gap. The projects I will briefly summarize were discussed by you all on June 30 in a public work session, and they were all approved in concept, but we were asked the nail down the funding types, amounts, and a few other details. We were asked to bring these items back under a single action, and those specifics have been briefed with your offices and are in the posted discussion paper and a high-level summary document, which is also posted. At that work session, Chairman, a white

paper was shared by you entitled Ending the Middle Skills Gap through Comprehensive Career Pathways. It included discussion of the following concepts, which we were to bring back details on costs for a Career Pathways mobile application, a career coaching platform, certifications for mobile -- excuse me, for Metrix users, training and certifications in high demand in manufacturing advanced trades, procurement and credential tracker. Commissioner Alvarez, you presented recommendations for complementary projects, which were the virtual reality technology for career exploration, short-term training for parents of children and TWC-funded childcare, and you recommended that we work with TDCJ to make information about workforce services available in their facilities. Commissioner Alvarez, we've been working on a project for you, which is an outreach campaign to certain agency programs, with a refresh of the Jobs, Y'all campaign. And you recommended that we continue to focus on the priority population and inclusion of persons with disabilities and foster youth in our agency outreach campaigns, programs, and other priorities. A number of AELfunded initiatives were considered -- (inaudible) development for construction trades, integrated education and training in corrections, pre-apprenticeship bridge, family literacy math call center, and an employer engagement project. The details of pre-apprenticeship bridge, integrated education and training in corrections, and the certification for Metrix users proposals

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were previously approved in a meeting on August 17. Due to timing, we were able to bring those back a little sooner, and we're working on those. Today, I'm requesting your consideration and action on the materials in that Ending the Middle Skill Gap discussion paper, which is posted today and which was briefed. As set forth, the funding amounts and funding type that we would like your approval today are for Career Pathways mobile application, career coaching services, training and certifications for in-demand and target occupations, the mobile credential wallet, Jobs, Y'all and outreach initiative, curricula development for construction trades, and in addition, we request approval for the funding type and distribution amount to boards for the two projects which have a distribution of boards, and those are virtual reality career exploration pilot and short-term training for parents in the childcare services program. I'm happy to answer any questions about those. CHAIRMAN DANIEL: Stay close, I've got a couple of questions and comments for you. We've got a public

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couple of questions and comments for you. We've got a public commenter today, and I'd like to, if I could, get that on the record, and then we can come back and have a discussion, if that works for you.

MS. ARBOUR: Certainly.

CHAIRMAN DANIEL: All right.

MR. TROBMAN: Commissioners, Les Trobman,

general counsel. We have Tamara Atkinson here.

MS. ATKINSON: Good morning, Chairman, Commissioner Alvarez, Commissioner Demerson, Mr. Serna. It's a pleasure to be here with you today. My name is Tamara Atkinson and I have the honor of serving as the chief elected officer -executive, whoa, sorry--chief executive officer for Workforce Solutions Capitol area. 2017, 1,808,718. I'm here today to speak about TWC's push to end the middle skills gap and share one board's perspective. I'd like to speak briefly to the story behind those numbers I started with. Let's start with 2017, or 2017. That is the year that the Capitol area workforce board launched our own middle skills initiative. The purpose of that initiative was to support and train local residents, and our promise was to annual report back to our community the outcomes that we saw. Those results were just reported to me and my team last week through our evaluation partner University of Texas Ray Marshall Center. I'd like to share with you some of those result highlights. Despite the worst labor market in years due to the pandemic, year three of our middle skills initiative, which ended in October of 2020, saw participants out-perform previous years. One thousand, eight hundred and eight is the number of year three completers that we had going through supported middle skills training in the Austin region, compared to the prior year. Seven thousand, eighteen dollars was the median quarterly earnings of those completers, up from the previous year of 6,673. So, as I consider the initiatives before you today aimed

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at ending the middle skills gap, I am hopeful that I can read between the lines an invitation to work in concert with the local boards and our respective efforts in our local areas. Indeed, the boards are your boots on the ground, as Commissioner Demerson likes to say. The pandemic has demonstrated that boards are designed to be both locally responsive and more agile than a state agency can be. But make no mistake about it--I understand the significant and essential role that the state plays in supporting workforce boards' work. The continued dance between the boards and TWC should be our greatest Texas two-step. When the state leads on some issues, the boards can be more graceful, seamless follows. And there are times when the effort is really on the partner dancer, or in this case, the local board. As a workforce board in Austin, we have dedicated staff who provide personal attention, we have physical facilities to serve our communities, and we have the local connections to leaders, business, and community-based organizations. Okay, a few more numbers: 605,358. That is the number of posted online job ads in the Austin region. Now this number: 39,093. This is the number of active online resumes, or active job-seekers in the Austin region. That's 16 and a half more job opportunities than we currently have registered available talent. Our economies are changing. Our employers' needs are changing. Our workers are at times confused, frustrated, and tired. Our systems must adapt. I believe that workforce knowledge, expertise, and access to

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supports and services closes that 16 and a half time gap in our region, and we will keep Texas competitive if we continue to grow the skills of our successful. I've often said that our system needs to remain relevant in the face of all these market pressures related to workforce development. I have agreed with these statements. But lately, I've started thinking that perhaps relevance may be too low of a bar. The public workforce system is relevant. We are making a difference in our communities, and our communities are better off as a result of our assistance and partnership. Call it our dance with the Texas Workforce Commission. But I suggest that we need to strive for more. We need to strive to be of consequence, a system that strives to both respond and get ahead of worker preparation and worker support trends. While there are not enough details to comment on any specific initiative offered up in the ending middle skills gap concept, I see these as contributing to a refocus by both TWC and then the boards, away from only talking about programs and program performance, and towards a higher, more macro goal. That higher goal is to be a valued and trusted partner to our economic development agencies, our business leaders, our worker communities. In short, I hope that we continue to strive to be of consequence together. I choose to think of it as the boards and TWC in the most graceful Texas two-step ever. Now, one last number: 103 million--\$103,000,000. That is the total postprogram wage increase compared to pre-program earnings according

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to the Capitol area's 2020 impact report. That's new money infused back into our communities that represents employers finding the talent they need, and that represents families who have increased their household earnings. It's a start, and it's aligned with the middle skills initiative. I look forward to dancing this Ending the Middle Skills Gap two-step with you right down the middle of the great Texas dance floor. Thank you very much.

CHAIRMAN DANIEL: Thank you. Any questions or comments for Ms. Atkinson?

COMMISSIONER ALVAREZ: None here, Chairman.

COMMISSIONER DEMERSON: And Tamara, thank you for appearing. I know you talked about working in concert, and then we proceeded with the dance and the like, and you nailed what my thoughts were exactly—that whatever we're approving or placing into action here from the dais, that we're doing that in concert with our local workforce boards. And then even building on some of the things that you guys are doing. You started in 2017, and you've seen success. You've done some things that are working. And so, I hope the initiatives that we're pushing forward today work together to either propel you further, or some of the things that you've worked on, that you help us in a sense of making sure that we're moving fast as well. So, thank you for being here.

MS. ATKINSON: Thank you. Glad to be in partnership, sir.

COMMISSIONER ALVAREZ: Chairman, I do a question. So, can you tell me, when you mentioned résumés that you had and all that data that you just shared with us, what are the ages of those individuals? Would you happen to have that?

MS. ATKINSON: I'm afraid, Commissioner, I don't have that data available, but I'm happy to report back to your office.

COMMISSIONER ALVAREZ: Great. Please do.
MS. ATKINSON: Thank you.

in on, and I appreciate your comments, because I think they bring some clarity to our efforts and intention to really reinforce our Workforce Solutions efforts across the state, but certainly our brand. I appreciate your recognition of this particular package today. It contains a lot of items. One that would directly—the success of which will directly hinge on the boards that are implementing. That's the particular program that Commissioner Alvarez advanced in terms of virtual reality goggles. It will be completely dependent on the ability for boards to implement that, and I'm very comfortable making that investment in order for boards to be able to make that kind of action possible for people who are in career exploration. There are other elements of this particular funding clarification that

will be things that TWC necessarily has to do statewide. But I think ultimately, listening to you talk, I think ultimately all of us need to stay in communication. I think we do a good job of that now. I think there will be more opportunities for communication moving forward, and the reason I say that is completely predicated on some things you just said in terms of there will always be things that the boards need to take the lead on. There will be a number of things that TWC needs to take the lead on, and I think we really maximize both our financial and our human resources when we're able to see sort of a nice division of responsibility on that. But ultimately, at the end of the day, even something that an individual board champions, I think at the state level we're always gonna have an eye to how to scale that up so that it might be of benefit statewide. And so, boards will, in so many instances, be the key to kinda unlock the potential of those types of projects, even those projects that TWC may be leading and implementing. Boards will always have insight. So, let me just say thank you very, very much for making time out of what must be a very busy day to come up here and share your thoughts with us. I judge from your comments you're supportive of our efforts, and for that, I'm grateful. But perhaps I'm more grateful for really this promise that you've kind of left on the table, which is you see the potential for even more work in this space--work that you can only really commit Capitol Area Workforce Solutions to, but

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knowing that, it must mean that there are other boards who feel
similarly to you in the sense that look, we just want an
initiative that helps people. And I think for me that's good
fuel for our idea machine here, is to always keep looking for
things that we can do. But it's absolutely critical that we hear
from you and your colleagues at the boards across the state for
things that would be beneficial to you. So, thank you for not
just being interested, but for being engaged. Because I think
there's a lot of interest, and I think the engagement that
you've shown today really shows us that we can probably even go
further than we have in this preliminary step that we're taking,
and it's one that I'm pretty excited about, and I am looking
forward to working in partnership with you to implement these
things. I think we've got a wonderful opportunity ahead of us.
                     MS. ATKINSON: Thank you for the
opportunity.
                     CHAIRMAN DANIEL: Any other questions or
comments?
                     COMMISSIONER ALVAREZ: None for -- not for Ms.
Atkinson.
                     CHAIRMAN DANIEL: Yeah, I--we'll drag
Courtney back up here (inaudible).
                     COMMISSIONER ALVAREZ: Okay.
                     COMMISSIONER DEMERSON: (sounds like) None.
                     CHAIRMAN DANIEL: Thank you.
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COMMISSIONER ALVAREZ: Okay, great. So, the only thing I would like to say is I appreciate the comments, and I have seen the report that Tamara's talked about in the past when they worked on it. And I agree with their systems--"Systems must adapt" was a quote directly from what she stated. On the discussion paper, where we talked about specifically the Jobs You All initiative, which I compliment Commissioner Demerson for talking about that back in June the 30, when we discussed how we could--how that could assist foster youth and individuals with a disability. At first, I was -- I was a little concerned with Jobs You All, but since then, I've had an opportunity--Chris Nelson's wife is a principal at Jubilee High School here in town, and I had an opportunity to address the individuals there regarding the future of Texas and where the jobs are going. And one of the things I found fascinating when I was thinking about asking these individuals to look at our website or go to--you know, it was a little difficult for me to tell them, god, I wish it was easier for us to maneuver and get to our job--our website and specifically address maybe a concern that that would have. So, I quess what I'm trying to say is one of the things that I'd like to consider is looking at the ages, especially the young population. When we initially rolled out Jobs You All, I think it was intended so that we could get these young individuals interested in looking at our websites and opportunities that were out there for them. And so, checking up or actually going

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to Texas Reality Check and Texas Career Check and all that. So, I'm just (inaudible-audio drop) white papers have been discussed with us, or I should say discussion papers, and the initiatives have been rolled out, and I do wanna just go out there and say for the record that I am in support of the Jobs You All initiative that was rolled out back on June 30 of this year, with something that I'd like to add to that, once we get to that—when I get to the motion.

(inaudible) so, Courtney just laid out some of the proposed initiatives and funding amounts and the like, and so I guess I'll just ask this question (sounds like) as well. So, on number four, training and certifications for in-demand and targeted occupations, we have that one at 3.8. It's number four under the proposed initiatives. What type of certifications are of interest or of need? What are we looking at there?

MS. ARBOUR: Commissioner, with this, we're proposing to go into contract with an online vendor that provides any number—there are a lot of companies that are doing this now, that provide coursework that then links you to the certificate provider. So, we would be focused on manufacturing, construction and trades, technology, healthcare. In our work, we'll be trying to find the most robust platform we can. Likely there will also be some soft skills or other courses, because

that's what these vendors tend to provide. But it will be a wide range of industry, focus, and certificate types.

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COMMISSIONER DEMERSON: Okay. Good, and this vendor probably would know that in a sense, our high-demand occupations that the boards have, and the like. And also I was just reminded in a group in San Antonio, Project Quest, and I know at one point they had training individuals, but the big hurdle was certifications and being able to pay for those certifications and the like. And so a program like this would probably help organizations like that, where they can leverage what they're doing now, and building on that from that standpoint. So, in collaboration, as mentioned by all three in Tamara's presentation, working with those boards, finding out what the true needs are so that we don't have the two ships passing in the night, where we're having training and certifications, but they're of no use to the employers from that standpoint. And I'll continue to advocate and hammer down on the fact that we're listening to the employers, finding out what the true needs are, so that we're addressing those needs. And I have no doubt that we'll probably be doing that with this as well. Number five, the mobile credential wallet that's presented, that one--how many folks (inaudible) \$750,000 (inaudible) so how many folks would be able to use them and what's the targeted audience? How would one go about being able to take advantage of the mobile credential wallet, so that if I'm out there, I'm an

individual and I've been stacking credentials of some sort, how do I become a part of that program, and is it limited in some form or fashion. I don't know if this may be a pilot-type initiative, because a dollar amount, I'm not sure of the costs and all those kind of things.

MS. ARBOUR: Commissioner, we have not--we will procure and go into a contract with a vendor. I have seen some cost estimates. I'm hoping Kerry Ballast can shoot me a text or walk up and help to address the possible cost-per on these. Because we haven't done the procurement, I can't answer directly, but what would happen is that we will likely be working with the workforce boards to help identify candidates to have access to this tool, and then store their credentials and badges in this tool that we've procured.

COMMISSIONER DEMERSON: Okay. So, that goes in line with the targeted audience as well. The workforce boards are submitting individuals for potential use of these wallets. And so, just very curious about that, wanna know who gets to use it, how it works. Because if I'm out there or if Sharon Smith is out there, how does she or he begin to use this, or to become a part of this mobile credential wallet system that I think is a good use, but I wanna make sure that we know who's using it and how they have access to it.

MS. ARBOUR: Because there is a cost for each--

COMMISSIONER DEMERSON: Okay.

MS. ARBOUR: --person, we will need to work out a way to identify the participants who are using it.

COMMISSIONER DEMERSON: Okay. And then lastly, virtual reality, number six, the VR goggles career exploration pilot program that's there. When it talks about the staff that we have here in our LNCI department, it says, "TWC will identify other available funds to procure this technology for TWC LNCI outreach specialists." I wanna make sure that we are—that they're done at the same time, or it's timely; that the folks in the field don't have the information before our guys here have it. And so, that's a point that's here. They're not gonna be included in what we're funding here, but making sure that we have the funds in place to actually produce what we're saying we're going to produce on this document.

MS. ARBOUR: I believe operating costs have been identified to move forward with that procurement.

COMMISSIONER DEMERSON: Okay. That's all the questions I have here. Thank you, Courtney.

CHAIRMAN DANIEL: So, I'm reminded almost every day why I'm glad, Courtney, that you work at TWC.

Unfortunately, I don't remember every day to tell you how glad I am you work at TWC, so I'm gonna tell you now, and I'm just gonna apply it forward for the next 180 days or so, and then remind me, I owe you another compliment at the end of that time.

Hey, look, this exercise had to have been pretty difficult, so we laid out a good framework in June. It had some -- it was a large initiative, it identified some specific programs that would serve that initiative. It laid out some parameters and outer boundaries for the initiative itself, and then we made available in concept \$13 million to pay for everything, and then kinda dumped it on you and said all right, now figure out how much everything costs and tell us that it does that. Now, based on my reading of what you provided us today, you certainly came in in budget, and it looks like, at least to the best of your knowledge, that you made some very wise decisions in terms of how to best allocate scarce resources for some pretty important projects. And so, I just wanted to get it on the record that I think you and your team did a great job of exploring these different things, and helping us find some strategies that would work. And I think you probably realize, you know, I don't think we're done here in this space, and I think there'll be more decision points coming in the future, particularly with regard to funding. And so, I hope we are able to all of us maintain that sense of creativity that we had in looking at that. Then the last thing would be I think you've made some guesses, but you get to do that. You're in a position where your education and your experience sort of inform you so that you can make those kinds of guesses. If we've guessed wrong, I hope you'll tell us sooner rather than later if we need to make some

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adjustments, because I don't think--while I think we need to get this nailed down and make these various procurements and do the various government things that have to be done for us to implement these particular parts of the initiative, if we just didn't get something right or we didn't do enough of something and too much of another, I personally am really interested in making those adjustments in as real time as we can get, and continuing to move the initiative forward. So, all in all, I see something that completely fulfills what we asked you to do on June 30, which is you plugged the dollar amounts in and you stayed within budget. And so, thanks for that. Thanks for a good discussion on this. And I think--and at least I hope you'll appreciate the continued discussion moving forward as you implement this and we react to that implementation. I expect it to be very good, and I suspect we'll surprise ourselves with how well some things work, and I think we'll probably find some things that we might wanna take a different direction on. I think we just need to be open to that. So, that's just really the extent of what I want to say. Appreciate it very much. MS. ARBOUR: (Inaudible)

CHAIRMAN DANIEL: Any other (inaudible-audio

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COMMISSIONER ALVAREZ: --it was from what was gonna be discussed today. So, I appreciate it. You gave us a lot of homework the last couple of weeks, so I appreciate the

hard work you and your team have put forth, and for identifying that there is a skills gap there, and that we do certainly need to talk about automation. I'd also like to take this opportunity to thank folks like Amy Landrum (SP) and Mary York for coming into the office and sharing some insight on some ideas that they had. And so I appreciate everyone's work specifically on this Agenda Item.

CHAIRMAN DANIEL: If there's no more discussion, is there a motion?

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COMMISSIONER ALVAREZ: I have a motion, Chairman. I move that we approve the project parameters and funding levels as discussed, and set forth in discussion paper for Career Pathways mobile application, career coaching services, training and certifications for in-demand and targeted occupations, mobile credential wallet, virtual reality career exploration pilot distribution of 2 million in TANF funds to each of the 15 boards hiring workforce career and education outreach specialists to purchase 25 VR headsets and associated software. Any remaining funds not needed for administrative expenses to be revisited into--reinvested, I should say, into an outreach program. Short-term training for parents and childcare services program, using 2 million in WIOA funds distributed to the 28 boards as set forth in the discussion paper. Jobs You All, an outreach initiative, to include a mobile app. Should additional funds be needed to ensure the inclusion of a mobile

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   app, staff is directed to come back to this commission with a
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    funding request. Curriculum development for construction trades,
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   and integrated education and training in corrections. That's my
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   motion.
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                          COMMISSIONER DEMERSON: I'll second the
   motion.
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                          CHAIRMAN DANIEL: It's been moved and
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   seconded. Is there any further discussion?
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                          COMMISSIONER DEMERSON: Yeah, do you have
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   anything, Commissioner Alvarez?
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                          COMMISSIONER ALVAREZ: No, nothing here.
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                          COMMISSIONER DEMERSON: Can I ask a quick
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   question? So, the development of the library of high-value
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    credentials in Texas -- is that going to be a second part of this
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    (inaudible) --
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                          CHAIRMAN DANIEL: Mm-hmm.
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                          COMMISSIONER DEMERSON: Okay. All right, no
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   other comments.
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                          CHAIRMAN DANIEL: All right, any objection
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   to the motion? I don't hear any. We're unanimous on that.
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                          COMMISSIONER ALVAREZ: Great.
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                          MS. ARBOUR: On the second item or the first
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   item?
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                          CHAIRMAN DANIEL: Yes. What are you asking
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   me?
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MS. ARBOUR: Would you like for me to present the second item--

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CHAIRMAN DANIEL: (Inaudible)

MS. ARBOUR: --or did you just vote?

CHAIRMAN DANIEL: Well, no, we just voted,

and I was enthusiastically an "aye," so we'll move on to the next (inaudible).

MS. ARBOUR: Okay. All right, thank you. We were gonna take that second one really quickly. Okay. The second item presented for your consideration today, commissioners--and again, Courtney Arbour, for the record--is related to the discussion paper Middle Skills Initiatives Credential Library. In addition to what we just discussed, this is a staff recommendation based on some tri-agency legislation and conversations we've had with tri-agency partners. We've briefed your offices on a project proposal that, again, is posted today. We would partner with a vendor to implement a comprehensive library of credentials, such as diplomas, certificates, certifications, digital badges, apprenticeships, licenses, or degrees. With the coordinating board as a thought partner in the development, we would partner with a vendor to create this repository using openly licensed resources and technologies for the purpose of doing what I've just described. In this first phase, we would gather and provide information through the credential inventory and focus on competencies and skills

included in a credential, the quality assurance and outcomes of a credential, the alignment of credentials with industry standards, the value to the employer of those credentials, and the role of a credential in a career pathway. We seek direction today on contracting with a vendor to develop this statewide library using WIOA and vocational rehabilitation funds totally \$525,000, and as described in the discussion paper, to hire a project manager to support and stand up this credential library and support other tri-agency work for the period of one year.

CHAIRMAN DANIEL: Questions or comments?

COMMISSIONER ALVAREZ: Courtney, the only question I have is I understand the credential library and all of that, but can you tell me what role this person will have when it comes to the tri-agency? I mean, don't we have enough folks already involved in that? Isn't Kerry involved in those presentations or discussions, along with some of our offices? Would that be replacing her, or--I'm just curious.

MS. ARBOUR: This person would work alongside Kerry and I and many other staff in the agency who work on tri-agency initiatives. We have a number of workgroups that Adam Leonard and Mariana Vega and Tom McCarty have participated in. This staff member would help with the procurement and standing up this credential library, and then support through project management some of these other ongoing tasks of the tri-agency. There are a lot of moving parts to the

work and the different workgroups, and so this person would help support that effort, working alongside Kerry and I in the workforce division.

COMMISSIONER ALVAREZ: So, would the offices be briefed periodically?

MS. ARBOUR: Yes.

COMMISSIONER ALVAREZ: Okay. No other

questions.

COMMISSIONER DEMERSON: (Inaudible) My only question, Courtney, on the bullets, it says "used by employers in the state." So, the library—any examples of the employer, so if you're an employer out there, how would this be of use to them? What's a good example?

MS. ARBOUR: The development of a credential library is a long, multi-year process. In the beginning we would be working with higher ed and career schools and colleges and universities to upload all of the many credentials they offer, and provide a lot of detail about those. Over time, we would like to prove out the value of each of these to employers. And whether they're industry-recognized, industry-based credentials, we would like through this process to bear out the value of these credentials to employers in Texas. But Commissioner, it's a long road, honestly, to get to that point. Our first phase, really, is to just develop the library and provide a format

1 working with the coordinating board to bring in all of the 2 information into this, and work on de-duplication. 3 COMMISSIONER DEMERSON: Okay. So, let me 4 know if I can do anything that would be of assistance with those 5 employer organizations that are out there as we're developing 6 this. There may be input that they can provide that will be of 7 value to the vendor that's selected for this on the front end 8 that might benefit long-term on the back end. So, here to serve. 9 MS. ARBOUR: Thank you. I will tell you that 10 TEA surveys employers every couple of years for their CTE 11 development work, and so this -- and we had some legislation this 12 session that creates an advisory group for this same -- for the 13 goal of--I'm gonna forget the bill number, but for the goal of--14 COMMISSIONER DEMERSON: Thirty-seven sixty-15 seven. Thirty-seven sixty-seven? 16 MS. ARBOUR: Yes, thank you, Commissioner, 17 3767 -- with the goal of identifying credentials of value. So, 18 there is a lot of good work being done in this area. It will 19 just take us a while to take this inventory and build that value 20 into it. 21 COMMISSIONER DEMERSON: Good. Here to help. 22 All right. 23 CHAIRMAN DANIEL: So, you mentioned the 24 higher education coordinating board. Is this something we'll be

working in tandem with or parallel to?

MS. ARBOUR: This credential library, we would be working in tandem with.

CHAIRMAN DANIEL: Okay. So, this'll be a direct partnership between this agency and the coordinating board.

MS. ARBOUR: Yes, the coordinating board intends to be the communicator to the community colleges and helping them to upload the information into the library once it's procured.

CHAIRMAN DANIEL: Okay. So, once, like-how's this library gonna get used once it's--you say it's a long
road, so I assume that means weeks, not days, to get it--I'm
kidding. This is gonna take years to populate this, but we're
gonna do a lot of work here. I think it's good work. But a year,
two years, three years, however long it takes to do a good job
of this, how will somebody use this library? Like, what's the
final use for this once it's deemed ready to go?

MS. ARBOUR: The final use for us, I think, in our community, is to be able to see this—a full library of credentials that hopefully over time has been culled down to be de-duplicated and of highest value to employers in the state, and use it in decision—making. Employers can use this to take a look at maybe some of the various things that are available to them or other like employers. But it's really an information source for the public.

CHAIRMAN DANIEL: Yeah. So, would it ultimately be a tool someone could use to say I have this particular kind of credential, I really want a new job. Would it be something that could power, either on its own merits or perhaps power another kind of project so that people could look and see what they have, and use that in some career exploration effort to apply that, perhaps to a field they didn't think of or a business or company that they didn't think of?

MS. ARBOUR: It could, and particularly when it's coupled with the Career Pathways tool that you all—the app that you all just approved. Those two things together will provide information to someone who's trying to transition into a new career or look to see what they're eligible for based on the education they already have.

CHAIRMAN DANIEL: Yeah, I mean, here's a scenario I think that plagues us a little bit in the state, which is, you know, I think there's a lot of credentials out there. I think there's a lot of credentials of consequence out there. I don't think, necessarily, that they're all catalogued in one place where we can really understand all the different options that people have in terms of getting credentialing that would lead them to the type of career that they would like to see themselves in, at least in terms of taking care if their family or contributing to their community, or whatever it is that they're--whatever stage of that career that they're in. I

mean, I'm very supportive of this, in the sense that, you know, I think it helps us to be able to capture some things that don't meet other various definitions within the state, because some thing are pre-defined. This seems to be a lot more open definition. A credential is a credential by its own merits, and particularly if any one employer -- and I mean that -- any one employer requires a particular training. You know, I think we would wanna catalogue that somewhere so that it is easier for us to advise people in terms of how they chart their career. So, what I see here in front of me is a really small amount of money, which I think gets us started on what I perceive to be a much larger kind of effort, and one that would be necessarily a multi-year effort. Not just to populate it, but I think the maintenance of this will require quite a bit of work each year, and I'm anxious to tackle that. I see a lot of uses for this tool, and I see a lot of ways this could power some other things that we've been wanting to do, and some things we're already doing, and help us do that better. If I could, just for a second, turn my attention to the person that you wanna hire, so, the parameters of house bill 3767 gave us the option to really supplement our staff with folks that would help us work specifically on tri-agency initiatives. And as I recall, they actually gave this agency some significant latitude in terms of how that works with our FTE cap. I'm assuming we would bring this person in under that particular provision of 3767. This

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would not count toward our FTE cap. And then I always trust you on WIOA--obviously, that meets the requirements to use WIOA dollars for that. So, this additional staff person would be paid for with existing federal dollars, and would not in any way push us up against our FTE cap because of the special provisions of 3767. Am I understanding all of that correctly?

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MS. ARBOUR: You are. That is correct.

CHAIRMAN DANIEL: Is there any reason why we've only done a one-year appointment? I'm only a little concerned. I actually worked a one-year job for three years one time in the past, and--but it was a little bit nerve--I was in my early twenties, and so it didn't really seem like a problem to take a one-year job. Now that I think about it that should have been nerve-wracking, but that's just not how it was back then. So, hiring someone on a one-year appointment, does that limit our pool? Are there a number of project workers that sort of like the ability to work one project and then move on to the next one? Have we thought about any of that? I assume something's driving the one-year appointment and not a threeyear or a five-year kind of project appointment, since I think we've all agreed this project's gonna take longer than one year to really be implemented. I'm just curious with the thought process on that.

MS. ARBOUR: Well, I think today we were just looking for the first year of guidance.

## CHAIRMAN DANIEL: Okay.

MS. ARBOUR: And I do believe it will be a
much longer need than the 12 months, but we couldyou all can
set aside additional years' funding for the position in order to
post it for a two-year period instead of 12 months, or at the
end of the 12 months, we can look at options.

CHAIRMAN DANIEL: Is there an option to retain that person at the end of the 12 months? Yes? Okay. That satisfies me.

COMMISSIONER ALVAREZ: Chairman brings up some valid concerns regarding this individual. I'm curious, Courtney, would this be 2021 money or 2022 money?

MS. ARBOUR: This is proposed out of the 2021 balance.

COMMISSIONER ALVAREZ: Okay. And have we had conversations with TWIC regarding their credentials? Is TWIC involved in this discussion as well?

MS. ARBOUR: TWIC is involved in many of the discussions that we've had on the various projects we're talking about today, kind of a tri-agency focus--

COMMISSIONER ALVAREZ: Right.

MS. ARBOUR: --projects. But we will continue to include TWIC in the discussions, particularly around credentialing, which they have so much experience in.

COMMISSIONER ALVAREZ: The only other thing
I wanted to ask is will the coordinating board at any time be
funding this, or help supplement this, especially if we're
looking at personnel?

MS. ARBOUR: This credential library? The coordinating board staff were interested in using some of the (sounds like) GEAR funds to support providers in uploading the information. I'm not sure where they are in that process, or if it's been formally approved, but I know that staff were interested in finding creative uses of the GEAR funding to help with getting the information loaded into the library, once procured.

COMMISSIONER ALVAREZ: Thirty-seven sixty-seven was not funded, right?

MS. ARBOUR: Correct.

COMMISSIONER ALVAREZ: I'm looking at it here. My concern is that—there are some really good things about having a credential library. I agree with the chairman. I just don't want it to be something that we're gonna be paying for the rest—that's gonna be a line item, as Larry Temple used to say. You know, we don't wanna have a line item implemented in our yearly costs. It there anybody on staff that could currently do this?

MS. ARBOUR: No.

COMMISSIONER ALVAREZ: No?

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MS. ARBOUR: There are--we have staff expertise and other agencies have expertise from survey work they've done and information gathered from employers, but developing an actual library and de-duplicating and getting all of the competencies to each of the credentials would be something that I don't believe we're staffed to address.

COMMISSIONER ALVAREZ: Would the commission be--well, how does the commission feel about having Texas Hire coordinating board supplement some of the salary of this individual? Could we do that? Is it something that we have to take total costs of, of this person (inaudible) this person that we're hiring, or since it's a joint effort, could we have them pay for part of it?

MS. ARBOUR: I have not made that proposal to the coordinating board. The way we envisioned the contract working, I thought—we recommended that we would on—board and have the person reporting solely to Kerry Ballast or I. But we could certainly take that back and have the discussion, if that's the preference.

COMMISSIONER ALVAREZ: I'd also like to recommend-or commend you for the fact that you're gonna be using VR funding. I think that's a great idea. I think any time that we have an initiative that's rolled out and there's discussion among the directors, that we always look at ways that

we can use some of our VR funding to fund some of these programs. So, you know, I commend you and your staff for that.

MS. ARBOUR: I will say Director Cheryl Fuller is always very helpful in these discussions, to see if there will be a proportionate benefit to the VR participants, and you'll see that VR funding is included in a number of these for that reason. So, it's a good partnership.

COMMISSIONER ALVAREZ: Yes.

CHAIRMAN DANIEL: Which is a good point COMMISSIONER ALVAREZ: Yeah.

CHAIRMAN DANIEL: I mean, these tools, they're available to all Texans, and I think we all sort of recognize that our vocational rehabilitation (inaudible-audio drop) one or more limitations that require some sort of special effort. I think it only makes sense to supplement things that are meant for all Texans with available funds to ensure that all Texans can actually access these things. I actually think that's a really good move.

COMMISSIONER ALVAREZ: Yeah. You know, during the time of the pandemic, we allowed the boards to be real creative, and I think the agency was creative as a whole. And so, just to continue the--just to--my point on the vocational rehabilitation funding, I think we should look at different ways, think outside the box, as we say, to look at ways to fund programs, exactly what you're talking about here,

and see what we can do to use VR funding for other programs. I mean, I know this isn't probably the right time to mention this, but again, I wanted to complement you. That was one of the things that stood out when we talked about this credential library is the fact that you were using VR money to offset some of the expenses. And I would ask that we continue to look at ways, whenever there are opportunities for using VR money, because we all know that sometimes we have some left over, and we'd like to be creative on how we can use that funding. There's a book I know many folks in this room have probably read, saying "Getting to Yes" that lawyers read, and so that's what I'd like to see. Let's look at a way to say yes on how we could use VR funding when it comes to initiatives similar to this.

about VR funding, that's only the use of those funds that are-because we're going to, again, have the programs and services
that we're implementing geared towards that population
(inaudible) as well. And so, that's the reason for the use of
those funds (inaudible) serve all Texans, as you and the
chairman both have said, so.

COMMISSIONER ALVAREZ: Chairman, so, I like this initiative. I think the only question I have is, like you mentioned, having a person take the role on of doing this for one year. So, if (inaudible) staff could come back and look at ways to fund that, I'd be open to that at a later date.

CHAIRMAN DANIEL: I share your concern in terms of the person. I think I do look at it a little differently than you do. I'd be willing to make that investment today. I think there's enough going on with just this credential library and some of the related things that it would fill that person's portfolio. This is merely just a professional disagreement. I don't in any way mean to minimize your point. It's a sound point, and a salient one. Here, I think I might see a little more workload than perhaps you're seeing, and that's perfectly okay. I would be willing to implement the proposal as staff has presented it today, and then invite a further discussion on other types of joint appointments. Because I think we've got some -- I think we do have a little bit of pent-up demand that this one-year appointment would help us clear through. You know, I have to say that Kerry Ballast and others have done a good job doing their work, plus the different things that the tri-agency work has brought to us. But I have been concerned now for several months that we may be over-tasking some really good people with some important tasks, and this gives us an opportunity to kind of move Kerry and Courtney and maybe some other people that I'll talk about like they're not here, move them back to a supervisory role so that they can do quality control checks and help us stay on our agenda as an agency as we work through the tri-agency initiative and put kind of some of the daily work into a position like this one. So, you

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know, I would be more in favor today of actually voting this out just like staff presented it, and then having a subsequent conversation on this appointment and seeking some formal agreements with both higher education coordinating board and TEA in terms of joint appointments under 3767. But again, I wanna reiterate I'm not minimizing your point, I'm not trying to draw a line of disagreement here. I think I just see this as an opportunity to move forward on some things we've already been doing, and would then raise the same caution flag you've raised on any future joint appointments.

COMMISSIONER DEMERSON: Chairman, what I see is a phase one, phase two, and three, and the other. We've all stated it's going to be an ongoing project, and so we'll get year one going. I think there's even (inaudible) Courtney's mentioned the higher education coordinating board and others that will utilize other funding to help with these initiatives down the line as well. The employee for one year, staff's thought about that. There's a reason for that one year. I wouldn't mix the funding up, because if you have funding coming from other sources, then you have reporting, and all those things that you have to deal with as well. But I do see the other agencies jumping on board and partnering with us in initiatives as written in this discussion paper.

COMMISSIONER ALVAREZ: You know, I don't like to get in the daily weeks of the operation of the agency,

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   because that's not what we're--we're not supposed to do. Ed,
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   recommendation? What's your input?
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                         MR. SERNA: I'm sorry, sir, recommendation
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   on--
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                          COMMISSIONER ALVAREZ: Going ahead with the-
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                         MR. SERNA: I believe that we should, and if
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   the--
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                          COMMISSIONER ALVAREZ: Okay.
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                         MR. SERNA: --individual proves to be a
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   resource that we need to continue to fund, then we'll find the
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    funding and continue to -- we have several individuals that we've
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   hired under temporary contract for a year that have been with us
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    for--like the chairman's point, three years. And the contracts--
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                          COMMISSIONER ALVAREZ: I agree.
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                         MR. SERNA: --that we execute, or the
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   hiring, will indicate that there may be (inaudible).
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                          COMMISSIONER ALVAREZ: I agree.
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                          CHAIRMAN DANIEL: Okay. Any further
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   discussion?
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                          COMMISSIONER ALVAREZ: None here, Chairman.
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                          COMMISSIONER DEMERSON: None.
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                          CHAIRMAN DANIEL: All right, if there's no
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   further discussion, do we have a motion?
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                         COMMISSIONER ALVAREZ: Somehow, you were
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   able to persuade me, Chairman. I move that we approve the use of
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   $446,250 of WIOA statewide funding and 78,750 of vocational
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   rehabilitation funding to enter into contract with Credential
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   Engine for development and implementation of a statewide
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   credential library. I further move that we approve $98,185 of
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   WIOA statewide funding for one full-time employee to work one
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   year to support the implementation of a credential library and
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   tri-agency work.
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                         COMMISSIONER DEMERSON: I second.
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                         CHAIRMAN DANIEL: It's been moved and
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   seconded. We're unanimous.
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                         MS. ARBOUR: Thank you.
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                         CHAIRMAN DANIEL: Thank you.
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                         COMMISSIONER ALVAREZ: Mm-hmm.
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                         CHAIRMAN DANIEL: This is Agenda Item 9,
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   discussion, consideration, and possible action regarding the
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   fiscal year 2022 operating budget.
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                         MR. NELSON: Good morning, Chairman,
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   commissioners, and Mr. Serna. For the record, Chris Nelson,
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   chief financial officer. Can you hear me?
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                         CHAIRMAN DANIEL: We can.
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                         COMMISSIONER DEMERSON: Yes.
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                         MR. NELSON: Okay. Last summer, the
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   commission approved (inaudible) legislative appropriation
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request, which has been adopted as part of the General Appropriations Act following the 87th regular legislative session. Today, I am bringing modifications to the 2022 GAA amounts as part of our 2022 itemized operating budget we will submit in November to the legislative budget board. Before you and for your approval is a proposed operating budget of \$2,207,185,903--almost 295 million higher than the GAA amount. This difference is entirely driven by increases in federal grants above what we projected last summer, which include the childcare, unemployment insurance, WIOA, and adult literacy programs and their respective strategies. TWC's request also includes an FTE limit of 4,938.5, which is 67 above our FTE limit of 4,871.5. With continued increased activities related to COVID-19, TWC will submit a request to exceed our cap with these 100 percent federally funded positions in our childcare and unemployment insurance strategies. On the last page you will also see the Work Quest management fee that TWC will charge to cover its operating costs for administering the Purchasing for People with Disability program. TWC is requesting a 10.6 percent Work Quest management fee to cover its operating costs. That concludes my comments, I'd be happy to answer any questions. CHAIRMAN DANIEL: Any comments or questions?

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CHAIRMAN DANIEL: Any comments or questions?

COMMISSIONER ALVAREZ: None here, Chairman.

COMMISSIONER DEMERSON: None here.

CHAIRMAN DANIEL: Is there a motion?

COMMISSIONER ALVAREZ: Chairman, I move that we approve fiscal year 2022 operating budget as discussed and establish a fiscal year 2022 management fee of 10 percent--10.6 percent, to be charged to the central nonprofit Work Quest.

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COMMISSIONER DEMERSON: Second.

MR. NELSON: Thank you.

CHAIRMAN DANIEL: We're unanimous, Chris. He must be in the Eastern time zone, so he knew an hour ahead of time what I was gonna say. That must be what happened. This is Agenda Item 10, childcare service programs and potential name changes.

MS. MILLER: Good morning, Chairman, commissioners. Reagan Miller, with Childcare and Early Learning Division. This morning for your consideration is a discussion paper that we were asked to bring forward by Commissioner Alvarez and outlines our research regarding the possibility of recharacterizing CCDF childcare subsidies as scholarships. Each lead state agency has the flexibility to determine what to name their programs, and on attachment one we've provided a list of all of the states and what they have named their CCDF programs. You'll see that the majority call it either a childcare subsidy or childcare assistance. We did list two states that have branded their entire CCDF program as scholarships. Those are Montana and New Hampshire. And we also noted that two other states have implemented limited childcare scholarships, which

are available only at quality-rated programs, and those are

Arizona and Minnesota. Currently, our TWC rules are titled
childcare services, and within the rule, we use the term

"subsidy" to further describe the childcare services program.

We've also outlined how the boards refer to the childcare
program in attachment two, and we noted a couple of boards that
have used the term "scholarship" in recent media and social

media efforts. Staff were asked how any possible name change

might be implemented, and we've outlined a couple of
considerations. The first would be changes to TWC's childcare
rules, and another possibility is retaining the rule language
but modifying how we refer to the program and outreach material.

And this morning, we're seeking your direction on any possible
name change, and any possible implementation strategies.

CHAIRMAN DANIEL: Any comments or questions?

COMMISSIONER ALVAREZ: Chairman, I have a comment. I wanna thank staff for bringing this item forward.

Thank you, Reagan and your staff. As stated in my original request, we can have a profound impact on the way parents and children view the childcare services we help them to—by helping them receive—by helping—by help them to receive by calling them "childcare scholarships" instead of subsidize. This will help to reinforce that parents are receiving something of value, something to be proud of, and it helps the parents to be invested in the childcare that they're receiving. It also

highlights the value of quality childcare they are receiving as well. With that being said, I don't believe it is necessary to change our rules. We can accomplish our goal by changing the language to childcare scholarships in our interactions with parents and our messaging with providers, parents, partners, kids, and the public. And so, I wanted to thank you for the hard work that you've put behind this, and as referenced earlier, I do know that there are two boards that are already using that term, since we do inform folks that we do provide the top quality childcare in the state. So, those are my comments. Thank you, Reagan.

COMMISSIONER DEMERSON: Good job

(inaudible). I think I've spoken on this at the last commission meeting and heard the young lady who actually had this taking place I think in Minnesota, so, if I'm not mistaken. In reading the discussion paper, I too like updating guidance and public-facing materials, from that standpoint. We're under the tag childcare services right now, that's the way we refer to it in Texas. And if it's childcare services, and then underneath that our marketing materials or public-facing documents referring to the program as scholarships versus subsidies seems to get us down the line without having to go in and do a lot of rule changes and the like. And it sounds like there are two boards that are already referring to these as scholarships, and not on the front side but in the marketing materials and the like,

they're already doing that. So, it's worth a discussion. I think it changes the mindset in some ways and the like, and it could be something of value.

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CHAIRMAN DANIEL: Reagan, I appreciate your work on this. There's a lot of in-depth research that was done, and you know, I think this is good information to help inform a decision point. After looking at all the information that you've compiled and doing a little bit of research on my own and giving this a considerable amount of thought, I just don't support at this time calling them scholarships. To me, scholarship implies that a student qualified in some way through some achievement that they had and that we would award a scholarship on the basis of that achievement. And that's not what we're doing here. I think the qualification is much more fundamental than that and it's not really based on the idea that the student created, you know, some achievable thing. And in fact, I think there's a down side to that in the sense that it would be possible, then, that parents might not pursue this, thinking that the child would be subjected to some sort of achievement test or some sort of qualification on the part of the student. So, you know, I think scholarships here is a bit of a misnomer. We refer to it in our rules as childcare services, so that's what we're using currently. I think childcare assistance is also a much more descriptive term. And I think we've seen both the federal government and some other states that use the term childcare

assistance. If our concern here is that the word "subsidy" has a negative connotation, you know, I think that I don't see necessarily the same connotation with either services or assistance. I think scholarship and the use of that term creates an entirely different type of situation surrounding the perception that people would have of the program. So, you know, I think it's--this is kind of a multi-part discussion. You know, in order to change it to scholarships, that would obviously necessitate a rule change and might possibly necessitate a statutory change in order to be--for the rules to be in harmony with the statute. I do concede the point that we can talk about it in any number of ways. I would not want to see the agency talk about this program in terms of scholarships, because I don't think the student's actually earning that. I think the qualifications based on salary and other factors are at the parental level, and in fact the award, as I understand the program, goes through the board. It's not actually awarded to the student. It goes through the board on behalf of the parent, with the childcare provider. And so, you know, I think there's a lot of factors here. I've spent several days thinking through this and studying the research you've done. I think that informs it at this time. But based on the work you've done and certainly some other things that I've read, I'm not in favor of referring to our top childcare assistance program as scholarships. Any further discussion?

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COMMISSIONER ALVAREZ: I appreciate the fact that you referenced it as "top childcare." And you're right, it is top childcare, and that's the reasoning why I felt like it was an appropriate time for us, during--especially during this time, as we travel the state and talk to childcare providers. This has a huge impact on those folks that live in rural Texas and those people that live in underserved communities. They wanna see their students, they wanna see their children be successful, and I think one of the ways to do that -- and I do think there's a connotative reference when we say subsidized childcare. At least where I was brought up when we used that term, it meant you were poor, and you weren't getting the same quality education like everybody else. And so the idea came up from the Dr. Quintana Moore, who is a Rice University professor, and Councilwoman Cisneros out of Houston, and some of the folks around the state, that when we were talking about this idea of changing the name, they all mentioned it was a game-changer, and it is a game-changer, especially for those individuals that may have never received a scholarship in their life. And so being able to call quality childcare, quality childcare, an opportunity to attend on a scholarship to me seems appropriate. And so I understand the work that was--that you put into this, but again, we've been talking about, if I'm not mistaken, since June 30, about the marketing of this agency. And we should market this agency in a positive way, whether it's through

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childcare or apprenticeship programs or, you know, highly skilled individuals. Those are terms that we need to use. And so, I think people would appreciate it if it, in this particular case, it doesn't require a rule change. It's just a marketing campaign, and I think people will do that regardless if we take action on that today or not. But my hope was that we could at least be in agreement that changing a name like this would give those individuals that live in underserved communities an opportunity to tell their kids that they're receiving a scholarship and attending a quality childcare provider. And so I understand there's been a lot of work and research; our office has done the same thing. This wasn't just something we thought about overnight and said hey, let's just bring this up. We've had multiple conversations with people that are in early childhood development, like Dr. Quintana Moore, who will be speaking along with Reagan Miller at our super session in Houston this year. I think we need to start looking at the way that we perceive childcare in this state, and I think this is a great way to start it off, by referencing that these individuals that are gonna be going, it puts them on an even level, and it's just a name change. That's all it is -- it's just a name change. So, I ask the commission to support me on this, changing the name from subsidized childcare to scholarships. Other states do it, and I think we should be on board with them as well.

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COMMISSIONER DEMERSON: So, again, we're childcare services, that's what we're--we're not changing that, childcare services. And in our marketing materials, we're looking at removing the word subsidies or whatever and using scholarships whenever we can use it in that standpoint. It's kind of interesting, because I looked at scholarships. The chairman brought up merit-based academic performances and the like, and (inaudible-audio drop) those lines, but I was also thinking about those scholarships that are given based on need. And so, those are scholarships that are out there based on need in addition to academic merits, and (inaudible) things from that standpoint. That's where I was going with this, is it's a scholarship not based on anything that this child has done from an academic standpoint, but it's a scholarship based on need. And so, if we're not changing rules, if we're updating guidance and public-facing materials along those lines, I think it's something that it provides for us an easy out. If it becomes confusing, we're not having to go back and change rules or anything along those lines. And then it's an easy out if someone doesn't like it down the line. I think you've said you've talked to the childcare--the individuals, the stakeholders, and I'm always a big advocate and always wanting -- I ask Reagan all the time, "Have you talked to the stakeholders, have you gotten their input." And if we receive input from those stakeholders and they're in agreement from that standpoint, then I think I am

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   along the lines of listening to the stakeholders from that
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   standpoint. So, that's my thoughts.
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                         CHAIRMAN DANIEL: No further discussion, is
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   there a motion?
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                         COMMISSIONER ALVAREZ: I move that we retain
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   the current rule language but modify how we refer to the program
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   in the parent provider outreach materials, including websites,
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   social media, by changing the language to "childcare
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   scholarships." We should also work with the boards to ensure
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   consistent communication with parents and providers using the
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   term childcare scholarships.
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                         COMMISSIONER DEMERSON: I second.
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                         CHAIRMAN DANIEL: It's been moved and
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   seconded. I assume you're voting in favor of your motion?
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                         COMMISSIONER ALVAREZ: Yes.
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                         CHAIRMAN DANIEL: You'll be voting in favor?
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   Show me as voting no.
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                         COMMISSIONER ALVAREZ: Okay.
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                         MS. MILLER: Thank you, Commissioners.
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                         COMMISSIONER ALVAREZ: Thank you, Reagan.
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                         MS. MILLER: Thank you.
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                         CHAIRMAN DANIEL: All right, this is Agenda
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   Item 11, IT registered apprenticeship expansion program.
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                         MS. BALLAST: Good morning, Chairman Daniel,
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   Commissioner Alvarez, Commissioner Demerson, and Mr. Serna. For
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the record, Kerry Ballast, workforce development division. And
based on that conversation we had about Courtney a moment ago, I
wanted to let you know that our daily mantra is "buckle in,"
because exciting and good work.

COMMISSIONER DEMERSON: What's that, Kerry?

What's that? What's that?

MS. BALLAST: Buckle in.

COMMISSIONER DEMERSON: Buckle in, okay.

MS. BALLAST: On November 10, 2020, the commission approved an information technology registered apprenticeship expansion program funded at \$3 million using WIOA

and requested approval to revise the funding in which the funds would--the program would be funded in a split--50 percent WIOA

statewide, and 50 percent using our DoL expansion grant funds.

statewide funds. On May 4, the staff came back to the commission

At that point, we went through an RFA, and six applicants were awarded grants, leaving approximately 1.8 million of the original 3 million available for a second RFA. Staff seeks

direction on publishing a second RFA for the IT registered apprenticeship expansion program, to award up to 1.8 million.

That funding would consist of 900,000 WIOA and 900,000 DOL apprenticeship expansion funding. That concludes my remarks. I

am happy to answer questions. Thank you.

CHAIRMAN DANIEL: Any comments or questions?

COMMISSIONER ALVAREZ: None here, Chairman.

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1 COMMISSIONER DEMERSON: None. It seems the 2 right way to handle this. 3 MS. BALLAST: Thank you. 4 CHAIRMAN DANIEL: So, I have a couple 5 questions. So, any sense on why this didn't take off in the 6 first RFA that we can apply to the second one to move the money 7 out? Gimme some sense of what happened. 8 MS. BALLAST: Yes, sir, we had a good 9 response to the first program. One of our--one of the 10 operational constraints we work in sometimes is we will place 11 caps on grants to ensure that we fund across the state, and that 12 we have ample amounts of funds to reach across the many 13 applicants who come in. In putting out this RFA, we capped our 14 grant awards at \$200,000, which, while we did have a good 15 response, capped the amount that we could award at that time, 16 thereby creating this surplus. We are thinking on issuing a 17 second RFA. We will lift that cap. We would love to see some 18 applicants come in who have some bigger plans, some bigger 19 numbers of participants they can serve, and award some larger 20 grants. 21 CHAIRMAN DANIEL: I agree the cap's probably 22 problematic here. 23 MS. BALLAST: Yes, sir.

contracts awarded from the first RFA.

CHAIRMAN DANIEL: So, let's see--we have six

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MS. BALLAST: Yes, sir.

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CHAIRMAN DANIEL: Was there any thought given to allowing them to expand their project before going out with a second RFA?

MS. BALLAST: I would tell you at this point, sir, they just got started within the last few weeks. We're just now seeing start-up, and so we had not entertained that idea yet.

CHAIRMAN DANIEL: Well, so I would be really annoyed if I went through the process, signed the contract, knowing that I really wanted a bigger project but I fit my project to the 50 apprentices that the cap would allow me to do--and I know for a fact I could have done 200--and then before I really even get started good, you've already put out a second RFA that has different rules than the one that I had to participate under, and I didn't really get a chance to fully actionize my particular project that I know would have worked. And I don't have a sense of--I don't even actually know who any of the six contractees are. I'm just really concerned you're changing the rules mid-game. I see the need for moving the money out. I think we have a real need to put some apprenticeship money to work. But I'm a little worried about what one or more's reaction might be in terms of them not being able to fully implement what they wanted because they were subject to the cap, and the next round won't be.

MS. BALLAST: Yes, sir. I'm going to have to look to expertise on this on what we're able to do as far as return back to the other grantees. And I'm also looking to Commissioner Alvarez, if that's something he would like for us to entertain. Is that something—well, I'm gonna let Courtney speak to this possibility.

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MS. ARBOUR: Morning, Courtney Arbour, workforce division. I just wanted to provide a bit of quick clarification. I don't know that anyone from procurement services is here today, but I can tell you in past experiences since we identified that cap in the first RFP, we would not be able to open it back up to those existing grantees with the recognition that anyone who applied the first time applied under those parameters. So, we have to stay with those parameters through the course of this grant, unless the RFA or RFP allowed for additional funds to be added. I don't believe in this case it did. So, you might find that it's best for us to go back and look at some options for how to best roll out what we've put forward today, taking into account how the first RFP did have that cap. If you'd like to reconsider how we treat those first round of grants, which I believe we're not going to be able to add funds to, then we either could table that concept, or we could do some research and bring it back at another meeting.

CHAIRMAN DANIEL: All right, let's hold on to that idea. That's a really good explanation.

1 COMMISSIONER ALVAREZ: Well, I'm not in 2 agreement with that, so--we've had--I mean, contracts, 3 sometimes, we understand that. This isn't the first hiccup we've 4 had with contracts regarding an RFA that's been out, and so I'd 5 really like to see this initiative be rolled out as soon as 6 possible. Like other departments in this agency, we had money 7 left over. Because of COVID and other circumstances, I certainly 8 would not like to see this delayed any further than it is. I 9 mean, we're coming back after meeting on May regarding this. And 10 again, I understand the concern about contracts, but we've had 11 other hiccups with contracts in the past and, you know, we've 12 moved forward. This is not -- there was no mistake on this, these 13 were done the right way. I understand the concern, again, as I 14 referenced, but I'd really like to see this initiative move 15 forward and take an action today. 16 COMMISSIONER DEMERSON: So, in terms of the 17 concerns, concerns that have been raised, is it the fact that 18 those that have already been selected were thinking that they 19 may not -- they would be upset from that standpoint of wanting to 20 come back to do something? 21 CHAIRMAN DANIEL: Well, I would be. 22 COMMISSIONER DEMERSON: Oh. Yeah, I'm not 23 sure there's much we can do about that right now. I mean, I--

COMMISSIONER ALVAREZ: Well, they're already

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in place.

1 COMMISSIONER DEMERSON: Yeah, I'm not sure--2 COMMISSIONER ALVAREZ: They're already in 3 place. 4 COMMISSIONER DEMERSON: I'm not sure--5 COMMISSIONER ALVAREZ: So regardless, we're 6 gonna open it up again. It's just delaying the process. 7 COMMISSIONER DEMERSON: If there's something 8 different that's going to be brought back by staff, then we 9 should look at that. But if it's gonna be more of the same 10 (inaudible) --11 COMMISSIONER ALVAREZ: Well, and--12 COMMISSIONER DEMERSON: -- and it's not 13 moving there, we should move forward. 14 COMMISSIONER ALVAREZ: And Commissioner, you 15 know, this first RFA was distributed during the pandemic. I 16 mean, maybe that's the reason why they limited the number of 17 folks they were gonna do. I don't see why we couldn't allow 18 them--obviously, we couldn't allow them to apply again, but next 19 year's money, they would certainly be eligible to apply again 20 for another grant. I just don't wanna see this delayed. 21 CHAIRMAN DANIEL: I don't wanna see it 22 delayed, either. I'm just trying to figure out how to give some 23 equitable treatment to some people here. Of the six that have 24 contracts, what types of credentials will they be offering 25 apprentices via their project?

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MS. BALLAST: If it's okay, sir, I've asked
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   Desi Holmes (SP) to join.
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                         CHAIRMAN DANIEL: Mm-hmm.
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                         MS. BALLAST: She's on Zoom with us. Desi,
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   if you could join us and let us know about the applicants and
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   what programs they'll be focusing on? Hm.
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                         COMMISSIONER ALVAREZ: Kerry, do you have
   the discussion paper in front of you?
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                         MS. BALLAST: Yes, sir.
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                         COMMISSIONER ALVAREZ: Because I know it's--
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   if I'm not mistaken, is it these that are listed in front of us?
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   Server fundamentals, network fundamentals, security
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   fundamentals, A+ CompTIA certification?
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                         MS. BALLAST: Yes. Yes. And I think, as you
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   see, we have been moving around to Ben, whose group headed up
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   the RFA, most likely (sounds like) has our awardees, and what
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   program--projects they proposed.
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                         MS. ARBOUR: I think we'll need just a
   couple of minutes to get the information about the six--
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                         COMMISSIONER ALVAREZ: Sure.
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                         MS. ARBOUR: --since Desi was not able to
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   join.
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                         MS. BALLAST: And we're--and Desi's saying
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   she's trying to join, but she's muted at this point.
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COMMISSIONER DEMERSON: Mr. Chairman,

Commissioner Alvarez, as they're getting Desi, reading the

discussion paper, basically this request for the application was

published and six applicants were awarded grants totaling

1.199605, leaving 1.8 available for a second RFA. And so, we're

simply trying to, I guess, issue a second RFA.

COMMISSIONER ALVAREZ: That's correct. Nine hundred to go through WIOA, and the other 900 through the apprenticeship expansion grant.

COMMISSIONER DEMERSON: Yeah. So, staff is briefing me, I mean, that's how I understood it, and there's really no other way, outside of just leaving the money on the table, if we don't--I mean, we can't do anything with the other six that have already been procured. And so right now, we're basically--staff's asking us to look at issuing a second RFA with the remaining funds. Okay.

MS. ARBOUR: And if I could present an option, if you all are interested in moving it forward today, you could give us the latitude to open it up to the grantees who were just awarded for an additional amount of funding, if we working with procurement and legal find that that's appropriate to do that. In your motion, if you'd like for us to explore that and implement it, we are happy to do that.

CHAIRMAN DANIEL: So, that's satisfactory to

me.

COMMISSIONER DEMERSON: Yeah, that'd be good 1 2 (inaudible) --3 CHAIRMAN DANIEL: And I would just say let's 4 do that, and explore that option and find out if there's an 5 avenue that we can do that. And in addition to that, following 6 disposition of this item today, Courtney, I'd like to ask you 7 and whatever team you need to bring to come by my office to--I'd 8 like a fuller briefing on apprenticeships and where we are with 9 some things. And rather than belabor the point today, let's just 10 talk that way and help me understand kinda where we are and 11 where we're headed. That's--12 MS. ARBOUR: Okay. 13 COMMISSIONER ALVAREZ: So, if I may, can I 14 ask for a recess so that I can--because I have a motion already 15 drafted up. I'm gonna need to revisit how I'm gonna make the 16 motion, if that's okay with the commission. 17 COMMISSIONER DEMERSON: Mm-hmm. 18 CHAIRMAN DANIEL: Absolutely. 19 COMMISSIONER DEMERSON: Yeah, I think with 20 what was stated, it allows us to address some of those concerns, 21 so--22 CHAIRMAN DANIEL: Mm-hmm. 23 COMMISSIONER DEMERSON: No, I am giving them 24 a chance to look at the notes, but I was just stating that what 25 was stated seems to address the concerns that were issued, so.

1	COMMISSIONER ALVAREZ: Done, Chairman.
2	CHAIRMAN DANIEL: You ready?
3	COMMISSIONER ALVAREZ: Yes, sir.
4	CHAIRMAN DANIEL: All right, is there any
5	further discussion?
6	COMMISSIONER ALVAREZ: No further discussion
7	here.
8	CHAIRMAN DANIEL: Is there a motion?
9	COMMISSIONER ALVAREZ: Chairman, I move that
10	we approve \$900,000 of WIOA statewide and 900,000 of DoL
11	apprenticeship expansion funding to publish a second RFA for the
12	ITRA expansion program to train and minimizedto train a
13	minimum of 450 eligible participants. I'd also like to give
14	staff the latitude for the next RFA an opportunity to award the
15	previous winners additional funding.
16	COMMISSIONER DEMERSON: (Inaudible-audio
17	drop/off mic) second.
18	CHAIRMAN DANIEL: It's been moved and
19	second, I think we're unanimous.
20	COMMISSIONER DEMERSON: Second.
21	CHAIRMAN DANIEL: All right. Thank you.
22	MS. BALLAST: Thank you.
23	COMMISSIONER ALVAREZ: Thank you, Kerry.
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1 CHAIRMAN DANIEL: Is there anything for Agenda Item 12? No? Agenda Item 13? No? Board nominations, 2 3 Agenda Item 14. 4 MS. WILLIAMS: Good morning, Chairman, 5 commissioners, and Mr. Serna. For the record, Shunta Williams 6 with the workforce development division. This morning for your 7 consideration are workforce board nominations for Workforce Solutions South Texas, Tarrant County, Golden Crescent, Middle 8 9 Rio Grande, the Coastal Bend, Panhandle, and South Plains. Staff 10 recommends that all nominees be approved, and I'm here to answer 11 any questions you have. 12 CHAIRMAN DANIEL: Any comments or questions? 13 COMMISSIONER ALVAREZ: None here, Chairman. 14 COMMISSIONER DEMERSON: None. 15 CHAIRMAN DANIEL: Is there a motion? 16 COMMISSIONER ALVAREZ: I move to approve the 17 board nominees for South Texas, Tarrant County, Golden Crescent, 18 Middle Rio Grande, the Coastal Bend, Panhandle, and South 19 Plains. 20 COMMISSIONER DEMERSON: Second. 21 CHAIRMAN DANIEL: It's been moved and 22 seconded. We're unanimous. 23 MS. WILLIAMS: Thank you. 24 CHAIRMAN DANIEL: Legislative report? 25 MR. SERNA: Yes, sir.

## CHAIRMAN DANIEL: Here he comes. MR. BRITT: Good morning, Mr. Chairman, commissioners, and Mr. Serna. For the record, Michael Britt, governmental relations. In advance of the federal fiscal year

to take up H.R. 5304, which is a continuing resolution that will fund the federal government from October 1 through December 3 of

ending on September 30, the U.S. House and Senate are expected

8 this year. It will also suspend the federal debt ceiling through

December of 2022. U.S. House leadership has announced that they

will take up this continuing resolution this week. On the state

11 | legislative side of things, yesterday the 87th Texas

12 | Legislature's third called session convened, and GR will be

monitoring the legislature as the special session progresses.

This concludes my remarks this morning, and I'm happy to answer

15 any questions you have.

CHAIRMAN DANIEL: Any comments or questions?

COMMISSIONER ALVAREZ: None here, Chairman.

COMMISSIONER DEMERSON: None.

CHAIRMAN DANIEL: All right, thank you very

much.

MR. BRITT: Thank you.

COMMISSIONER ALVAREZ: Thank you, Michael.

CHAIRMAN DANIEL: Is there an executive

director's report today?

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MR. SERNA: Yes, sir. I've asked Eric Holden (sic) to provide a brief update. Here he comes to provide a brief update for you.

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MR. HOLDEN: Good morning, Chairman Daniel, Commissioner Alvarez, Commissioner Demerson, and Mr. Serna. For the record, Eric Holden, deputy director, unemployment insurance division. I have an update relating to changes in the weekly unemployment insurance benefit amounts that will affect claimants that file new initial claims on or after October 3, 2021. This has no effect on existing claims. In accordance with Texas labor code chapter 207, the minimum and maximum weekly benefit amounts are established based on the labor market information department's analysis of Texas average weekly wage and cover employment for the preceding year. LMA calculated that the average weekly wage in 2020 was \$1,202.78, an increase of \$58.72, or 5.1 percent over the preceding year. As such, chapter 207 says the minimum weekly unemployment benefit amount is set at 7.6 percent of Texas average weekly wage in covered unemployment. Furthermore, an increase to the minimum weekly benefit amount may not exceed \$1 in any year. Last year, the minimum weekly benefit amount was established at \$70. Therefore, this year the minimum will be increased by \$1 to \$71. Also in chapter 207, the maximum weekly benefit amount is set at 47.6 percent of Texas' average weekly wage and covered employment. Furthermore, an increase to the maximum weekly benefit amount

1	may not exceed \$14 in any year. Last year, the maximum weekly
2	benefit amount was established at \$535. Therefore, this year the
3	maximum weekly benefit amount is at \$549an increase of \$14. To
4	summarize, effective with claims taken on or after October 3,
5	2021, the minimum unemployment weekly benefit amount will be \$71
6	and the maximum will be \$549. Again, there is no effect on
7	existing claims. This concludes my update, and I'm available for
8	any questions.
9	CHAIRMAN DANIEL: Any comments or questions?
10	COMMISSIONER ALVAREZ: Thank you, Eric.
11	COMMISSIONER DEMERSON: None here.
12	CHAIRMAN DANIEL: Thank you. All right, is
13	there any other order of business to come before the commission?
14	COMMISSIONER ALVAREZ: No, none here, thank
15	you, Chairman.
16	COMMISSIONER DEMERSON: None, thank you.
17	CHAIRMAN DANIEL: All right, is there a
18	motion to adjourn?
19	COMMISSIONER ALVAREZ: Chairman, I move that
20	we adjourn.
21	COMMISSIONER DEMERSON: Second.
22	CHAIRMAN DANIEL: And it's unanimous, we're
23	adjourned.
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