

Board Oversight Capacity—BCY 2023

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

Workforce Solutions Middle Rio Grande Score Card

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

Develop, maintain, and upgrade comprehensive fiscal management systems

Below

- X Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- √ * Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- √ Have single audits been free of material weaknesses?

Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- √ Has the Board been certified?
- √ * Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

Select and oversee local contractors to improve the delivery of workforce services

Meets

- √ Does the Board have an effective formal procurement process, and has the Board been following this process?
- √ Does the Board have a certified monitoring function in place to oversee contractors?
- √ The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- √ Does the Board have certified Workforce Solutions Offices?
- √ * Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?

- √ * Has the Board applied its service improvement policy when necessary?

Manage the contractors' performance across multiple Board programs

Below

- X Did the Board meet target on at least 80 percent of its contracted performance measures?
- √ Is the Board within 35 percent of target on all contracted performance measures?
- √ * Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Below

- X The Board did not miss target on the same performance measure two years in a row.
- √ The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

Middle Rio Community Impact Statement

A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

The mission of Workforce Solutions Middle Rio Grande (WSMRG) this year has been to create a systematic, integrated system within the Middle Rio Grande Workforce Development Area through which its residents can have access to quality employment and employment related education and training services; and to have its employers, public and private, find skilled and productive workers, with services to upgrade skills, productivity and competitiveness of incumbent workers, as well as to get assistance in creating new and expanded employment opportunities.

After the paradigm shift in the service delivery model, we have gradually returned to the previous in-person services, but we are still using the newly developed virtual capacity of the system to provide services to those customers who are able to navigate the new platform of services while serving those most in need in person. The net impact is that our unemployment rates have now gone to single digit unemployment when those counties were previously among the four highest unemployment counties in the nation.

The still strong oil and gas industry in the Eagle Ford Shale and the proximity to the border are being harnessed to expand the economic well-being of the rural nine-county region. Services to individuals with special needs have been enhanced through the integration of the Vocational Rehabilitation co-located center staff with the fifteen (15) school districts expanding career pathway development in concert with WIOA funding and multiple partners to prepare the next generation of workers. The chambers of commerce, economic development corporations, U.S. Small Business Development Corporation, and our college and university have worked together to expand the business community enabling hundreds of new solar jobs and call center operations.

√ = Meets Standard

X = Below Standard

* = Board Attestation